



We are DHMS the HMO for your devices

In Africa, every minute of device downtime costs money, productivity, and reputation. We're here to eliminate that downtime, permanently.



The Problem



The Hidden Cost of Device Downtime

In Nigeria, the average 20 person business loses **18 workdays a year** to device breakdowns costing around **₦9 million annually**.



Slow and Unreliable Support

Current after sales support is slow, reactive, and unpredictable.



Businesses Struggle to Stay Operational

Businesses are left scrambling for technicians, negotiating costs, and waiting days for resolution.

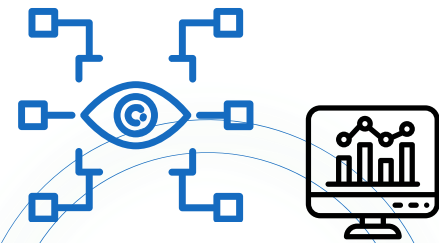


The Solution

With DHMS, support arrives in under 30 minutes.

1 Proactive Monitoring, Instant Insights

AI driven platform for proactive monitoring and instant diagnosis.



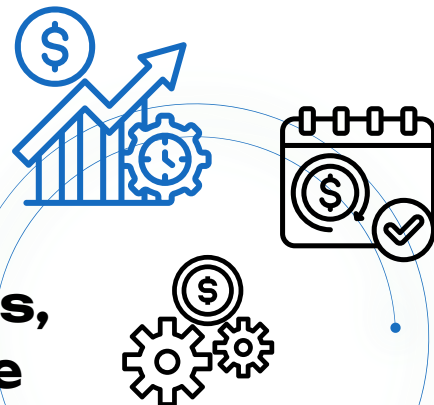
2 Fast Repairs, No Delays

On demand repairs with the right parts no waiting weeks.



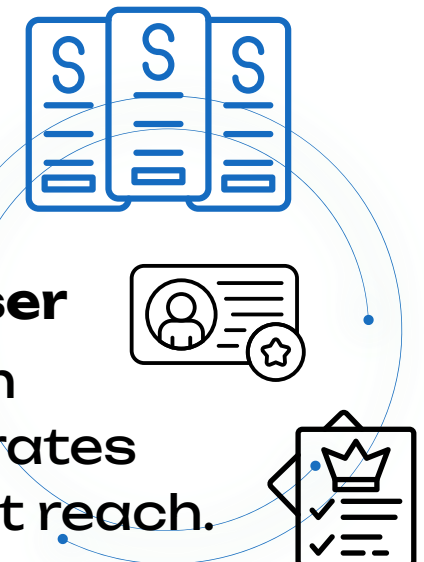
3 Predictable Costs, Maximum Uptime

Subscription model ensures predictable costs and continuous uptime.



4 Plans for Every User

Multiple plans from students to corporates create wide market reach.



Market Opportunity



TAM: \$27.75B ICT market in Nigeria, growing to \$64.33B by 2029.

SAM: \$1.48B IT outsourcing segment today.

SOM: We aim for just 2% in 2 years = \$2.9M annual revenue. "This is an untapped, high-growth market with no dominant player in proactive device support."



Why Now



Digital adoption is accelerating in Africa more devices per capita than ever before.

Africa's Digital Surge



Businesses can't afford downtime in an increasingly competitive environment.

