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All Categories > **Zendesk-GitHub Connector** > Zendesk -GitHub Connector

Zendesk -GitHub Connector

👤 Updated 2 months ago by Srinivas Thippyreddy

> 💬 Connect your customer support software **Zendesk** and development teams using Zendesk GitHub Connector

Zendesk GitHub

- Connect Zendesk GitHub using IntegrateCloud connector. Better Software Development & it`s service starts with better communication. IntegrateCloud brings all your conversations into one place. Use Zendesk GitHub Connector.
- **Create New Issue for your Github right from Zendesk**
- With the Zendesk GitHub Connector users in Zendesk can quickly create a New Issue from a Zendesk ticket.
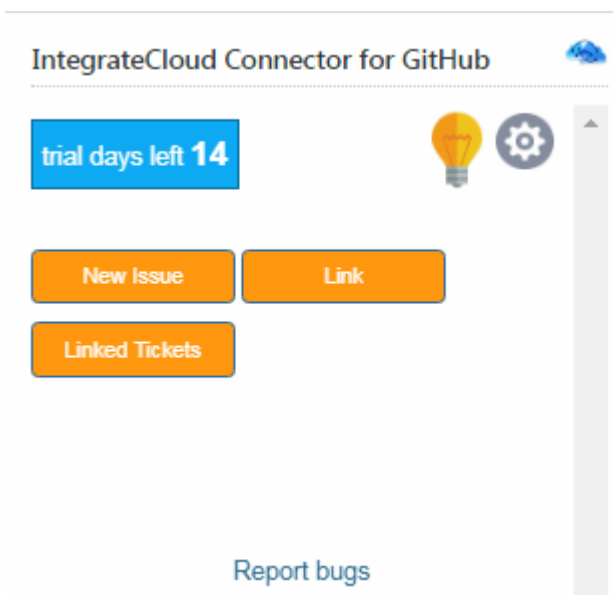
- **Quick steps**

1   Sign up for Zendesk or use your existing account.

2   Get the App and Install it into Zendesk.

3   Configure the app with your account name.

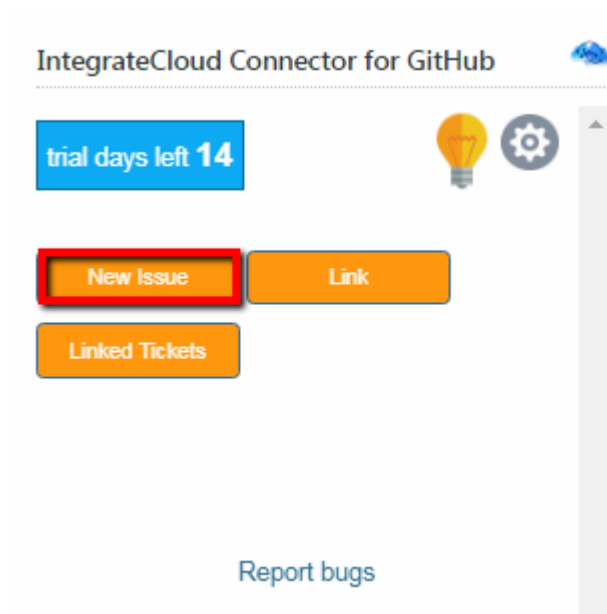4   Open a Zendesk ticket, click Apps, sign in.

5   Click to create a New Issue.

Know How to use the App.

In the app we have 4 Options.

1   New Issues.

2   Link.

3   Linked Tickets.

4   Post Comments.

New Issue

- How to Create New Issue.

- Adding details in New Issues.

- Click on Create Issue Button & you will get a message "Issue has been created successfully"

- User can click on the GitHub Issue number in the message the page will be redirected to the Issue.
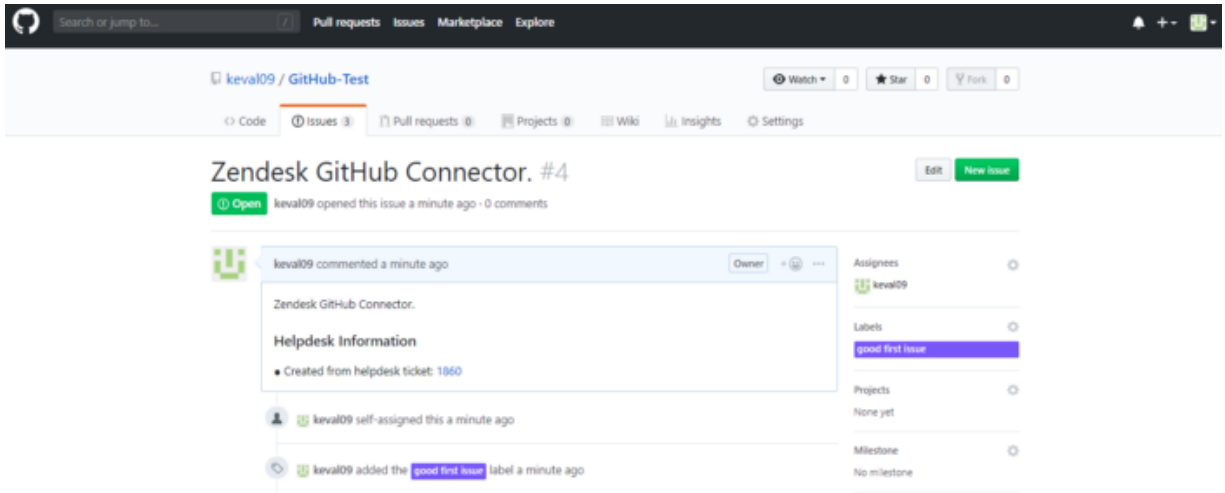
Link Issue

