

## **Service Operation Procedure for accessing the World on Cloud Environment**

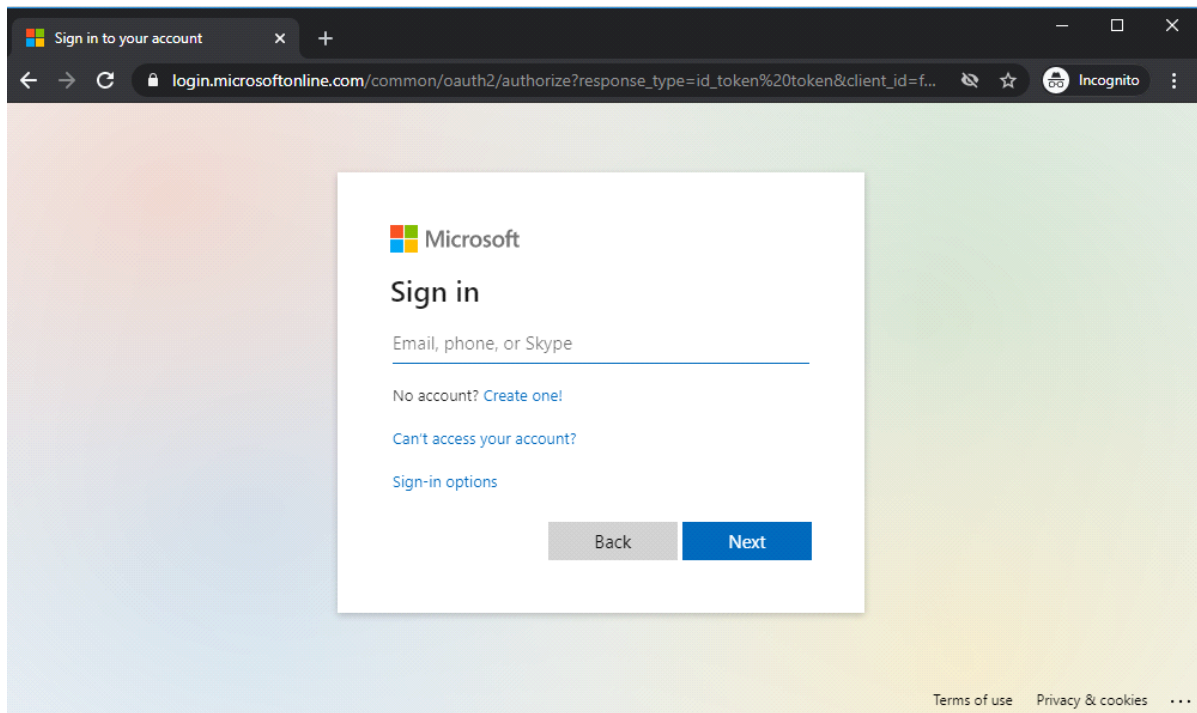
This Document Contains the Service Operation Procedure for a User to access the World on Cloud environment (WoC), using Windows Virtual Desktop. The detailed step by step procedure is described below with the help of screenshots as well.

### **Prerequisites :-**

- 1) A computer or a Laptop.**
- 2) Internet.**
- 3) WoC Credentials kit.**

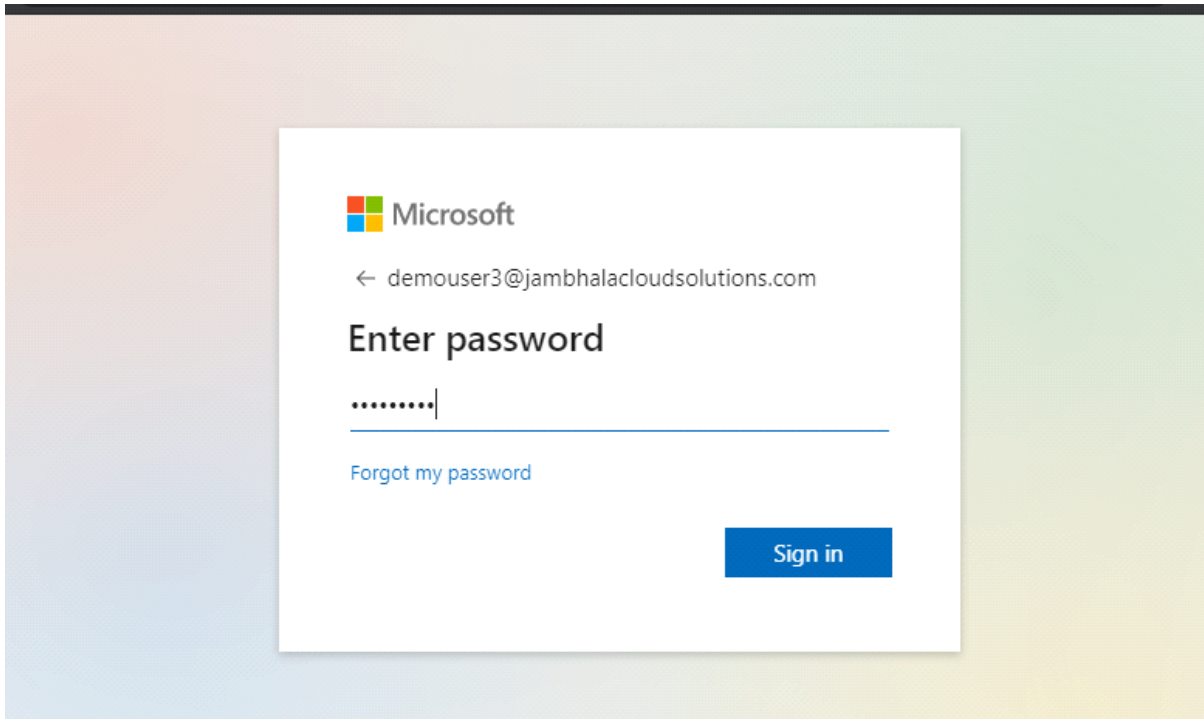
- Web URL of WVD

URL for access the Windows Virtual Desktop : [Remote Web access client](#)

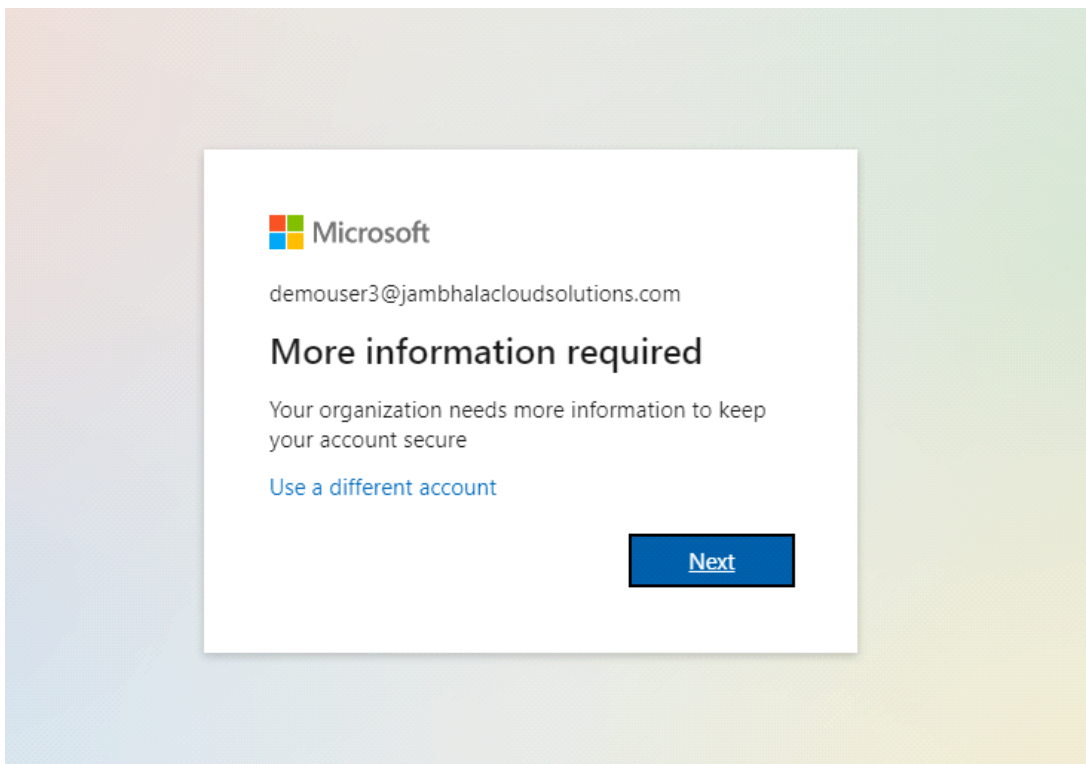


- Username and Password

Enter the username and password provide the Administrator



Frist time user need to provide more information in order to validate the user authenticity



Provide the Details like Country code and Mobile no. for validation

## Keep your account secure

Your organization requires you to set up the following methods of proving who you are.

### Phone

You can prove who you are by answering a call on your phone or texting a code to your phone.  
What phone number would you like to use?

Text me a code  
 Call me

Message and data rates may apply.

[Next](#)

[I want to set up a different method](#) [Skip setup](#)

On receiving the Code on the provided mobile no. verification is done

### Keep your account secure

Your organization requires you to set up the following methods of proving who you are.