Zero Tolerance for Downtime

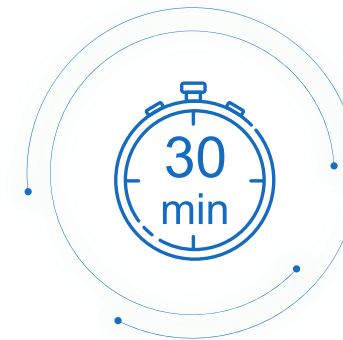
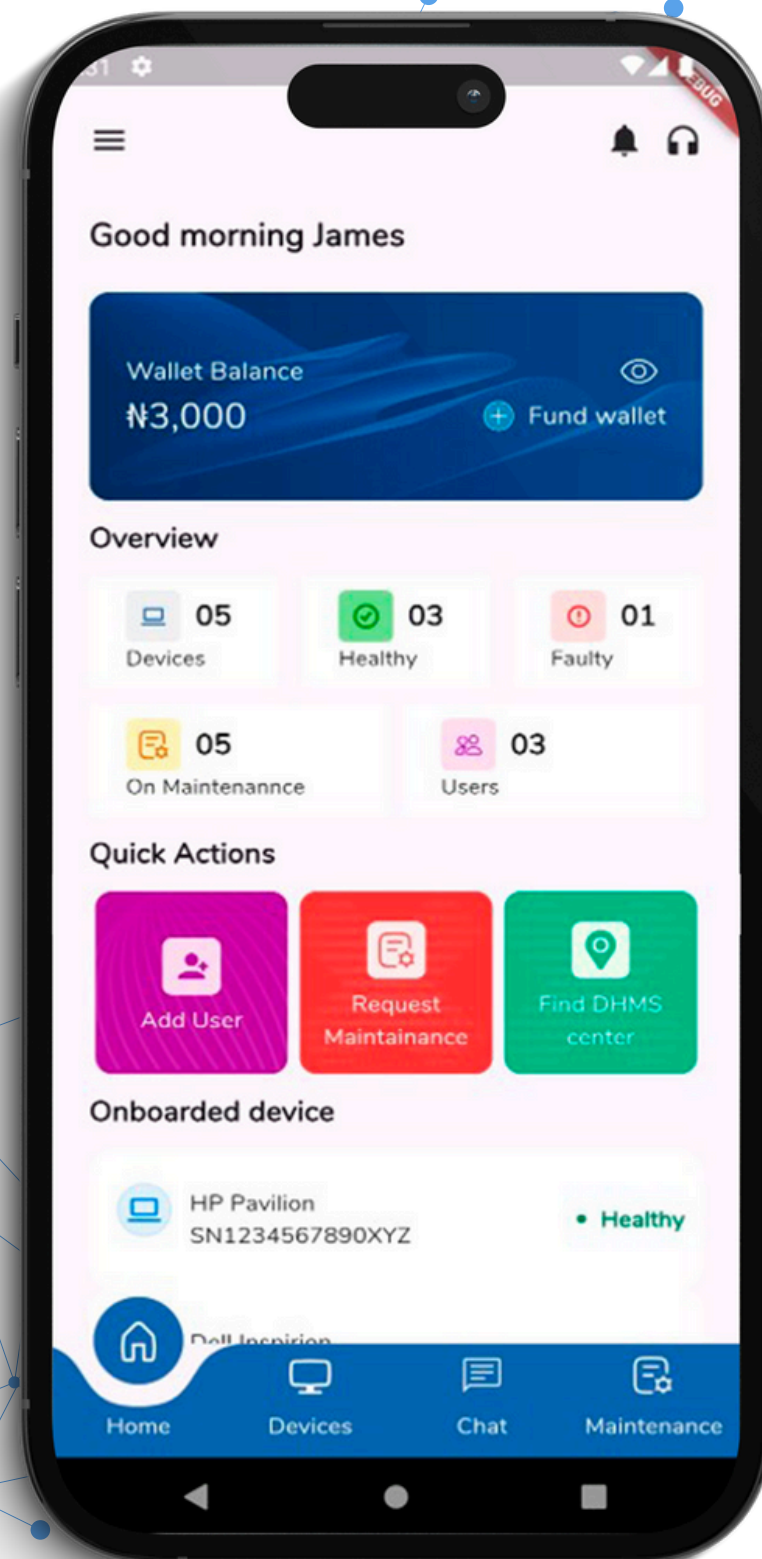


No one else offers proactive + on-demand tech support in a subscription format.

First to Market Proactive + On-Demand Support



Competitive Advantage



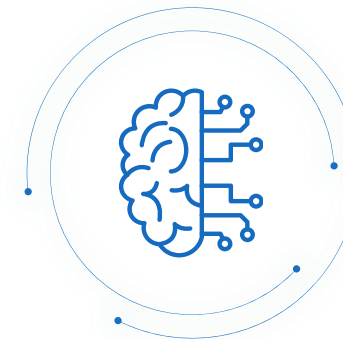
Speed

30 minute response time.



Transparency

Flat rate per device, no surprise bills.



