



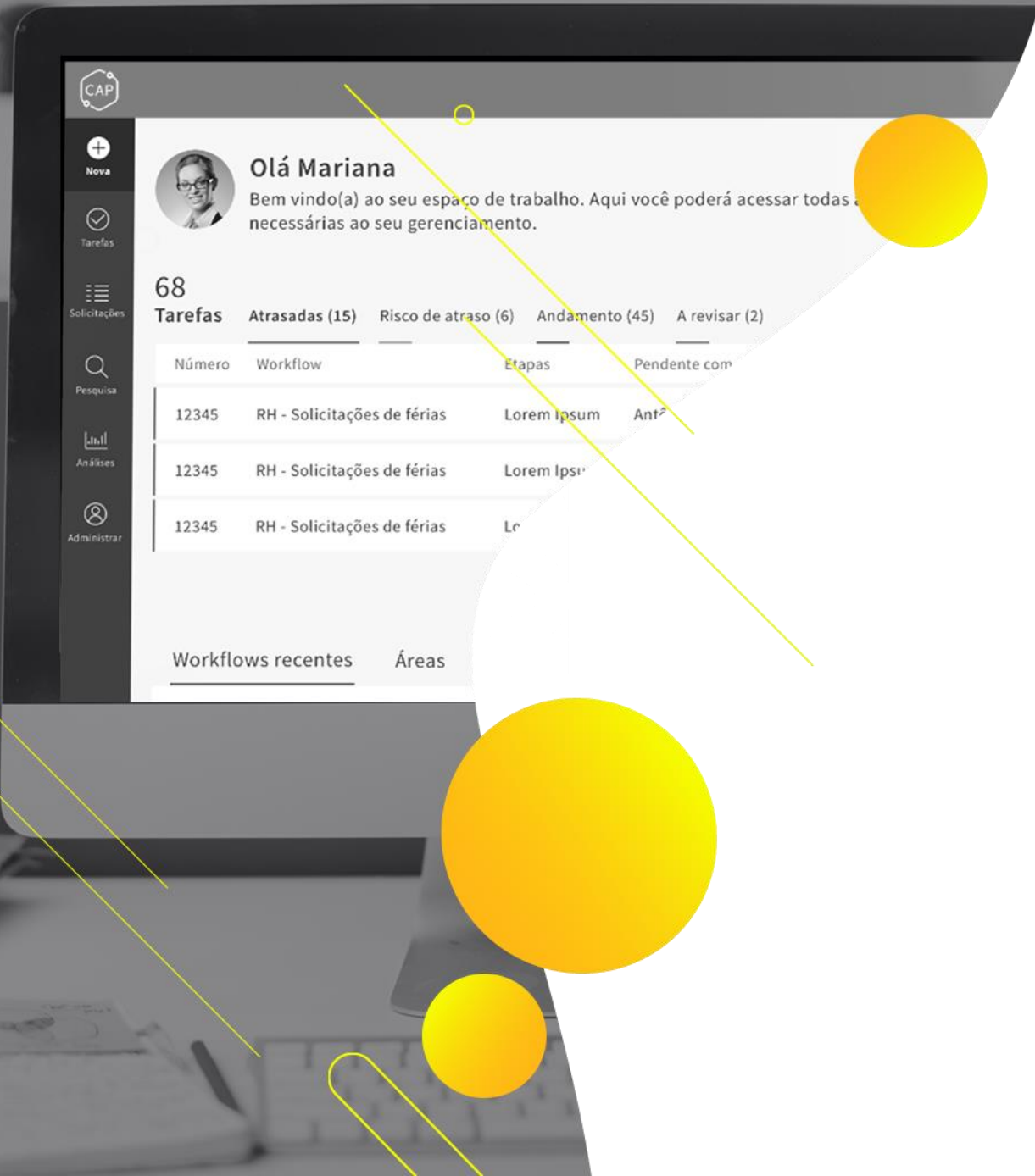
workflow

DIGITAL TRANSFORMATION

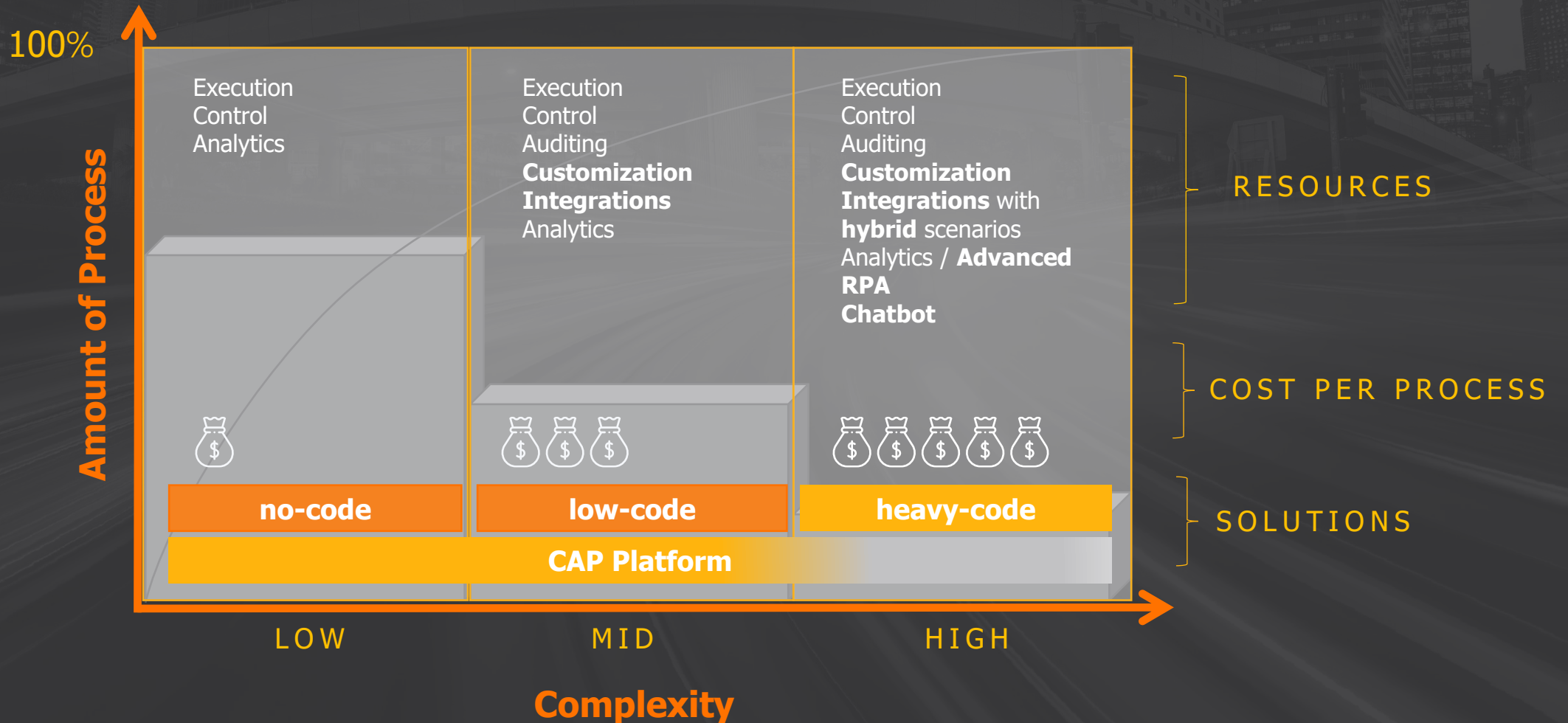
We want to change the way people
deal with business processes

Whats is CAP Workflow

- CAP Workflow is a Business Process Management platform with a high-productivity (**low-code/no-code**) application development mindset.
- CAP enables business users to start from our solutions or easily **create** their **own solution, without IT** technical skills. In our approach, business users **do not have** to have previous experience using flowcharts, BPMN and Forms Building.



