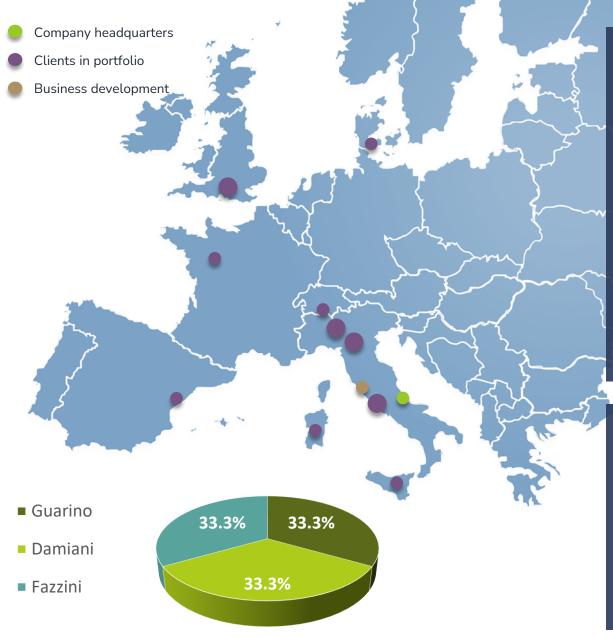


## ZenProject Cloud

#### COMPANY PROFILE AND CUSTOMER GEOGRAPHICAL DISTRIBUTION



**Interzen Consulting** is a consulting firm that operates nationally and internationally, focused on:

- Customer Relationship Management
- Project Management
- Document Management
- Electronic Orders
- Electronic Invoicing

#### **Company data**

- Limited Liability Company
- Share capital: € 100,092.00 euros
- Year of establishment: 1996

#### Certifications, accreditations and qualifications

- UNI EN ISO 9001:2015 quality certification
- UNI EN ISO 27001 certification: March 2023
- SDI Accreditation: PBV3TR8 (Electronic Invoices)
- NSO Accreditation: GTLWJSS6 (Electronic Ordering)
- Qualification as AP and SMP on PEPPOL network (Pan-European Public Procurement On-Line)





#### **ZENSHARE SUITE**

The Information Management System designed and developed by Interzen Consulting.

It is a cloud based platform composed by multiple integrated solutions.

- **ZenCRM** (customer relationship management)
- ZenProject (project management)
- ZenDMS (document management)
- ZenE-invoices (electronic invoices)
- Zen E-orders (electronic orders)

LEAD

TO OPPORTUNITY

#### INTERZEN'S INFORMATION MANAGEMENT SYSTEM

# Lead to Cash

**OPPORTUNITIES** 

TO QUOTES

From the generation of **leads** to the creation of **invoices**.

