

Microsoft 365 Copilot Adoption

Business Challenge

Excited about the possibilities of Artificial Intelligence for your business? How do you ensure you are both technically prepared, and that your users are enabled to drive business value using this powerful technology?

How we help

Rolling out M365 Copilot requires focus on both technical governance and security, as well as adoption and training. You need to ensure that your data is protected and that the right users have access to the right data, while also enabling and training your organization to leverage the power of AI. Our team of Microsoft Certified experts will work with you to enable your organization to maximize return on investment. We will align Copilot usage to business outcomes through a customized enablement and adoption engagement, supplemented by technical expertise and support.

What to expect

We will work closely with your team to accomplish the following:

- Understand and address security, data, and deployment risks prior to implementation.
- Technical enablement of Copilot in alignment with Microsoft best practices.
- Build user enablement community for continuous adoption of Copilot.
- Identify how Copilot will help you effectively achieve business outcomes.
- Ongoing envisioning and review sessions to measure success and Return on Investment (ROI).

Duration

1-6 Months

Benefits

Gain a comprehensive understanding of steps you need to take to roll out M365 Copilot.

Identify specific business outcomes for your organization.

Enable M365 Copilot in alignment with Microsoft best practices.

Develop Copilot engagement community

Receive customized and ongoing adoption and training for Copilot and AI

Stay up to date as new features and capabilities are released

About Insight

At Insight, we define, architect, implement and manage Insight Intelligent Technology Solutions™ that help your organization run smarter. We'll work with you to maximize your technology investments, empower your workforce to work smarter, optimize your business and create meaningful experiences.

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Technical Enablement

We will perform the following technical enablement tasks:

- Licensing prerequisite validation and Copilot procurement support
- Technical support and strategies for desktop app requirements enablement
- Strategies for data cleanup and/or migration
- Assist with enablement of pilot, champion, and general user groups

Adoption Enablement and Support

Tailored adoption plan & support, including the following:

- Customized engagement plan, including:
 - Development of a communication strategy and campaign
 - Create community for knowledge sharing among Copilot champions
 - Identify personas and business outcomes
- Customized adoption training for identified personas within your organization
- Sessions around topics such as the following:
 - Introduction to Copilot and Art of the Possible
 - Use case examples by persona
 - Continue to advance sessions as user skill increases and new features are released
 - The skill of AI prompt engineering and meta prompt training
- Continuous adoption support, including:
 - Office hours/Ask an Expert, adoption reviews, feedback, feature releases, ongoing use case and business outcomes identification

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