Our vision about process along the company, where CAP bests fits and how to impact the entire journey



Our mindset to address your challenges



QUICK

Get started and see early value quickly - "getting out of email" in weeks and progressively conquering processes & KPIs. **#low-code**
#lean



EASY

People and **processes** at the center, making self-service workflows easy to use, easy to track, and easy to scale.



FLEXIBLE

Flexibility to **customize** and develop workflow applications and apps **integrations**: Dynamics, SAP, Oracle, Salesforce, Protheus etc.

Cloud or On-Premises?



CLOUD

CAP is a SaaS solution hosted on Azure Cloud that follows the most common market security standards: PCI DSS, CIS, TSP and ISO 27001.



ON-PREMISES

Enterprise companies can host CAP in a on-premises infrastructure.

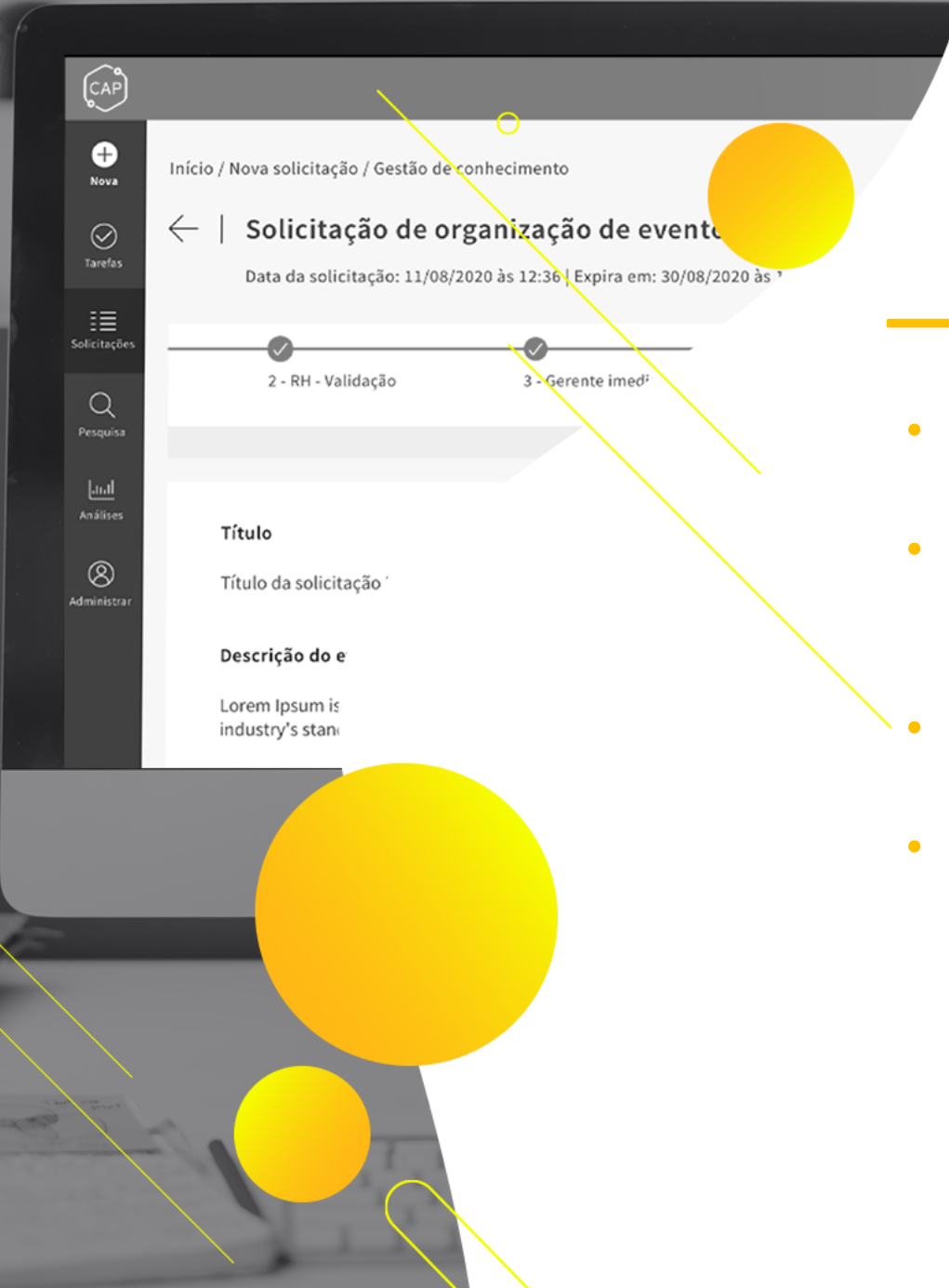


PRIVATE CLOUD

Enterprise companies can deploy CAP on their own Cloud, following a similar infrastructure used on CAP SaaS service.

No, we are not!

- CAP is **not** a **CRM** Platform adapted to Forms & Workflows.
- CAP is **not** a **ITSM** Platform specialized on IT support tickets.
- CAP is **not** a **Case Management** tool focused on IT dept.
- But, as a low-code application platform and with strong workflow capabilities, some of our clients are taking advantage of this flexibility and cost-benefit to create Procurement Portals, CRMs, ITSM Portals, Employee Self-Service, Field Services etc.



Start From Our Solutions or Build Your Own App!



Customer Services