Zendesk GitHub Connector

- User can Link Issue to a existing Zendesk Ticket.

- As Issue is Linked Successfully Message is received as "Issue has been linked successfully."

- Issue Linked to the Zendesk Ticket.

Linked Tickets

- User can see all the Zendesk Tickets & their corresponding Link Issue.

- User can Export the Tickets into XLS, XlSX & CSV format.

Post Comment.

User can Post Comment form Zendesk GitHub Connector.

IntegrateCloud Connector for GitHub

This comment would be posted in Github issue **#4**

Message
This is a Test Message from Zendesk GitHub Connector

Send

- When user clicks on Send Button a message is received "Message has been posted successfully."

IntegrateCloud Connector for GitHub

This comment would be posted in Github issue **#4**

Message
This is a Test Message from Zendesk GitHub Connector

Send

Message has been posted successfully

- Posted Comment in GitHub.

- **Comments (View Issue Comment.)**
- Comments shows all the GitHub Information like State, Milestone, Labels, Assignee's etc.
- User has to just click on the Comments button to see the details.

- Comment sent form GitHub to Zendesk.

- User can verify that Comment received from GitHub is visible in Zendesk.
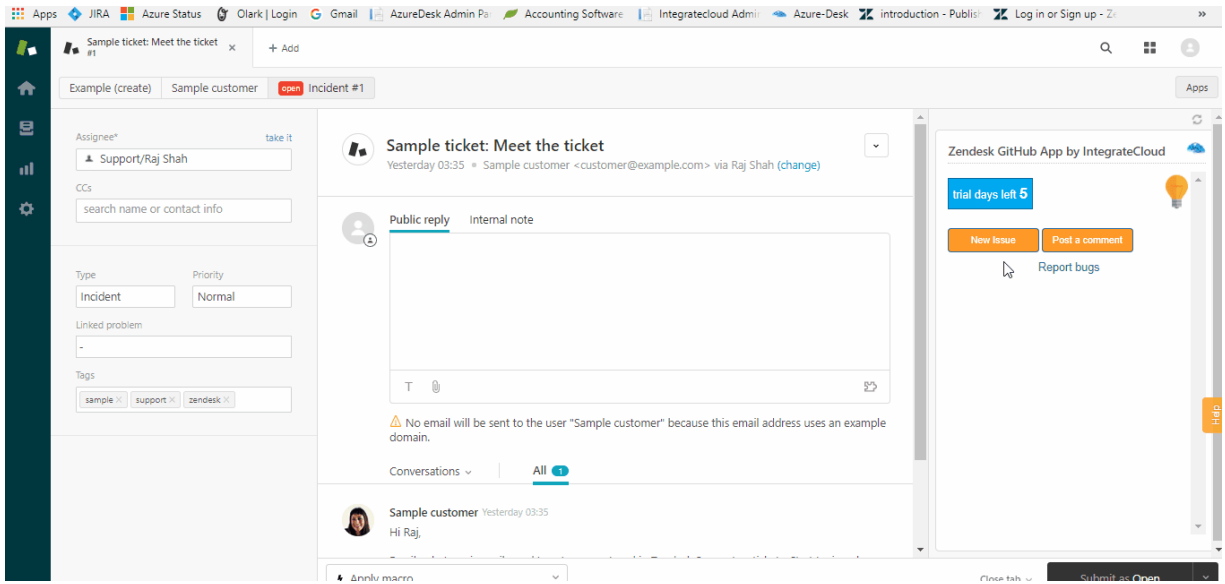

- For more information please refer to the below link.

How To Setup

- To install the app please click on the following.

Install App

- Use Zendesk Asana Connector. See the App in action.

HOW DID WE DO?

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HOW TO USE THE ZENDESK -GITHUB CONNECTOR APP BY INTEGRATECLOUD

ZENDESK ASANA CONNECTOR

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