



IQZ SYSTEMS

The Modernization Playbook

A Technical Case Study in Legacy System Transformation

CLIENT TESTIMONY

“Very adaptable, able to handle changing requirements, enjoyed the collaboration and were able to test the solution in parts as we built it.”

CASE STUDY

How we transformed a legacy payment system into a modern, scalable solution

IN JUST 12 WEEKS

Modernization | Automation | Real-time Data

Maintaining
legacy
payment
infrastructure
can consume
up to **80%** of
IT budgets.



The High Cost of Manual Processes

THE CHALLENGE

1

Customer service reps manually extracting data and printing letters

2

Payment histories riddled with errors and incomplete data

3

Customers only seeing partial transaction history online

4

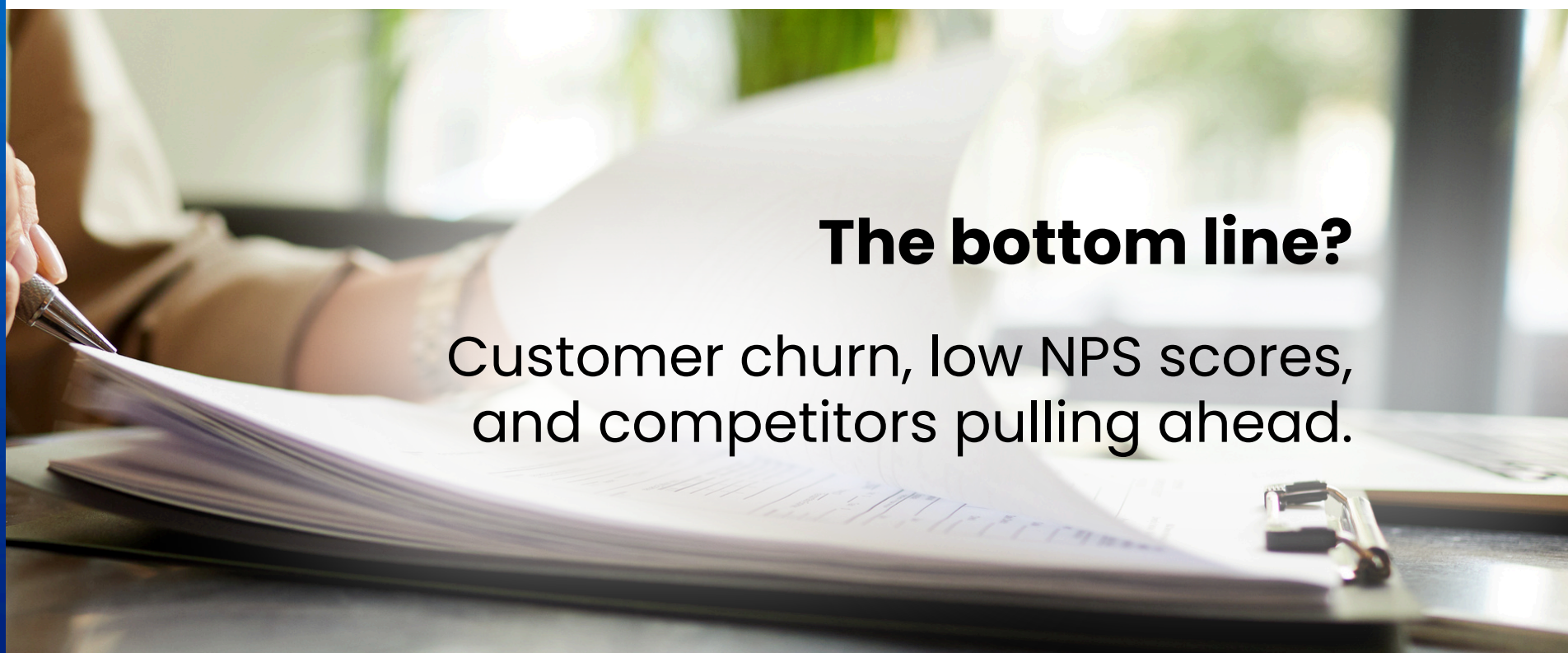
No real-time data access in a fast-paced financial landscape

5

Rising compliance and security risks

The bottom line?

Customer churn, low NPS scores, and competitors pulling ahead.





Beyond Operational Inefficiency



**This wasn't just about
slow processes.**

The client faced a range
of obstacles, including
**significant customer
dissatisfaction and
potential churn**



OUR STRATEGIC APPROACH

Modernization Without Disruption

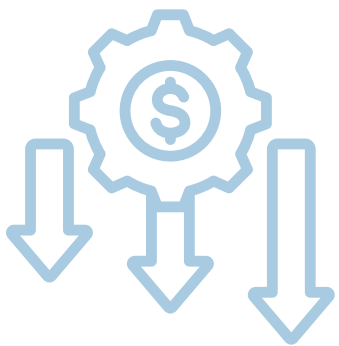
We integrated a cloud-native solution
within an existing IT roadmap



The Formula for Transformation

*It's not just about processing payments.
It's about positioning for long-term
growth in a digital marketplace.*

This transformation delivered



Reduced
operational
costs



Scalable
foundation
for future
innovation



Enhanced
customer
satisfaction



Sustainable
competitive
differentiation



IQZ SYSTEMS

**Modern problems
demand modern solutions.**

Read the full success story

iqzsystems.com