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TOTAL VOICE

Customer Presentation

Values & Differentiatiors

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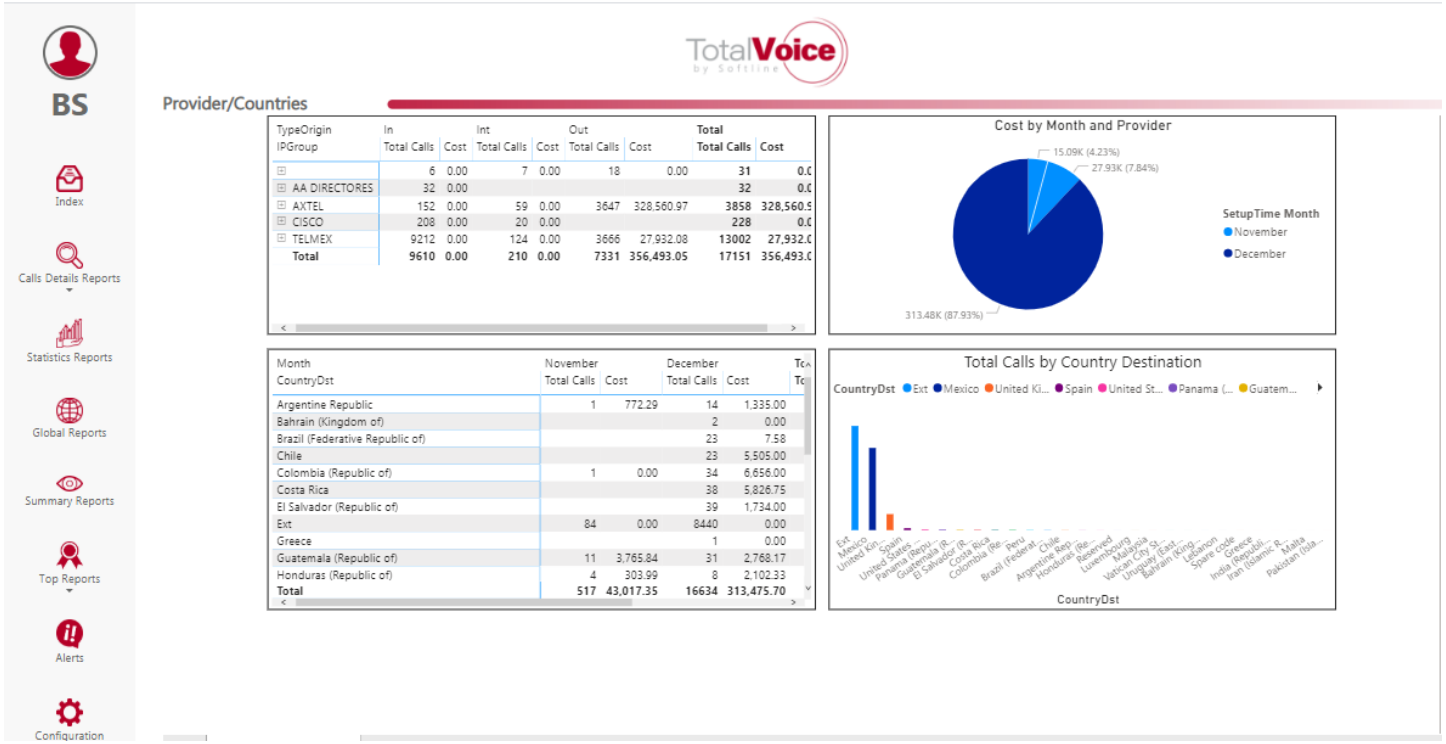
BILLING Module = Expense & Inventory Management

TOTAL VOICE Adds to the Microsoft TEAMS solution complimentary functionalities like:

- Enables the Customers with TEAMS Phone System to provision per country, per Carrier, per trunk, each minute rate for the following categories:

- Emergency Calls
- Local Calls
- National Calls
- International Calls
- Celular Phone Calls
- 01800
- 01900



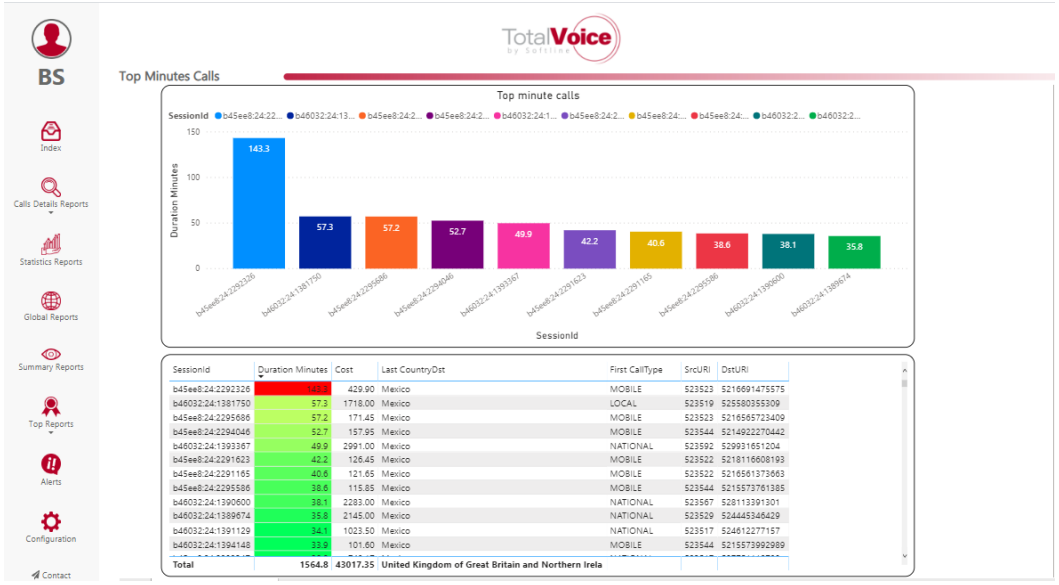
Mandatory features to migrate a Digital/Analog Voice Network to Microsoft TEAMS.

