INSIGHT BUSINESS SOLUTIONS

Company Profile

Our MISSION is your SUCCESS

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http://www.insight-jo.com

About Us

INSIGHT is a Business Technology Consulting Firm. We pride ourselves in helping our clients in Financial Consolidation, Increasing Revenue and Decreasing Costs through the sharing of our vast consulting experience and the use of leading Business Software Solutions.

Today, our reputation is as important as it ever was. We have succeeded in achieving the goals we set forth so many years ago and building the culture we imagined. Our team has grown significantly and our commitment to providing leading business solutions for all our clients is stronger than ever.

Our strong points are:

- We help you achieve your Business Objectives.
- We work with you not next to you.
- Together we design the successful roadmap from IT Strategy Consultancy, all the way to the appropriate Business Solutions and future Support.
- Our customers have always achieved a one-year ROI in their transformations.



Our Mission & Vision

Our MISSION

Is focused on providing 'End To End' Business Solutions including consulting, professional services, software licensing and training services, while maintaining a 100% success rate in all our deployments.

Our VISION

To be the region's leading provider of Business Solutions and related Consulting Services through customer satisfaction. Our values are centered around ethics, on time, on budget and full insight into our customers' vision.

INSIGHT BUSINESS SOLUTIONS

The History of INSIGHT S > SharePoint INSAN HRMS PASTEL **Business Partner** Hicrosoft Dynamics 365 Microsoft Microsoft Dynamics[®] AX MICRO MAIN Dynamics GP sage 2012 2011 2007 2008 2009 2010 2013 2014 2015 2016 2017 2018 2019 Established in Expanded into Expanded into Expanded into Expanded into **Expanded into Expanded into Expanded into Expanded into** Amman, Jordan Libya UAE Lebanon Erbil & Oman Egypt, KSA & Malta Palestine Baghdad Qatar



Our Partners



Mitri Muna CEO 37 Years Experience 25 with IBM USA & GCC



Samer Haddadin CTO/COO 32 Years Experience



Adnan Ziadat Partner 32 Years Experience Management Consultant



Our Process



The initiation of the client strategy after conducting the market research or receipt of RFP

Discovery Meeting:

An introductory meeting to present our credentials and discuss the initial requirements and the direction of the client, going forward 5 years Initial Consulting: We conduct our free initial consulting service to understand the business solution requirements

Solution & Budget Approval: Management approval and agreement on the project including the solution on offer, the duration and approved

budget

Proposal / Contract: Detailed design of the solution and the project, including the legal contracts

Project Delivery:: We follow approved project methodologies to insure on-time, onbudget successful project delivery

Transition to Support:

The process of handing over the client to the service and support department upon completion of the project



What Makes Us Different











100% Success Rate

Our Character

Rapid ROI

Dedication to Client

Our Services

ERP Implementation

Our implementation methodology can be summed up in two phrases; on-time, and on-budget. We at INSIGHT pride ourselves on our presence and ongoing support throughout the entire implementation process.

SharePoint Services

Our range of expertise ranges from consultation to deployment and customization. In addition, we offer solutions in developing your internal Intranet portals, documents archiving, and improving general collaboration levels.

Dynamics Rescue

In the event of a previous implementation gone wrong with other partners, INSIGHT has a program to support you in organizing, stabilizing, optimizing, and maximizing your new experience with your ERP systems.

Development

INSIGHT's development team uses the Agile Development Methodology. During previous projects, we developed applications that cover Loyalty Programs, Voucher Management and Incentive Management.



Our Partnerships

Microsoft Partner

Gold Enterprise Resource Planning Silver Collaboration and Content









Our ERP Systems

Microsoft Dynamics 365	Microsoft Dynamics 365 is a complete ERP solution that provides a purpose-built foundation across numerous industries. Applying comprehensive core ERP functionalities for human resources, financial, and operations management, it empowers your people to anticipate and embrace change so your business can thrive. All of this is packaged in a single global solution ensuring returns of investment with a quick payback period.
~~~ ~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	Microsoft Dynamics 365 Business Central is an enterprise resource planning (ERP) system from Microsoft. The product is part of the Microsoft Dynamics family, and is the successor product to Microsoft Dynamics NAV, Microsoft Dynamics GP, and Microsoft Dynamics SL. It shares the same codebase as NAV and NAV's C/AL language is being phased out in favor of the new AL language. The product is primarily a web-based Software as a Service solution accessed via dynamics.com, though presently there is an on-premise version available, which includes the option to use the NAV role-tailored "thick" client.
Microsoft Dynamics GP	A complete ERP solution for small and medium-sized business, Dynamics GP helps you gain greater control over your financials, inventory, and operations. It is easy to implement, user-friendly, and highly efficient when it comes to connecting different parts of your organization. Dynamics GP empowers informed decisions that lead to business success by granting you clearer visibility into the intricacies of your business processes.
sage 200	Sage 200 ERP is a solution that brings together all aspects of your operating environment. It gives you the ability to control your financial situation as well as relationships with your customers, suppliers and employees. Targeted at small to medium-sized businesses with advanced operating environments, it is the perfect tool for managing a growing business







Clients in These Industries





Service & Support

- Support is a focused department.
- Each client is assigned an Account Manager.
- Annual plans, periodic meetings.
- Support is managed with an SLA.
- Web Based Service call ticketing system.
- The are received, logged, assessed and assigned a severity and a S/N.
- Report via email will be sent to the customer with full details.



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IS YOUR SUCCESS