Standardize your processes with a <u>collaborative</u> ticketing solution in Microsoft Teams.

ABOUT JETDOCS FOR MICROSOFT TEAMS:

Ticketing has changed. Internal users interact with cross-functional problems and need to handle them quickly (IT, Ops, Legal, Facilities, Finance and Support). **Jetdocs is your all-in-one ticketing solution, helpdesk, service catalog and workflow builder within Microsoft Teams.** By leveraging no-code innovation you can standardize your processes and business specific workflows to drive greater efficiency.

@joey can you look at this, we need this fixed

See what customers are saying:

"When we came across Jetdocs I just had this eureka moment. This is exactly what we're looking for because it's simple, it's approachable, it's customizable and it doesn't have a big overhead."

– Erik F. Director of Strategy, Boundless Immigration

WHAT WE OFFER

Jetdocs brings ticketing, requests and approvals to every internal department. Whether it's a standard IT support ticket, a purchase order (PO), supplier request for day-to-day operations or an NDA review process, Jetdocs sits in the middle of your users and your processes.

Bolstered by a fully customizable Catalog, SLAs, workflows (yes, in ticketing!), user groups, tags, priority dashboards, multi-workspace, multiple user roles, powerful reporting / analytics and much more, your employees will be kept in the loop, on track and fully accountable without having to leave Microsoft Teams.

Jetdocs seamlessly integrates with your Teams environment with O365 authentication via SSO. As a tab application and bot application, Jetdocs delivers a fully collaborative experience.

Modern problems require modern service.

Give your users one central location to submit tickets, requests and approvals and have them routed to the right person or team every time.

| Click here | Hear Erik at Boundless talk about why they decided Jetdocs |

Cut your response times in half with collaborative ticketing.

Jetdocs works alongside your employees. Our Catalog approach provides your employees with full transparency during the lifecycle of a ticket or approval. We provide powerful analytics and reporting across your business so you can make smarter decisions.

Common Examples

- IT & Support / E.g. Support Request
- Operations / E.g. Vendor Management
- Compliance / E.g. Customer Response Request
- Facilities / E.g. Facilities Request
- Legal / E.g. Contract Review

Jetdocs is well suited for:

- **Company size:** 50-5,000 employees

- **Internal and service teams** (IT, Operations, Facilities, Support/Success, Legal, Finance, Compliance, Marketing)

- **Industries:** Professional Services, Manufacturing, Natural Resources and Energy, IT Service Providers, Financial Services, Hotels and Hospitality, Education, Government, Non-Profits

- **Technology used:** Microsoft Teams

"Jetdocs cut our resolution times _in half (50%)_ across facilities, operations and IT."

- Astra Polymers | Plastics Manufacturer