

Teams PSTN Voice

Your all-in-the-cloud voice solution



Move away from your old legacy PABX system to Microsoft's Teams Phone System. Eliminate the need for outdated systems and access features that were not previously available to you.

Why move?

Phone System gives you the PBX capabilities without complicated and expensive equipment and gives you and your users more functionality.

Some features include:

- ✓ Placing inbound and outbound calls.
- ✓ The ability to configure cloud call queues and control how calls are managed.
- ✓ Music will play for callers while they are on hold.
- ✓ The set up of Cloud auto attendants which provide a menu for callers.
- ✓ Call forwarding options and simultaneous ring.
- ✓ Users can call a phone number from search.
- ✓ Transferring of calls between users.
- ✓ Users can Transfer a call to voicemail.
- ✓ Users can place Group calls.
- ✓ Caller ID so that you can see who is calling.
- ✓ Users can make and receive video calls.
- ✓ Users can block unwanted calls.

And so much more.

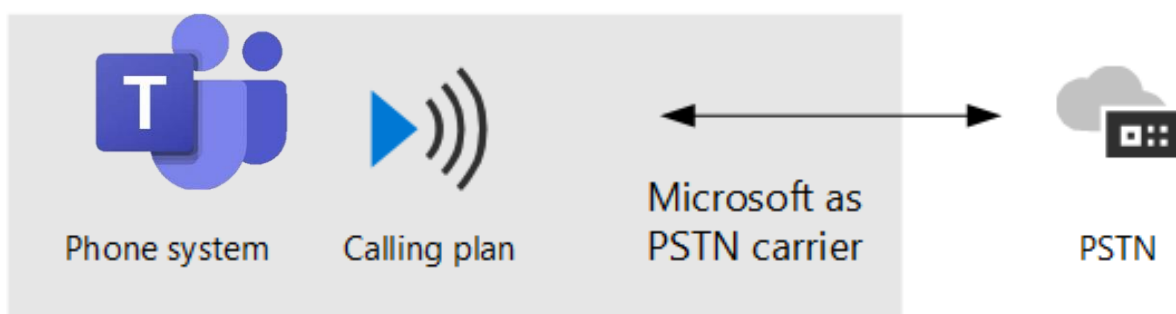
What is it?

Phone System enables call control and Private Branch Exchange (PBX) capabilities in the Microsoft 365 cloud with Microsoft Teams.

With the all-in-the-cloud voice solution, Microsoft acts as the Public Switched Telephone Network (PSTN) carrier and provides features on devices from tablets and mobile phones to PCs.

Microsoft Phone System enables calling to phones around the world (depending on the level of service being licensed).

This option does not require maintenance of any on-premises deployment because PSTN Calling Plan operates out of Microsoft 365.



What other services do we offer?

As both an accredited Gold and Managed Microsoft Partner, we provide a wide range of Microsoft cloud-based solutions and migration services. Our approach combines innovative thinking and up-to-the-minute technology to power your organization through cutting-edge strategies aligned to your budget and needs.



Key Service Divisions:

- Azure
- M365
- Cyber Security
- Cloud App security
- Microsoft 365
- Microsoft 365 Managed Services
- Defender
- Endpoint Manager
- Enterprise Mobility + security
- Microsoft Teams
- Enterprise Voice
- Power Apps
- Microsoft Teams
- Modernization

Our Managed Services include but are not limited to the following:

- Infrastructure
- Cloud Solutions
- Desktop, Network, Server
- Onsite Resource
- Service Desk Service
- Connectivity and hosting services
- Assessment Management
- Security (Antivirus)
- Backup (Onsite and offsite)
- End user computing services
- Security
- CIO/Operational Services
- VOIP

At iSSC, we have worked hard to establish long-term relationships with our clients, building a robust reputation in South Africa whilst remaining transparent and responsive.

We are a medium sized firm with 18 staff in iSSC (Pty) Limited, where clients and / or project requirements necessitate additional staff, these are drawn from our partners. We are mindful that, as a medium sized firm, our reputation and track record are paramount to our success and are therefore extremely careful to ensure that we do not exceed our capacity in proposing for any new work.

Whether you are aiming to make the move to a cloud-based system or implement a completely new one—contact iSSC for assistance.



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