3

QUOTES

TO ORDER

4

ORDER

**TO CASH** 



THE ONLY ITALIAN SUITE FOCUSED ON THE LEAD-TO-CASH PROCESS

#### INTERZEN'S INFORMATION MANAGEMENT SYSTEM



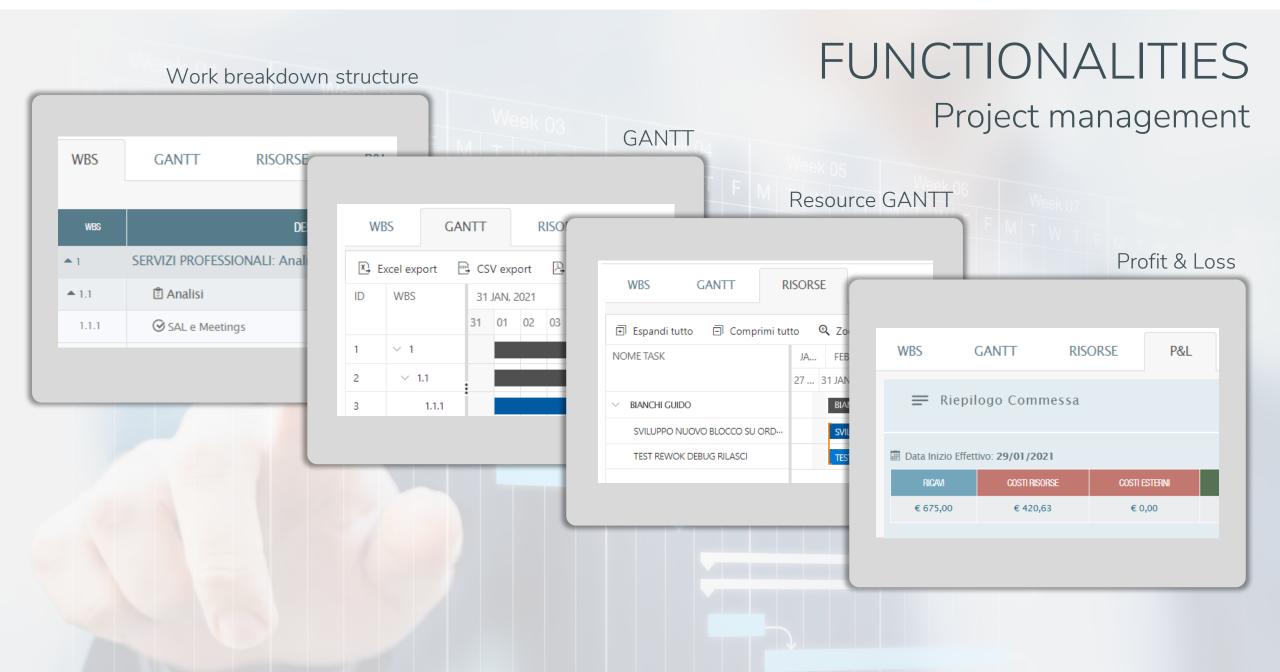
From the generation of leads to the creation of invoices.



