NCR (Non-Conformity Report)

Track your non-conforming/non-complying items and deviations from processes.

Each NCR can be for a vendor or internal and allows you to record the details during Discovery, Analysis, Actions, and Inspection of Results.

Discovery

Title, Date, Reported By

Reason, Related Standard, Related Compliance

Non-Conforming Items with related:

- Definable Fault Codes identifying internal or vendor faults.
- Definable Fault Reasons identifying the issue with the item.
- Definable Fault Actions to specify how the item is to be handled.

Analysis

Findings, Root Cause Analysis, Recommendations

Actions

Documentation of what actions were taken.

Inspection

Findings and results of the actions taken.

Closed

Analyze the NCR list and Non-Conforming Items lists.