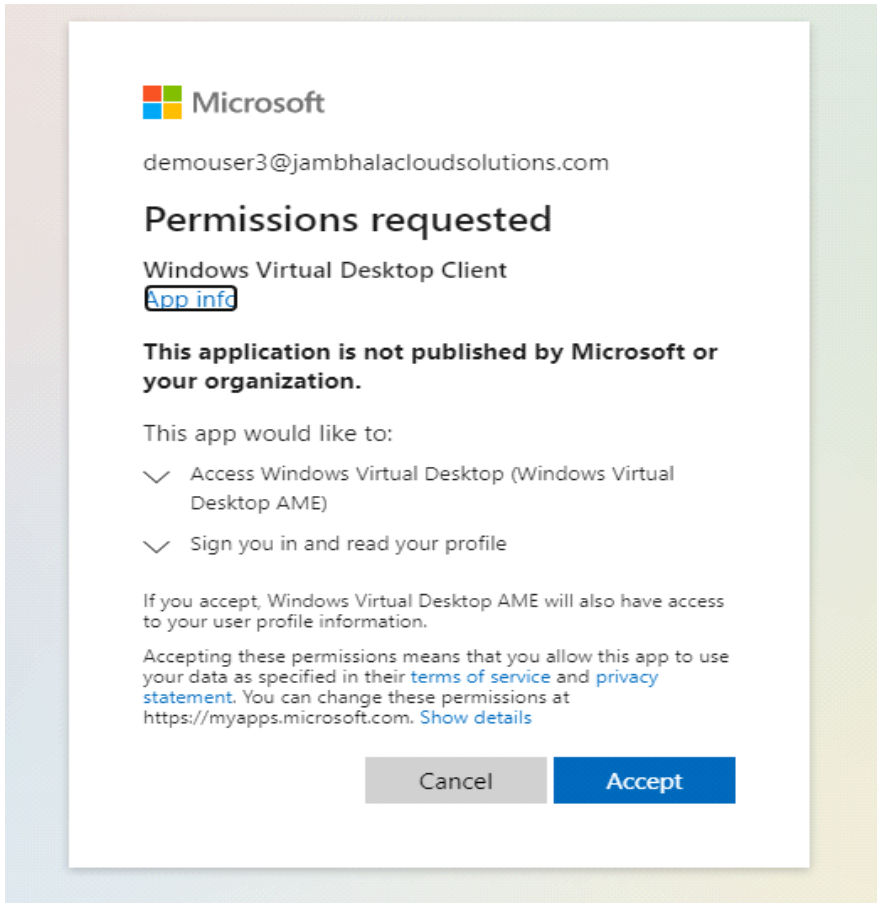
### Phone

SMS verified. Your phone was registered successfully

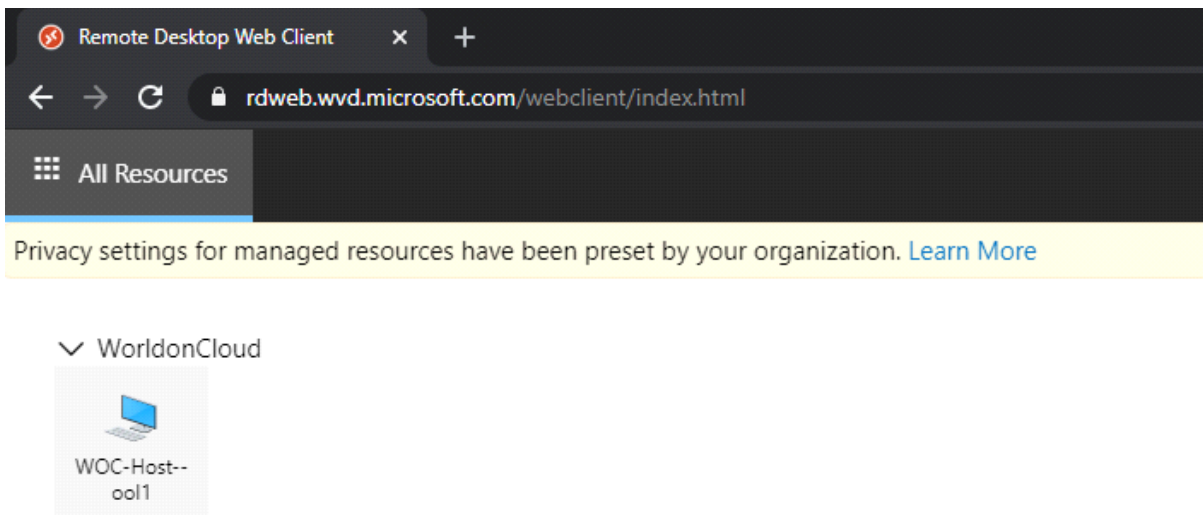
[Next](#)

[Skip setup](#)

Accept the permission



Click on the Server Pool under the Customer Tenant e.g. WOC-Host-Pool1





## Access local resources

Allow the remote computer to access the following resources on my computer:

Clipboard

Printer

Don't ask me again for connections to this computer

Allow

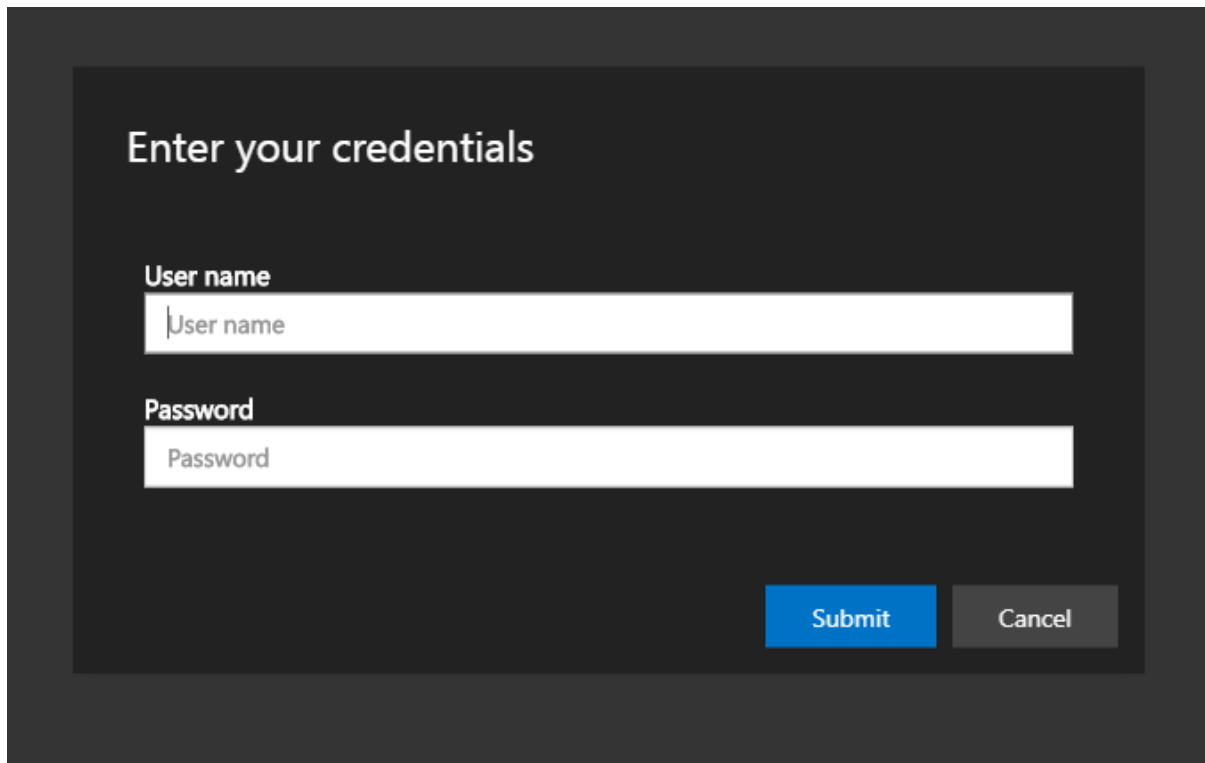
Cancel

Click on Allow

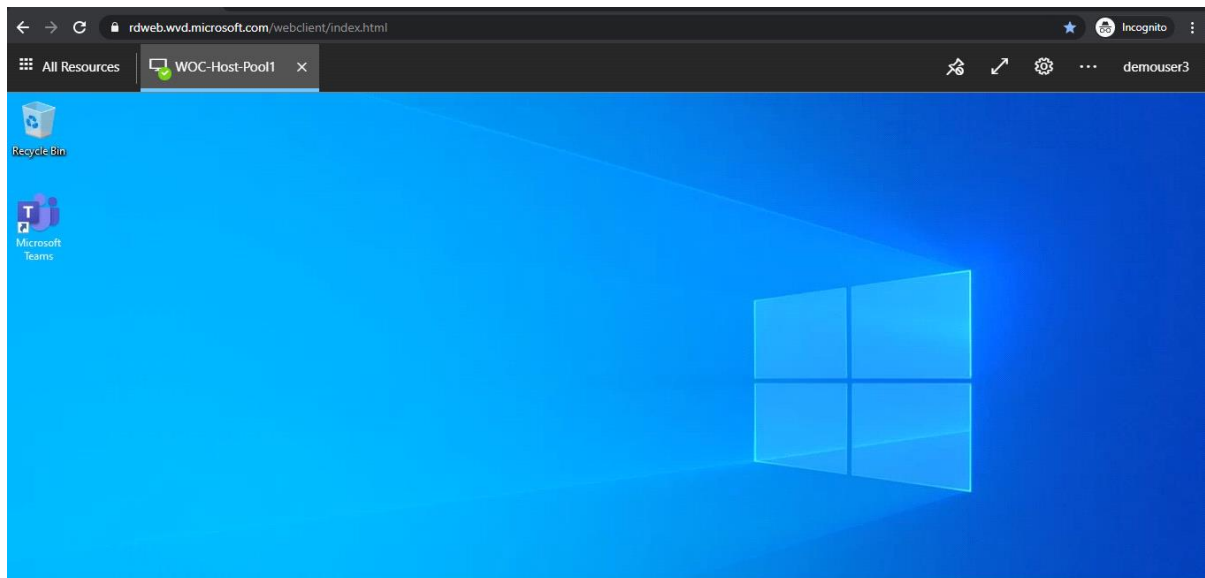


Connecting and launching "WOC-Host-Pool1"

Cancel

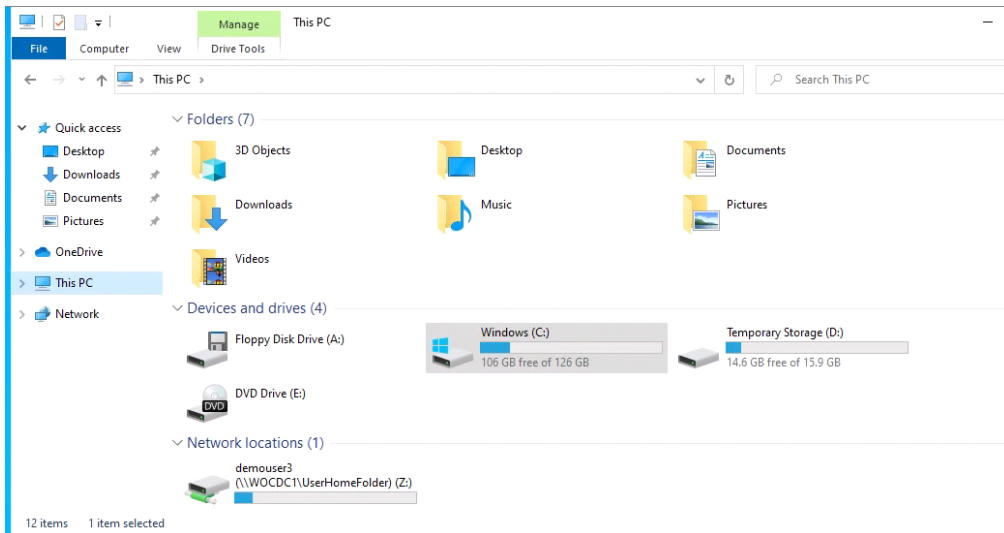


Provide the Same username and Password which was enter the time of login to the WVD

