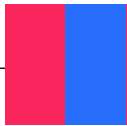




INVESTIGATE*Live*

The Multi-Line Investigation Solution.



INVESTIGATE*Live* – Industry Pain Points



Extremely short TAT available for Investigations



Investigators need to run-around for taking photocopies and preparing documents



Investigators cannot prepare and submit report from field



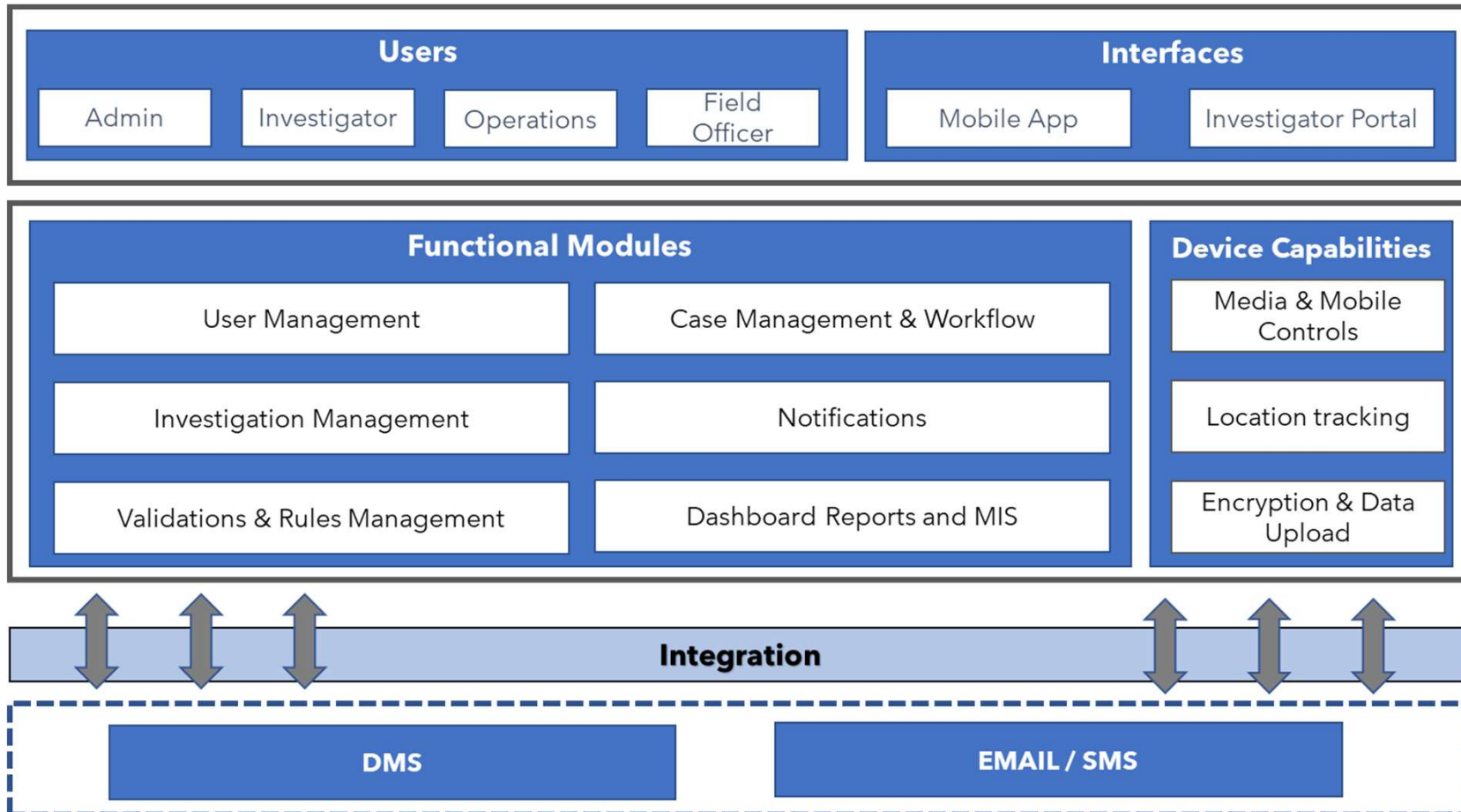
Investigators can handle fewer cases owing to additional time required for running around and preparing report



Insurance Company affected due to delayed submission of Spot Investigation report as it would result in non-compliance to agreed TAT



INVESTIGATE*Live* – Overview





INVESTIGATE*Live* – Features

Mobile App for Investigations available on Android

Investigate case, prepare and submit report directly from the field

Scan documents, take photos, record video/audio to support case

Automatic generation of PDF report for Investigation

Offers complete back-up and 100% security to investigation data and evidence

Web access available for Investigation Agencies to assign, track investigations and view/review reports submitted from the field



INVESTIGATE*Live* – Functionalities

Tracking & Workflow

- Track Vendor and Field officer based on their current location post allocation of case to them
- Ascertain the kilometres travelled by investigator / field officer on a case by case basis
- Customized workflows for case creation investigation assignment, and investigation report review (QA)

Mobile App

- Accept or Reject cases assigned.
- Customised forms to carry out Claim Investigation including Investigator Invoice details
- Capture Images, Audio, Video, Annotate on Images, Capture Digital Signatures, Geo-tag images
- Choose Compression level during report submission
- Operate in Offline mode

Report Management

- View / Download reports submitted by on-field users
- Approve / Re-assign report
- Integrate with DMS and push all evidences captured.
- Extract transaction and MIS reports.