Customer service, back office activities, after-sales and tons of Microsoft Excel templates. Connect to all of that.



OUT-OF-THE-BOX

Procurement That Flows®

Manage your approvals of Contracts, Customer and Supplier Registration. All this with maximum traceability and flexibility.



OUT-OF-THE-BOX

CAP2AM

Management of the process of Granting and Revoking Permissions along the company applications. Increase users satisfaction and reduce IT tickets.



ITSM & IT Demands

Centralize the governance of IT processes and create intelligent solutions in an agile way. Low-code!



Compliance & Risk Mgmt

Risk Management, Mitigation Actions, Non-compliance Control, among other possibilities. Compliance!



HR

Create self-service processes and increase the team satisfaction. Less bureaucracy and more time for your team.



Legal

Centralize your processes, optimize your operations and improve all processes with transparency.



Controlling

A standardized approach ensures that your team will work both similarly and with the same focus.

Get started and see early value quickly

Make possible the agile approach



Different visions and benefits -IT, Business Users & Co.



End-user

#1 User-friendly for IT & Business



Supervisors

#2 Data-driven for management



Governance

#3 Easy for builders and administrators



Corporate

#4 Unlimited users & excellent TCO



#1

DIFFERENT VISIONS AND BENEFITS



End-user experience

User-friendly for IT
& Business

Benefits from the END-USER experience

Mobility inside and outside the office.
Track your requests and approve tasks from **wherever you are.**

