



# Campaign Maximizer

A New Approach to Conversion Rate Optimization



Analytics | Neuroscience | Generative-AI

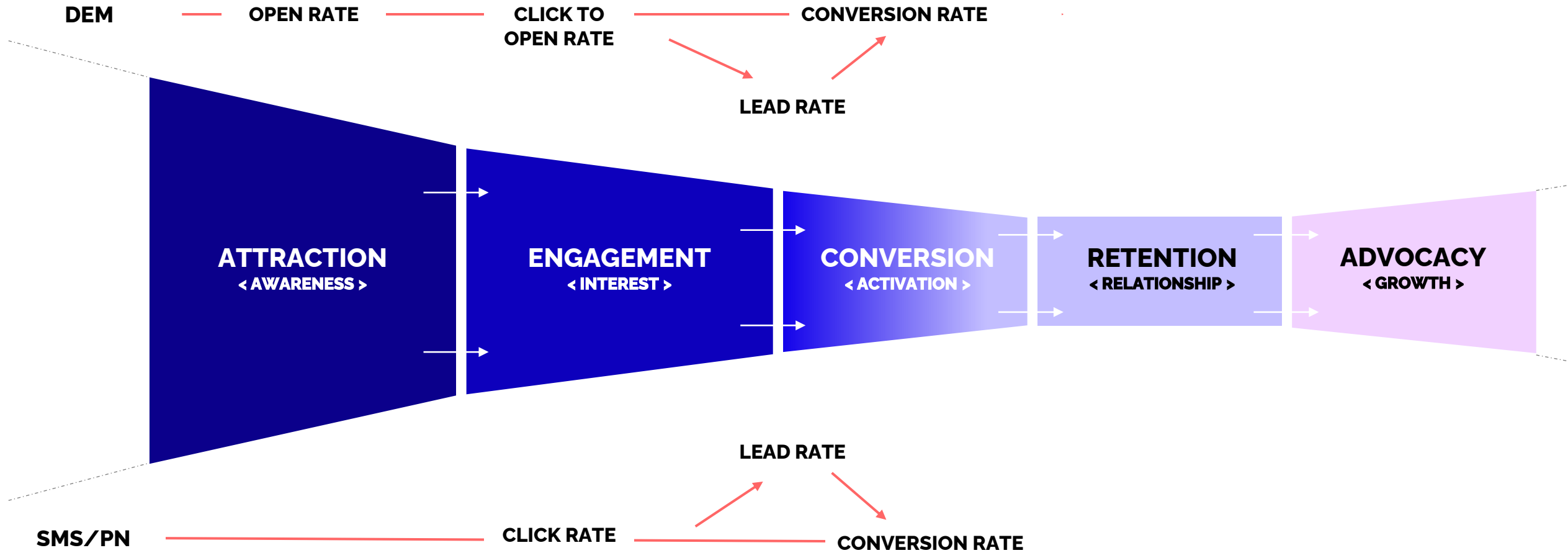
# The science of **EMOTION** The dreams of **MARKETING**

Due to the continuous and excessive struggle in the share of attention, emotions become the most powerful weapon to communicate with the customer and AI the key to interpret and use the emotional nuances related to the human intellect



# OPENING AND SHORTENING THE UPPER FUNNEL - KPIS

Campaign Maximizer







# Agenda

1. What is Campaign Maximizer
2. Our Approach
3. What's Next



# THE EVOLUTION MAXIMIZER APPROACH



For 5 years JAKALA has been using artificial intelligence algorithms to analyze and generate content (texts and images) with the aim of maximizing the performance of marketing campaigns in a CRO perspective.

Chat GPT (GPT-3) is just one piece of our updated solutions!

We have algorithms specialized in recognition of :

- Feelings
- Cognitive demand
- Marketing hook
- Attention focus
- Ecc...

Those are integrated with generation algorithms to condition the output to produce more engaging content.

We are riding the LLM revolution to improve our AI services, we will have switched our models to GPT-4 by the end of the year.