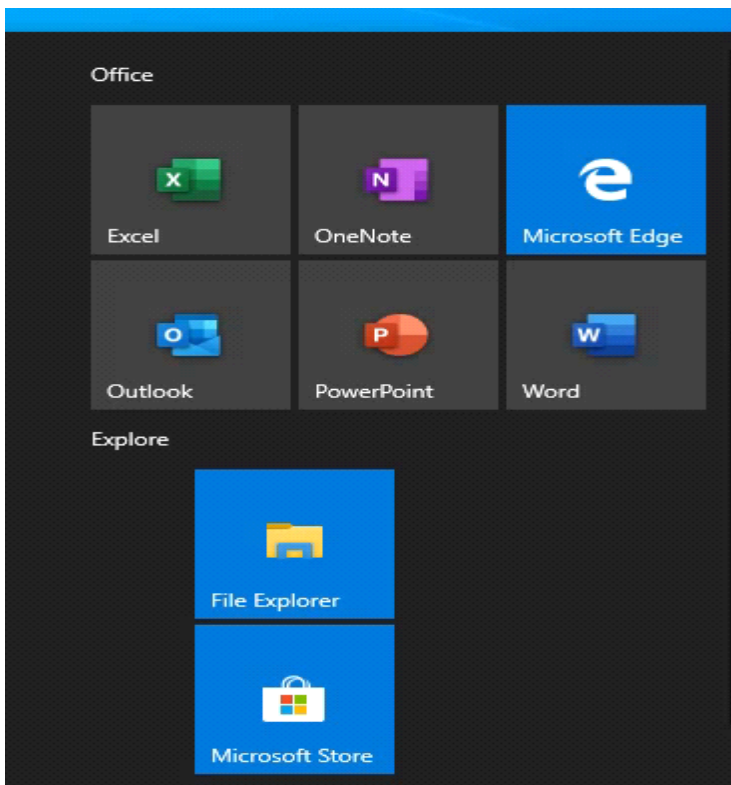


- Home Folder

User will have Home folder mapped under the Explorer



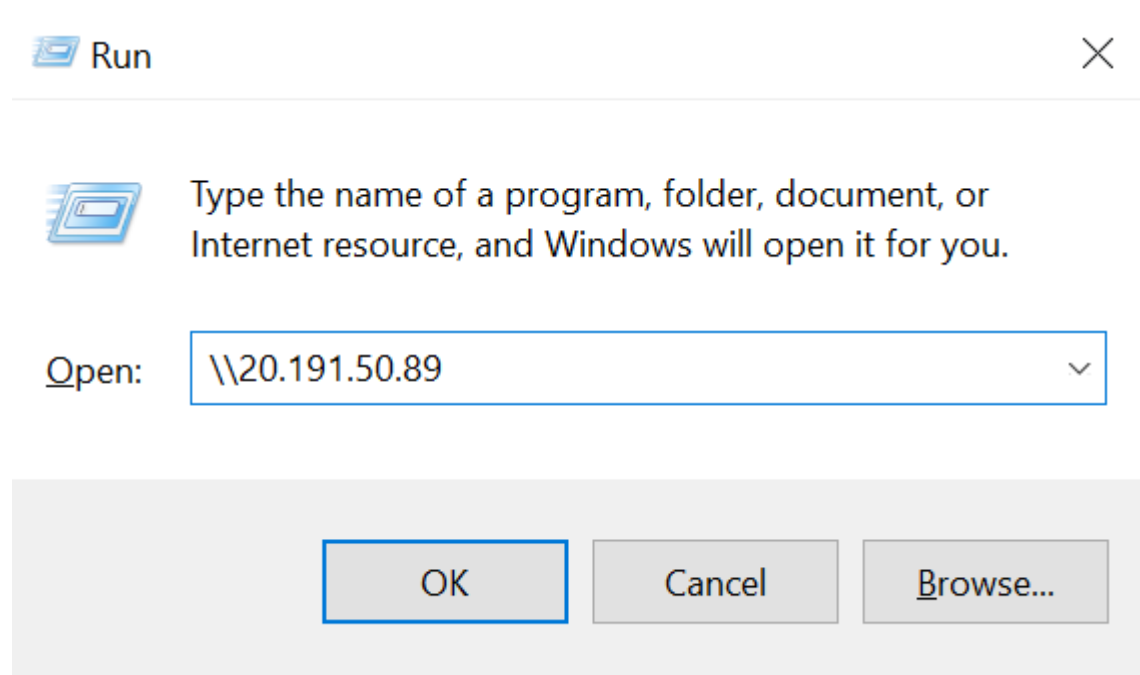
MS Office components





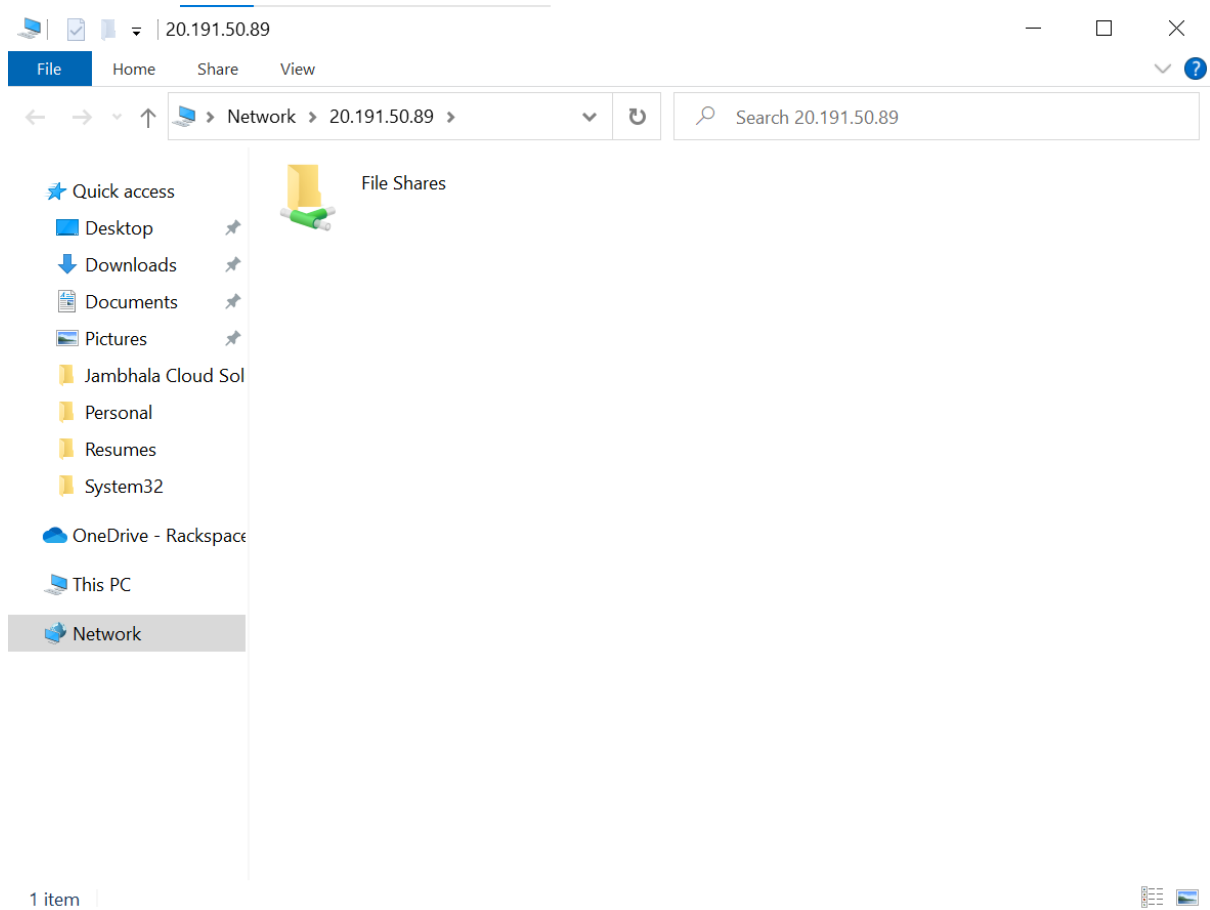
- Transfer of User Data

From the user laptop or desktop open Run:-



In the run type the UNC path : [\\20.191.50.89](http://20.191.50.89)

Provide the Username and Password.