Inventory Management

TOTAL VOICE Enables customers to allocate their telecom Budget, even in a world wide basis, including Trunks, Fixed Charges, and DS0 & DID utilization per country, city, Gateway or even port. Can be done in USDs and/or local currency.

- Enables Customers with TEAMS Phone System to keep track of all their telephony INVENTORY expenses, including fixed rates per DSO, DID in the following modalities:

- Analog Lines
- E1s / T1s / J1s
- Sip Trunks
- DIDs
- 018000s
- 019000s



BILLING Global Menu

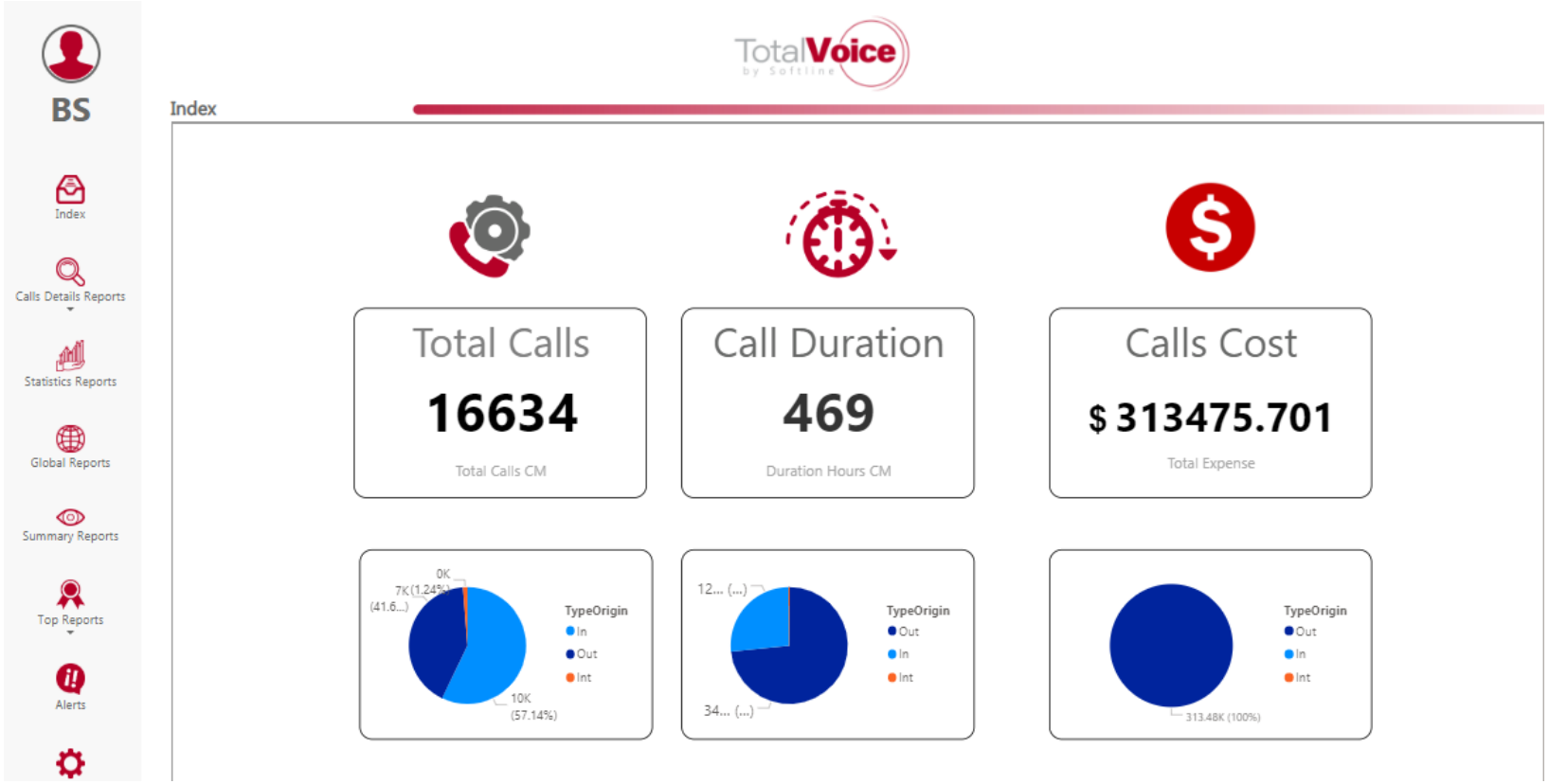
INDEX

TOTAL CALLS

- Incoming Calls
- Llamadas Salientes
- Llamadas Federadas
- Llamadas WEB RTC

TOTAL DURATION

TOTAL COSTS



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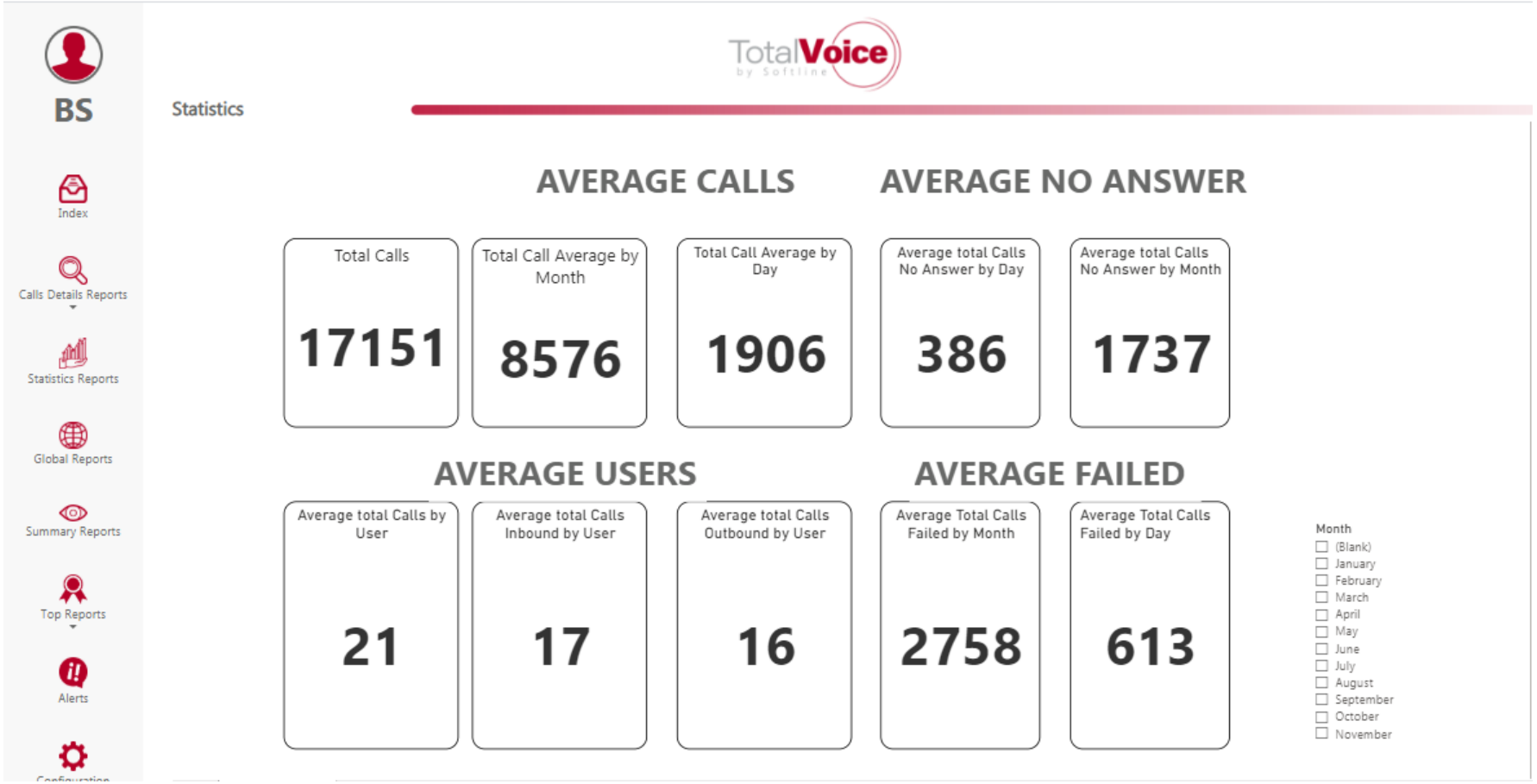
BILLING Global Menu

