Service Operation Procedure for accessing the World on Cloud Environment

This Document Contains the Service Operation Procedure for a User to access the World on Cloud environment (WoC), using Windows Virtual Desktop. The detailed step by step procedure is described below with the help of screeenshots as well.

Prerequisites :-

- 1) A computer or a Laptop.
- 2) Internet.
- 3) WoC Credentials kit.

• Web URL of WVD

URL for access the Windows Virtual Desktop : Remote Web access client

Sign in to your account X +			- 0	×
$m{\epsilon} ightarrow {m{C}}$ $\hat{m{e}}$ login.microsoftonline.com	n/common/oauth2/authorize?response_type=id_token%20token&client_id=	f 🔌 🕁	👼 Incognito	:
	Microsoft			
	Sign in			
	Email, phone, or Skype			
	No account? Create one!			
	Can't access your account?			
	Sign-in options			
	Back Next			
		Terms of use	Privacy & cookies	

• Username and Password

Enter the username and password provide the Administrator

Microsoft
← demouser3@jambhalacloudsolutions.com
Enter password
Forgot my password
Sign in

Frist time user need to provide more information in order to validate the user authenticity

Microsoft
demouser3@jambhalacloudsolutions.com
More information required
Your organization needs more information to keep your account secure
Use a different account
Next

Provide the Details like Country code and Mobile no. for validation

Keep your account secure

Your organization requires you to set up the following methods of proving who you are.

Phone			
You can prove who you are by answering a c What phone number would you like to use?	all on your	phone or texting a code to your	phone.
United States (+1)	~	Enter phone number	
• Text me a code			
◯ Call me			
Message and data rates may apply.			
			Next
l want to set up a different method			<u>Skip setup</u>

On receiving the Code on the provided mobile no. verification is done

Keep your account secure

Your organization requires you to set up the following methods of proving who you are.

Phone	
SMS verified. Your phone was registered successfully	
	Next
	Skip setup

Accept the permission



Click on the Server Pool under the Customer Tenant e.g. WOC-Host-Pool1



Privacy settings for managed resources have been preset by your organization. Learn More



Access local resources						
Allow the remote computer to access the following res	ources on my (computer:				
🗸 Clipboard 🗸 Printer	🗸 Clipboard 🗸 Printer					
Don't ask me again for connections to this computer						
	Allow	Cancel				

Click on Allow

Connecting and launching "WOC-Host-Pool1"
Cancel

Enter your cre	dentials		
User name			
User name			
Password			
Password			
		Submit	Cancel

Provide the Same username and Password which was enter the time of login to the WVD

← → C ^a rdweb.wvd.microsoft.com/webclient/index.html			*	Incognito
III All Resources WOC-Host-Pool1 ×	忿	2	ŝ	demouser3
Recycledin				
Microsoft Hearns				

• Home Folder



User will have Home folder mapped under the Explorer

MS Office components



• Transfer of User Data

From the user laptop or desktop open Run:-

📨 Run	\times	
Þ	Type the name of a program, folder, document, or Internet resource, and Windows will open it for you.	
<u>O</u> pen:	\\20.191.50.89 ~	
	OK Cancel <u>B</u> rowse	

In the run type the UNC path : $\underline{20.191.50.89}$

Provide the Username and Password.

	- 🗆 X
File Home Share View	~ ?
$\leftarrow \rightarrow \checkmark \uparrow$ > Network > 20.191.50.89 > \checkmark U \checkmark Search 20.191.50.	89
 Quick access Desktop Downloads Documents Pictures Jambhala Cloud Sol Personal Resumes System32 OneDrive - Rackspace This PC Network 	
1 item	

Copy the Data and close the window

• Access to Windows Virtual Desktop Client

User need to Download the Remote Desktop Client from the link : <u>http://aka.ms/wvd/clients/windows</u>

\uparrow	↑ 🖡 « Jambhala Cloud S » WVD client 🗸 🖸 🖉 Search WVD client						
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)p	*	🕼 RemoteDesktop_1.2.1446.0_x64	30-10-2020 17:59	Windows Installer Pa			
oads	*						
nents	*						
S	*						

Installed the Client:-

Remote Desktop Setup				\times
	Welcome to the Remote D Wizard	esktop	Setup	
	The Setup Wizard will install Remote De Click Next to continue or Cancel to exit	esktop on t	your comp Wizard.	outer.
	Back Nex	t	Canc	el