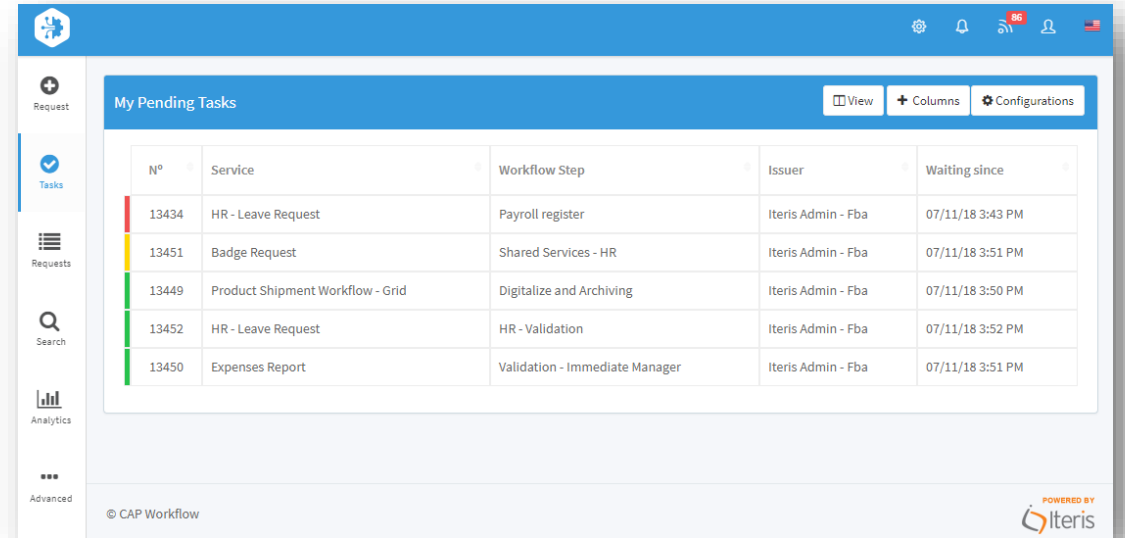
Say goodbye to **thousands of emails** to solve a problem.

On vacation, **delegate** your tasks.

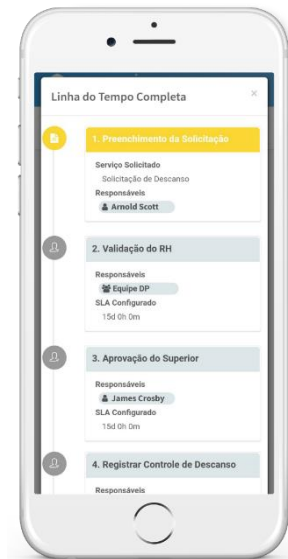
Never forget a pending task again, CAP will **remind you!**

My Tasks

Your **queue** of what's **late** or at risk of being late. Count on **flexibility** to display process data in the same view as tasks.



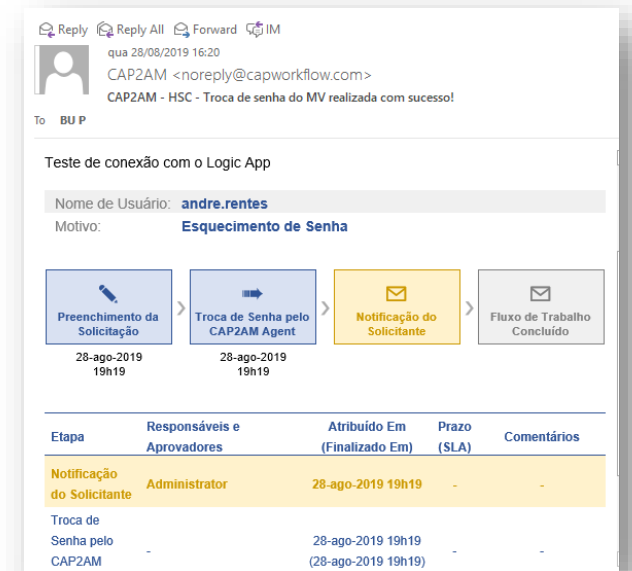
N°	Service	Workflow Step	Issuer	Waiting since
13434	HR - Leave Request	Payroll register	Iteris Admin - Fba	07/11/18 3:43 PM
13451	Badge Request	Shared Services - HR	Iteris Admin - Fba	07/11/18 3:51 PM
13449	Product Shipment Workflow - Grid	Digitalize and Archiving	Iteris Admin - Fba	07/11/18 3:50 PM
13452	HR - Leave Request	HR - Validation	Iteris Admin - Fba	07/11/18 3:52 PM
13450	Expenses Report	Validation - Immediate Manager	Iteris Admin - Fba	07/11/18 3:51 PM



Mobile & responsive
Access the **details** of a process from anywhere. **Approve** urgent **tasks** from wherever you are.

