

The logo for ISSC features the letters 'I', 'S', 'S', and 'C' in a stylized, bold font. The 'I' and the first 'S' are grey with a slight gradient. The second 'S' and the 'C' are red with a gradient. A thin black horizontal line is positioned to the right of the 'C'.

ISSC

Company

Profile



Operating across South Africa and Europe, iSSC is a services company offering 24-hour support, both on-site and remote.

iSSC

INTRO

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iSSC is a medium-sized consultancy and solutions business that was established in 2011. The company has been pivotal in the successful completion of large country-wide and international projects with Private and Public Sector clients.

iSSC is both a Gold and Managed Microsoft partner.

VISION

Aspiring to be the world leading company that is known and endorsed for its outstanding services- not only in South Africa but in Africa.

MISSION

Our solution delivery is guided by the following values:

- Client focus: Working with clients to develop solutions that enhances their competitive advantage.
- Innovation: Assessing all new projects with a critical eye, aspiring to do things better than was previously possible, to achieve the most effective result.
- Integrity: Delivering solutions in a transparent manner where the client is involved in every aspect of the process.
- Wealth-creation: True wealth is created not only by improving the bottom line of all stakeholders, but also through the enrichment of our clients' lives.

Executive Summary

About us

Offering a range of cloud solutions for businesses, iSSC launched in 2011. Since then, we have expanded our presence across South Africa and Europe.

We provide 24-hour support, including on-site and remote, along with our extensive expertise and personalized cloud-based offerings.

We are committed to helping our clients grow through flexible cloud solutions that are designed to meet the individual requirements and specifications of each client. We work with companies of all sizes, from start-ups to established companies seeking to scale their systems.



Our Key Service Divisions:



- Azure
- M365
- Cyber Security
- Microsoft Teams enterprise Voice
- Modernization
- Microsoft 365
- Microsoft 365 Managed Services
- Defender
- Endpoint manager
- Enterprise Mobility + Security
- Cloud App Security
- Power Apps
- Microsoft Teams

Managed Services

OUR MANAGED SERVICES
INCLUDE BUT ARE NOT
LIMITED TO THE
FOLLOWING:

- Infrastructure
- Cloud Solutions
- Desktop, Network, Server
- End User Computing Services
- Service Desk Service
- Connectivity and Hosting Services
- Asset Management
- Backup (Onsite and Offsite)
- Security (Antivirus)
- VOIP
- Security
- CIO/Operational Services
- Onsite Resource

Size & Staffing

We are a medium sized firm with 18 staff in iSSC (Pty) Limited, where clients and / or project requirements necessitate additional staff, these are drawn from our partners.

We are mindful that, as a medium sized firm, our reputation and track record are paramount to our success and are therefore extremely careful to ensure that we do not exceed our capacity in proposing for any new work.



Our success stories:

Over the years this has evolved into a medium sized practice with strong expertise in the following areas:

OUTSOURCE & SUPPLYING SERVICE

Our key clients include Obaro, Delta Property Fund, Bidvest, RSA.CO.ZA, Future Pack, FH Bertling Logistics Covarius UK, JSE and Canon Assets.

OFFICE 365

iSSC has certified office 365 staff, we have moved clients ranging from 6 users to 1500 users into the Microsoft 365 environment.

CLOUD SUCCESS

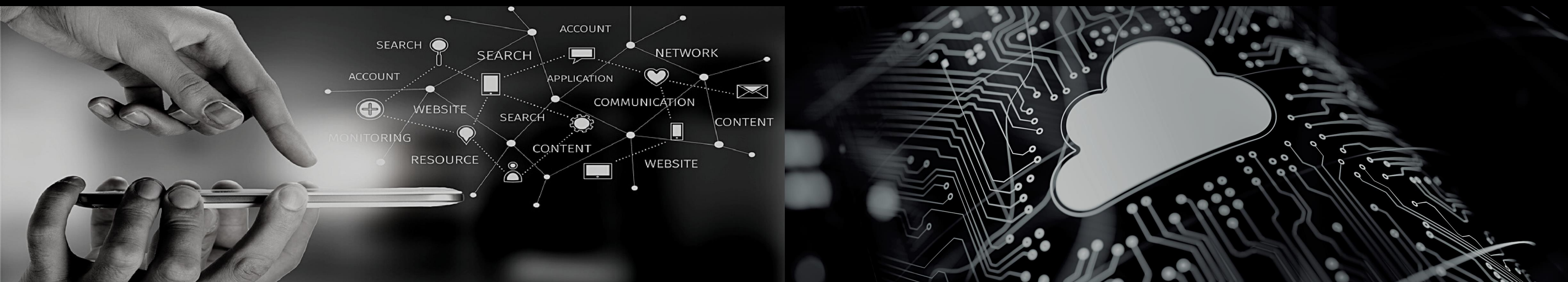
iSSC was the first company to run SAP on Azure as well as Sage on Azure. We have since moved multinational and international clients onto these platforms.



Our team boasts the following skills and expertise:

- Ability to successfully handle large scale projects despite being a medium-sized company in South Africa
- The qualifications, superior relevant technical knowledge combined with corporate infrastructure, resources and support from within our company
- Our team understand the full process requirements and can perform the entire spectrum of work as a seamless service
- Capacity to implement incomparable management solutions based on world-class standards
- A dynamic and innovative approach that includes risk management, change management, operational business process reengineering and soft issues
- Detailed and effective project approach to ensure success
- An effective management and service delivery team structure
- Appropriate capacity to staff any assignment with the right caliber and skilled professional staff which includes industry experts with proven track records
- Our unique manner of skill transfer techniques and proven track record of adding value
- Our ethos and mindset on large projects often result in iSSC becoming a business partner with its clients

Specialist Services



We provide services specifically tailored to our clients' needs, with specially assembled multi-disciplinary teams with experience covering many spheres. These services are provided on a turnkey basis or for augmenting existing internal capacity of our clients, whilst adopting a solutions-oriented approach which adds distinct value to the operations of our clients.

Compliance Documents (Available on Request)

- Tax Clearance Certificate
- Company Registration Documents
- BEE Rating Certificate
- COID Registration



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Contact Us
