

JUNGLE IT

Bring clarity and structure to your hybrid working strategy

Managing and Improving your End-User Compute Experience in a Flexible Way of Working



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Introduction

Managed End User Compute





Hybrid working has changed the way your client devices are purchased, imaged and delivered. Our managed end-user compute services were designed to promote a great user experience to your most important asset; your employees, wherever they work from.

In this guide, we'll examine the technology solutions and services businesses can deploy to bring clarity and structure to your hybrid working strategy.

Hybrid is the default

With some research suggesting 9/10 employers in the UK are operating a hybrid model, you must review your end user computing strategy to support the new normal.

A great strategy helps to:

-  Improve your internal customer experience.
-  Enable employees to work from anywhere.
-  Maximise your investment in devices.
-  Deliver business-wide efficiencies

9/10
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hybrid model*

Device Lifecycle Management

Efficiently and accurately deploying new or replacement hardware can be time-consuming and expensive. Our Device Lifecycle Experience provides an end-to-end service ensuring your devices are managed effectively.

- Liaise with company HR team for new user/movers/leavers.
- Maintaining asset register of endpoint devices.
- Monthly patching, remediation of errors and reporting
- Storage of device for redeployment.
- Processing, cleaning & sanitising of Leavers' device.
- Jungle Service Desk for warranty repair handling and logistics.

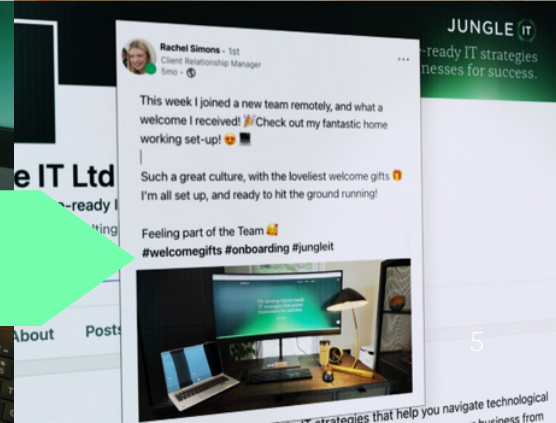
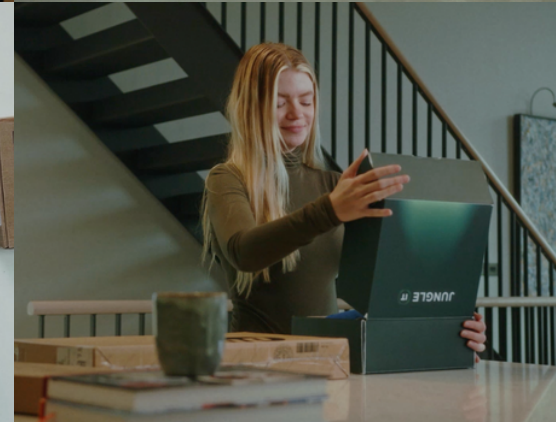


The Out of Box Experience:

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Efficiently and accurately deploying new or replacement hardware can be time-consuming and expensive. Our Device Lifecycle Experience service is designed to streamline the process by which your business deploys, supports, and maintains its devices.

- Devices ordered and brought into our Jungle IT Build Centre.
- Device DOA Check and remediation.
- Asset Tag Device.
- Pre-configuration and customisation of device prior to shipping to the end user.
- Imaging delivered via Gold Image or Intune and Autopilot.
- Asset Template update.
- Device sent to Home User or Office.



First impressions count, so giving your new team members a great experience with their technology from day one can help improve your internal IT sentiment, and give them something to shout about!

The Out of Box Experience:

Monitor

Laptop

Branded Merchandise



Using the right tools.

Futureproofing productivity.

IT departments need to revisit their device management practices to enable cross-platform working successfully.

Modern management tools such as unified endpoint management (UEM) tools are better suited to hybrid working environments than traditional client management tools because of their cloud management abilities.