STATISTICS

AVERAGE STATISTICS

- Daily
- Monthly
- Incoming
- Outgoing
- Failed
- Non-Answered



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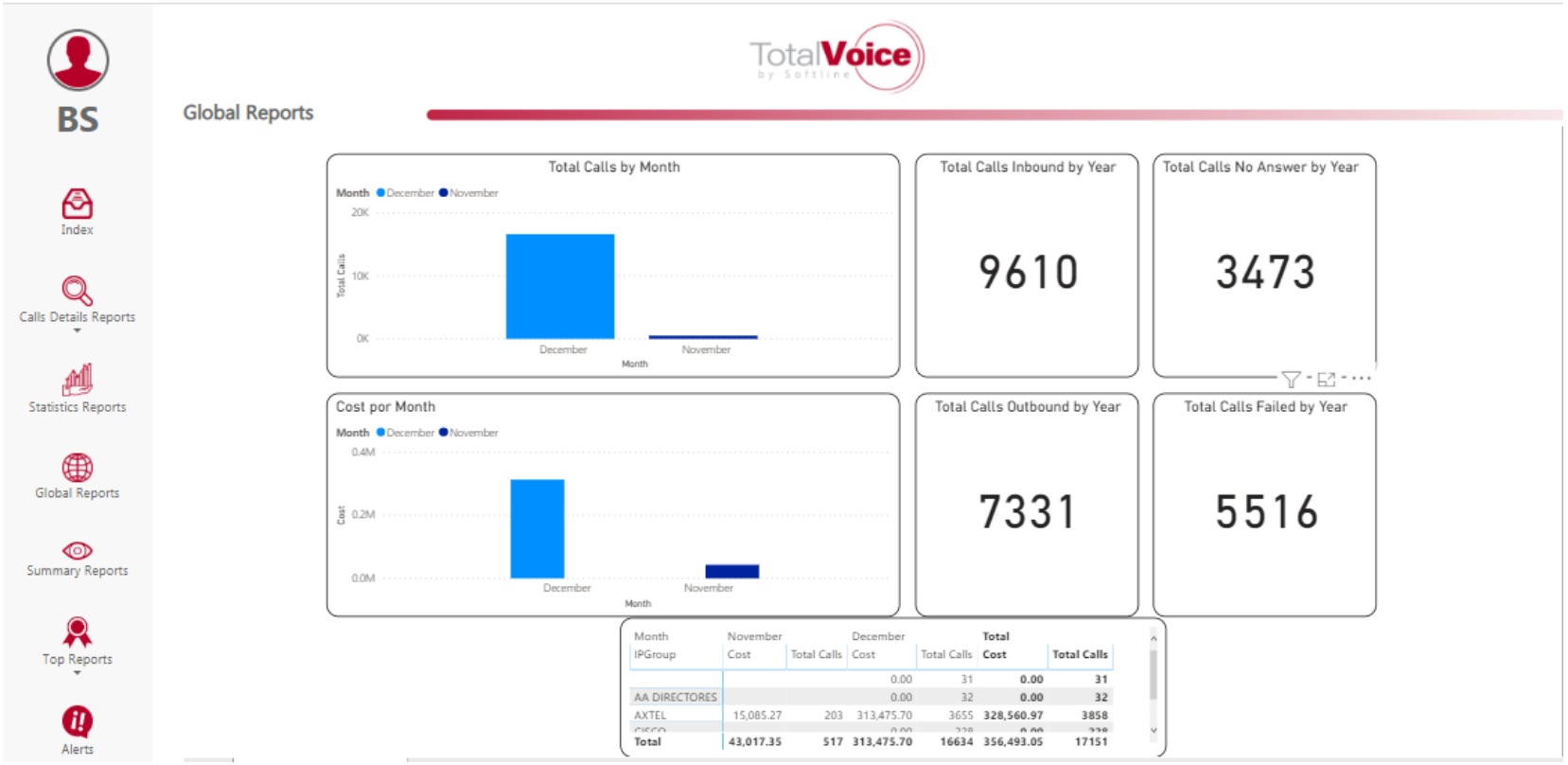
BILLING Global Menu

GLOBAL REPORTS

CALLS AVERAGES

- Global Corporate Report
- Global Incoming Report
- Global Outgoing Report
- Global Non-Answered Report
- Global Failed Calls Report



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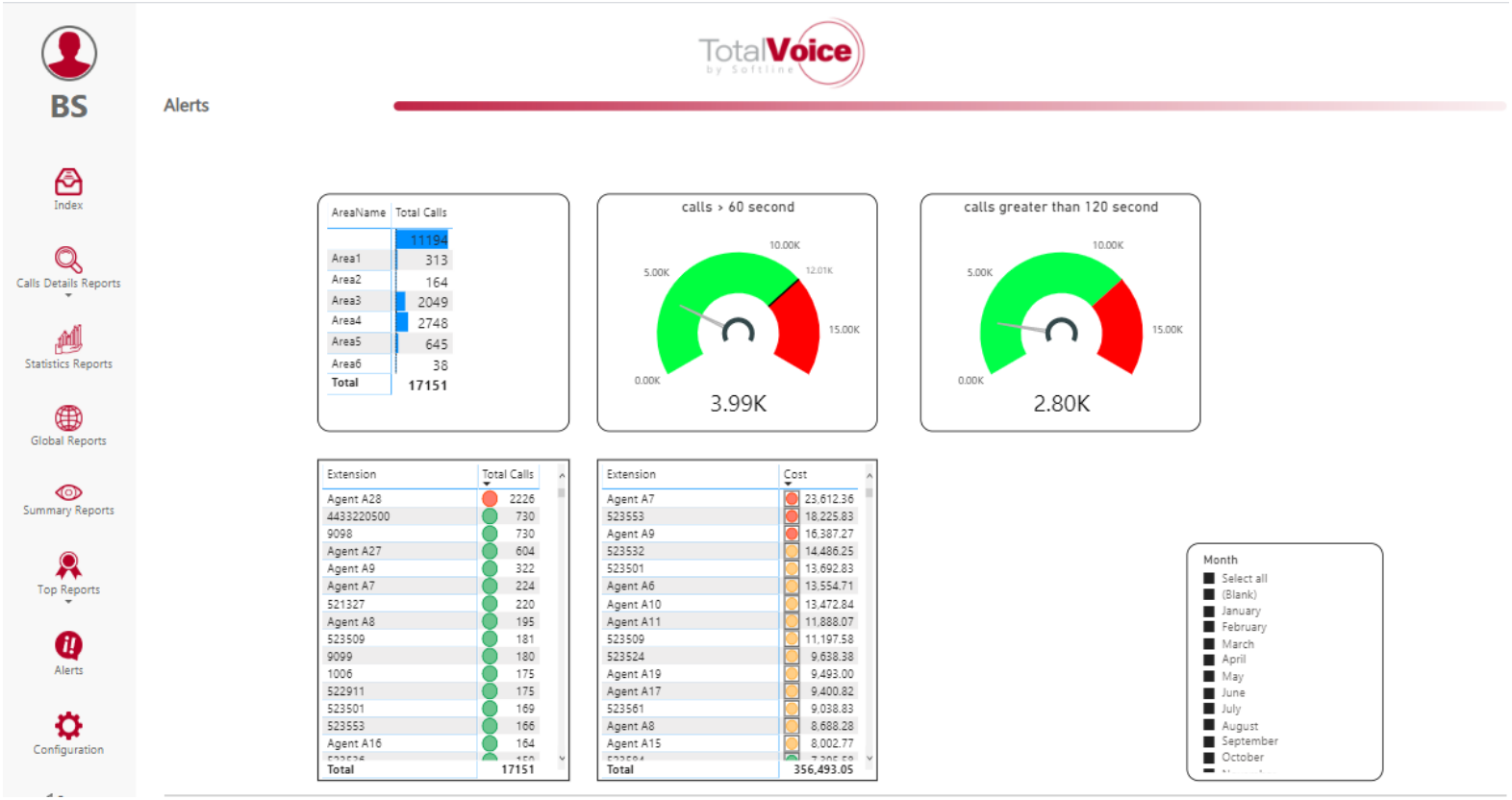
ALERTS