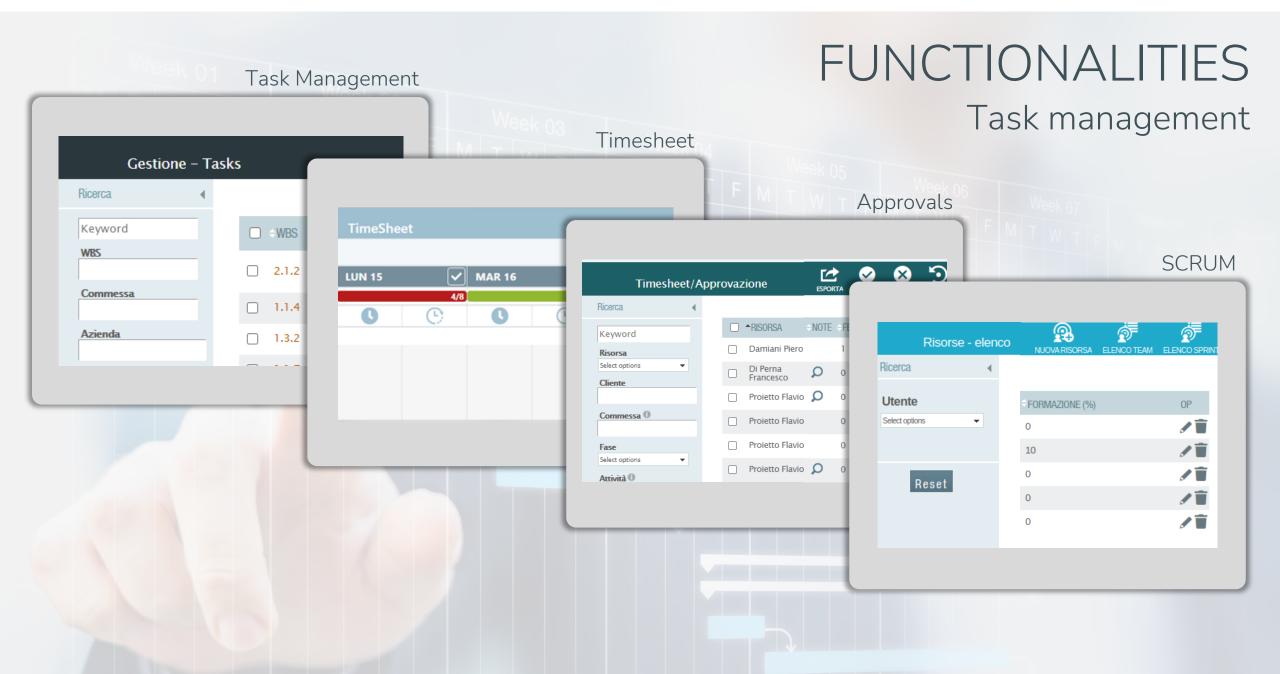




ZENPROJECT – PROJECT MANAGEMENT



ZENPROJECT – TASK MANAGEMENT

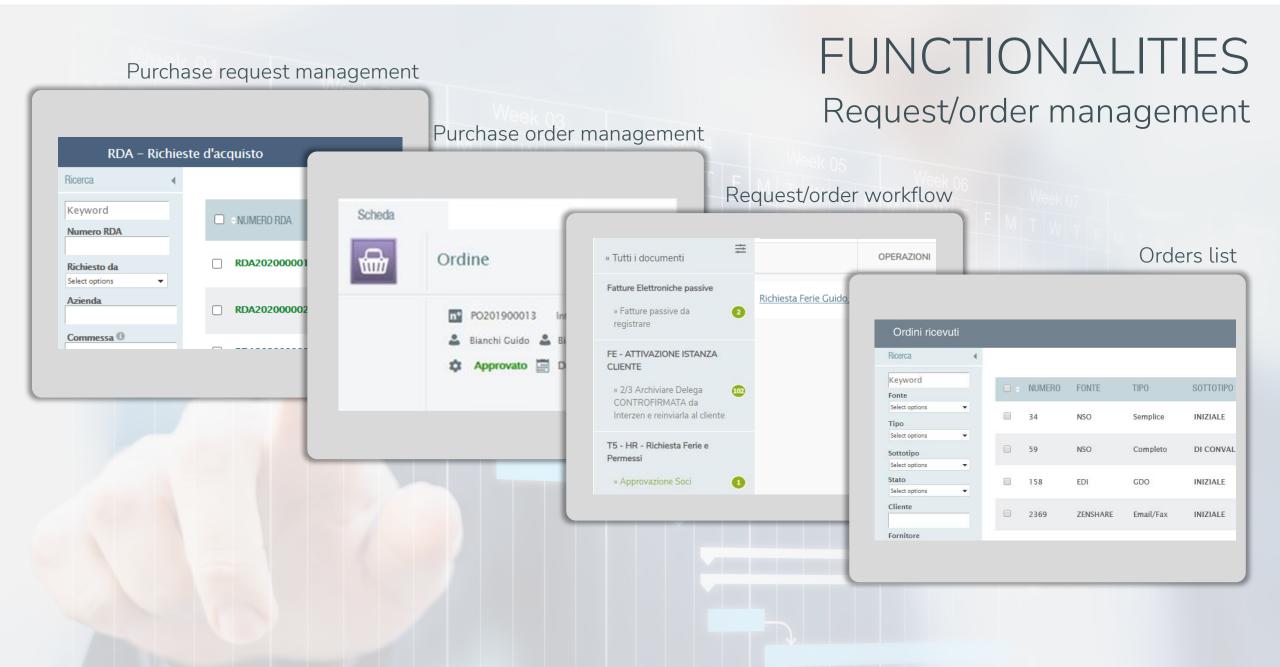


# SOLUTION ADD ON 3.1 ZenOrders (sales/purchase order management)





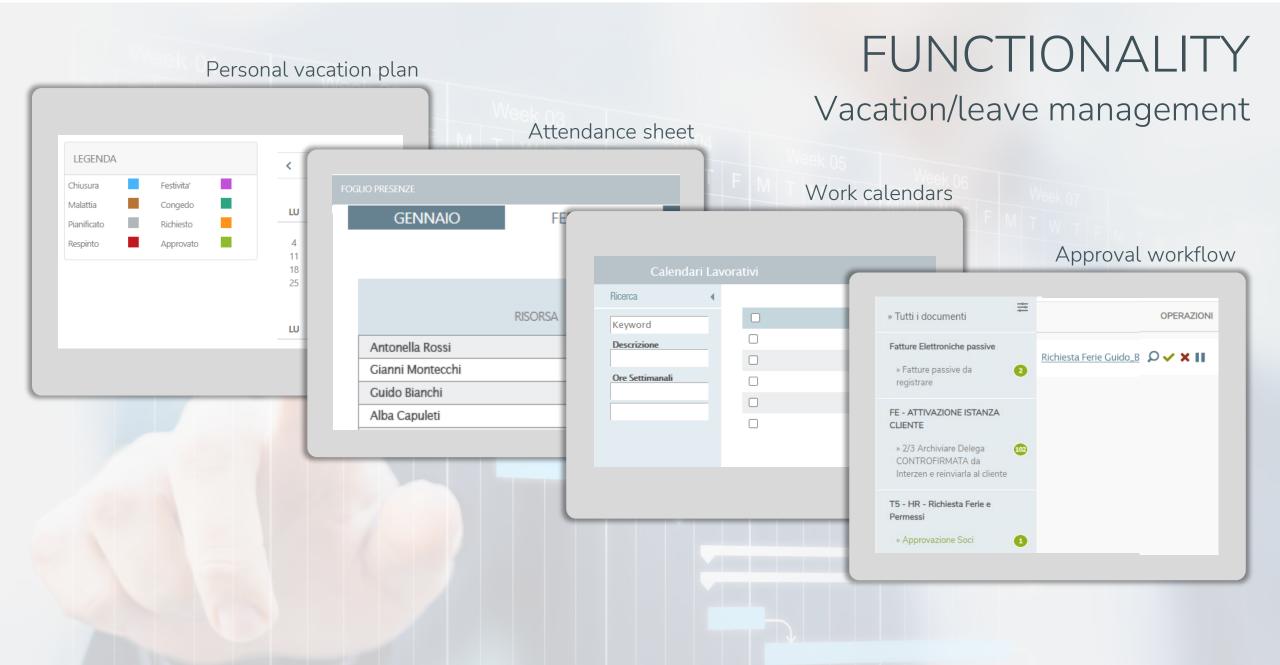








#### ZENHR – HOLIDAYS AND LEAVES MANAGEMENT



# **B** PROFESSIONAL SERVICES



# CLOUD INFRASTRUCTURE

Interzen has chosen the world market leader Microsoft to offer a scalable, secure, efficient and technologically advanced cloud service to its customers.

### **DATA CENTER**

| Service Providers                               | <u>Microsoft Azure.</u>   |
|---|---|
| Type of cloud service                           | Public Cloud  |
| Cloud service provider<br>certifications        | All Microsoft Azure<br>compliance documentation<br><u>is available here.</u>  |
| Location of data centers                        | <u>West Europe (Netherlands).</u>   |
| Security levels adopted by the service provider | The set of operations<br>performed by Microsoft to<br>protect the Azure<br>infrastructure <u>is available</u><br><u>here.</u>   |
| Service provider data<br>redundancy             | Zone-redundant storage<br>(ZRS): replicates data stored in<br>Azure synchronously across<br>three available regions within<br>the primary region; <u>more</u><br><u>information available here.</u> |

#### BACK UP, SECURITY & DISASTER RECOVERY

### **BACKUP, SECURITY & DISASTER RECOVERY**

Quality of service and security standards at the highest levels

#### BACK-UP PROCEDURES

- Database and document back-up procedure is performed every 4 hours;
- Back-up with geographical redundancy: Northern Europe (Ireland);
- Data retention: 7 days.