## DEV TIMELINE

- 2018 -2019**  
Classification: BERT  
Generation: BERT + Markovify
- 2020**  
Innovate language understanding: JMirror + JMood
- 2021**  
Classification: multilang. (distil) BERT  
Generation with GPT-3: JTalk
- 2022**  
Layout detection with R-CNN pre-trained in Meta Detectron2
- 2023**  
Classification: Few Shots Classification with GPT-4, Generation: GPT-4

# HOW WE ACT

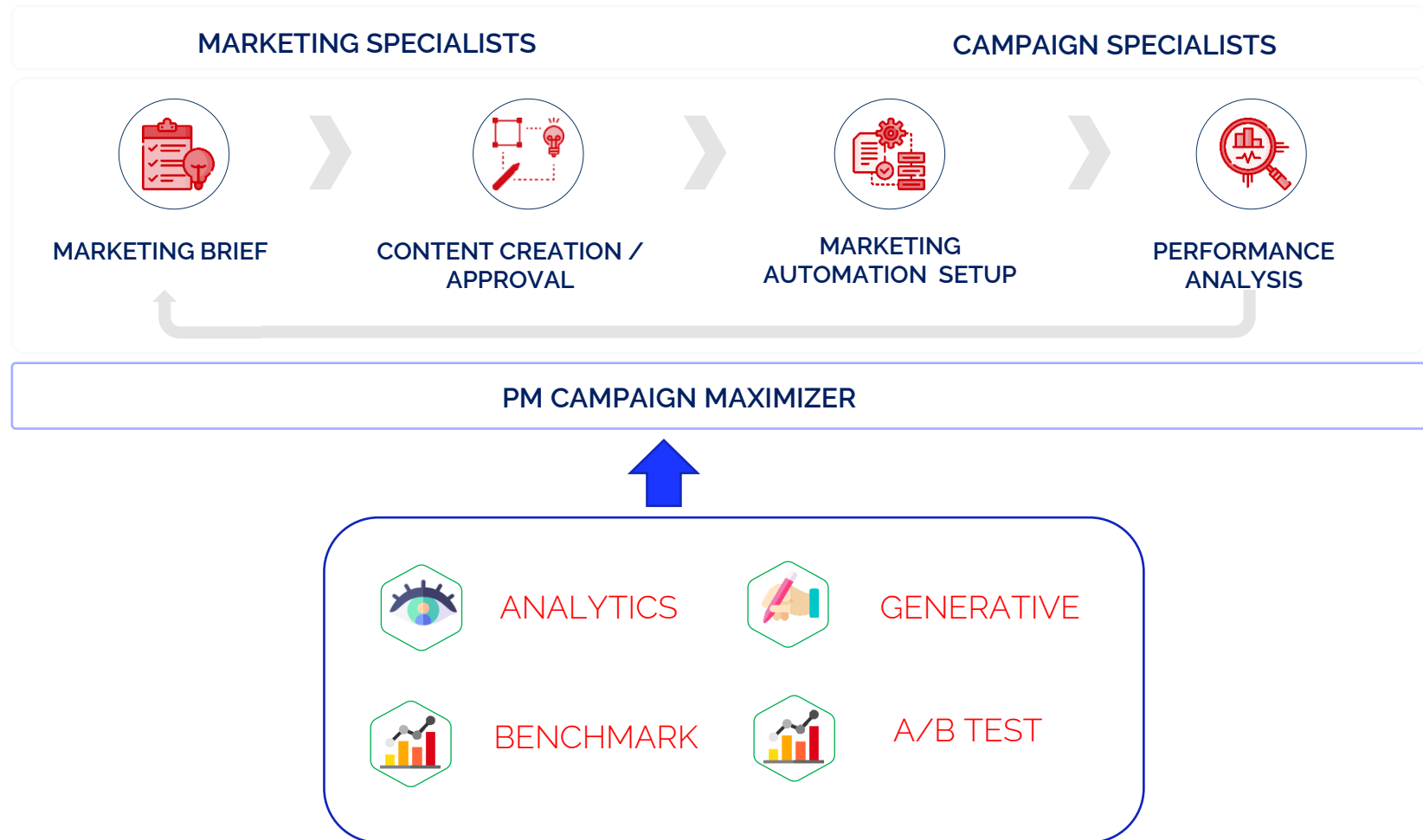
Campaign Maximizer



CAMPAIGN MAXIMIZER is a **consulting framework** with the goal of supporting clients in **optimizing campaign** performance using **artificial intelligence** methods and tools. .