- Reports of Alerts
- Alerts per Cost Center
- Alerts per User
- Alerts per hours of usage
- Bags of Minutes
- Bags of Money



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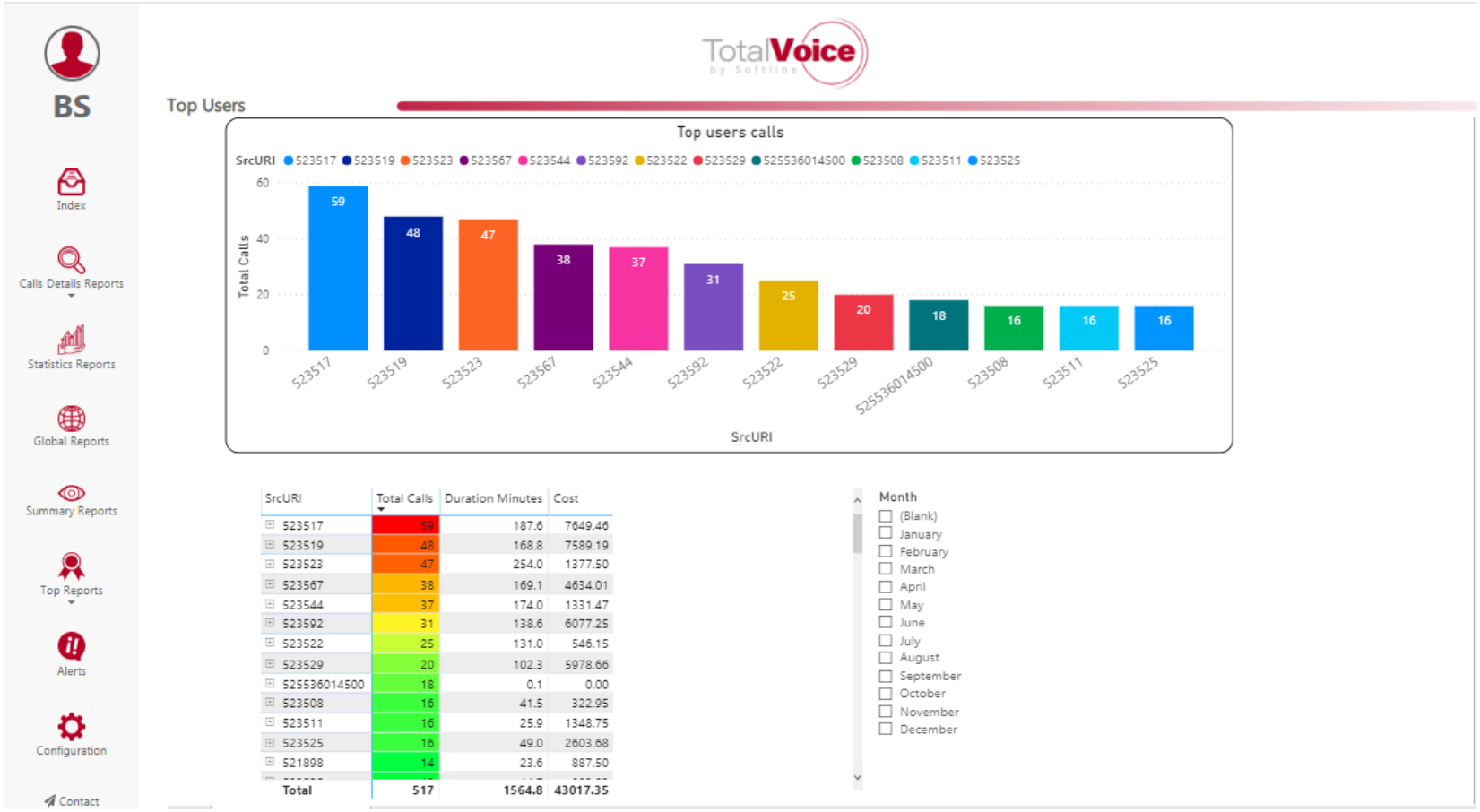
CONFIGURATION

- Languajes
- Currencies
- File Upload
- Carriers
- Trunks
- DIDs
- DSOs
- 01800s



