

[superadmins.com](https://superadmins.com)



# Meet the **SUPERADMINS**

**Certified Cloud Experts**

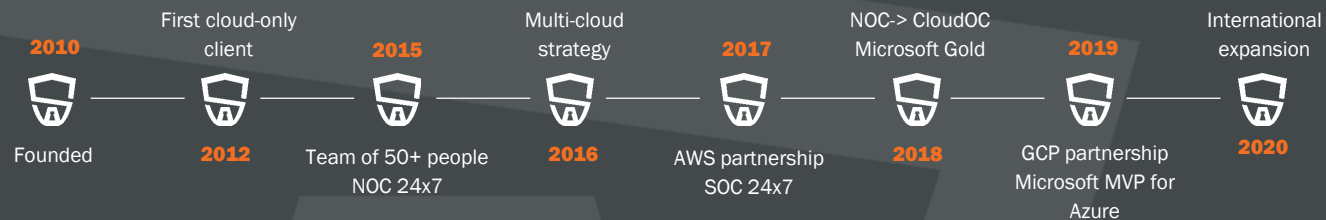


**Born in  
the cloud.**

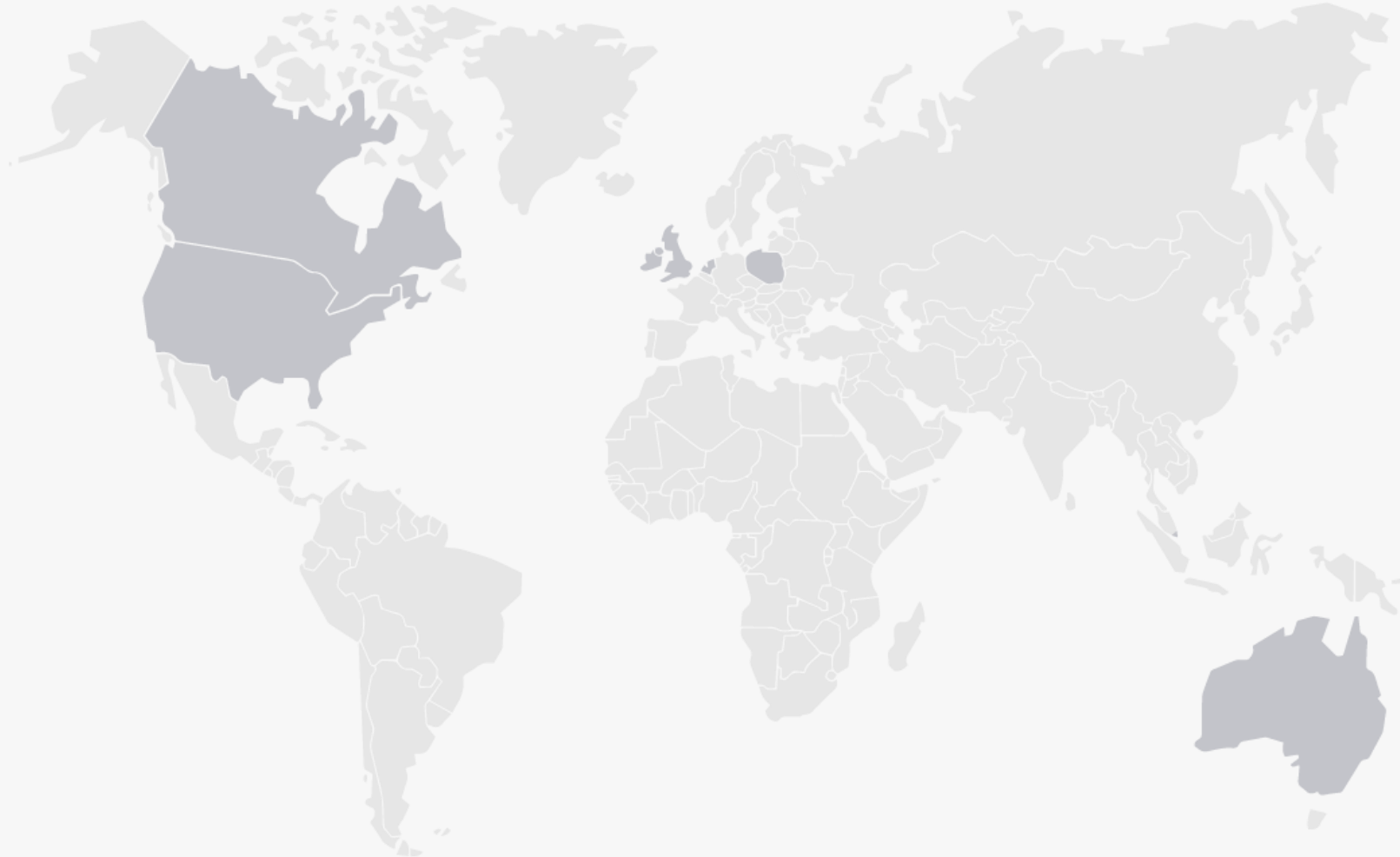


# Who are SuperAdmins?

**SuperAdmins is an** international company dedicated to high competence in public cloud technologies **and top-level client service.**



**Our excellence emerged from years of **versatile**  
**international experience.****



We have clients from three continents (and counting) and various profiles & industries.



