

Help me with...



All Categories > Zendesk-GitHub Connector > Zendesk -GitHub Connector

Zendesk -GitHub Connector

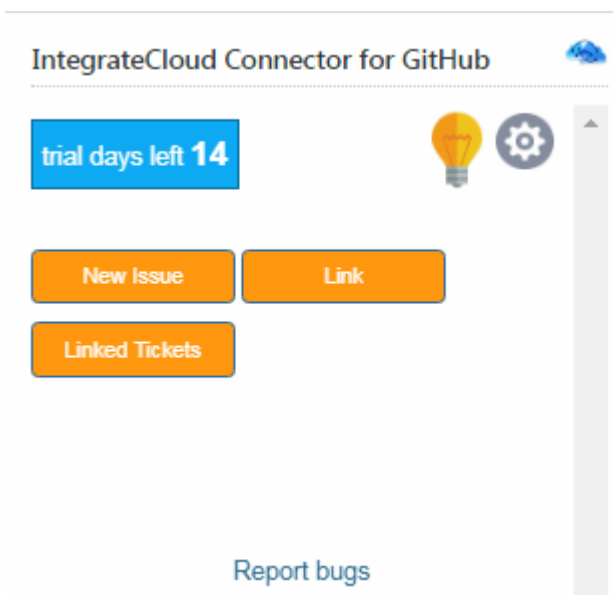


Updated 2 months ago by Srinivas Thippireddy

- Connect your customer support software **Zendesk** and development teams using Zendesk GitHub Connector

Zendesk GitHub

- Connect Zendesk GitHub using IntegrateCloud connector. Better Software Development & it's service starts with better communication. IntegrateCloud brings all your conversations into one place. Use Zendesk GitHub Connector.
- Create New Issue for your Github right from Zendesk**
- With the Zendesk GitHub Connector users in Zendesk can quickly create a New Issue from a Zendesk ticket.



- Quick steps**

- 1 Sign up for Zendesk or use your existing account.
- 2 Get the App and Install it into Zendesk.

- 3 Configure the app with your account name.
- 4 Open a Zendesk ticket, click Apps, sign in.
- 5 Click to create a New Issue.

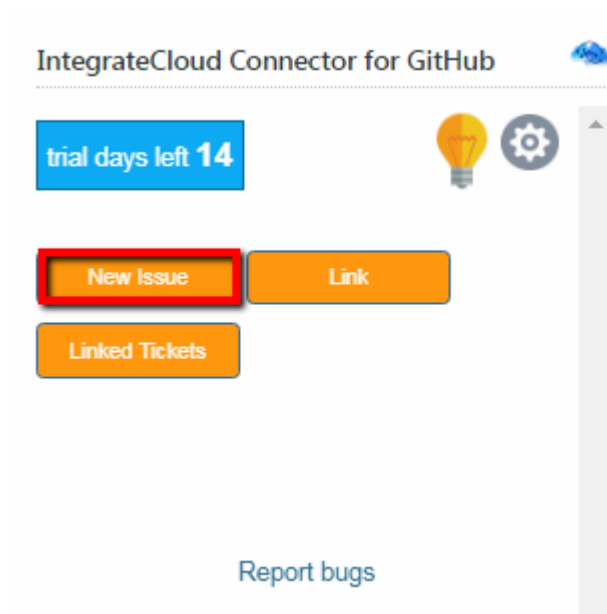
Know How to use the App.

In the app we have 4 Options.

- 1 New Issues.
- 2 Link.
- 3 Linked Tickets.
- 4 Post Comments.

New Issue

- How to Create New Issue.



- Adding details in New Issues.

IntegrateCloud Connector for GitHub

Issue Creation

Title
Zendesk GitHub Connector.

Description
Zendesk GitHub Connector.

