

# The Future of Superior Field Service Management



## MICROSOFT DYNAMICS 365 FIELD SERVICE

JourneyTEAM, leading experts in field service management, provides an innovative solution leveraging Microsoft Dynamics 365 for Field Service, intertwined with IoT capabilities. Our approach guarantees tasks are completed efficiently at the first instance, raising customer satisfaction by offering:



Smart IoT-based asset monitoring and maintenance



Efficient scheduling strategies driven by real-time data



Seamless mobile support enabling responsive support conversations

Our seasoned consultants are ready to devise a strategy that's tailored specifically to your field service requirements, with a strong focus on employee engagement and IoT utilization to:

- Scheduling and Dispatch
- Customer Communication
- Work Order Management
- Inventory Management

*\*Please note that timelines and costs may vary depending on scope and requirements.\**

## JOURNEYTEAM FIELD SERVICE PROCESS

### DISCOVERY

- Assess the current environment, capabilities, and desired functionalities.

### ESTIMATE

- Customized cost estimate on project timelines, tasks, and completion.

### KICK-OFF

- Project officially commences.

### IMPLEMENTATION

- Field Service deployment is underway with milestones and check-ins.

### SUPPORT

- Continued support after go-live to ensure successful adoption outcomes.

Cost estimate starting at  
**\$100,000**