Remote Desktop Setup -	\times
End-User License Agreement Please read the following license agreement carefully	S
MICROSOFT SOFTWARE LICENSE TERMS	^
MICROSOFT REMOTE DESKTOP	
These license terms are an agreement between you and Microsoft Corporation (or one of its affiliates). They apply to the software named above and any Microsoft services or software updates (except to the extent such services or updates are accompanied by new or additional terms, in which	/e ~
Privacy statement I accept the terms in the License Agreement	
Back Next C	ancel
Remote Desktop Setup — 🗆 🗙	

Remote Desktop Setup			_		\sim
Installation Scope Choose the installation scope and fold	er				3
Install just for you Remote Desktop will be installed in account. You do not need local Adm	a per-user folder ninistrator privileg	and be available jus es.	t for you	ur user	
Install for all users of this mach Remote Desktop will be installed in You must have local Administrator p	ine a per-machine fol privileges.	der and be available	e for all	users.	
	Back	Install		Cance	į



Once the Installation is completed open the WVD client : Start > Remote Client

=	Recently added	Productivity		
	孩 Remote Desktop			
	#		e	•
	3D Viewer	Office	Microsoft Edge	Microsoft Store
	A	Dell		
	Access			
	Acrobat Reader DC	\bigotimes		
	Alarms & Clock	SupportAssist		
	AppGate SDP ~			
	C			

Client on Subscribe:

S Remote Desktop	-		\times
	\odot	ि	
Let's get started			
Subscribe to access managed apps and desktops provided by your organization. These resources will be available from this client and the Start Menu	I.		
Privacy settings for managed resources have been preset by your organization. Learn more			
Subscribe Subscribe with URL			

Enter the Username and Password:

Sign in		
Email, phone, or Skyp	е	
No account? Create one!		
Can't access your accoun	t?	
Sign-in options		
	Back	Next

Once Login Successfully user will see the below screen:-

🚱 Remote Desktop	
✓ Shared1	
Roots	
Sessio	

Click on Session host Icon and Provide the Username and password.

Windows Security	×
Enter your credentials	
These credentials will be used to connect to Shared1.	
User name	
Password	
Remember me	
Mara shalaas	

Copy Data Directly to the Windows Virtual desktop using Remote Client:

1- Start > Remote Desktop Connection

All A	pps Documents	Web More 🔻	<u>چ</u>
Best matc	ו		
Ap	mote Desktop Coni	nection	
Apps			Remote Desktop Connection
🔇 Rem	ote Desktop	>	Арр
🙆 Rem	ote Desktop	>	
Settings			C Open
≻ Rem	ote desktop setting	s >	

2- Click on Show Option:-

🌄 Remote I	Desktop Connection	_		×
	Remote Desktop Connection			
Computer:	Example: computer.fabrikam.co	m ~		
User name:	None specified			
The compute name.	r name field is blank. Enter a full re	mote computer		
Show O	ptions	Connect	He	lp

3- Click on Local Resources:-

🌄 Remote	Nemote Desktop Connection				\times
	Remote Des Connecti	ktop on			
General Dis Remote au	splay Local Resources dio Configure remote audi Settings	Experience	Advanced		
Keyboard	Apply Windows key co Only when using the f Example: ALT+TAB	mbinations: ull screen	~		
-Local devic	es and resources Choose the devices ar your remote session. Printers More	nd resources	that you want to lipboard	use in	
Hide Opt	tions		Connect	Help	0

4- Click on More:-

Semote Desktop Connection	×
Remote Desktop Connection	
Local devices and resources	
Choose the devices and resources on this computer that you want to use in your remote session.	
Smart cards or Windows Hello for Business	
 □ Drives □ Video capture devices □ Other supported Plug and Play (PnP) devices 	
OK Cance	əl

5- Under the Drives option > Select the drive which you want to Mount to Windows Virtual Desktop session :-

Remote Desktop Connection
Local devices and resources Choose the devices and resources on this computer that you want to use in your remote session.
 Smart cards or Windows Hello for Business Ports Drives OS (C:) Drives that I plug in later Video capture devices Other supported Plug and Play (PnP) devices
OK Cancel

 \times

6- Ow Connect Session Host Using the Windows Virtual Desktop Client:-

🔇 Remote Desktop	
✓ Shared1	
Roots	
Sessio	
Remata Dasktan	~
	^
Connecting to:	
Poots Sossion Doskton	
	Cancel



Once User login then User will able to see the Local drive under the Explorer > This PC.

7- Double click in the Mounted Drive and Copy any data to File server or Home folder:-



View	>
Sort by	>
Group by	>
Refresh	
Customize this folder	
Paste	
Paste shortcut	
Give access to	>
New	>
Properties	

■→ 0% complete	_		\times
Copying 1 item from Doc to Documents		н	×
✓ More details			

• Login to Teams app :-



Making call using Teams :