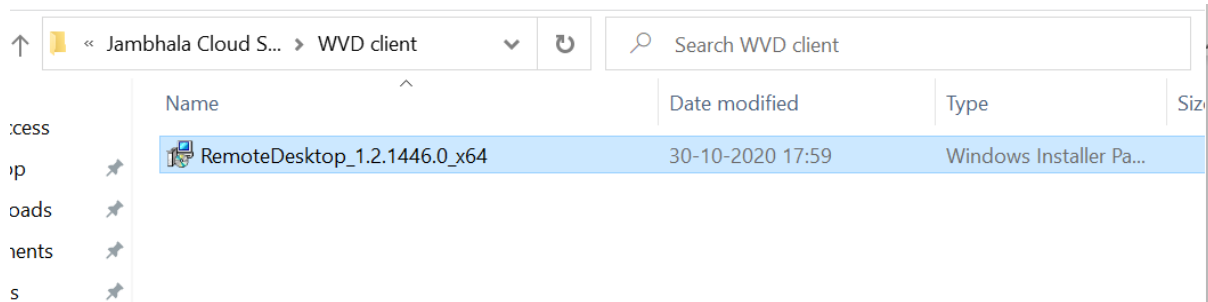


Copy the Data and close the window

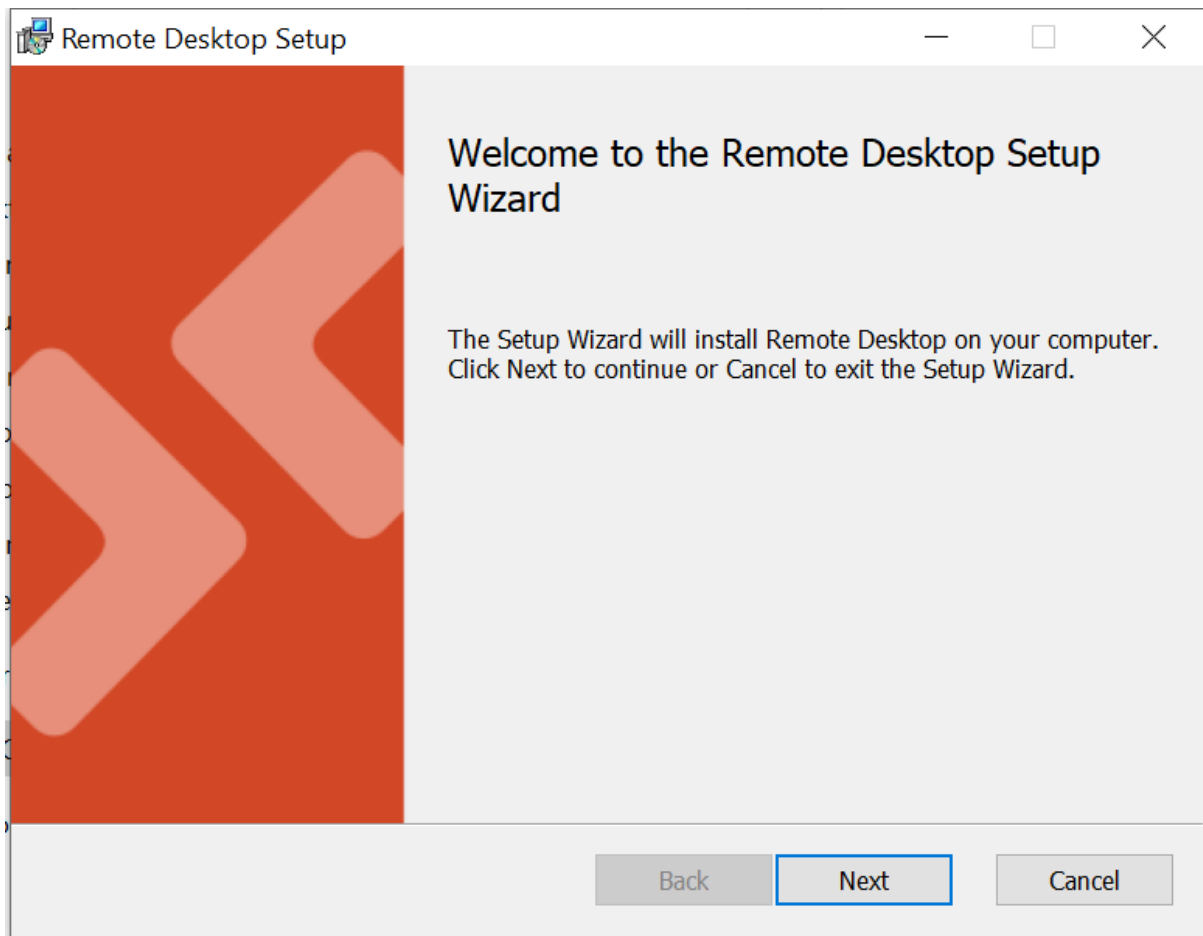
- Access to Windows Virtual Desktop Client

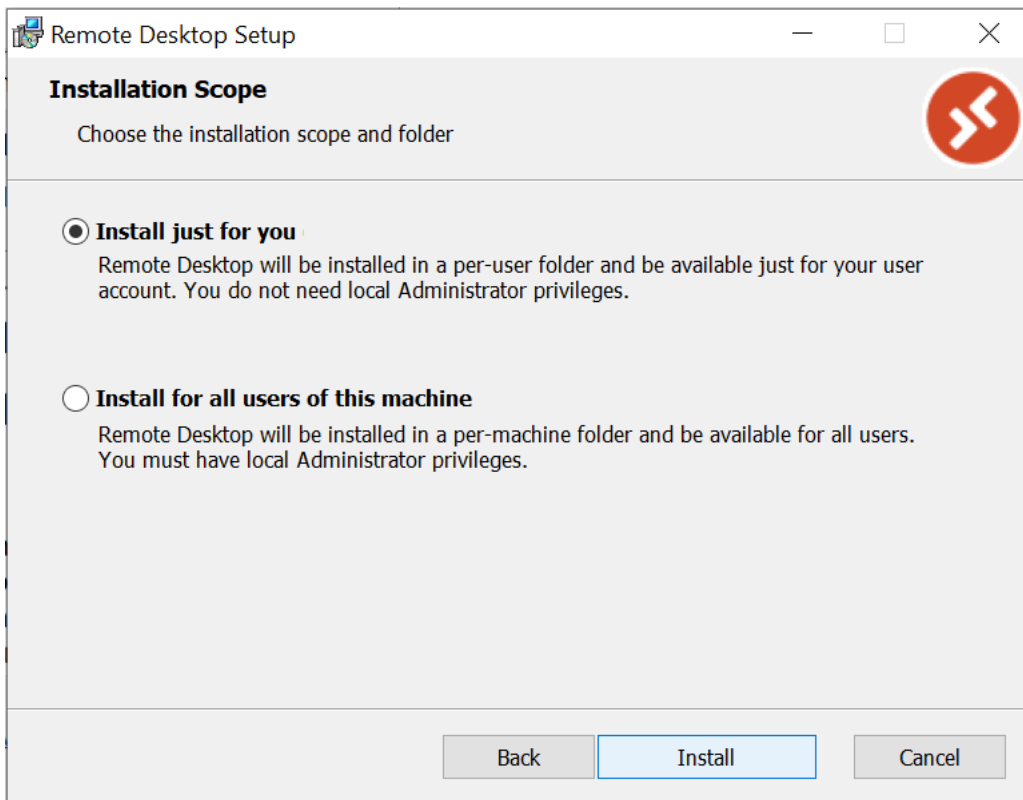
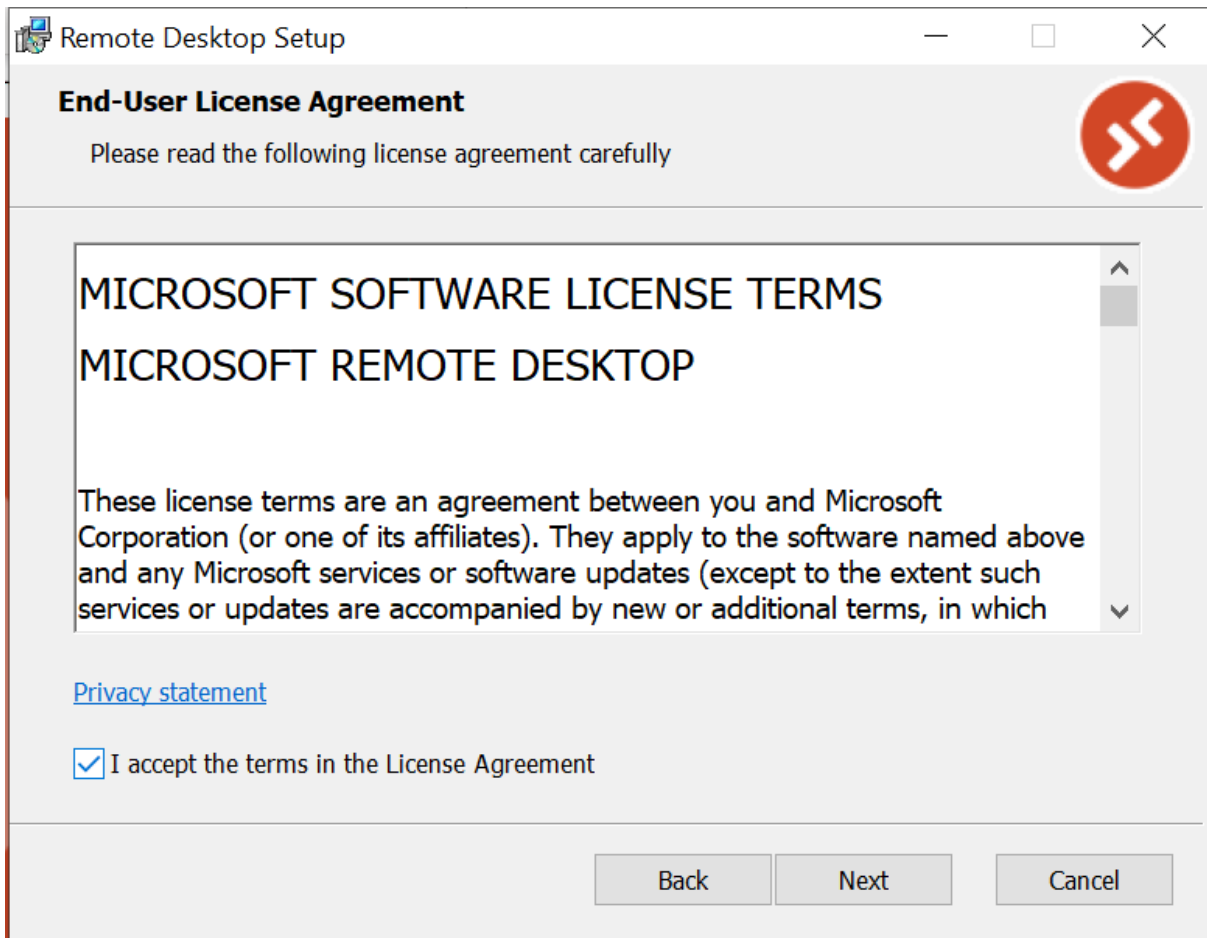
User need to Download the Remote Desktop Client from the link :