#### SECURITY

- Data security is guaranteed by a completely redundant and synchronously replicated Cloud environment;
- Cloud environment protected by Firewall, Antivirus, Vulnerabilities Assessment Tool.

#### DISASTER RECOVERY

• Service included in Cross Region Restore mode.



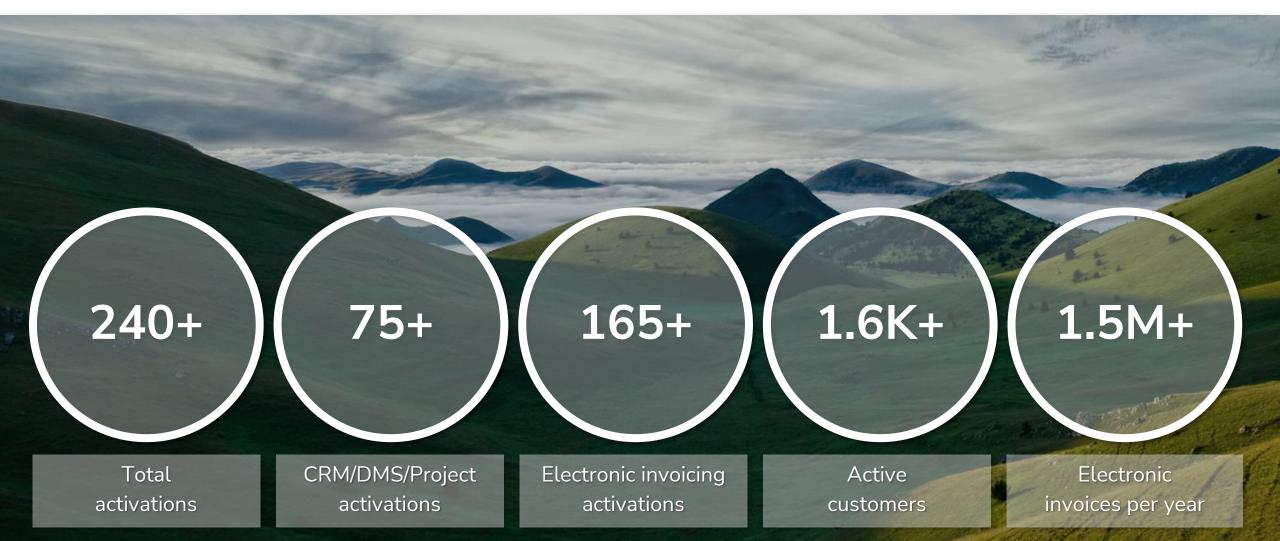
#### ACCREDITATIONS AND CERTIFICATIONS

## **INTERZEN AND ZENSHARE SUITE**

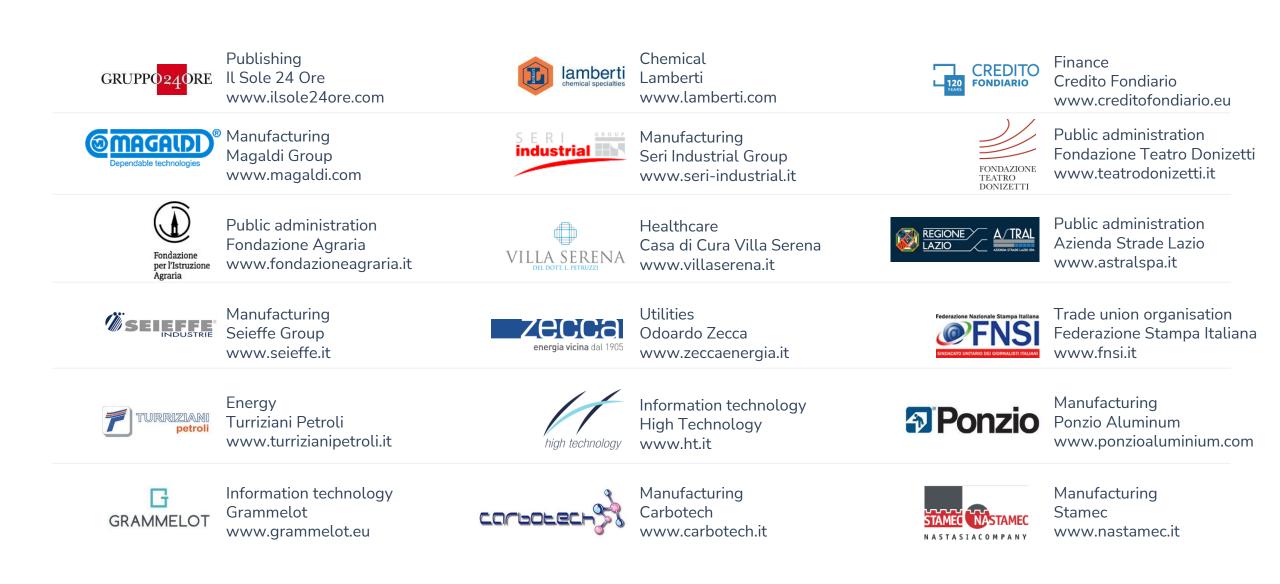
| Ministration   Exception   Description   Description   Display   Display | <b>ISO 9001:2015</b><br>Management System<br>of Quality since 2013   | Quality certificate of<br>Interzen on the minimum<br>requirements to guarantee<br>the quality level of the<br>products and services<br>provided. | Peppol<br>Access Point<br>CERTIFIED PROVIDER | <b>AP Peppol Qualification</b><br>(Access Point)<br><b>SMP Peppol qualification</b><br>(Service Metadata<br>Publisher) | Interzen has obtained the<br>AGID Qualification (Peppol<br>Italian Authority) as AP<br>Service Provider and<br>PEPPOL SMP for electronic<br>orders. |  |
|--|--|--|--|--|---|--|