The basic idea is to value **AI-tools** in a consultative version to support **conversion rate optimization**, providing an integrated service throughout the **campaign lifecycle**.

## DESIGN & DELIVERY PROCESS





## JAKALA MARKETING PLATFORM



### BENCHMARK

#### Email Analysis & boosting

##### Email Look-out

Analyze emails from the largest Italian email observatory, extracting information from subject and content.

##### Push & Pull Analysis

Allows you capture the behavior of competitors or to simulate the mailbox of a specific target



### ANALYTICS

#### Creativity Analyzer

##### AI image analysis

Analyze images obtaining KPIs related to content, colors, text and attention

##### Real-time feedback process

Quickly compare different proposals, in order to reduce the time to deliver in accordance with the communication objectives



### GENERATIVE

#### Creativity Optimizer

##### Text Generation

Allows to quickly generate numerous text alternatives with variability in terms of tone of voice and writing style

##### ToV personalization

Correlate performance KPIs with Tone of voice variables to optimize communication towards a specific target



### A/B TEST

#### Scientific A/B Tester

##### Sample sizing

We ensure the right A/B test setup

##### Contents & performance

We focus on things that statistically matter

##### Significance analysis

We ensure the right results analysis

# AI SOLUTION, COMPONENTS

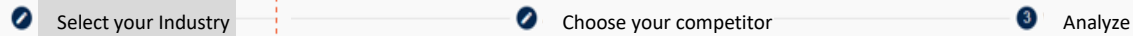
Campaign Maximizer



## BENCHMARK

Benchmark analysis involves **comparing key indicators against industry standards** or benchmarks to identify areas for improvement