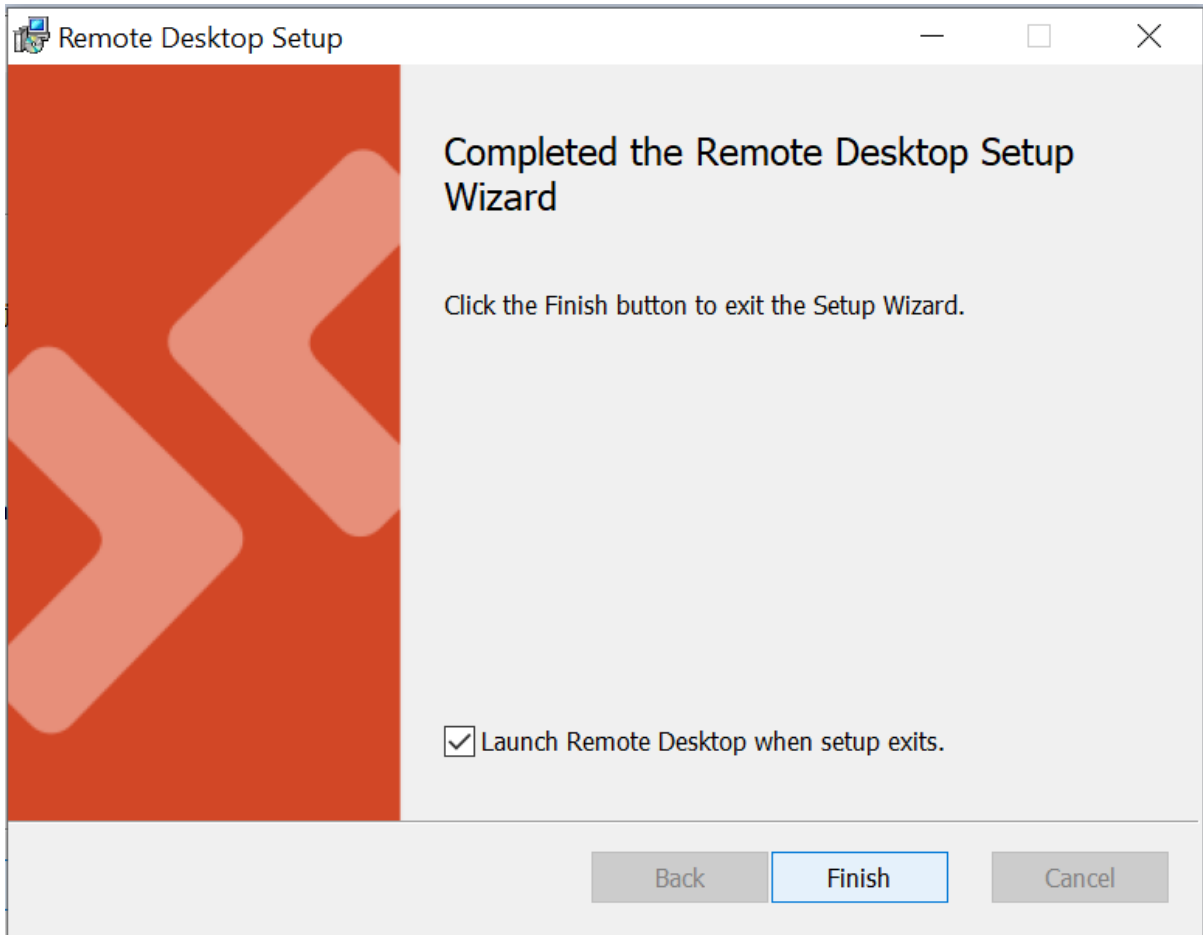
<http://aka.ms/wvd/clients/windows>



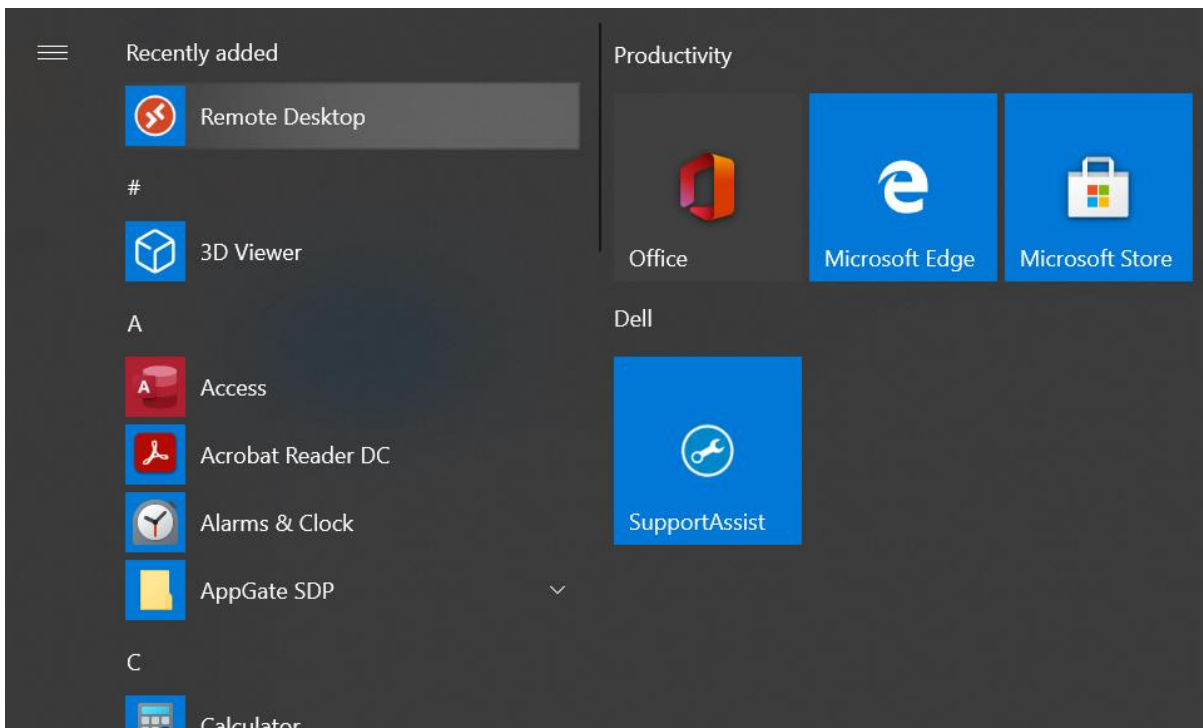
Installed the Client:-



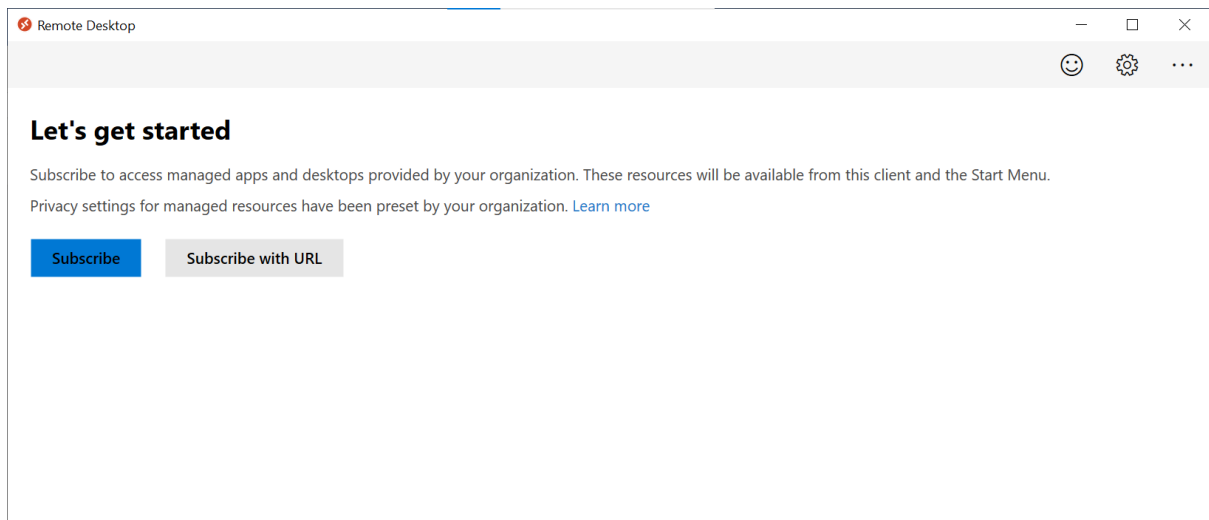




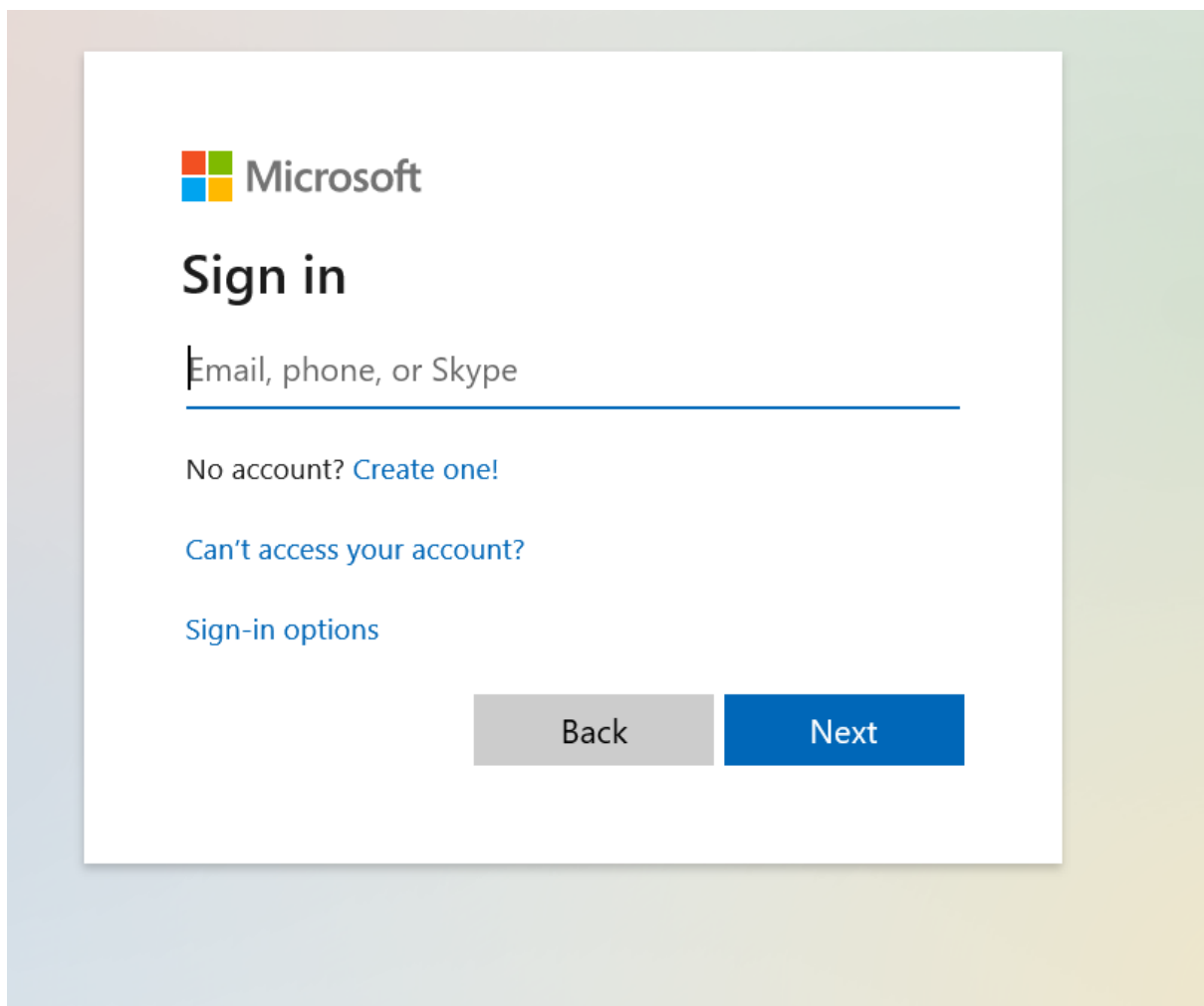
Once the Installation is completed open the WVD client : Start > Remote Client