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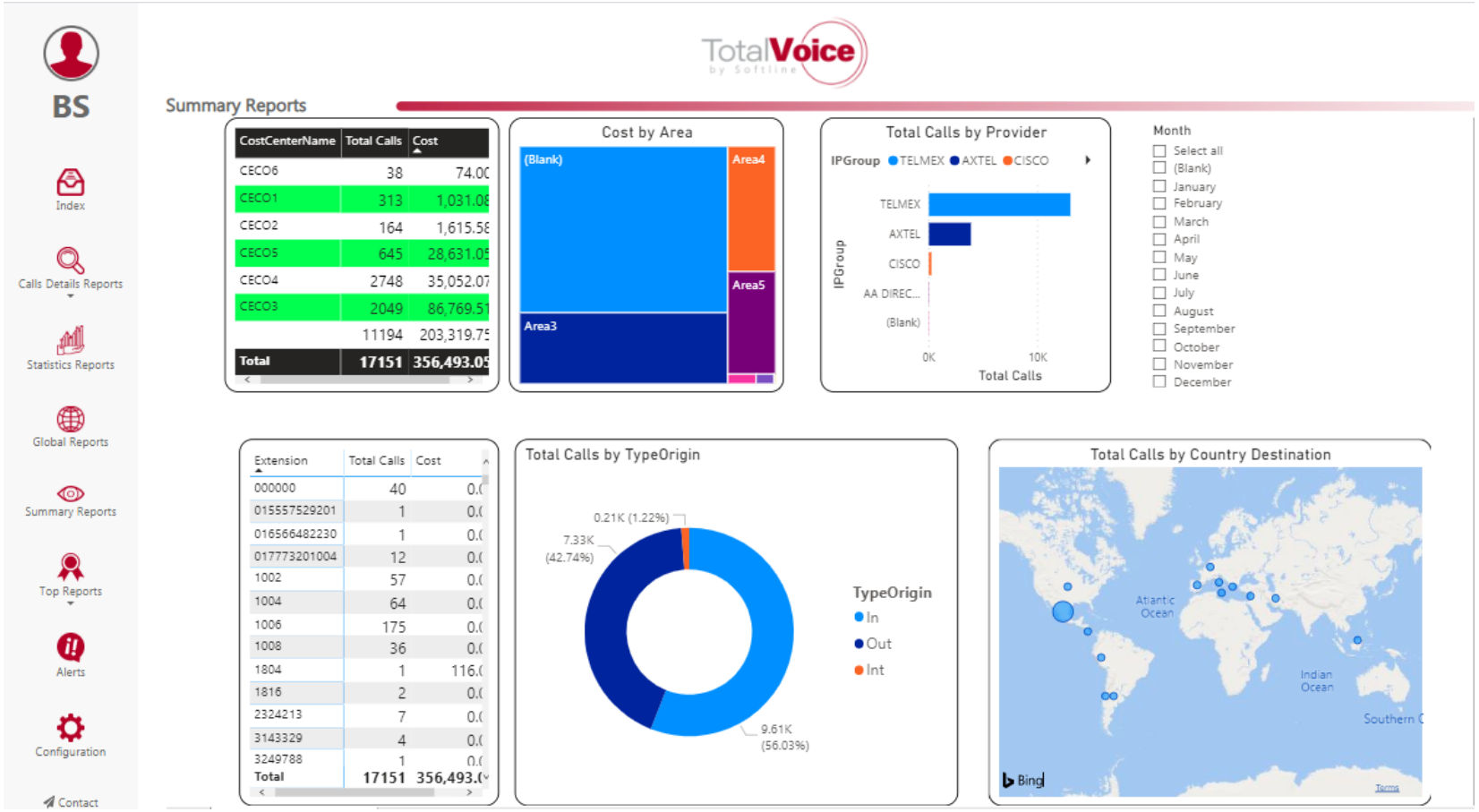
SUMMARY REPORTS

RESUME

- Areas
- Divisions
- Cost Centers
- Users
- Origins
- Destinations
- In/Out



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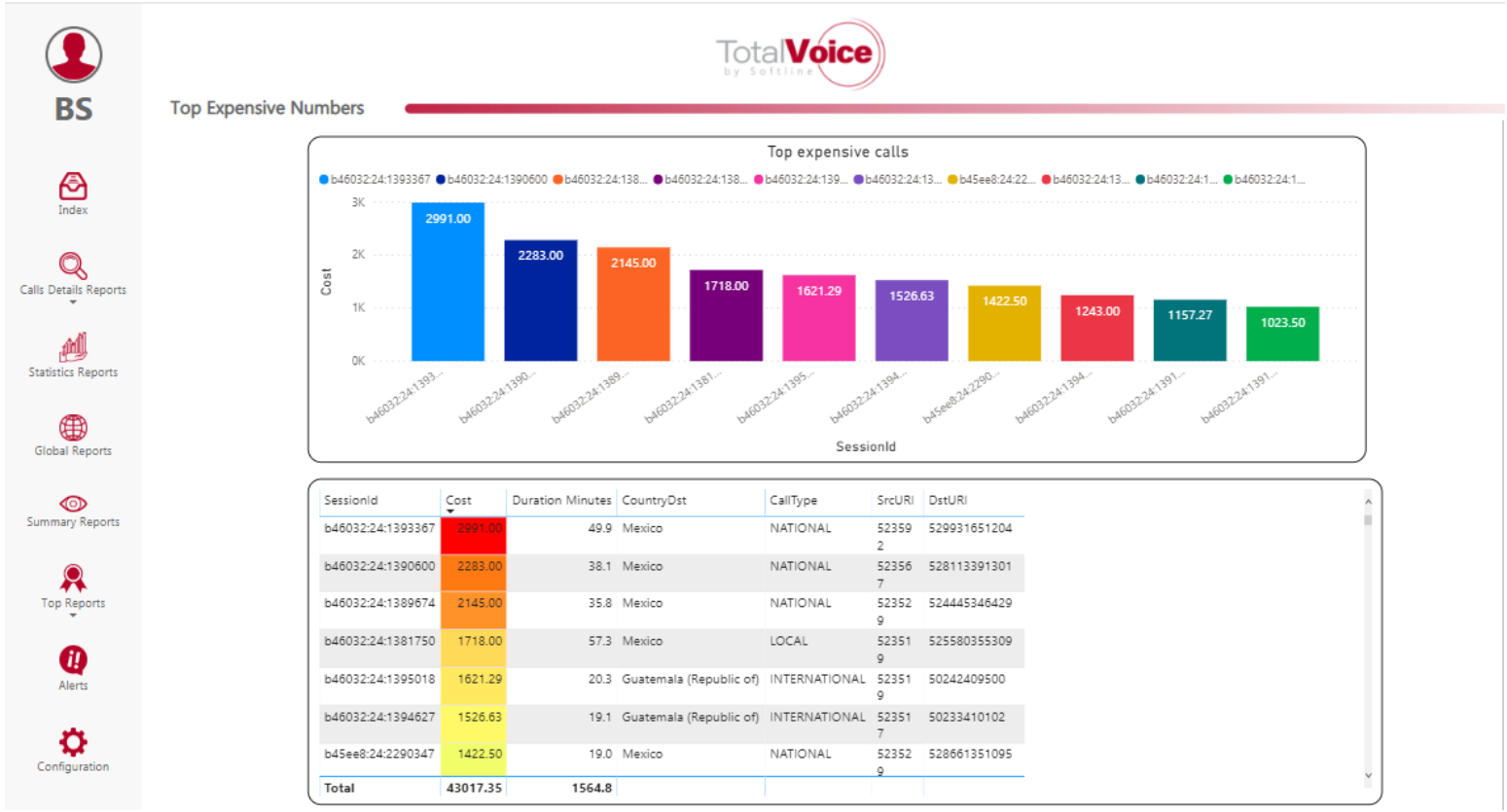
TOP CONSUMPTION REPORTS