### DEM BENCHMARK AND INSIGHTS



Fashion and luxury

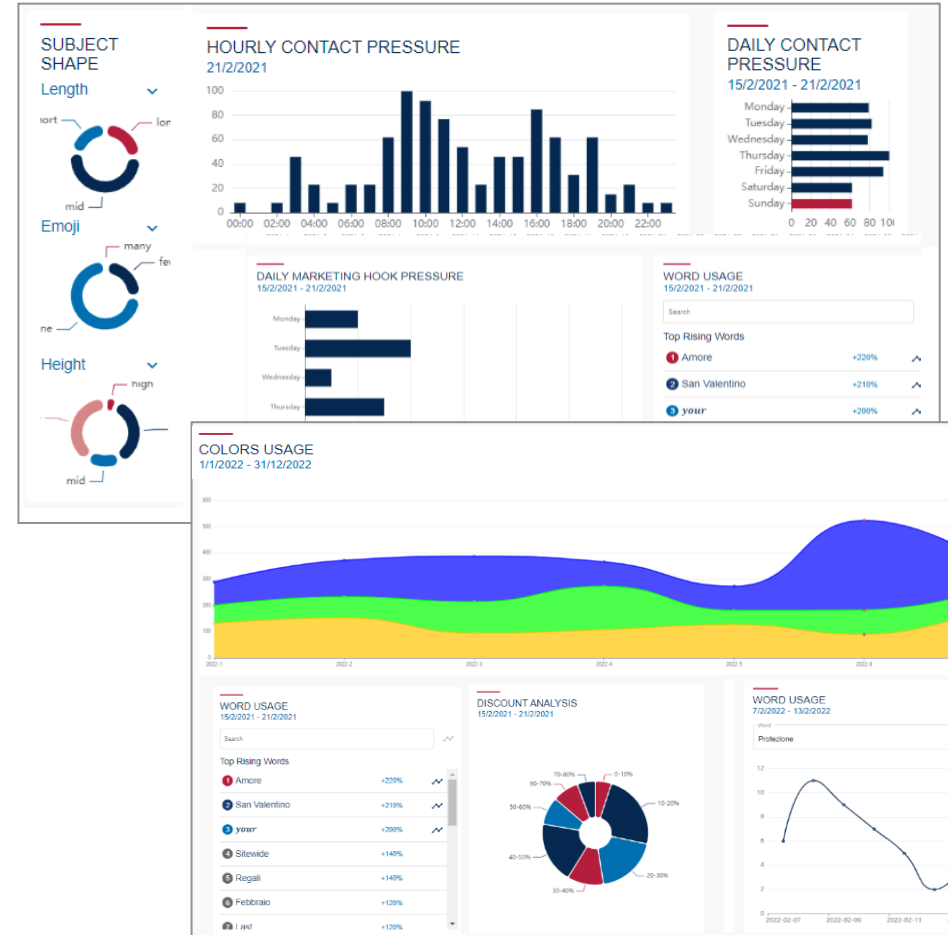


Grocery and GDO



Trasportation and Travel

...





# ADD-ON OBSERVATORY

AI SUGGESTION



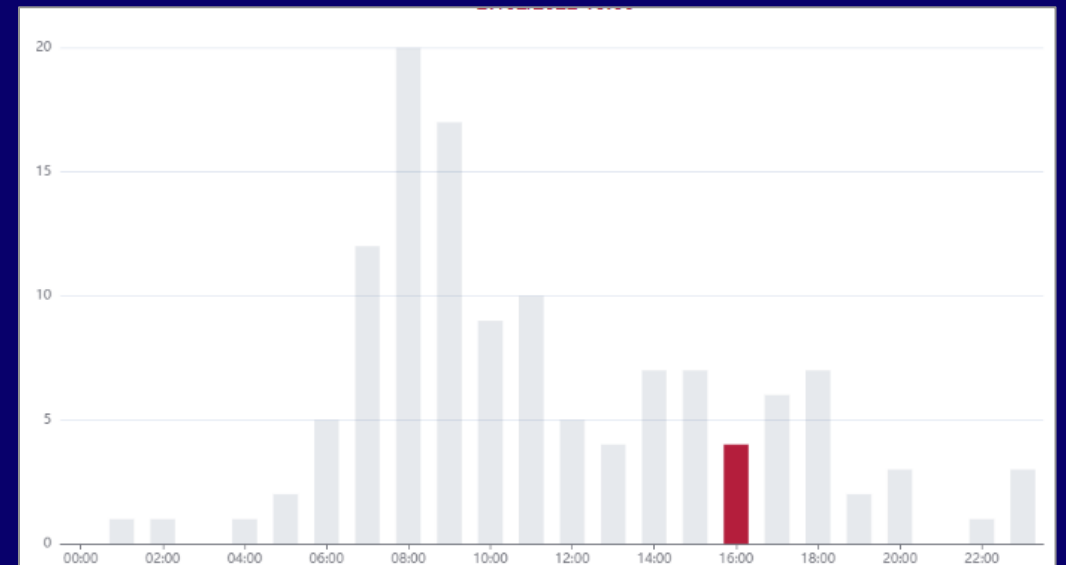
An Optimization model allows one to identify for a specific target audience the time to send a DEM campaign that maximizes the probability that one's subject line will be visible when the mailbox is opened. This model is generalized to the Jakala observatory history, but can be fine-tuned through the use of historical sending and opening data from client users.