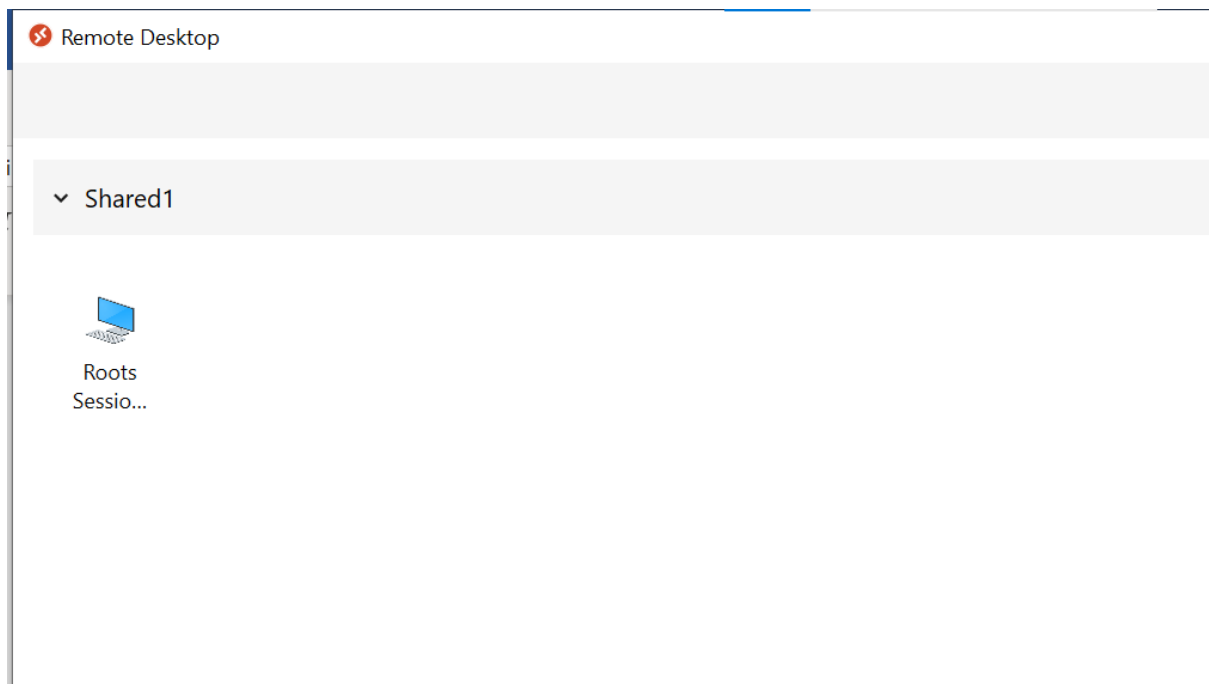
Client on Subscribe:



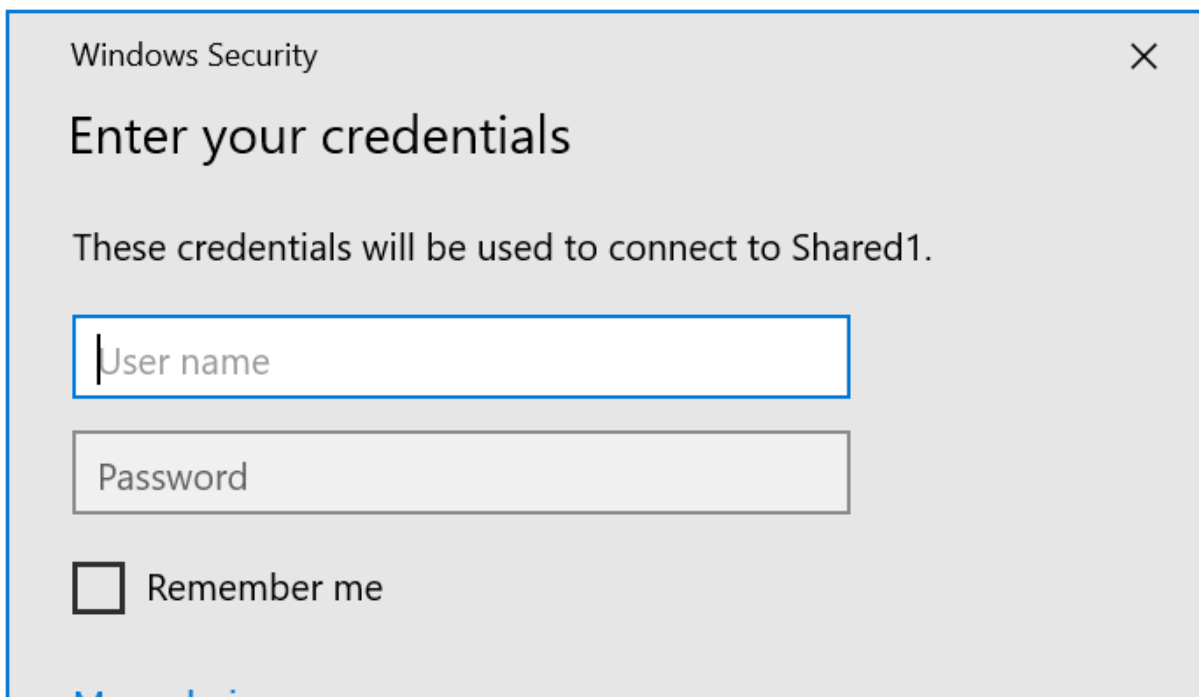
Enter the Username and Password:



Once Login Successfully user will see the below screen:-

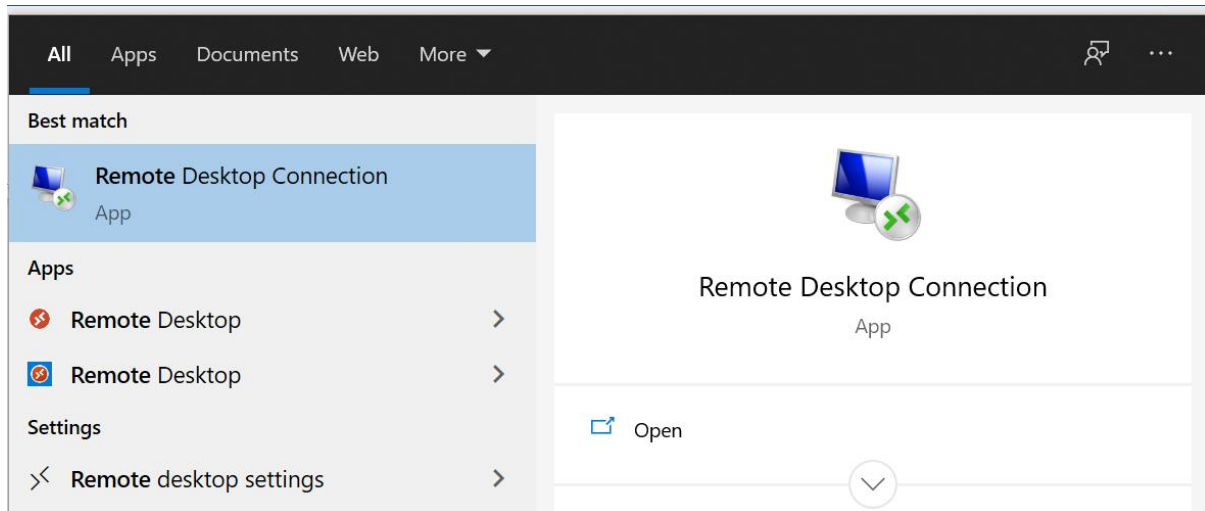


Click on Session host Icon and Provide the Username and password.

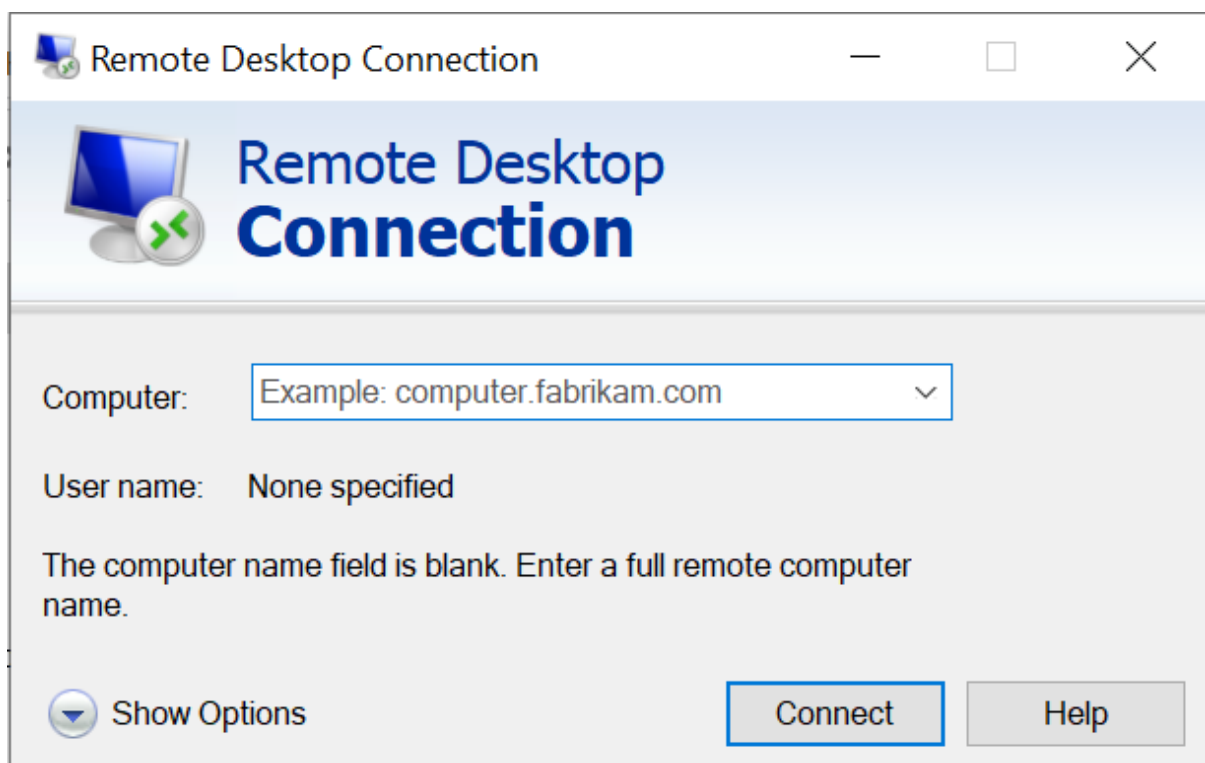


Copy Data Directly to the Windows Virtual desktop using Remote Client:

