

# okta

# CALLER VERIFY



## **MORE SECURE**

Prevent bad actors from impersonating your callers. Caller Verify leverages Okta to send a push notification to your caller's phone. Only the real caller can verify their account.



## **REDUCED CALL TIMES**

Reduce average handle time by verifying callers in less than 30 seconds!



## **BETTER CALLER EXPERIENCE**

Enhance your caller's experience with a simple one touch verification. Reduce verification friction and help your callers with their needs faster than ever.



## **BETTER EMPLOYEE CALL CENTER EXPERIENCE**

Reduce the cost of high turnover. Let your employees do more helping and less verifying. Save your call agent stress by eliminating annoying security questions.



## 6a Verified

The Call Center Agent can move on to helping the caller, leaving them saying "That was fast!"



## 6b Not Verified

The Call Center Agent refers the case to the fraud team for investigation

## BOOK A MEETING

To see what Caller Verify would look like at your organization, ask questions, or get a free cost savings chart, use the QR code to book a meeting or visit [CallerVerify.com](http://CallerVerify.com) to get started today!