TOP

- TOP Most Expensive Calls
- TOP Most Long Calls
- TOP Most Used Users
- TOP Most Non Used Users
- TOP Incoming/Outgoing (failed)
- TOP Dialed Numbers
- TOP Errors



SessionId	Cost	Duration Minutes	CountryDst	CallType	SrcURI	DstURI
b46032:24:1393367	2991.00	49.9	Mexico	NATIONAL	523592	529931651204
b46032:24:1390600	2283.00	38.1	Mexico	NATIONAL	523567	528113391301
b46032:24:1389674	2145.00	35.8	Mexico	NATIONAL	523529	524445346429
b46032:24:1381750	1718.00	57.3	Mexico	LOCAL	523519	525580355309
b46032:24:1395018	1621.29	20.3	Guatemala (Republic of)	INTERNATIONAL	523519	50242409500
b46032:24:1394627	1526.63	19.1	Guatemala (Republic of)	INTERNATIONAL	523517	50233410102
b45ee8:24:2290347	1422.50	19.0	Mexico	NATIONAL	523529	528661351095
Total	43017.35	1564.8				

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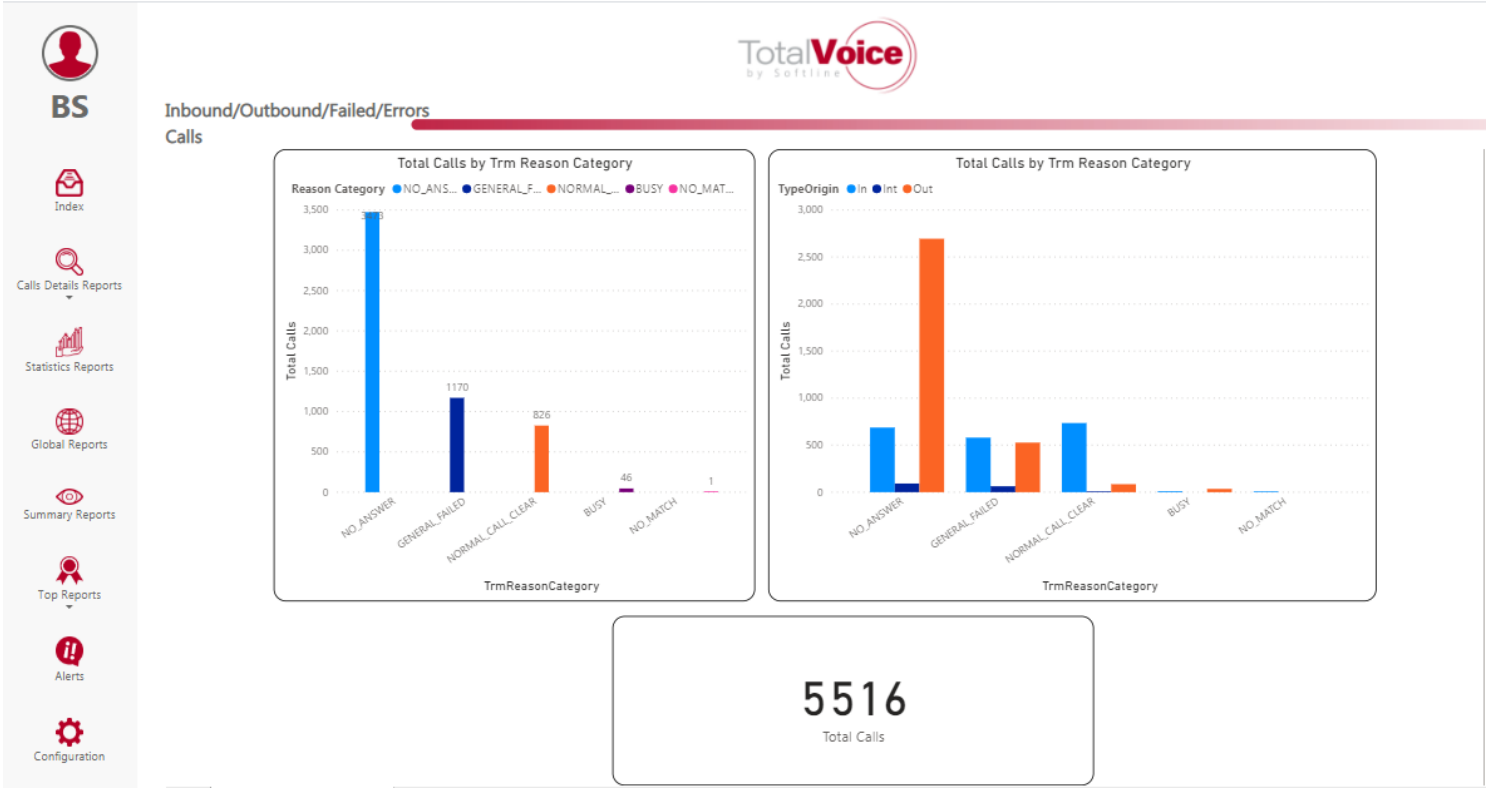
Inventory Management