| ion security management<br>27001<br>Certified  | <b>ISO 27001</b> – Information<br>Security Management<br>System (ISMS).<br>Expected certification:<br>March 2023 | International standard<br>describing the best practice<br>for an ISMS (Information<br>Security Management<br>System).                            | MEPA<br>aquistinretepa.it                    | Enabled on MEPA –<br>Electronic Market<br>of the PA  | Interzen is registered and<br>authorized to operate on<br>the electronic market of the<br>Public Administration –<br>MEPA.                          |  |
|  | <b>SDI accreditation</b><br>(Interchange System)   | Interzen is Sogei's SDI<br>qualified intermediary for<br>Electronic Invoicing.<br>Recipient code: PBV3TR8  | ACTBERSICURE PROFILE                         | <b>SaaS ACN Qualification</b><br>(National Cybersecurity<br>Agency)  | ZenShare Suite joined the<br>Catalog of Qualified Cloud<br>Services for the Public<br>Administration – ACN<br>Cloud Marketplace.                    |  |
| NSO  | <b>NSO accreditation</b><br>(Order Sorting Node)   | Interzen is Sogei's NSO<br>qualified intermediary for<br>electronic orders.<br>Recipient code: GTLWJSS6  | cloud<br>cSA security<br>alliance®           | Cloud Security Alliance<br>(CSA)   | Interzen is registered since<br>2nd December 2019 filling<br>the CSA STAR Self-<br>Assessment.  |  |







