

Microsoft Teams Phone Pilot

Pilot modern calling capabilities with Microsoft Teams Phone

Calling with Microsoft Teams Phone

Now more than ever, organizations need a modern voice solution and phone system capabilities that combines unified communication and teamwork.

Microsoft Teams Phone provides the capabilities organizations need to deliver seamless, collaborative experiences for employees, external partners, and customers.

Teams Phone Pilot

This Pilot program will enable you to prove real value by piloting Microsoft Teams Phone in your own environment.

This Partner-led pilot will provide you with an accelerated hands-on experience to demonstrate the value of Microsoft Teams Phone in your environment to:

Integrate calls seamlessly into the flow of work

Meet business needs with unified classic + modern calling features

Optimize IT resources with streamlined setup and management

Pilot framework

Plan



- Align on pilot objectives by inviting key business decision makers to sponsor the pilot
- Recap on top use cases and scenarios
- Define pilot scope and objectives for up to 50 users

Enable



- Enable and configure Teams Phone with testing and validation
- Provide user adoption & administrator readiness training
- Regular status meetings to discuss pilot progress or challenges

Grow



- Summarize key learnings, capture feedback and report on achievements
- Outline next steps and recommendations for scaling the deployment and adoption of Microsoft Teams Phone

What you can expect

Enable your top use cases uncovered during the pilot in your own environment to help you get to value faster with Microsoft Teams Phone

Get training and support to enable your pilot end users and administrators

Identify potential blockers and challenges ahead of a broader commitment

An **actionable plan** outlining potential workstreams and dependencies with **clear next steps**