Sex	Purchasing power	Occupation	Age range	Passion
<input checked="" type="checkbox"/> Male	<input checked="" type="checkbox"/> High	<input type="checkbox"/> Student	<input type="checkbox"/> <20	<input type="checkbox"/> Accessories
<input type="checkbox"/> Female	<input checked="" type="checkbox"/> Medium	<input type="checkbox"/> Housewife	<input type="checkbox"/> 20-30	<input checked="" type="checkbox"/> Automotive
	<input type="checkbox"/> Low	<input type="checkbox"/> Worker	<input checked="" type="checkbox"/> 30-40	<input type="checkbox"/> Baby
		<input checked="" type="checkbox"/> Professionalist	<input checked="" type="checkbox"/> 40-60	<input type="checkbox"/> Bricolage
		<input checked="" type="checkbox"/> Manager Entrepreneur	<input type="checkbox"/> >60	<input type="checkbox"/> Cosmetics
				<input type="checkbox"/> Entertainment - Sport

Subject line: Oggi puoi proteggere i tuoi acquisti online e vivere la tua vita con più serenità

Reset Choose

Select a target



Identification of the moment of least communication pressure

# AI SOLUTION, COMPONENTS

Campaign Maximizer



## ANALYTICS

We use advanced AI tools for both graphical and textual analysis. These tools objectively assist in understanding user experience metrics



Ciao Cliente,  
ti ricordiamo che il **30 giugno** termina la promozione del **Prestito Online BancoPosta!**

SCOPRI DI PIU'

Semplice e veloce, con rate e durate flessibili:

- **Importo richiedibile** da 3.000€ fino a 30.000€
- **Accredito diretto** sul tuo conto corrente BancoPosta in **pochi giorni**
- Possibilità di **cambiare** o **saltare** il pagamento di **una rata** direttamente online

RICHIEDI ONLINE

La promozione è valida solo online.

Per maggiori informazioni sulle offerte di Finanziamento BancoPosta vai su [poste.it](https://poste.it) oppure scegli il **servizio gratuito "Ti chiamiamo noi"**: un nostro operatore specializzato ti contatterà nella fascia oraria da te indicata.

I Prestiti BancoPosta sono erogati da Compass Banca S.p.A., Deutsche Bank S.p.A., Findomestic Banca S.p.A. e Santander Consumer Bank S.p.A. e collocati da Poste Italiane S.p.A. - Patrimonio BancoPosta.

Messaggio pubblicitario con finalità promozionale. Per le condizioni contrattuali ed economiche del Prestito BancoPosta Online consultare il documento Informazioni Europee di Base sul Credito ai Consumatori, disponibile nel processo on line. La concessione del finanziamento è soggetta a valutazione ed approvazione da parte di Findomestic Banca