# We focus on:

## End-to-end solutions

We work with clients from strategy to execution further into managing their cloud with 24/7 support



## Cloud native

Our 50+ engineers are certified, informed, experienced, communicative and focused on cloud technologies



## Cost optimization

TCO friendly service with cost predictiveness

## Partnerships and certificates

With leading vendors in the industry



## Experience & Expertize

More than 50 satisfied clients worldwide



**But, it's all about the **work mindset.****  
**Our approach is **result-driven,****  
**for your benefit and ours.**



# So, what can you expect from SuperAdmins?



## Attention to detail

Every project starts with thorough analysis and evaluation, so that we can understand your standpoint and propose the best strategy.



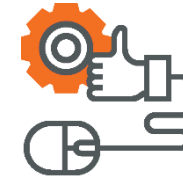
## Thinking ahead

We are proactive and we carry the initiative necessary for you to exceed your KPIs.



## Challenge-proof

Problem solving is not just our job, it's our culture.



## Credible

We can always guarantee to deliver our promise and the highest-quality work.



## On the same boat

SuperAdmins are not just your cloud experts. We are a partner. This means we will do the follow-up, provide you the support and push the limits of innovation.

# The services





# Services we excel in

## Public cloud

- Cloud design and provisioning
- Cloud enablement
- Cloud management
- Cost optimization

## Sysadmin support

- Proactive support for a wide range of platforms
- Availability 24/7
- Fast response time
- Ticketing system, chat and voice
- Advanced troubleshooting

## Public cloud

- CI/CD
- Infrastructure automation
- Project management support
- Experience with various DevOps tools

## Network operation center

- Monitoring key equipment/services
- 24/7 availability
- Performing regular maintenance tasks

## IT security

- Security operations center 24/7
- Security incident handling
- Penetration testing
- Infrastructure security
- PCI DSS Services



# Technologies we support

## Public cloud



AWS - Microsoft Azure - Google Cloud Platform

## Orchestration tools



Ansible, Chef, Puppet, SaltStack, CloudFormation

## CI/CD tools



Jenkins, Travis, GitHub, Bitbucket, CodePipeline, Azure Pipelines

## Containerization



Docker, Docker Swarm, Kubernetes, LXC

## Virtualization



Server virtualization, VDI and App virtualization

## Networking



Active network devices – L2/L3 switches, routers, firewalls, Load Balancers

## Cloud and hosting billing/orchestration



WHM/cPanel, OnApp, HostBill, Plesk

## Servers



Linux, Windows Server, OS with related services

## Consumer technologies



Client operating systems (Windows), Office 365



# How we work – case study

How SuperAdmins helped the 'Awakening of Heroes' project reach desired levels of scalability, stability and security in terms of app's infrastructure

1.

## The initial standpoint

AoH is a multi-player online game with players from all around the globe.

The brief for us was to ensure the complete scalability and responsiveness, while making sure the data is completely safe, latency is reduced to minimum and new app versions are deployed automatically.

2.

## The approach

We decided to move the game to the cloud and ensure all the goals are met and exceeded.

SuperAdmins team created a Game Room and grouped the servers into 3 locations around the globe. To make sure the game experience is on top-level, we built a dynamic server infrastructure. This enabled a seamless scalability and new players integration at any given moment.

3.

## Overall impact and result

A substantial boost in cost-efficiency. Through the usage of a dynamically scalable infrastructure, our client is now able to use only the servers that are necessary at that particular moment, and therefore optimize the amount of money spent on resources.

AoH infrastructure can now seamlessly grow along with the number of players, while each growth increment and its cost is easily predicted and optimized.

Read in detail → [superadmins.com/case-studies](https://superadmins.com/case-studies)



# Our core team



**Ljubiša Radivojević**

**Chief Executive Officer**

Managing Partner, 15 years of experience Linux System and Network Engineer



**Nikola Marković**

**Chief Technology Officer**

Managing Partner, 15 years of experience, GCP, AWS Certified Solutions Architect



**Veselin Mijuskovic**

**Chief Information Officer**

Security expert, 20 years of experience, Professional Certified Google Cloud Architect



**Rastko Vasiljević**

**AWS Team leader**

5 years of experience, Certified AWS Solutions Architect, Linux System Engineer



**Vladimir Stefanović**

**Azure Team leader**

10 years of experience, Certified Azure Solutions Architect, Microsoft MVP



**Dragan Grujić**

**NOC Team leader**

Infrastructure Expert, 10 years of experience, Azure, VM Ware certified Associate



