

Company Profile

Our MISSION is your SUCCESS



About Us

INSIGHT is a Business Technology Consulting Firm. We pride ourselves in helping our clients in Financial Consolidation, Increasing Revenue and Decreasing Costs through the sharing of our vast consulting experience and the use of leading Business Software Solutions.

Today, our reputation is as important as it ever was. We have succeeded in achieving the goals we set forth so many years ago and building the culture we imagined. Our team has grown significantly and our commitment to providing leading business solutions for all our clients is stronger than ever.

Our strong points are:

- We help you achieve your Business Objectives.
- We work with you not next to you.
- Together we design the successful roadmap from IT Strategy Consultancy, all the way to the appropriate Business Solutions and future Support.
- Our customers have always achieved a one-year ROI in their transformations.

Our Mission & Vision

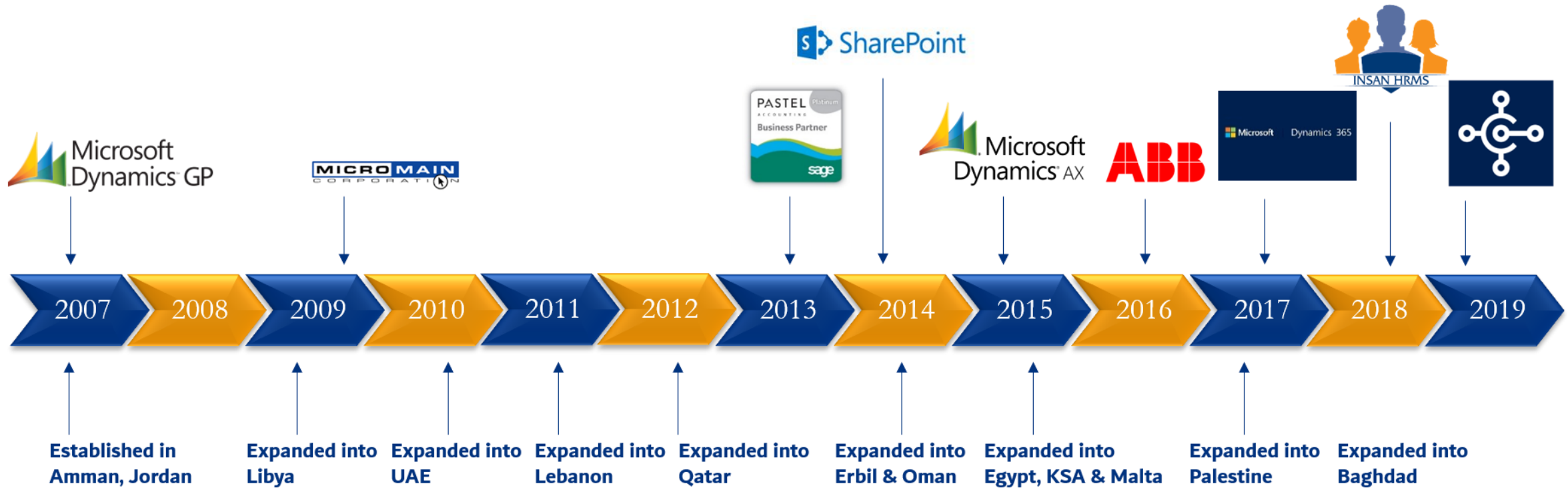
Our MISSION

Is focused on providing 'End To End' Business Solutions including consulting, professional services, software licensing and training services, while maintaining a 100% success rate in all our deployments.

Our VISION

To be the region's leading provider of Business Solutions and related Consulting Services through customer satisfaction. Our values are centered around ethics, on time, on budget and full insight into our customers' vision.

