

# Intelegain Technologies

Customer Portal for Dynamics

[www.intelegain.com](http://www.intelegain.com)



Silver Enterprise Resource Planning  
Gold Cloud Platform  
Gold Application Development  
Gold Data Analytics  
Gold Data Platform



# B2B Retail: Connected B2B Customer Portal for Dynamics 365

B2B customers find it difficult to track order status and shipment details for logistic planning at their own end. It is difficult to track item serials and applicable warranties through excel sheets. Getting real-time visibility on pending and overdue invoices can help in handling cash flow effectively.



## CHALLENGES SOLUTION

- Difficulty in tracking dispatches over call or email
- No real-time visibility on item availability
- Human errors in punching sales orders

## IDEAL

A customer facing platform connected with Business Central to securely share information related to customer orders.

## DESIRED OUTCOMES

Connected portal where customer can login and able to view item availability, place order digitally and then track dispatches and shipments without any human intervention.



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## Customer Portal for Dynamics

Connect your B2B customers directly to your business applications for efficient operations

### Connect with your Customer information

Get your customer to interact with your ERP directly in a secure way.

### Realtime tracking

Allow customers to track business transactions digitally in real-time.

### Solution running on trusted Microsoft services

Solution is built and operated on trusted Microsoft services like Dynamics 365, Power Platform and Azure.

# PowerApps Portal Driven by Customer Portal for Dynamics

A fully integrated solution using reliable technologies from Microsoft like Dynamics 365 Business Central, PowerApps Portal, Dynamics 365 Customer Service and Power Automate. Solution allows integrating B2B customers directly to your ERP for seamless operations.



## Dynamics 365 Business Central

Streamline your processes, make smarter decisions, and accelerate growth with Dynamics 365 Business Central Preview—a comprehensive business management solution designed for small to medium-sized businesses.

## PowerApps Portal

Empower anyone—either inside or outside your organization, to interact with data from Common Data Service using portals.

## Dynamics 365 Customer Service

Support customers anytime, anywhere with Dynamics 365 Customer Service. Empower your teams with insights into customer satisfaction-boosting analytics and AI-powered features to spend less time searching and more time engaging.

# Social Mobile Telecommunications

*The solution helped us to go to market with the Client portal within weeks with an awesome user experience design. We would recommend this solution to all Business Central users for their client/customer portal”*

**- Bahron Alipour, COO, Social Mobile  
Telecommunications**



## Flexible Solution Customers

Dynamics 365 Business Central provided ultimate flexibility to configure the solution as per customer's unique business processes like extended warranty, handling bulk tracking lines etc.

## Realtime Collaboration with

Digital collaboration with customers helped to improve operational efficiency and accuracy. Order processing became faster and error free.

## Maintenance Free Solution

There's no need of IT support staff, as the solution is running on Microsoft managed services and is fully managed & secured by Microsoft.

# Customer Portal for Dynamics

[Schedule a demo now](#)

Call for more information: +91 22 62596100

Ask a question via email: [biz@intelegain.com](mailto:biz@intelegain.com)

Learn more: [Click here](#)



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