

# CAPABILITY STATEMENT

We put organizations at the forefront of the market by accelerating digital transformation. By giving our customers the right technologically intelligent, innovative and scalable technology, we create all the space to realize this. With speed and innovative power, we make our customers agile and ready to change in no time. With over 200 highly motivated colleagues, we provide in-depth expertise and develop impactful solutions on the Microsoft Cloud Platform.

We work for forward-thinkers, who are just as driven to innovate as we are. Companies that want to stay ahead in their own field with the best technology. We unburden these customers in the field of knowledge and management. How? We roll out all the latest developments and updates automatically, so they don't have to worry about this. In addition, we think along at a strategic level about a suitable innovation roadmap.



## Managed Services

New applications and platforms are of course only valuable if you actively manage and develop them further. We do this 24/7 with our managed services. You can always count on a high level of expertise and a good dose of flexibility.

Leading the way is in our DNA and our Managed Services team provides every organization with first-class support and helps to innovate continuously. We know our customers' environments through and through and provide secure access so we can act quickly if needed. This can be done 24 hours a day, seven days a week. From monitoring problems to complete unburdening and management.

## Managed Cloud

With our Cloud Operations Center, we ensure that every environment is always monitored in detail and the innovation coach ensures that our customers use the latest platform features. We proactively deal with incidents and bring cloud costs and governance under control.

### **Managed Security**

Because the cloud is always subject to change, a traditional security approach is no longer sufficient. Our Cloud Security Center helps to continuously protect, detect and respond to attacks on our customers' environment. We do this 24x7 and at a flexible price per month.

### **Managed Support & Innovation**

Our Expert Desk provides access to a fast, complete and in-depth support team. We are an extension of our customers' IT department and act as soon as it is needed. In addition, our coaches include our customers in our innovation program, so that they are always up-to-date with the latest developments.

### **Managed Data & IoT**

We manage business-relevant data adequately, we analyze this data optimally and secure it perfectly. We provide a fully scalable, cloud-native, 24/7 managed and monitored data platform. From sensor data to ERP and CRM system data, from IoT input to social media feeds; with our managed data platform we use all types of structured and unstructured data optimally and flexibly for our customers.

### **Managed Licenses**

From advising to providing the licenses, creating innovative applications and user adoption to the associated activity-based cost reporting and management services. We offer it all with our managed licensing service.