Reminders

You have a **pending task**. Take action!



Etapa	Responsáveis e Aprobadores	Atribuído Em (Finalizado Em)	Prazo (SLA)	Comentários
Notificação do Solicitante	Administrator	28-ago-2019 19h19	-	-
Troca de Senha pelo CAP2AM		28-ago-2019 19h19 (28-ago-2019 19h19)	-	-

#2

DIFFERENT VISIONS AND BENEFITS



Supervisors

Data-driven for
management

Benefits from the MANAGER experience

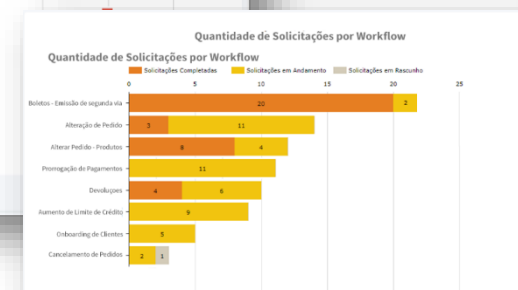
Find out everything that is **pending** for you or a team member and **accurately** monitor deadlines (**SLA**).

Reminders and **escalation** will ensure that a task is never lost again.

as soon as you can imagine your **operation** will become **data-driven**.

The "**Pending with**" brings a detailed view of "pending tasks", who is **responsible** for it, what processes are waiting for and if **SLA is under control**.

Nº	Workflow	Etapa	Pendente Com	Solicitado Em	Solicitante	Prazo da Tarefa Expira Em	Bloqueada por
22903	Autorização de Compras	Autorização do Gestor Imediato	Maurício Rampazo - MRA	31/10/18 14:31	Guilherme H. de Oliveira Castro - GCS	22/11/18 16:47	-
25055	Autorização de Compras	Autorização do Gestor Imediato	Maurício Rampazo - MRA	17/01/19 22:41	Marcelo Araujo Rocha - MRO	23/01/19 14:29	-
25101	Autorização de Compras	Autorização do Gestor Imediato	Maurício Rampazo - MRA	22/01/19 12:36	Guilherme H. de Oliveira Castro - GCS	23/01/19 12:36	-



Dashboards will turn the processes management more **effective** and will show **bottlenecks**.

#3

DIFFERENT VISIONS AND BENEFITS



Governance

Easy for builders
and administrators

Benefits from the GOVERNANCE experience

CAP is aligned with the **challenges** of a **global** or **local** implementation

CAP Workflow is available in **English, Spanish, French** and **Portuguese**.

The platform is available via APIs and easily connect to: SAP, Oracle JDE, Ariba, Dynamics, Salesforce, TOTVS, Tasy, S3, Bots, DocuSign etc.

The screenshot displays the configuration interface for a workflow. It is divided into three main sections:

- Attributes:** A table with columns 'Action', 'Name', and 'Type'. It lists 'Start Date', 'Data Fim', 'Purpose', and 'Anexos' with their respective types: 'Date and Time', 'Date and Time', 'List Lookup', and 'Attachment'.
- Workflow Steps:** A table with columns 'Action', 'Title', 'Type', 'Assignees / Addressees', and 'SLA'. It lists three steps: 'Validação do RH', 'Aprovação do Superior', and 'Registrar Controle de Descanso'.
- Attributes x Workflow Steps:** A matrix showing the configuration for each attribute across the workflow steps. It includes a legend for 'Visible', 'Editable', 'Required', and 'Hidden'.