INVESTIGATE*Live* – Functionalities

User Management

- Create / Delete / Edit users
- Configure Roles & Privileges
- Device Management

Case Creation

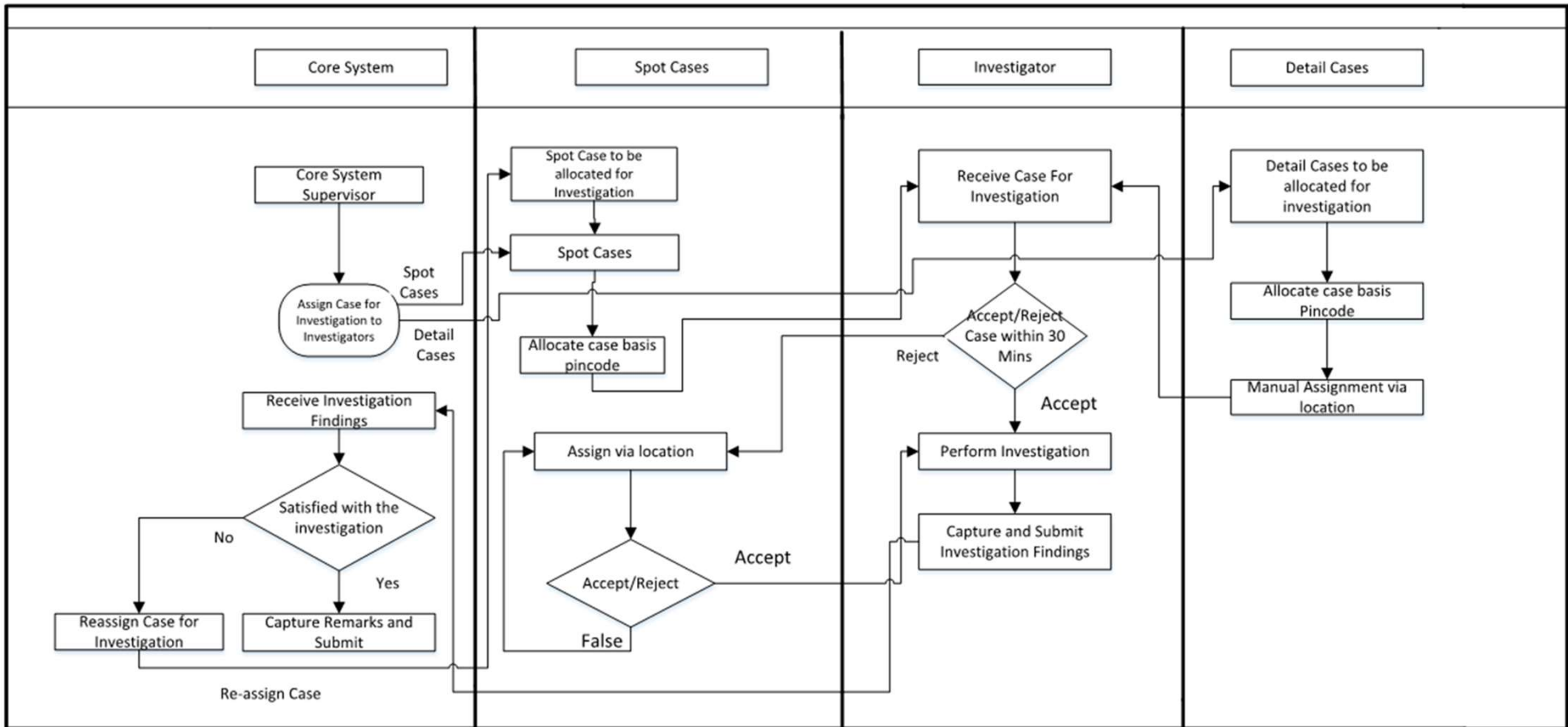
- Bulk upload case details
- Manual Case creation to conduct investigation
- Integration with existing applications to automate case creation for investigations

Case Assignment

- Multiple methods for case assignment
 - Location-based
 - Business Rule based
- Assign case to either Internal employees or External investigators
- Accept or Reject cases assigned
- View ageing of cases (TAT)
- History of case assignment as a pop-up upon clicking the TAT



INVESTIGATE*Live* – Process Flow



INVESTIGATE*Live* – Business Benefits



For Investigators

Handle more cases, increase revenue

Scan documents using mobile, no need to run around for photocopies

Capture audio/visual evidence to support investigation report

No effort required for report preparation

Using existing smart phone. No investment required on new mobile device

Monthly subscription-based pricing



For Insurers

Receive Spot Investigation report in standard format

Access to audio/visual evidence

Take pre-auth decision in-time, always. Maintain customer repute.

Can be integrated with claims system to assign cases and get investigation report directly from the field

No commercial implication





Thank You

Thanks for your attention



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