### Turn the world of retail into a world of opportunity





### INVENDA A cohesive Software and Hardware IoT platform

6

FREE WIFI

Providing an ecosystem that will propel automated retail into the 21st century

### We are an interactive retail and advertising platform for unattended retail







#### WHAT WE DO

Invenda revolutionizes retail with intelligence (AI), innovation, and automation.

We have built a brain with artificial intelligence for vending machines providing:

- Digital signage
- Demographically optimized experiences
- Product bundling, promotions, and gamification
- Real-time inventory
- Centralized device management

Our IoT solution is based on a highly distributed, scalable and resilient network of devices.

# We have already gained significant momentum in the industry



Microsoft Partner



Schutzmasken statt Schokoriegel: Schweizer Startup rüstet Snackautomaten auf



Von moneycab 08. Juni 2020, 15:36 Uh

Luzern – Die Firma Invenda Group AG mit Hauptsitz in Luzern, die Verkaufsautomaten seit 2017 digitales Lebene einhaucht, geht gemeinsam mit dem US-Konzern Intel in die Hygiene-Offensive: Schon bald sollen Schutzmasken, Desinfektionsmittel und Hygieneartikel kontaktito sau skutomaten bezogen werden können.

#### ABOUT US

The Invenda Group offers a platform with the aim to disrupt automated retail. Founded in 2017, we are currently active in 15 countries.

#### VISION

To be the standard operating-ecosystem for the global automated retail industry.

#### TEAM

Founder & CEO:Jon BrezinskiEmployees:> 50 FTE'sInvestors:Leaders from the retail & IT industry

#### INTELLECTUAL PROPERTY & AWARDS

- 17 patent applications in process
- 2018 "Machine of the Year Award" by EVEX (European Vending Association)
- Nominated for 2020 "Microsoft Retail Partner of the Year" (TBA December 2020)

The Invenda vending machine learns from and adapts to consumers' shopping behaviors, demographics, and traffic

#### **OPTICAL SENSOR**

- Count the number of people walking by your machine
- Track age and gender of your customers
- Learn who watches your videos, by location and what time of day

#### PRODUCT RECOMMENDATIONS

- Animate products to be more eye catching by shaking, unwrapping, or pouring on screen
- Recommend the products that you want to push based on age, gender, time of day
- Bundle products and offer discounts when purchased together or as part of a campaign
- With loyalty data, suggest repeat purchases



#### SHOPPING BASKET BEHAVIOUR

- Learn what products were added to the shopping basket, and which are removed
- Track language usage to get an idea of domestic vs international users
- Understand which payment types are the most popular



## The machine and user interface is fully customizable to your brand profile



Welcome your customers with attractive video displays Choose the number of products to display, include gift packages and more Use video on top of the product selection screen to communicate and promote to your customers

Easily add additional product information and details through pop ups Communicate with your customers throughout the entire experience Customers embrace our solution as it allows for safe 24/7 shopping with easy-to-handle machines at reduced costs



#### | SIGNIFICANT SALES UPLIFT

- Demographically optimized product placements
- Targeted product recommendations
- Increased customer engagement
- Full BI data service



#### NEW PROMOTION OPPORTUNITIES

- Dynamic product promotion and pricing
- Animated product placement
- Enhanced product imagery
- Promoting high margin or short date items



#### EASY-TO-OPERATE

- Real-time inventory and pricing management
- No label or price change costs
- Reduced carbon footprint
- Low investment cost



#### CENTRALIZED DEVICE MANAGEMENT

- System monitoring
- Predictive maintenance
- Remote machine management
- Reduced physical service costs



## Consumers love it because it significantly enhances their purchasing experience



### SAFE CONTACTLESS & CASH-FREE TRANSACTION

By utilizing QR codes the shopping can be carried out completely cash-free and touchless and shoppers can get digital receipts



#### ADDITIONAL INFORMATION

Users have access to comprehensive information about the different products, such as ingredients, allergens and nutritional information





#### CONVENIENT 24/7 SHOPPING

Our touchscreen enables convenient and multiple product selection, with immediate delivery of products, which are never sold out



