



StarVoice

Microsoft Teams Enterprise VOICE



StarVoice?

StarVoice enables Microsoft Teams users to connect to local PSTN. It also offers Teams users a great deal of flexibility when it comes to their voice infrastructure, enabling user to adopt a “bring-your-own-carrier” (BYOC) approach and facilitating co-existence with legacy voice and Unified Communication systems.

ENTERPRISE VOICE CHALLENGES

Infrastructure Setup

- **Planning** and design
- **Capex** investment
- **Operational** expenditure

Tenant On-boarding

- **Repetitive** tasks
- **Multiple** tools
- **Specialized** training

Life-Cycle Mgmt.

- **Moves**, adds and changes
- **Voice** services
- Office 365 capabilities

Service Tools & Reporting

- **Analytics**
- Service Level Assurance
- **Reporting** to business customers

SOLVED BY StarVoice

Infrastructure
Setup

No need for infrastructure setup
All components are in place to launch a new service environment

Tenant On-boarding

Simplified customer onboarding
All daily tasks are carried out using a single graphical unified tool

Life-Cycle Mgmt.

Centralized life-cycle management
Covers all day-2 tasks, and enabling customer self-service for OpEx efficiency

Service Tools &
Reporting

Advanced reporting tools
Enables service level assurance and reporting for business customers via an integrated tool for Service reports
Tenant reports
Analytics

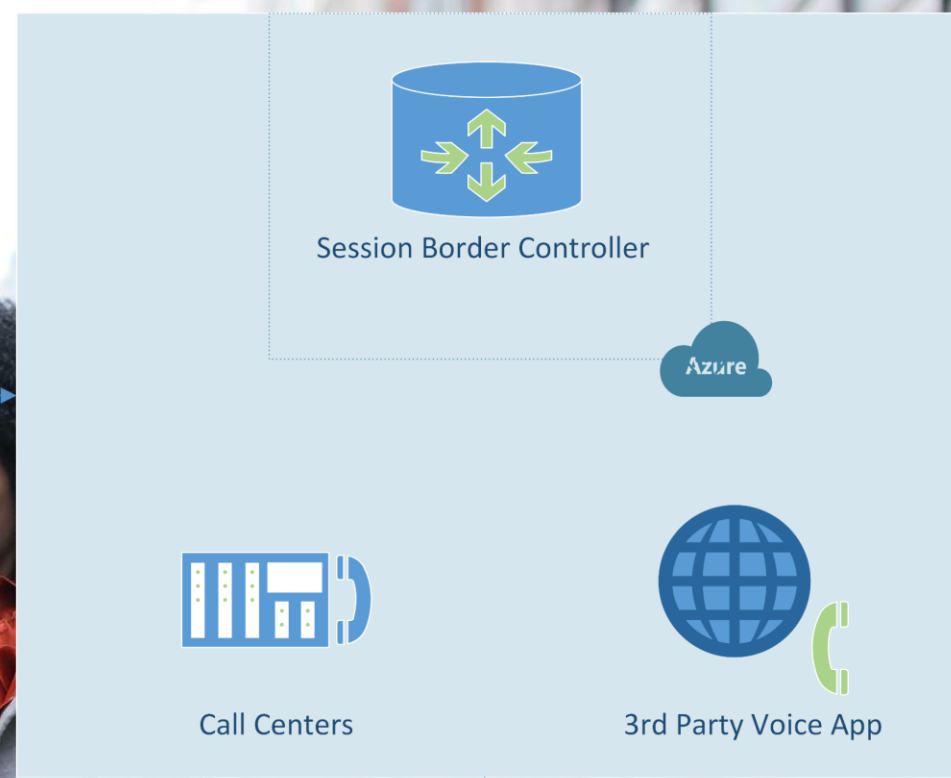
StarVoice Architecture



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SCENARIO

1. "A#" places a call to "B#" from Microsoft Teams
2. SBC receives Call request and routes it to PSTN via a Private VPN
3. Request is tunneled through a secure VPN
4. PSTN direct incoming request to respective DID numbers
5. B# receives Local Call



Private VPN



PSTN Provider
eg. MTN

Phone Number Ranges
eg. B#

WHY SHOULD ORGANIZATIONS USE StarVoice:



- Leverage existing contracts with service providers (Leveraging existing infrastructure would allow a much simpler migration path as the organizations do not have to migrate DIDs from one provider to another.)
- Innovative widgets showing system sanity and status, real-time statistics and historical data
- Single DID for every user
- Available in Countries Where Microsoft calling plans are not available
- Less Hardware Footprint (No need for Infrastructure setup)
- Unified Communication
- User monthly budget alerts and restrictions
- Centralized life-cycle management
- Advanced reporting and analytics tool

THANK YOU...

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