| Barceló<br>Hotels & resorts    | Tourism Services<br>Barcelò Hotels Italy<br>www.barcelogrupo.com                     | Kiton               | Clothing<br>Ciro Paone<br>www.kiton.com                   | DE CECCO.                     | Food<br>De Cecco<br>www.dececco.it                                |
|--------------------------------|--|---------------------|---|-------------------------------|---|
| Ermenegildo Zegna              | Clothing<br>Ermenegildo Zegna<br>www.zegna.com                                       | <b>Fater</b>        | Personal Care<br>Angelini/Procter&Gamble<br>www.fater.it  | Sapa:<br>Shaping the future   | Manufacturing<br>Sapa Group<br>www.sapagroup.com                  |
| Cerved Group                   | Finance<br>Cerved Group<br>www.jupitergroup.it                                       | FUJIFILM            | Imaging Systems<br>Fujifilm Corporation<br>www.fujimed.it | elconmegarad                  | Manufacturing<br>Elcon Megarad<br>www.elconmegarad.com            |
| CAMST La RISTORAZIONE ITALIANA | Catering<br>Camst Group<br>www.camst.it  | Hanon               | Manufacturing<br>Hanon Systems<br>www.hanonsystems.com    | GRUPPO                        | Publishing, Oil, Tourism<br>Minardo Group<br>www.gruppominardo.it |
| ConvaTec 🕕                     | Pharmaceuticals - Medical Devices<br>Convatec IT UK Northern EMEA<br>www.convatec.it | Banco<br>Alimentare | No profit<br>Banco Alimentare<br>www.bancoalimentare.it   | Frenta                        | Utilities<br>Trenta<br>www.trenta.it                              |
|                                | Trade union organisation<br>SPI – CGIL Nazionale<br>www.spi.cgil.it                  | gruppo innova       | Logistics<br>Innova Group<br>www.gruppoinnova.com         | Poligrafico<br>Roggero&Tortia | Service - Printing<br>Roggero e Tortia<br>www.roggerotortia.it    |



| ECOH₩MEDIA                    | Information technology<br>EcohMedia<br>www.ecohmedia.com          |                               | Trade union organisation<br>CGIL Funzione Pubblica<br>www.fpcgil.it | management<br>& consulting            | Consulting<br>Management&Consulting Sr<br>www.mandc.it                       |
|-------------------------------|---|-------------------------------|---|---------------------------------------|--|
| epergynet                     | Energy consulting<br>Energynet<br>www.energynet.it                | FLEGREALAVORO                 | Public Sector Services<br>Flegrea Lavoro<br>www.flegrealavoro.com   | FORMAZIONE INNOVATIVA                 | Training<br>Unifad<br>www.unifad.it  |
| Gruppo<br>infoteam®           | Information technology<br>Go Info Team Group<br>www.goinfoteam.it | TECNOlink                     | Information technology<br>Tecnolink<br>www.e-tecnolink.it           | Pescara<br>energia spa                | Public Sector Services<br>Pescara Energia<br>www.pescaraenergiaspa.it        |
| <b>WESTSUD</b>                | Manufacturing<br>West South<br>www.west-sud.it                    | CITRA<br>VINI. VOLTI, VALORI. | Food<br>Citra Vini<br>www.citra.it                                  | Switness                              | Information technology<br>E-Witness Italy<br>www.ewitness.eu                 |
| MILANOSPORT                   | Public Sector Services<br>Milanosport<br>www.milanosport.it       | LIFE<br>EPISTEME<br>ITALIA    | Medical devices<br>Life Episteme Italy<br>www.lifeepistemeitalia.it | Società degli<br>INTERPORTI SICILIANI | Public Sector Services<br>Interporti di Sicilia<br>www.interporti.sicilia.it |
| CENTRO DI ASSISTENZA AGRICOLA | Services<br>CAA CIA<br>www.caa-cia.it                             | Talento                       | Training<br>Talento<br>www.talento.eu                               | <b>∞Medic</b> Air                     | Medical devices<br>Medicair<br>www.medicair.it                               |

## THANKYOU FOR YOUR KIND ATTENTION