Proactive Care

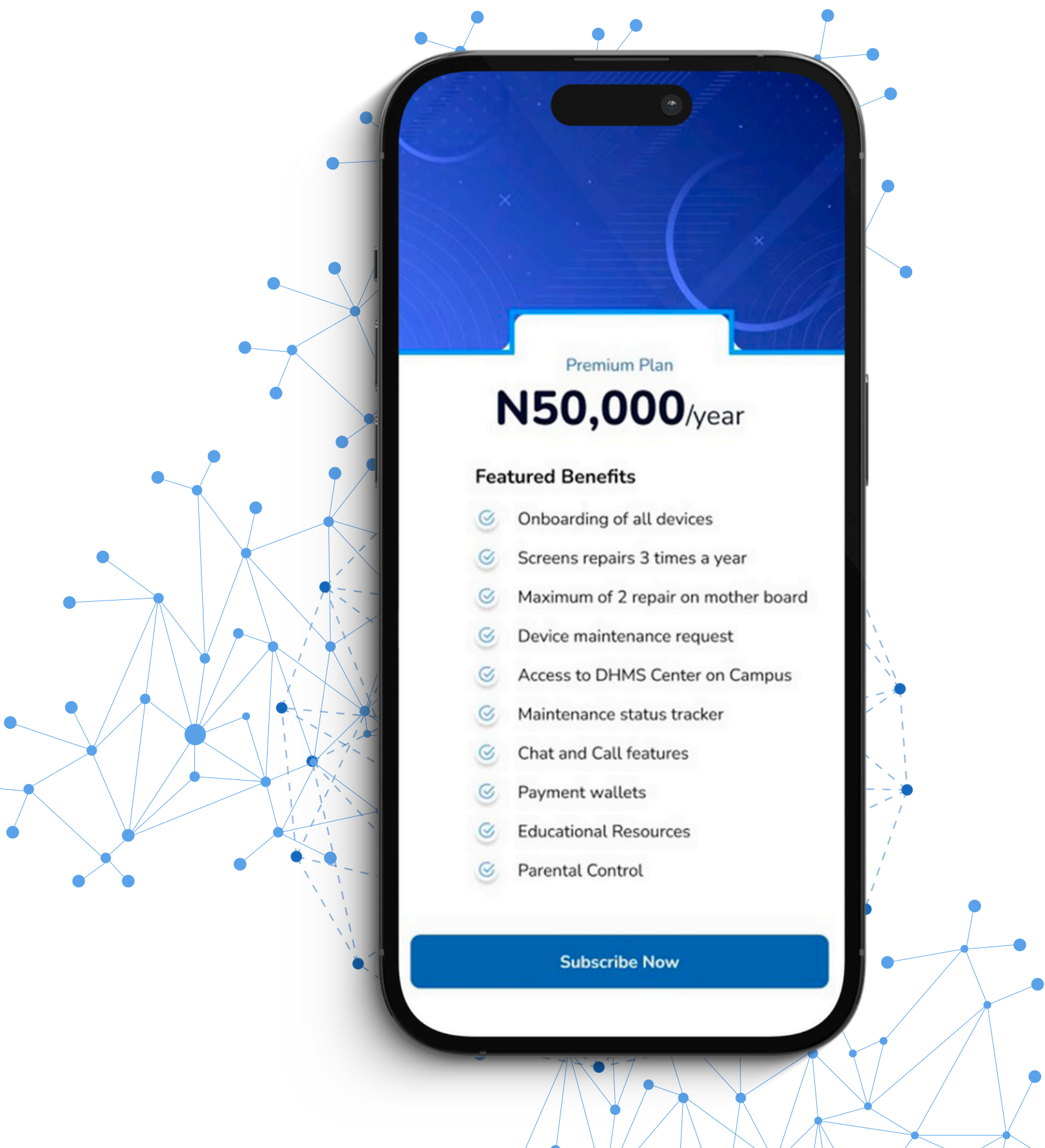
AI detects issues before they cause downtime.



Coverage

On demand network across major cities.

