

Intellecom helps trinks GmbH to use MS Teams as their central communication system

Trinks GmbH is a leading beverage logistics company in Germany. They combine 285 years of experience and innovation in the field of beverage logistics. From 16 locations across Germany, trinks is a reliable partner for retail customers, producers and delivery partners. As the global digitalization

moves forward trinks decides to optimize their intern and extern communication through the implementation of Microsoft Teams as a central communication platform and to utilize the Microsoft services they have already used in part.



AT A GLANCE

Customer: Trinks GmbH

Country: Germany

Website: <https://www.trinks.de>

Industry: Logistics

Customer Size: Large (> 1500 employees)

Products and Services: Microsoft 365, Teams

intellecom, Trinks GmbH, & Microsoft 365, Teams

Customer Challenges

When intelcom started to support trinks as an external Consulting Company they used M365 Services in a superficial manner. What we found was an outdated communication system which could just be used inefficiently between employees and external parties. There were no interfaces to common systems such as Teams which just allowed more complicated working methods. This was also a result of using different products from different manufacturers which also led to a more complex licensing model.

Partner Solution

Intelcom helped to revise the existing cloud configuration and client infrastructure. In the next step a Workshop was executed to find the best solution for this specific case. We showed the advantages and connections of various M365 services. Together we gathered the needs and requirements for implementation and a later User Training. Afterwards Microsoft Teams was implemented customer-specific and DSGVO compliant. MS Teams was rolled out for each client

Customer Benefits

Trinks GmbH from now on uses a central and simple structured communication platform. They have the possibility of internal and external provision of data and information. This also allows a more efficient way of working, reduction of mailings and telephony. The employees can work more agile and location-independent for exchanging ideas.

Central communication platform

DSGVO conform data provisioning

Increase efficiency