Repository
GitHub-Test

Assignee
keval09

Label
good first issue

Milestone

Create Issue



- Click on Create Issue Button & you will get a message “Issue has been created successfully”

IntegrateCloud Connector for GitHub

Issue Creation

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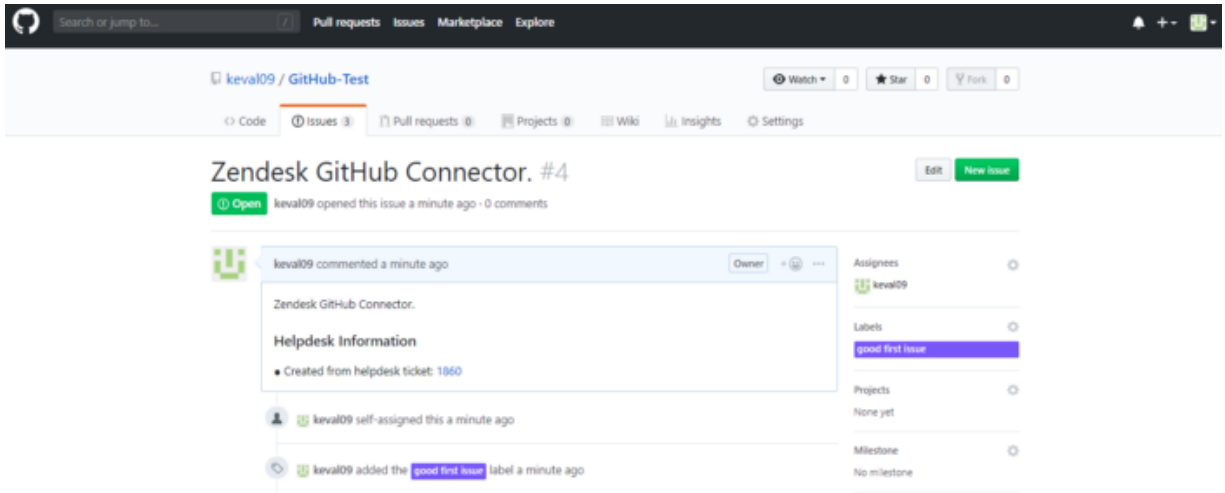
Label
good first issue

Milestone

Issue 4 has been created successfully



- User can click on the GitHub Issue number in the message the page will be redirected to the Issue.



Link Issue

Zendesk GitHub Connector

- User can Link Issue to a existing Zendesk Ticket.

IntegrateCloud Connector for GitHub

Link issue to zendesk ticket

Repository
GitHub-Test

Issue
1:Zendesk GitHub Integration.

Link

- As Issue is Linked Successfully Message is received as “Issue has been linked successfully.”

IntegrateCloud Connector for GitHub

Link issue to zendesk ticket

Repository
GitHub-Test

Issue
1:Zendesk GitHub Integration.

Issue has been linked successfully



- Issue Linked to the Zendesk Ticket.

IntegrateCloud Connector for GitHub

trial days left 12

Post a comment Linked Tickets

ZENDESK GITHUB INTEGRATION. #1
GitHub-Test

Description	Zendesk GitHub Integration.
Assignees	 keval09
Labels	 good first issue
Milestone	not set
State	open

Linked Tickets

- User can see all the Zendesk Tickets & their corresponding Link Issue.

IntegrateCloud Connector for GitHub

Refresh

Export    Linked Helpdesk Tickets: 2 Linked Github Issues: 2

Enter text to search...

Drag a column header here to group by that column

Helpdesk Ticket Id	Issue Number
1860	1
1858	2

Page 1 of 1 (2 items) < Prev 1 Next >

- User can Export the Tickets into XLS, XISX & CSV format.

Post Comment.

User can Post Comment form Zendesk GitHub Connector.

 IntegrateCloud Connector for GitHub

This comment would be posted in Github issue #4

Message

This is a Test Message from Zendesk GitHub Connector

Send

- When user clicks on Send Button a message is received “Message has been posted successfully.”

 IntegrateCloud Connector for GitHub

This comment would be posted in Github issue #4

Message

This is a Test Message from Zendesk GitHub Connector

Send

Message has been posted successfully

- Posted Comment in GitHub.

<> Code **Issues 3** Pull requests 0 Projects 0 Wiki Insights Settings

Zendesk GitHub Connector. #4

Open keval09 opened this issue 14 minutes ago · 1 comment

keval09 commented 14 minutes ago · edited

Zendesk GitHub Connector.

Helpdesk Information

- Linked with helpdesk ticket: 1860

keval09 self-assigned this 14 minutes ago

keval09 added the **good first issue** label 14 minutes ago

keval09 commented a minute ago

This is a Test Message from Zendesk GitHub Connector

Sent from helpdesk ticket:1860

Assignees: keval09

Labels: good first issue

Projects: None yet

Milestone: No milestone

Notifications: Unsubscribe

You're receiving notifications because you were assigned.

