INSOMEA
COMPUTER SOLUTIONS

ITaaS 365

Fully managed IT services

ITaaS 365 enables customers to maximize their organizations' focus on their business while INSOMEA manages their modern Applications and Hardware.

Based on best-of-class technologies

Azure   **Office 365**

Why?

- Up to 24/7 support
- Up to 99.9 % applications availability
- Advanced expertise in MS cloud Technology
- Compliance with international standards
- Deployment as per best-practices

ISO 27001 Certified   ITIL®

Managed Azure

- **Azure Administration and Monitoring**
- Deployment Support
- Security Support
- Infrastructure Optimization

Optimized Azure Investment

Managed Desktops

- **Deploy Desktops/Laptops**
- Make sure they are updated with the latest features and security patches
- Hardware replacement management in case of a malfunction

Hussle free hardware Management

Help Desk

- **Up to 24/7**
- 1st and 2nd level support
- Ticketing System

Always here for you

"We've been working with INSOMEA for over 3 years spanning over 20 vital IT services that are supporting us around the world by bringing innovation, integrity, intelligence and technical expertise to our business operations. We very much appreciate the talent resources which INSOMEA brings to us."

- Lindsay D'mello, IT Manager, Islamic Arab Company (UAE)

ITaaS 365 plans

	Basic	Standard	Azure Only
Pricing			
Price per User	$6	$9	
Azure Price	(2)	(2)	(2)
Minimum per company	$150	$300	$150
Azure			
Azure Administration and Monitoring	●	●	●
Deployment Support	●	●	●
Security Support	●	●	●
Azure Optimization	●	●	●
Standard services			
Phone Support 24/7	Critical issues	Critical issues	Critical issues
Phone Support 8/5	●	●	●
On-prem Support		(1)	(1)
Managed Desktops		●	
Office 365 Administration	●	●	

All ITaaS 365 plans include

Training: Continuous training of administrators and end users

Advisory: Cloud services optimization and cost reduction

(1) Service Available only in Tunis, Bahrain,

(2) 30% of Azure monthly consumption

Among Our Customers

BEST RE

MEDIVET

LUXOR
Technologie & Trade

SALAMA
الشركة الإسلامية العربية للتأمين (ش.م.ع.)
ISLAMIC ARAB INSURANCE CO. (P.S.C.)

Biware Consulting
Business Intelligence Solutions

@bahrain

MISR EMIRATES
TAKAFUL LIFE INSURANCE CO

Other Services

Digital 365 Fully Integrated Digital Marketing Services

DevOps 365 Full continuous integration and deployment solution – For Software Developers

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