The History of INSIGHT



Our Partners



Mitri Muna

CEO

37 Years Experience
25 with IBM USA & GCC



Samer Haddadin

CTO/COO

32 Years Experience

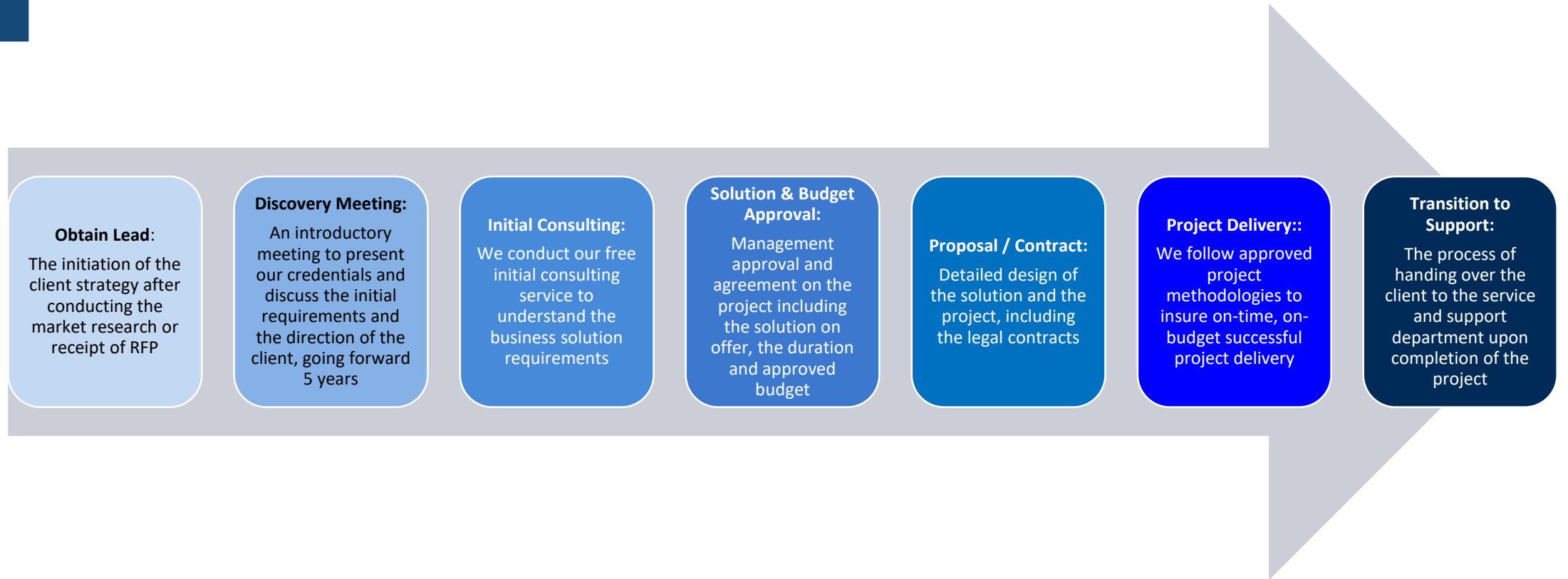


Adnan Ziadat

Partner

32 Years Experience
Management Consultant

Our Process



What Makes Us Different



100% Success Rate



Our Character



Rapid ROI



Dedication to Client

Our Services

ERP Implementation

Our implementation methodology can be summed up in two phrases; on-time, and on-budget. We at INSIGHT pride ourselves on our presence and ongoing support throughout the entire implementation process.

SharePoint Services

Our range of expertise ranges from consultation to deployment and customization. In addition, we offer solutions in developing your internal Intranet portals, documents archiving, and improving general collaboration levels.

Dynamics Rescue

In the event of a previous implementation gone wrong with other partners, INSIGHT has a program to support you in organizing, stabilizing, optimizing, and maximizing your new experience with your ERP systems.

Development

INSIGHT's development team uses the Agile Development Methodology. During previous projects, we developed applications that cover Loyalty Programs, Voucher Management and Incentive Management.

Our Partnerships

Microsoft
Partner



Gold Enterprise Resource Planning
Silver Collaboration and Content



Gold
Business Partner
Sage Pastel



INSIGHT
BUSINESS SOLUTIONS

Our ERP Systems



Microsoft Dynamics 365 is a complete ERP solution that provides a purpose-built foundation across numerous industries. Applying comprehensive core ERP functionalities for human resources, financial, and operations management, it empowers your people to anticipate and embrace change so your business can thrive. All of this is packaged in a single global solution ensuring returns of investment with a quick payback period.



Microsoft Dynamics 365 Business Central is an enterprise resource planning (ERP) system from Microsoft. The product is part of the Microsoft Dynamics family, and is the successor product to Microsoft Dynamics NAV, Microsoft Dynamics GP, and Microsoft Dynamics SL. It shares the same codebase as NAV and NAV's C/AL language is being phased out in favor of the new AL language. The product is primarily a web-based Software as a Service solution accessed via dynamics.com, though presently there is an on-premise version available, which includes the option to use the NAV role-tailored "thick" client.



A complete ERP solution for small and medium-sized business, **Dynamics GP** helps you gain greater control over your financials, inventory, and operations. It is easy to implement, user-friendly, and highly efficient when it comes to connecting different parts of your organization. Dynamics GP empowers informed decisions that lead to business success by granting you clearer visibility into the intricacies of your business processes.



Sage 200 ERP is a solution that brings together all aspects of your operating environment. It gives you the ability to control your financial situation as well as relationships with your customers, suppliers and employees. Targeted at small to medium-sized businesses with advanced operating environments, it is the perfect tool for managing a growing business

Our Services & Products



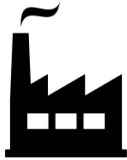
Clients in These Industries



WHOLESALE



DRUGSTORES



MANUFACTURING



PHARMACEUTICAL



GOVERNMENT



SERVICES



TELCO



Renewable Energy



Farming



NGO / NPO



SANITARYWARE



FINANCIAL SERVICES



OIL & GAS



RETAIL



EDUCATION



Office Automation

Service & Support



- Support is a focused department.
- Each client is assigned an Account Manager.
- Annual plans, periodic meetings.
- Support is managed with an SLA.
- Web Based Service call ticketing system.
- They are received, logged, assessed and assigned a severity and a S/N.
- Report via email will be sent to the customer with full details.

ID	Requester Name	Requester ID	Requester Email	Requester Phone	Requester Address	Requester City	Requester State	Requester Zip	Requester Country	Requester Status	Requester Type	Requester Category	Requester Sub-Category	Requester Priority	Requester Severity	Requester S/N	Requester Date	Requester Time	Requester Status	Requester Description
1	Support - JALAN	7411242424	7411242424	7411242424	7411242424	7411242424	7411242424	7411242424	7411242424	7411242424	7411242424	7411242424	7411242424	7411242424	7411242424	7411242424	7411242424	7411242424	7411242424	7411242424
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