Traction & Business Model



Metric / KPI	Detail	Metric / KPI
Subscription Revenue per Device	₦5k – ₦12k monthly	Subscription Revenue per Device
Target	100,000 devices on plan	<2% of market
Downtime Reduction	85% for early adopters	Downtime Reduction
Revenue Model	Predictable recurring revenue with high customer retention	Revenue Model

MEET OUR TEAM



Jerry Egbo
Executive Director, CTSO

Over 15 Years Cognitive
experience



Yemi Solves
DHMS Co founder

2x Startup Co-founder
8+ Years Experience in
Management, Operations &
Digital Marketing



Franklin Isaac
CTO DHMS

15 years experience in ICT
Administration & Solutions
Architecture



Ikechukwu Onwumere
Founder , DHMS

25+ Years Experience in
IT services,
Management, and
Executive Leadership.
Ex CIO of
InvestmentOne

MEET OUR TEAM



Napa Onwusah
Non Executive Director
Business Advisory



Chinweizu Uwaoma
Non Executive Director
Advisory board Member



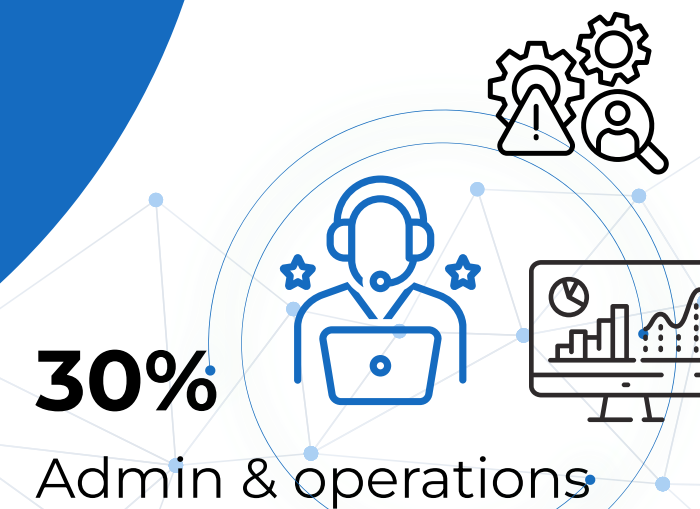
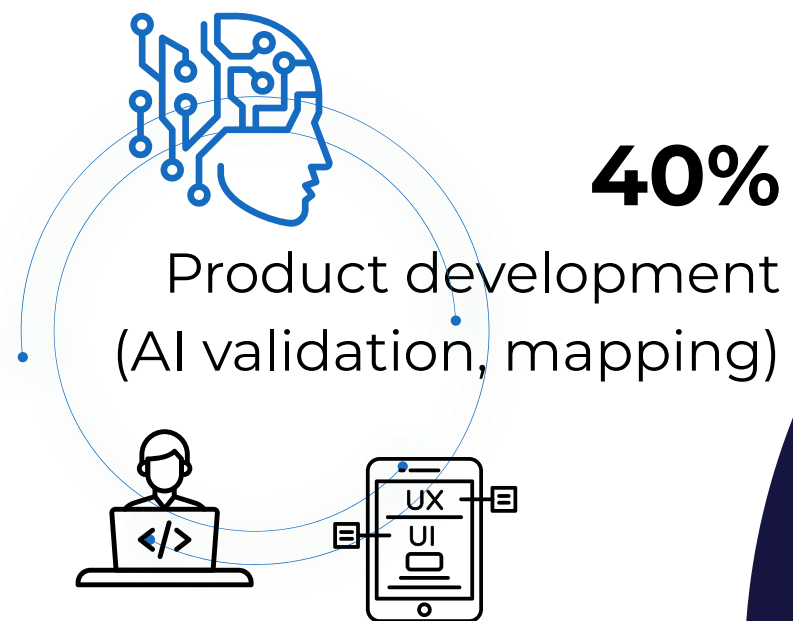
Chinedu Anaje
Non executive Director,
Legal Advisory



Darlington Onyeagoro
Product Consultant

The Ask

Use of Funds



Raising: \$900k @
\$16.3M valuation.



Conclusion

DHMS will make downtime a thing of the past for African businesses. With your investment, we'll scale faster, dominate this market, and redefine tech support in Africa.

Be part of the innovation that's setting a new standard for intelligent, always on device support across Africa.





Contact Us

Thank You for Your Time!

Join us in revolutionizing tech support in Africa!
Together, we can minimize downtime and
maximize productivity.



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We combine local insight with global standards to
deliver reliable, results-driven IT solutions on time and
with integrity. Let's talk.