- 1- Start > Remote Desktop Connection

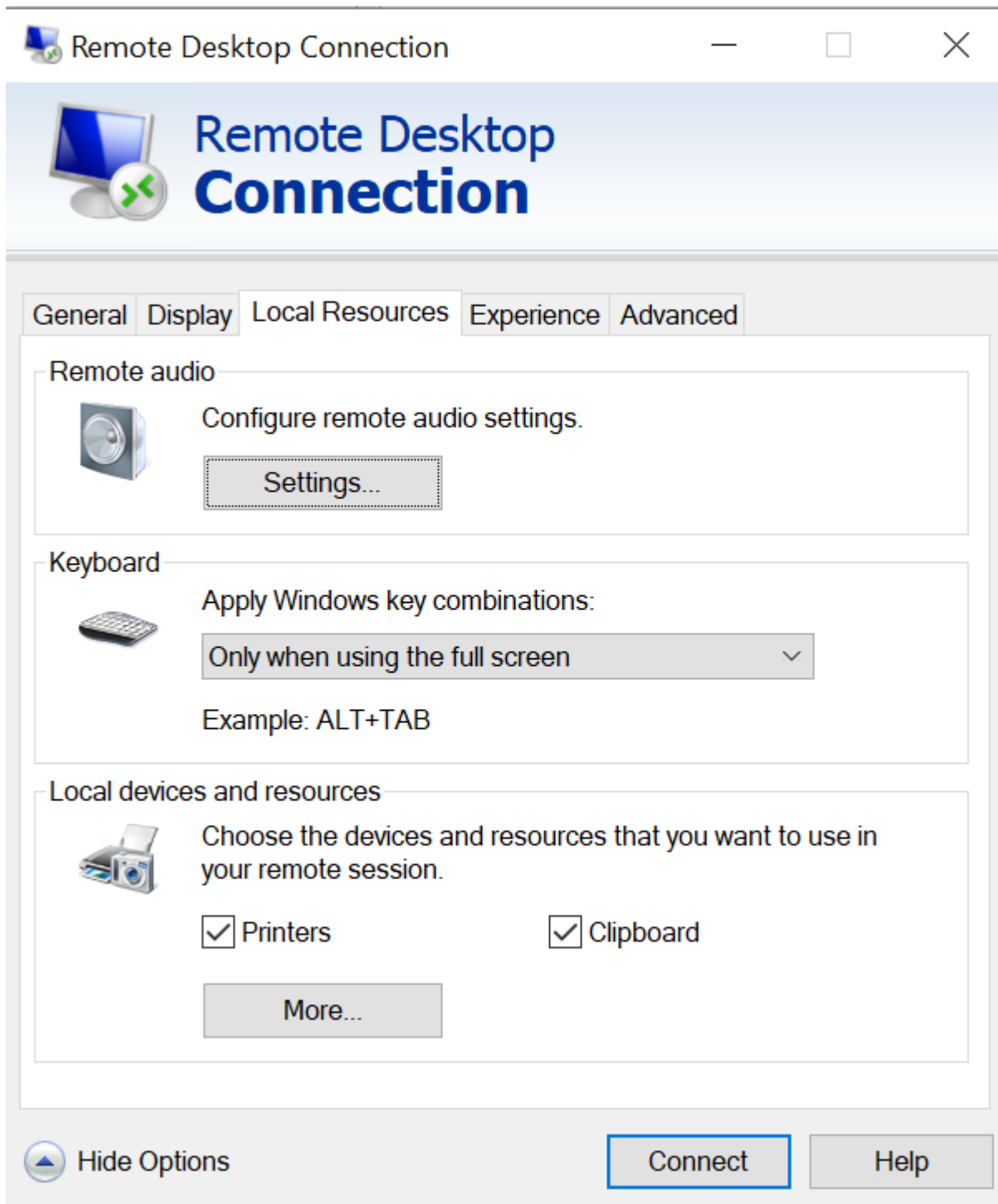


- 2- Click on Show Option:-

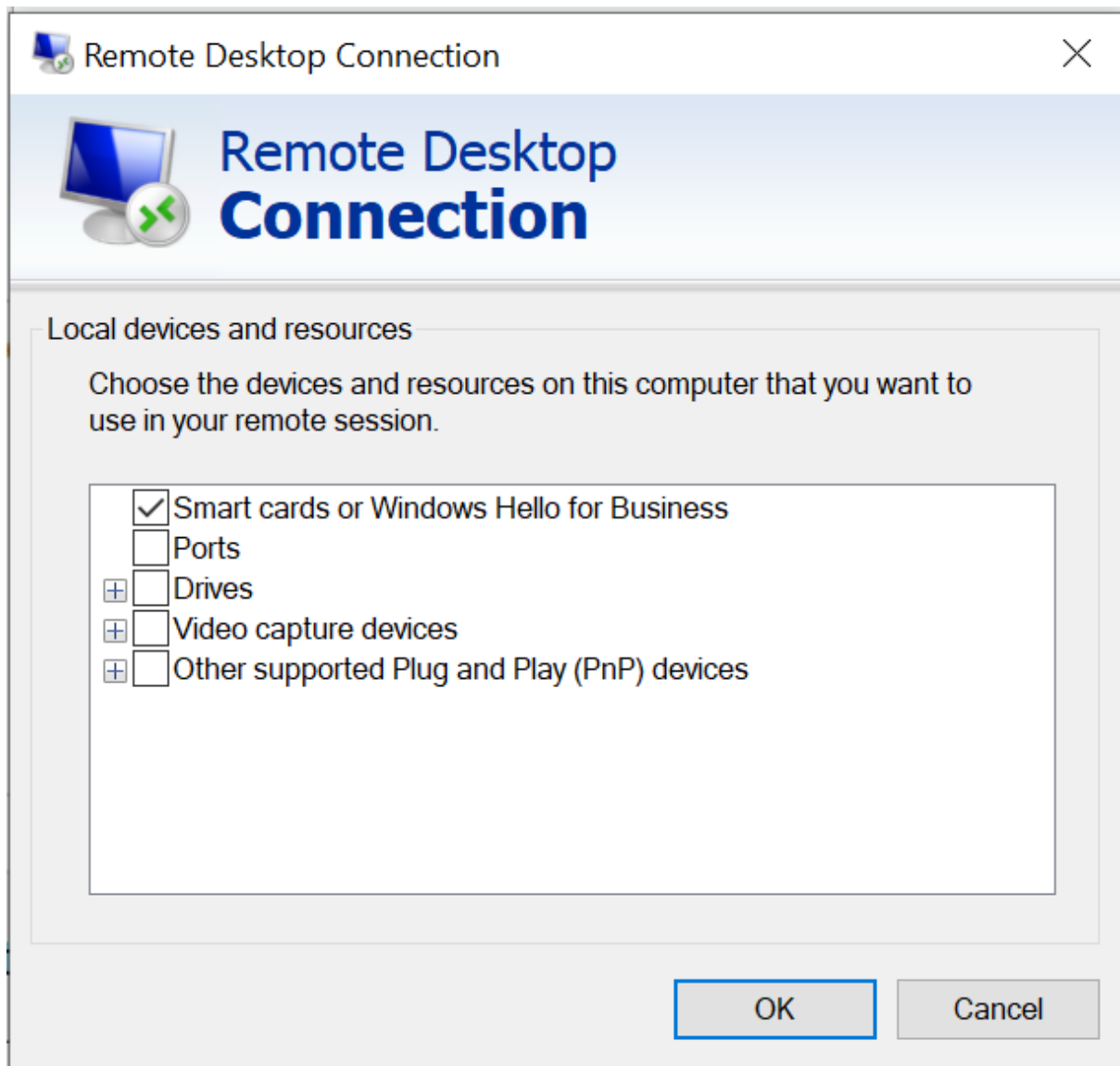


- 3- Click on Local Resources:-





4- Click on More:-



- 5- Under the Drives option > Select the drive which you want to Mount to Windows Virtual Desktop session :-



# Remote Desktop Connection

## Local devices and resources

Choose the devices and resources on this computer that you want to use in your remote session.

- Smart cards or Windows Hello for Business
- Ports
- Drives
  - OS (C:)
  - Drives that I plug in later
- Video capture devices
- Other supported Plug and Play (PnP) devices

OK

Cancel

6- Ow Connect Session Host Using the Windows Virtual Desktop Client:-

Remote Desktop

Shared1

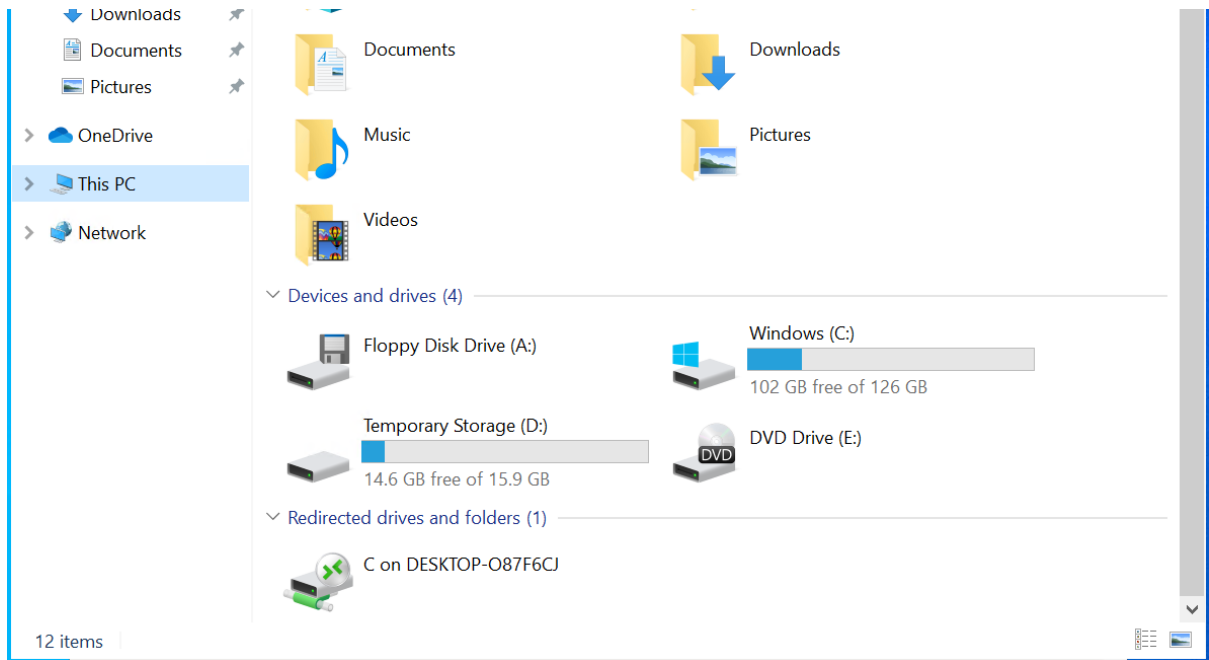


Roots  
Sessio...