# People certifications



Certified solutions architect

4 certified people

Level - Expert



Certified cloud practitioner

10 certified people

Level - Associate



MSCE

4 certified people

Level - Expert



MCT

2 certified people

Level - Expert



MVP AZURE

1 certified person

Level - Expert



MSCA

6 certified people

Level - Professional



AZ-900

8 certified people

Level - Associate



Server+

8 certified people

Level - Professional



Security+

4 certified people

Level - Professional



LPIC-1

2 certified people

Level - Professional



RHCE

1 certified person

Level - Expert



Professional cloud architect

2 certified people

Level - Expert



ITILv3 Foundation

2 certified people

Level - Associate



ITILv3 Service Operation

1 certified person

Level - Expert



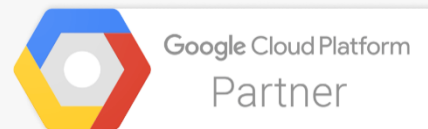
CCNP

3 certified people

Level - Expert

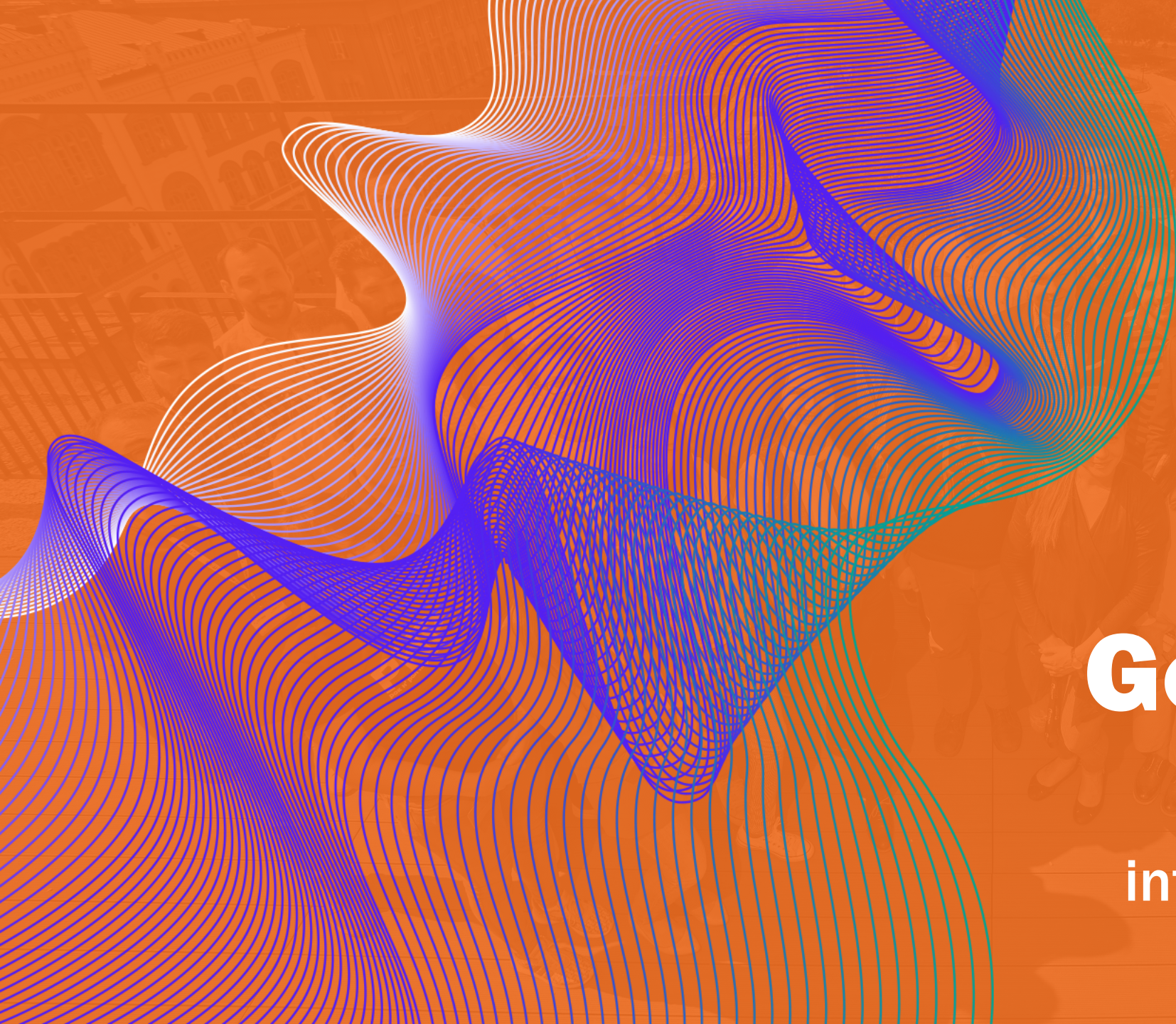


# Our certificates and partnerships



# Our clients





**Get in touch**

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