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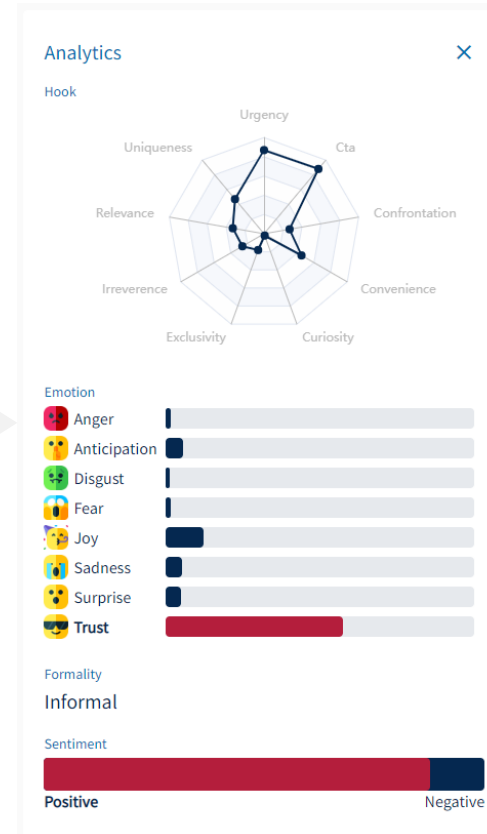
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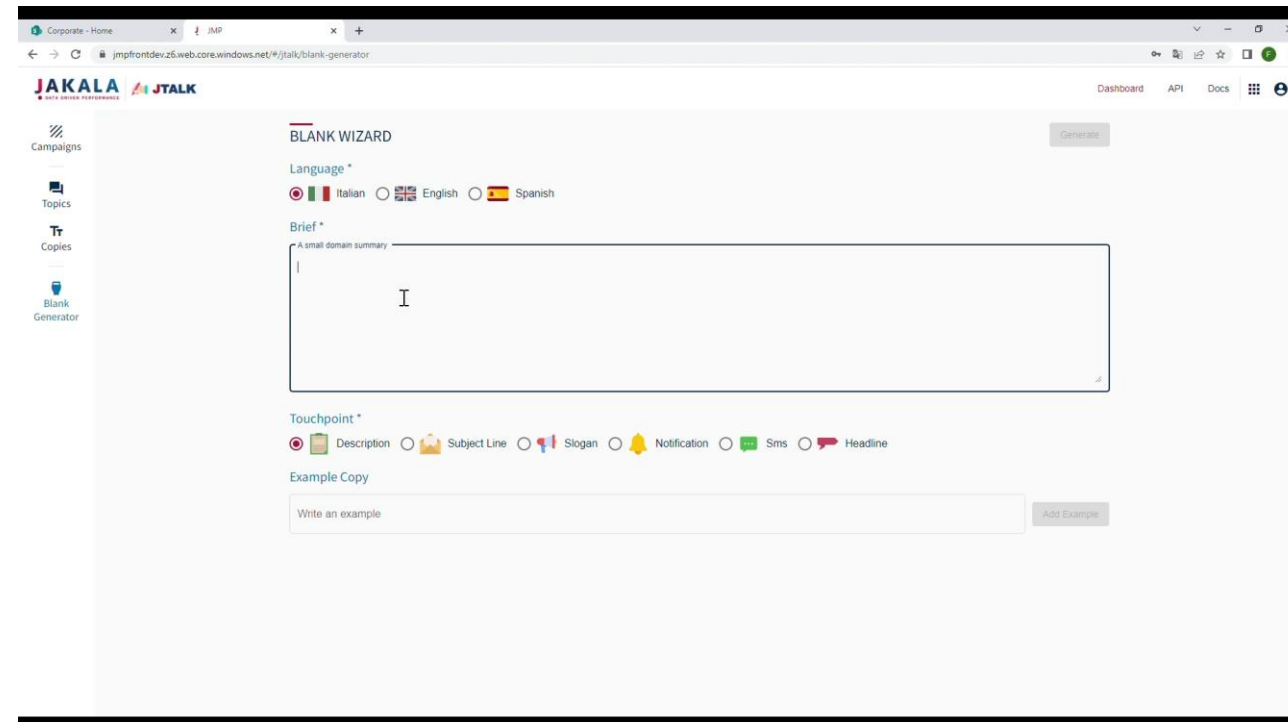




## GENERATIVE

We use the same underlying OpenAI technology as ChatGPT, combined with our Marketing Knowledge to insure the best prompt for each use case.

The automatic generation process is supported by an intuitive UI that allows the generative template to be set up in seconds, by giving as input a description of the product/service/campaign object and an example of copy, the machine will try to create alternatives following the user's input.