Remote Desktop ✕

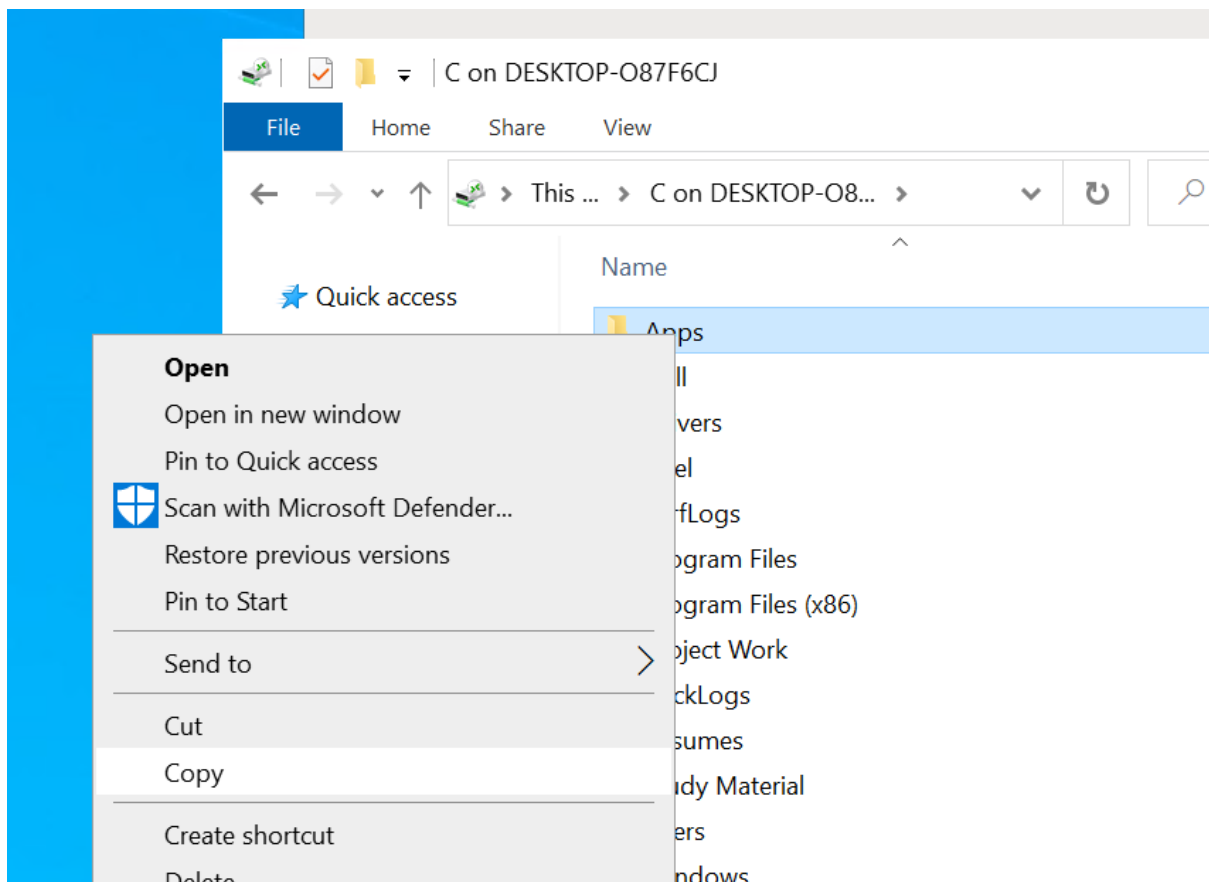
Connecting to:  
Roots Session Desktop

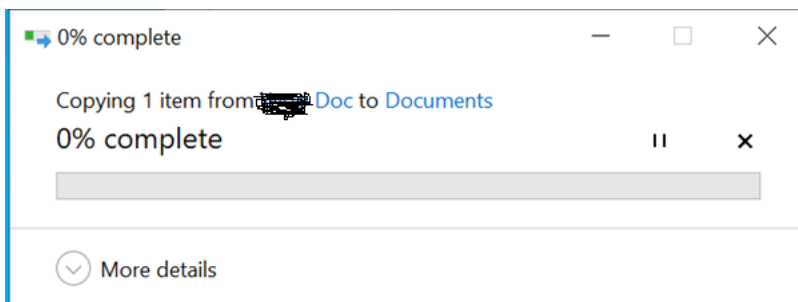
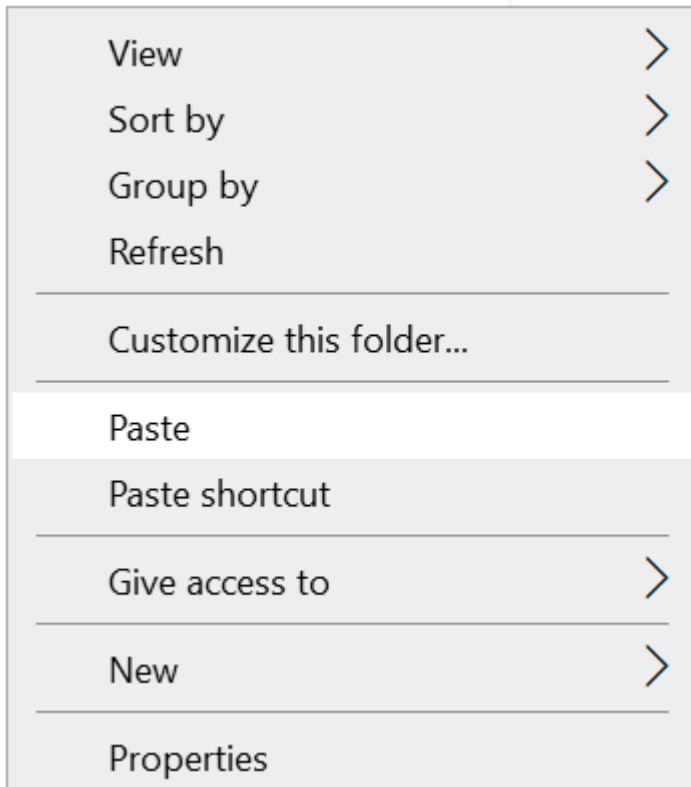
Cancel



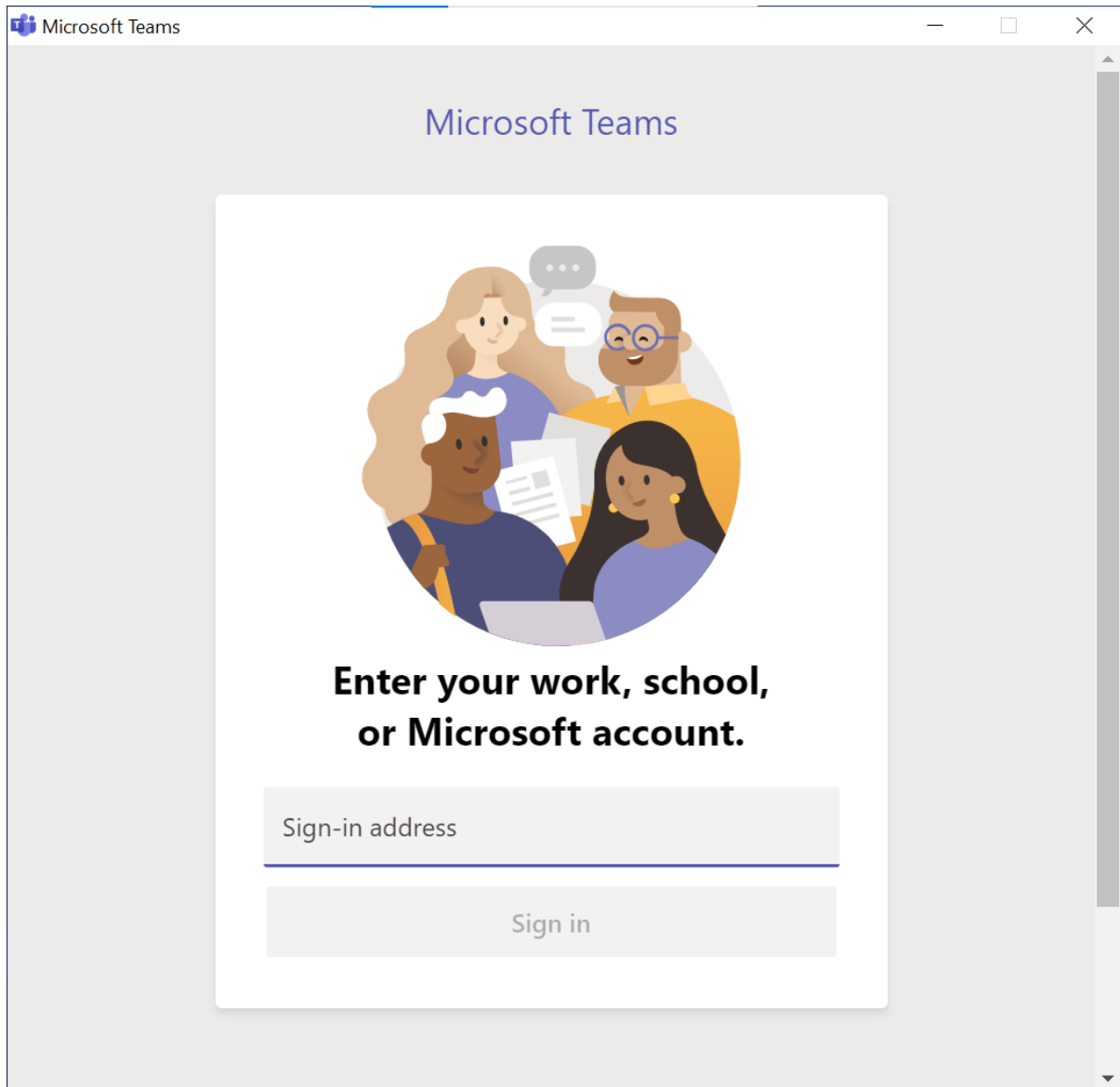
Once User login then User will able to see the Local drive under the Explorer > This PC.

7- Double click in the Mounted Drive and Copy any data to File server or Home folder:-





- Login to Teams app :-



Making call using Teams :

