Microsoft Teams Calling Proof of Concept

Business challenge

With much of the workforce divided between remote and premise-based work, the landscape of how we collaborate has drastically changed. Users want the ability to flex between remote and premise-based workflows seamlessly. To meet this modern work preference, your organization must adjust its collaboration strategy and tool sets. Microsoft Teams® Calling allows your users to work collaboratively by bringing calling, chat and meetings together.

How we help

Insight's Microsoft Teams Calling Proof of Concept (PoC) provides a cost-effective hands-on experience for your teams to evaluate Teams Calling in your current environment. The PoC enables you to identify risks and gaps without disrupting your environment, allowing you to accelerate your Microsoft Teams Calling deployment.

Our team of Microsoft® experts will guide you through the initial configuration and setup to enable Microsoft Teams Calling for your organization. This includes:

- Up to four days of analysis and configuration delivery by an Insight senior collaboration architect
- Configuration of Microsoft Teams Calling within your organization's O365 tenant to support 10 users for:
  - Inbound/outbound PSTN calling
  - Extension-to-extension dialing
  - 3rd-party PBX integration
- Post-PoC half-day workshop to discuss findings, develop roadmap and present recommendations for deploying Microsoft Teams Calling

Duration

+ Four days

Benefits

+ Test drive Microsoft Teams Calling.

+ Create turnkey environment to validate use cases and feature testing.

+ Develop a collaboration roadmap for next steps.

+ Engage with Insight Microsoft Teams technical team for recommendations and tips for deploying Microsoft Teams Calling.

Related offers

+ Microsoft Hybrid Meetings Workshop

+ Microsoft Modernize Communications Workshop

+ Managed Collaboration for Microsoft Teams Calling & Meetings

Cost

+ $7,500

Schedule your workshop.

To learn more about pricing and how to get started, contact your account manager today.

Insight's Microsoft Teams Calling PoC includes deployment and configuration of the following features:

Global calling policy

Global voice policy

Direct routing configuration and enablement

Dial plan configuration to enable the following:

- Microsoft Teams Calling client to PSTN (utilizing legacy PBX PSTN) via e.164 dialing
- Microsoft Teams Calling client to legacy PBX endpoint via e.164 dialing
- Legacy PBX endpoint to Microsoft Teams Calling client via e.164 dialing

Why Insight for Microsoft solutions

Insight's strong supply chain optimization and workplace solutions combined with our data center transformation expertise and modernized applications keep businesses running, foster flexible work environments and put you at the forefront of innovation.

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Microsoft

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Retail Award
Solution Assessment Award
2020 Partner of the Year Winner
Customer Experience Award
United States

Gold Microsoft Partner
Microsoft

Azure Expert MSP

Microsoft partner for
25+ years

Global footprint, supporting clients in
19 countries

16 Gold & **2** Silver competencies

8,000+ managed Enterprise Agreements (EAs)

20,000+ agreements overall

Gartner 2021 Magic Quadrant for Managed Workplace Services
for the fifth consecutive year

Getting started is easy.

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Driving innovation with digital transformation

At Insight, we help clients enable innovation with an approach that spans people, processes and technologies. We believe the best path to digital transformation is integrative, responsive and proactively aligned to industry demands. Our client-focused approach delivers best-fit solutions across a scope of services, including the modern workplace, modern applications, modern infrastructures, the intelligent edge, cybersecurity, and data and AI.

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