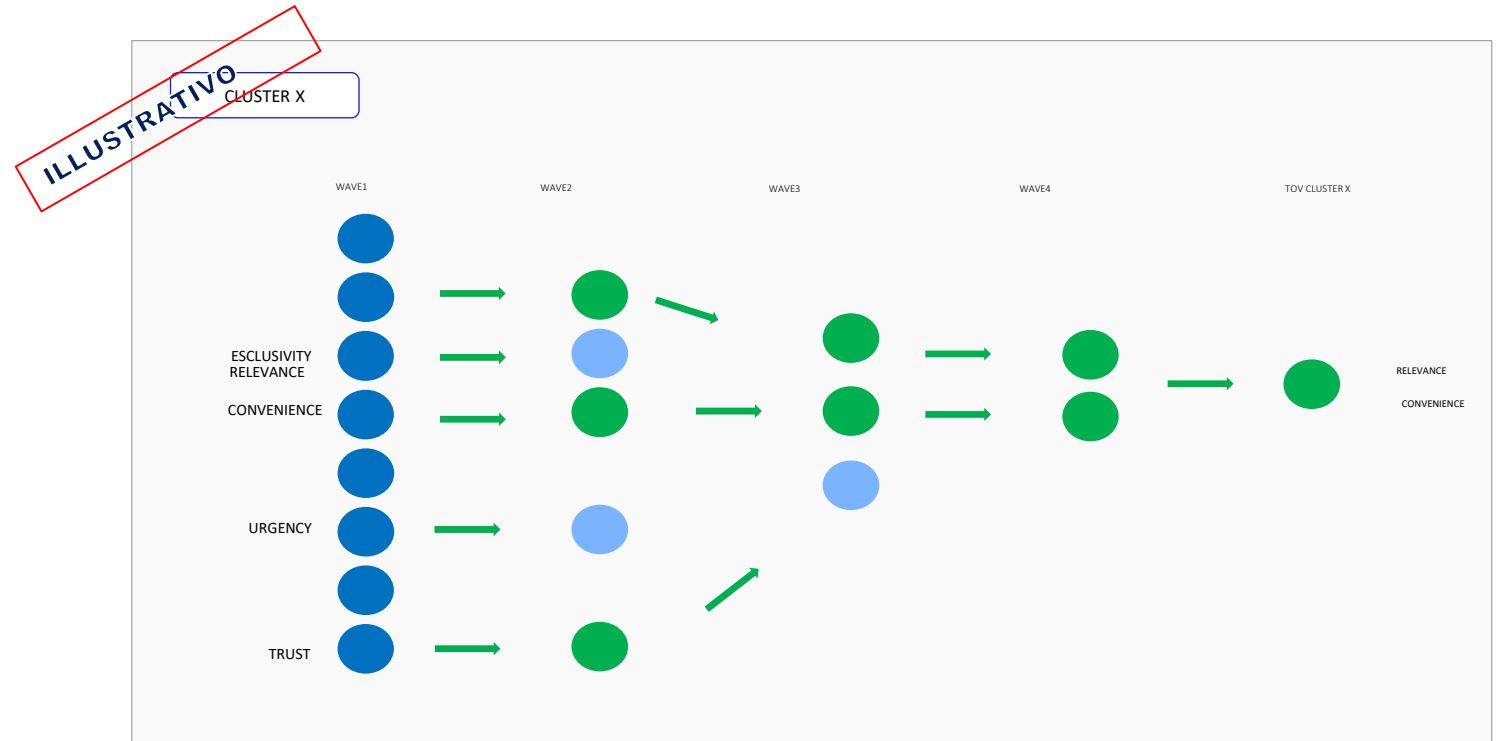
# AI SOLUTION, COMPONENTS

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## A/B TEST

We help customer to data-driven decisions based on statistically valid reports. We ensure significance and effectiveness.





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# IMPLEMENTATION, IN LESS THAN 4 MONTHS

Approaching the first set up



**A.**  
**ASSESSMENT**  
1-3 months

..... **activities** .....

1. Campaign history collection
2. Data normalization
3. Correlation Analysis
4. Benchmark Analysis
5. Report

.... **Customer effort** ....