1 participant

- **Comments (View Issue Comment.)**
- Comments shows all the GitHub Information like State, Milestone, Labels, Assignee's etc.
- User has to just click on the Comments button to see the details.

IntegrateCloud Connector for GitHub

Post a comment Linked Tickets

ZENDESK GITHUB CONNECTOR. #4

GitHub-Test

Description	Zendesk GitHub Connector.
Assignees	keval09
Labels	good first issue
Milestone	not set
State	open

- Comment sent form GitHub to Zendesk.

keval09 commented 26 minutes ago • edited ▾ Owner + 👤 ...

Zendesk GitHub Connector.

Helpdesk Information

- Linked with helpdesk ticket: 1860

keval09 self-assigned this 26 minutes ago

keval09 added the **good first issue** label 26 minutes ago

keval09 commented 13 minutes ago Author Owner + 👤 ...

This is a Test Message from Zendesk GitHub Connector

Sent from helpdesk ticket:1860

keval09 commented just now Author Owner + 👤 ...

Test Comment from GitHub to Zendesk GitHub Connector.

Assignees: keval09

Labels: good first issue

Projects: None yet

Milestone: No milestone

Notifications: Unsubscribe

1 participant

Lock conversation, Pin issue

- User can verify that Comment received from GitHub is visible in Zendesk.

IntegrateCloud Connector for GitHub

Zendesk GitHub Connector.

Helpdesk Information

- Linked with helpdesk ticket: 1860

good first issue

Assignees: keval09

Created: 04/12/2019 08:35

This is a Test Message from Zendesk GitHub Connector

Sent from helpdesk ticket: 1860

Created: 04/12/2019 08:48

Test Comment from GitHub to Zendesk GitHub Connector.

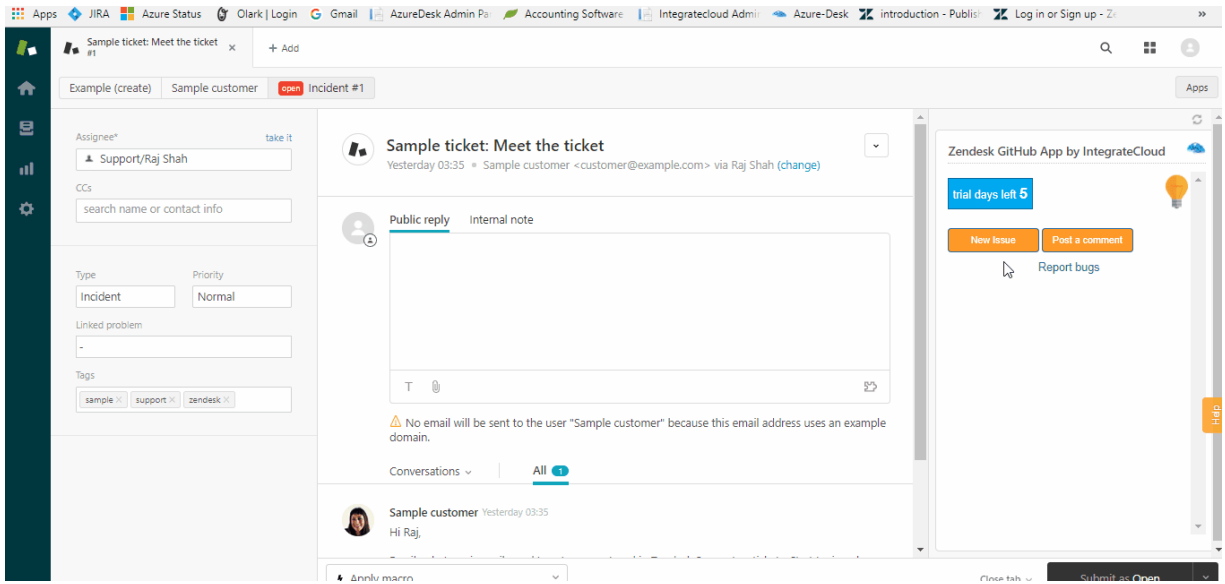
- For more information please refer to the below link.

How To Setup

- To install the app please click on the following.

Install App

- Use Zendesk Asana Connector. See the App in action.



HOW DID WE DO?



RELATED ARTICLES

[ZENDESK GITHUB CONNECTOR DEMO](#)

[HOW TO USE THE ZENDESK -GITHUB CONNECTOR APP BY INTEGRATECLOUD](#)

[ZENDESK ASANA CONNECTOR](#)



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