Device management models

Enterprise Mobility Management (EMM)

- Manage multiple device platforms through mobile device management

Unified Endpoint Management (UEM)

- Combine CMT and EMM for better control of remote computers running

Mobile Application Management (MAM)

- Package an app with security settings, distribute app updates, and enforce app updates

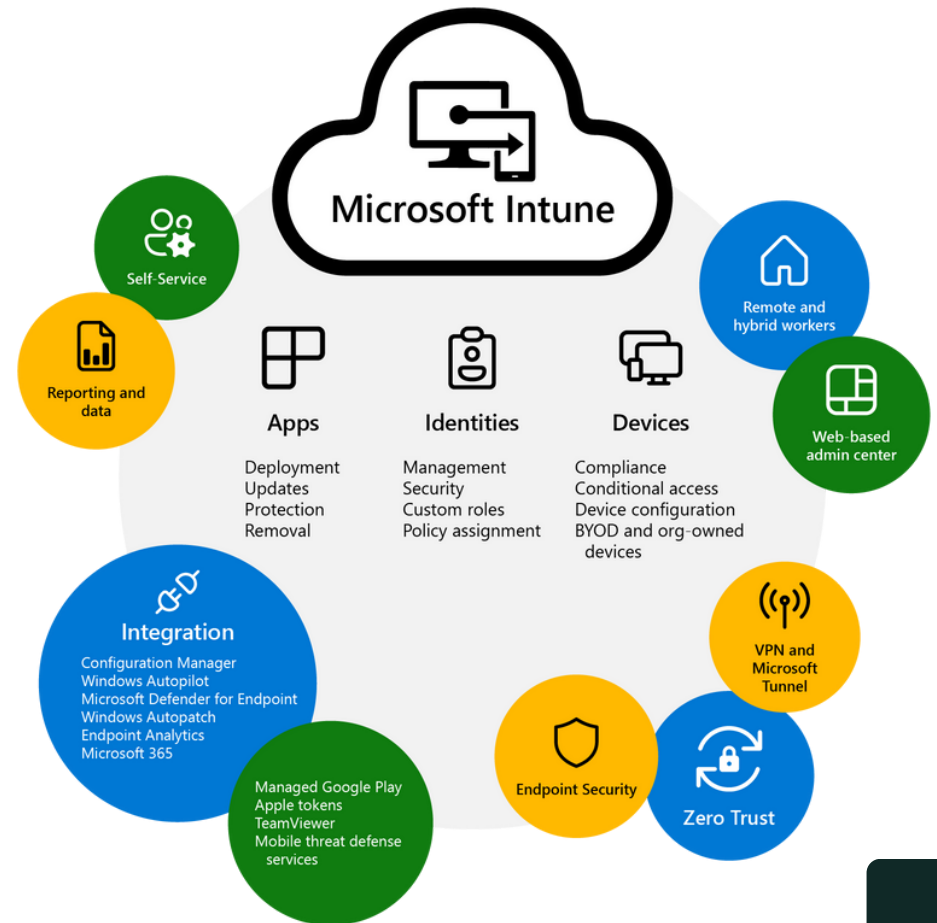
Building business resilience with Microsoft Intune

Microsoft Intune helps you secure devices, protect data and privacy, manage access to apps and resources, and lower costs associated with managing employee-owned devices. With Microsoft Intune, you get a cloud service that simplifies provisioning and management of the entire device lifecycle while helping you meet compliance requirements.



Patrick Pounder
Cloud Solutions
Consultant

Microsoft Intune is the best tool out there for Unified Endpoint Management because, not only does it incorporate all the key features you would expect from a traditional MDM and MAM solution, it provides a single pane of glass on all access to company data via corporate or personal devices, as well as ensuring that each device is secure and compliant by centralising all the other elements of the Microsoft Defender suite.



Device Lifecycle Management Service explained in 90 seconds

Hybrid working has changed the way your client devices are purchased, imaged and delivered.

Our managed end-user compute services were designed to promote a great user experience to your most important asset; your employees, wherever they work from.





At Jungle IT we understand that deploying and managing devices in a hybrid working world is a challenge.

Deploying devices is time-consuming and the re-deployment of assets seems an impossible task. Through our partnerships with world-leading vendors and our in-house technical experts, we can revolutionise the way you deploy and maintain your assets. We can automate the process for deploying devices to your internal customers, giving them a great user experience whilst saving your IT resources precious time, so they can focus on innovating your business.

Ready to speak to an expert?

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