

**White Paper** 

#### Aim:

Gamifics365 is a productivity app that aims to enhance Dynamics 365 CRM productivity and adoption by creating an enriching and motivating environment for CRM users through engaging games and activities.

#### **Features:**

- Unique platform to create and manage engaging games within Dynamics 365 CRM
- Create fun-filled varieties of games like Challenge, Face-off, and Race for players
- Make your own rules for the games
- Create customized badges and rewards for the top players and teams
- Track the performance of teams and players through a mobile app
- Set criteria for participation in the games
- Copy rules of existing games to create new games
- View the performance of players live on scoreboards and leaderboards

### **Supported Versions**

**Versions:** Microsoft Dynamics 365 9.1 & above, Dataverse (Power Apps). **Deployment Models:** Online.

#### Who needs it?

An organization that provides an enriching working environment to the employees does not need to worry about employee productivity, sales returns, and retention rate among employees. This is why business organizations around the world are incorporating games and activities into their work culture. Gamification has become an inseparable part of the emerging new work culture. Gamifics365 is a platform to create engaging games that will motivate and encourage Dynamics 365 CRM users to pursue their organizational goals with zeal and vigor.

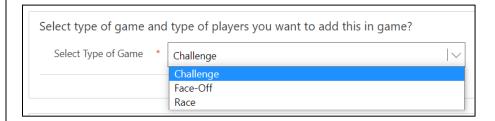
### Game Rules

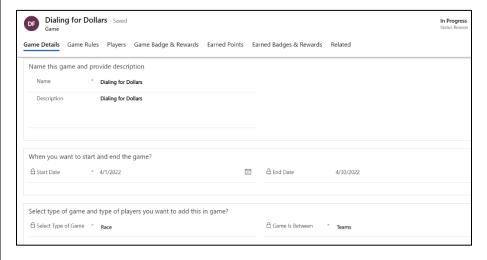
Set rules and conditions based on which games will be played within Dynamics 365 CRM.

ule conditions and score to automatically calculate against the players of the	
ss.Learn more	
Rule name* (i)	Short name * (i)
Create Phone Call	CPC
Enter a simple description - this will be shown to individua	ıls. (i)
Give 10 points to caller when a phone call is made	
What type of record is this?* ①	
Phone Call	7
	_
Select the event for the selected type of record* (i)	
Create	<u></u>
Which date should we use?* ①	
Actual Start V	7
	_
Who should get score?* ①	$\neg$
Created By	
Calculate score by *	
Actual field value	
Fixed points	
Fixed Points * ①	
10	7

### Games

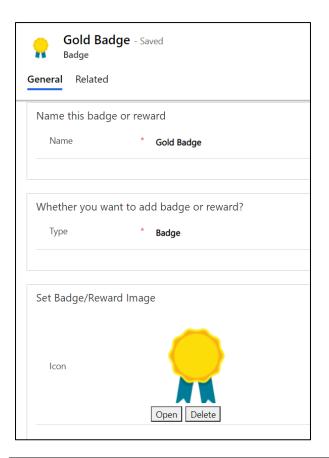
Create different types of engaging games for the CRM users at the individual level and team level.





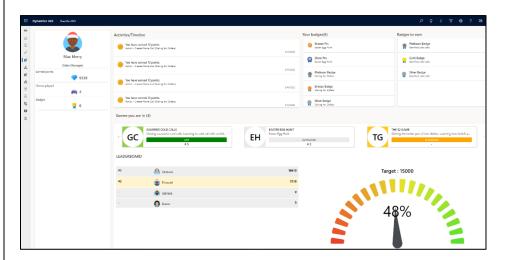
### **Badges & Rewards**

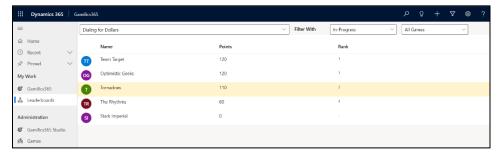
Create badges and rewards to be bestowed upon the players after winning the games.



### **Scoreboard & Leaderboard**

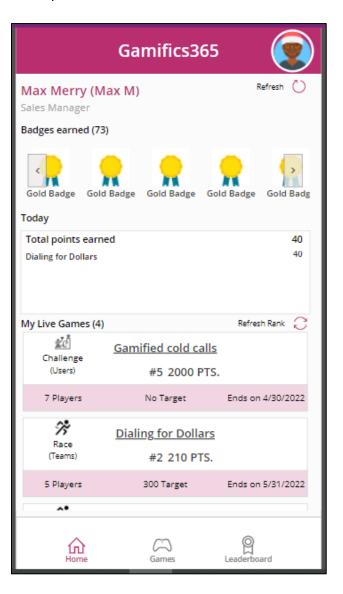
Track the performance of players in real-time through personal scoreboards and leaderboards.





### **Mobile App**

Provision for players to join games and view scoreboards through the mobile app.



### **Contact Us:**

INOGIC (MUMBAI - INDIA)

# M/S. INOGIC TECH (INDIA) PVT. LTD.

A/301, Everest Nivara InfoTech Park, TTC Industrial Area, MIDC, Turbhe, Navi Mumbai, Maharashtra – 400 705. INDIA

E-mail: <a href="mailto:crm@inogic.com">crm@inogic.com</a>
Skype: <a href="mailto:crm@inogic.com">crm@inogic.com</a>

Twitter: @inogic