#### PREMIUM CONSUMER EXPERIENCE

Our solution allows privacy in buying personal items without the fear of potential judgement The software is flexible enough to support multiple payment options



Our solution can easily verify the user before dispensing sensitive or prescription-required products





2. Scan document

3. Match document with user

4. Verify user and collect prescription at vending machine

Our e-wallet enhances customer interaction via a combination of gamification, interactive marketing and gifting features



Our data provides intelligence on your consumers and opportunities



WHO BUYS WHICH PRODUCT, AND WHEN

THE MACHINE LEARNS



WHAT PRODUCTS THEY SELECTED, AND ABANDONED



OUTCOMES OF PROMOTIONS



HOW CONSUMERS PAY



OPERATIONAL PERFORMANCE

#### FULL VISIBILITY IN REAL TIME





Invenda provides a complete automated retail platform capable of managing smart devices and integrating with existing systems



Benefit from a dynamic & agnostic platform and extend your offering to include smart fridges and kiosks







#### OUTDOOR MACHINE







Invenda Group AG Habsburgerstrasse 22 6003 Luzern, Switzerland info@invenda-solutions.com +41793035305



### Currently, we offer three different types of vending machine hardware solutions

#### INVENDA VENDING MACHINE

| Dimensions $H \times W \times D$ | 1940 x 1000 x 893 mm   |
|----------------------------------|--|
| Weight                           | 350 kg   |
| # of racks                       | Default 6, up to 8   |
| # of selections per rack         | Up to 8  |
| Product dispenser options        | Spiral or Conveyor   |
| Total # of selections            | Up to 64   |
| Remote temperature control range | +4°C to 21°C, +40°F to 68°F  |
| Power consumption<br>(max.)      | 800W   |
| Certification                    | EU (CE), USA (UL), Russia (EAC)                                      |
| Payment protocols                | MDB, USB & Rs232. Third party integration<br>possible                |
| Touch screen dimensions<br>H x W | 49″ (1078 x 609 mm)  |
| Optical sensor features          | People count, GDPR compliant demographic<br>profiling (age & gender) |
| IoT connectivity enabled         | 4G modem or Ethernet cable, Wi-Fi on demand                          |
| Operating system                 | Invenda Solutions Software running on Windows<br>IoT Enterprise      |
| Warranty                         | 2 years  |
|                                  |  |





#### ADDITIONAL FEATURES

- **App integration** (Age verification, Loyalty, Online Payment, Digital Wallet, Gamification)
- Custom user interface design
- Payment terminals (coin, bill and card payment terminals)
  - Custom third party integration
- Branded foil wrapping design
- Connectivity (4G with SIM and global data plan)
- Outdoor version (additional weatherproofing and improved security features)

## Currently, we offer three different types of vending machine hardware solutions

#### **REFURBISHMENT KIT**

|  | Compatibility                    | <ul> <li>Invenda is constantly adapting the kit to work<br/>with a growing number of brands and models.</li> <li>E.g.:</li> <li>Vendo Sanden G-Drink &amp; G-Snack</li> <li>Wurlitzer DDF79</li> <li>Necta Samba</li> </ul> |
|--|----------------------------------|---|
|  | Weight of Invenda Kit            | Approx. 50 kg, depending on the machine   |
|  | Remote temperature control range | Machine dependent, typically: +4°C to 21°C,<br>+40°F to 68°F  |
|  | Power consumption<br>(max.)      | Machine dependent   |
|  | Power supply                     | EU/UK: 230 V / 50 Hz, US: 110V /60Hz<br>Other options available   |
|  | Certification                    | All kits are CE certified   |
|  | Payment protocols                | MDB, USB & Rs232. Third party integration possible  |
|  | Touch screen<br>dimensions       | Machine dependent, typically 48", or small 7"   |
|  | Optical sensor features          | People count, GDPR compliant demographic<br>profiling (age & gender)  |
|  | IoT connectivity enabled         | 4G modem or Ethernet cable, Wi-Fi on demand   |
|  | Operating system                 | Invenda Solutions Software running on Windows<br>IoT Enterprise   |
|  |                                  |   |



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