- Mid – high
- None
- None
- Low
- Low

**B.**  
**SET UP**  
1-4 weeks

1. Process mapping
2. Setup teams
3. Train LLM
4. Test LLM

- Mid-low
- None
- None
- None

**C.**  
**RUNNING**  
1-5 days

1. Campaign brief
2. Analyze proposed contents
3. Generate alternatives
4. Setup A/B test
5. Analyze result and reporting

- Mid
- None
- None
- Low
- None

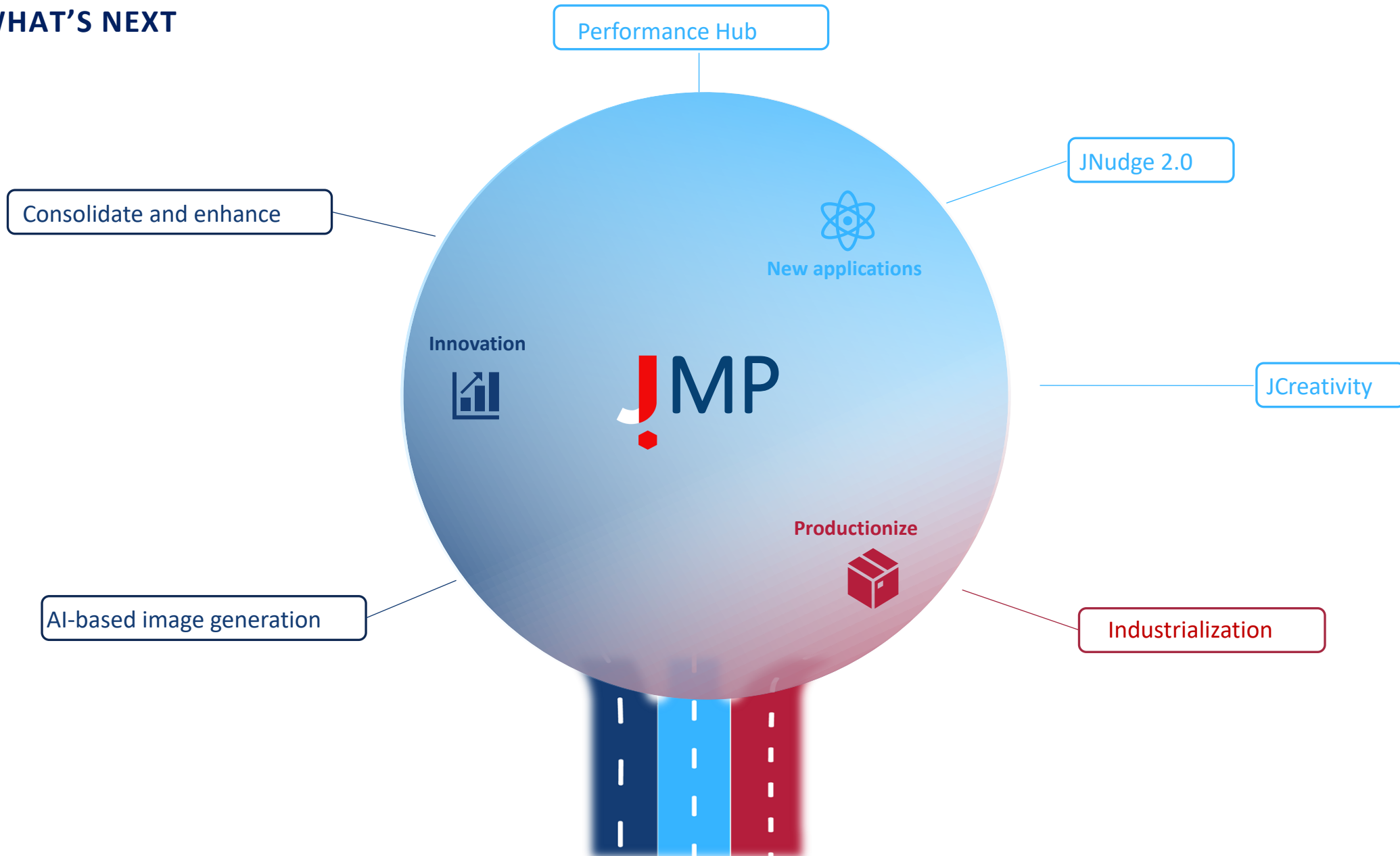


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# WHAT'S NEXT



**JAKALA**  
TOGETHER TO GET THERE

Grazie.

