

# About SMS | always here for you 24/7/365

SMS is one of the UK's leading cloud providers with clients all over the world. We're proud to be a British company with global reach.

Our management team has extensive cloud experience dating back to 1994 when they setup one of the first Internet Service Providers in the UK. Our focus on exemplary customer service and expertise has been recognised over the years with many awards in various industry magazines and national newspapers.

The Managed Services Provider (SMS) was launched in 2006 taking those same core values of excellence and applying them to design, deploy and support cloud infrastructures internationally for many household names from small business through SME to Enterprise. SMS is profitable, stable and secure so you can rely on us. All our cloud technology is backed by 24 x 7 x 365 UK support, with extremely skilled, helpful, engineers always ready to resolve your queries and keep your business online.

Small Business

SME

**Enterprise** 



# We partner | with only the best











Gold Cloud Platform
Gold Cloud Productivity
Gold Small and Midmarket Cloud Solutions







Microsoft











#### We really care

We take the time to understand your requirements and only recommend services that will be a positive benefit & best value.

# 24/7

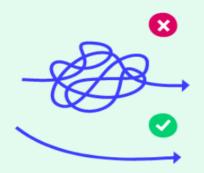
#### We're always here

SMS has 24\*7 UK based support as standard, included, always. Always there for you.



#### We're the cloud experts

We were around before the cloud was even called the cloud. We really know our stuff and all our colleagues are experts in the cloud.



#### We make it simple

We're committed to taking the very best technology and making it simple to use. We will look after the tech so you can look after your business



#### We're fully UK based

No more offshort call centres or people reading scripts. You will always get straight through to a UK based expert.



#### We're part of your team

We believe in working closely with you, understanding your needs and always delivering the best value.





# The UK cloud experts | guaranteed

We are proud to hold both ISO 9001 and ISO 27001 certifications with the highest scores on both.

With both ISO9001:2015 and ISO27001:2013, globally recognised symbols of excellence, you know your business is in safe hands. SMS is audited regularly by NQA quality management, a completely impartial third party to ensure our continued appliance to the highest standards.

ISO9001:2015 ensures we provide the highest levels of customer focus and a commitment to continued innovation.

ISO27001:2013 demonstrates we keep the highest standards of data security against both online and physical dangers.







## Goodbye to on-premise | Hello to the cloud

We know how important it is to be able to trust your business infrastructure. Server, software, network and security, everything needs to work in harmony to deliver your business goals.

The problem is, which solutions to choose and how to deploy then support them.

This is where SMS come in. We are experts in all the latest technologies and will specify, deploy and support them leaving your team to look after your core business.

Think of us as an extension to your own team, experts here for you 24/7/365









## Trust your cloud

Get security from the ground up, backed by a team of experts and proactive compliance trusted by enterprises, governments and start-ups.

## Operate hybrid seamlessly

On-premises, across multiple clouds and at the edge – we'll meet you where you are. Integrate and manage your environments with services designed for hybrid cloud.

## **Build on your terms**

With a commitment to open source, and support for all languages and frameworks, build how you want and deploy where you want to.

#### Be future-ready

Continuous innovation from Microsoft supports your development today, and your product visions for tomorrow.



## Proven track record | of excellence

We've been at this a long time and cloud is all we do. Over the years, we have helped new business startups through to huge household names move to the cloud.

Some of the business sectors we've migrated to the cloud include Insurance, Banking, Finance, Legal, Retail & Medical. Each come with their own regulatory frameworks and compliance needs. SMS works with you to meet all your requirements.

We consistently have a rating of "excellent" on Trustpilot.

<u>"Excellent support -The support team are always very helpful and respond quickly." – Viv Turner</u>

"I have been using SMS for years - I have been using SMS for years. They have never let me down" - Robert Davies

"10 years - We have been with SMS for 10 years and we have received great service during that time. Current team are excellent - very helpful. Support Tickets are handled quickly and efficiently. Human contact from an IT provider when needed as well!" — David Barratt

"Top service and excellent product - Top service and excellent product. We have been using SMS for over ten years now for our business and private use. You can call tech support on holidays and they will answer you call. Never happen in Germany!" – GW

"Excellent Customer Services - The response and level of support that I received on my very first telephone call was outstanding. By far exceeding my expectations. An absolute joy to work with, highly recommended." - Claire Sackley



# Azure Case Study | StayAhead Training 2021

**Company name**: StayAhead Training

**Company Profile:** Established since 1992, StayAhead Training is recognised as one of the leading independent IT Training specialists in the UK and the first choice provider of UNIX, Linux, Oracle, Red Hat, Java, Web Development, MySQL, PHP, Perl, ITIL, and Business Analysis training for many of UK's largest organisations.

Solution provided by SMS: Full Azure migration and deployment including Windows Virtual Desktops, Storage, Backup and Premium Support

What problems did you have before switching to one of our solutions?

For a relatively small organisation such as ours, having MS Exchange in-house was taking too much IT support resource away from our core business.

Providing complex, secure VPN solutions to office workstations was also an area fraught with problems.

How were those problems affecting your business?

Too much time was being spent addressing maintaining the solutions and affected the ROI.

Why did you choose Azure and SMS?

A fortuitous confluence of events. The need to find a solution to the enforced working from home for all staff and the timely announcement of the Microsoft WVD solution. Having been a long-standing customer of Simply's hosted exchange, the choice of Simply as partner was a no brainer.

What benefits have you seen since switching to Azure?

Flexibility and improved collaboration features for all staff.

How was the deployment and support you received from SMS?

The advice and guidance given by Simply helped tremendously with the transition from an on-premises only company to running the business in the cloud.

Our database solution is a little" old" and we ran into performance issues during the initial deployment and testing.

Simply worked with us to bring Microsoft into helping resolve the issues. Whilst the issues we encountered have not been fixed by Microsoft, Simply have helped us put a working solution in place. I really value the personal relationship that we have with Simply and this will be a big factor when looking for a partner in other major IT projects.



## Contact us | we're happy to help

It's important to be able to trust your cloud partner so here is some information to help research our company. If you need anything else, please reach out to us, we'll be happy to help.

SMS has been trading since 2006 and we only provide cloud solutions. We're successful, profitable and here for the long term.

We invest in the very best people, transparency and excellent customer service.

Company Name: Internet For Everything LTD. T/A Simply Mail Solutions (SMS)

Company Number: 05390640

Exec. Directors: Colin Smith, Keith Pritchard

Non. Exec. Director: Chris Baldock

UK HQ: Peter House, Oxford Street, Manchester, M1 5AN +44 (1925) 818448

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