- E1s
- T1s
- J1s
- SIP Trunks
- Analog Lines
- WEB RTC



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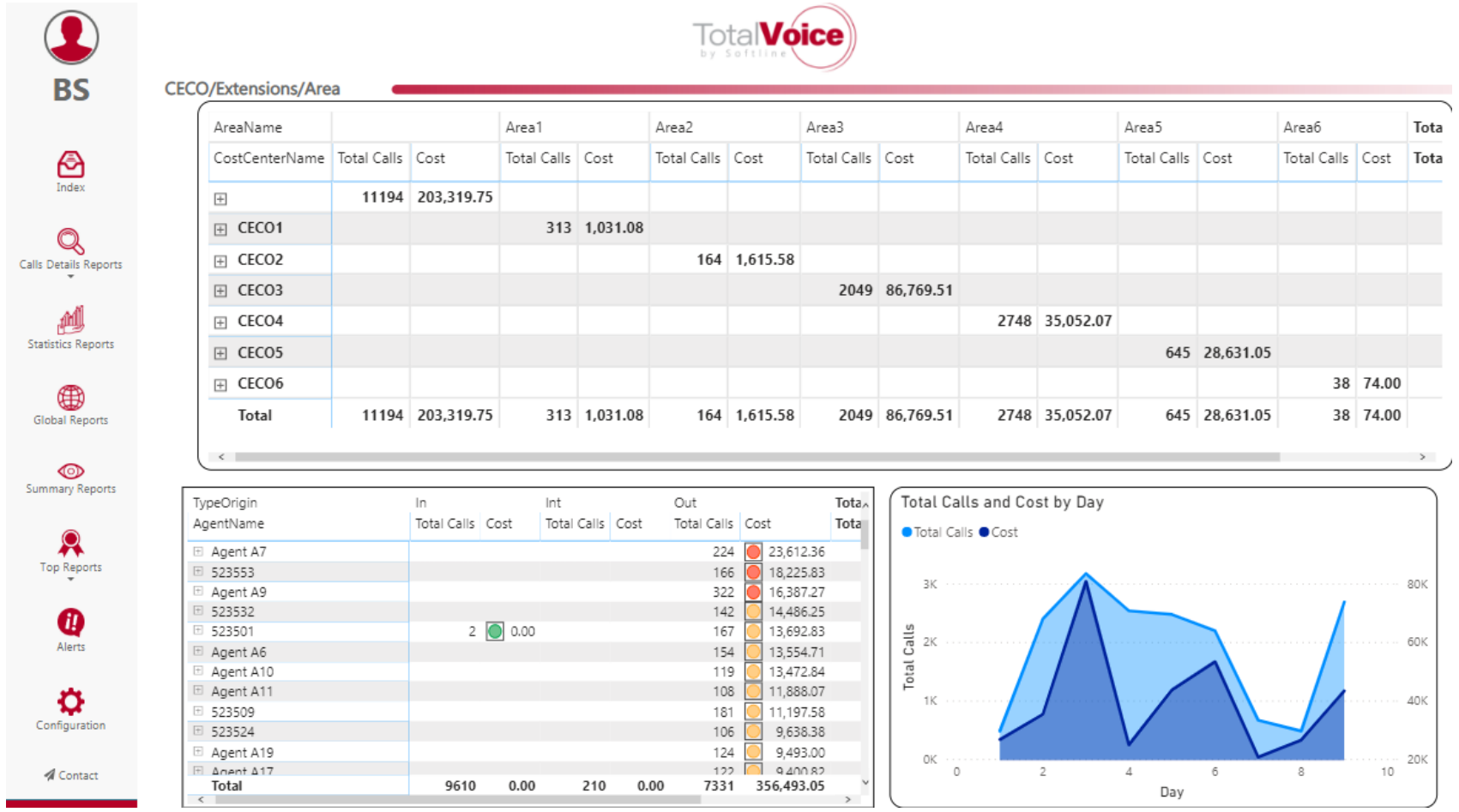
DETAILED REPORTS

DETAILED

- Area
- Division
- Cost Center
- User
- Provider
- Country
- Trunk



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GO GLOBAL

GO CLOUD

GO INNOVATIVE