Form

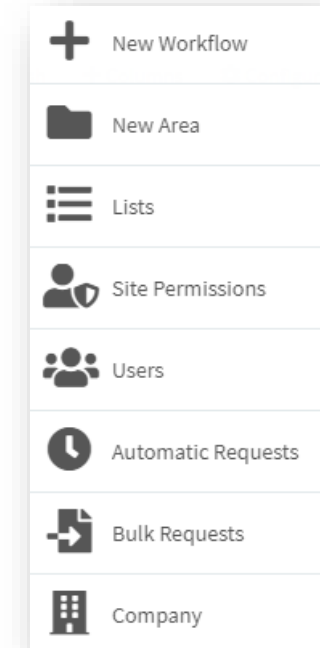


Steps



Data Flow

Do not demand technical skills to create the most kind of workflows.



The dashboard provides navigation links for:

- Workflow:** Manage Workflows | Areas | Message Templates | Export Templates
- Tools:** Tasks delegation | Expression Tester | OData Query Builder
- Administration:** Logs | Holidays | Service Scheduler | Users | License | Configurations

At the bottom, it displays version information:

- Current version: 5.14.0.2095
- Current database version: 5.14.0.2095
- Current report database version: 5.14.0.2095

Start arranging your workflows in **business areas**, create your own **message templates** and configure **holidays**. Simple and user-friendly.

#4

DIFFERENT VISIONS AND BENEFITS



Corporate

Unlimited users
& excellent TCO

Benefits from the BUSINESS experience

Start using **email** to the right proposal and **stop using it to request approvals.**

Do not start new projects until checking CAP approach and time to market (**delivery time**).

Digital Transformation in practice – and for everyone.

UNLIMITED USERS!

Don not limit your possibilities because of cost per user! We believe that your company or department will only be able to **spread process management culture** when your team stop thinking if they have licenses available or budget for it.



Your processes are out-of-date, unknown or are not adherent to ...

Uncomplicate it! With CAP your workflows will be in a corporate catalog and organized according to area. **Automate** and **Orchestrate** your workflows and **impact** your operation in minutes (P.D.C.A.).

Engaging everyone



End-user

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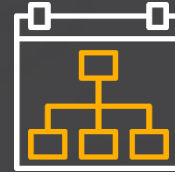
Why CAP Workflow?



Unlimited users
(Enterprise)



Low-code/no-
code approach



Workflow templates
by Area



Strong Workflow
capabilities



Fast to start &
easy to maintain



On Premises
& Cloud



Connectivity
(REST & SOAP)



Customizable by using the
most popular technologies
in the world (JavaScript,
REST & CSS)*

Cool features!



Clone Request



Data-driven Approach



Multi-language



Custom SLA



Reminders



E-mail Approval



Requests Delegation



Schedule Request



Reusable Data Lists



Bulk Requests



PDF Export (Templates)



Excel Export (data)

New!



MS Teams Approval



SSO (Azure AD e G Suite)

New!



Content Push and **more...**

Video Testimonials



Pulp & Paper Industry

Customer service, back office activities, access management and IT demands.

[CLICK HERE](#)



Hospital of Heart

HR processes, IT demands and corporate usage.

[CLICK HERE](#)



BPO Operation

Customer service (core) and back office activities.

[CLICK HERE](#)



Recorded Webinars and Success Stories

CAP customers and partners share first-hand experiences and best practices with the platform.

[CLICK HERE](#)

Customers



<p>Empowering business areas and reducing cost with professional services (IT).</p>	<p>Flexible workflows to better guide users and manage exceptions not handled in ERP.</p>	<p>Management of all projects KPIs and follow ups. Strategy, Budget and value proposition.</p>	<p>BPO Operation. Reduced new customers onboarding to 2 days. Flexible rules management.</p>	<p>Centralizing service in the after sales operation. More than 300 workflows and 50k requests/month.</p>

In good company





workflow

Unlimited users | **Do not demand** BPM Experts
Excellent cost-effective | Low-code / no-code
Simple to use

Acesse nosso site!

<http://www.capworkflow.com>



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