



**Power Platform 2 Days workshop – Customer Company  
Training for Microsoft Power Platform**

**Day 1 AM**

Time	Session
9:30 - 10:30	Introduction Power Apps <ul style="list-style-type: none"><li>○ Connector with on-premise data source</li><li>○ Common Data Service</li><li>○ Canvas Apps</li><li>○ Model Driven Apps</li><li>○ PowerApps Portal</li></ul>
10:30 - 11:00	Setup on-premise data gateway & connector for <ul style="list-style-type: none"><li>■ SharePoint</li><li>■ MySQL</li><li>■ Oracle</li></ul>
11:00 - 12:00	Setup Common Data Services - Helpdesk Request / Booking Request <ul style="list-style-type: none"><li>■ Entity</li><li>■ Field</li><li>■ Option Set</li><li>■ Relationship</li><li>■ Attachment</li></ul>
12:00 - 12:30	Setup Canvas Apps - Helpdesk Request / Booking Request <ul style="list-style-type: none"><li>■ App Layout</li><li>■ Screen Page</li></ul>

**Day 1 PM**

Time	Session
14:00 - 15:00	Setup Canvas Apps - Helpdesk Request / Booking Request <ul style="list-style-type: none"><li>■ Gallery</li><li>■ Form</li><li>■ Button</li><li>■ Formula</li><li>■ Share App &amp; Publish</li></ul>
15:00 - 16:00	Setup Model Driven Apps - Helpdesk Request / Booking Request <ul style="list-style-type: none"><li>■ Form</li><li>■ View</li><li>■ User Permission</li><li>■ Business Process Flow</li></ul>
16:00 - 17:00	Setup PowerApps Portal - Helpdesk Request / Booking Request <ul style="list-style-type: none"><li>■ Form</li><li>■ Web Page</li><li>■ Portal Authentication</li></ul>

Day 2 AM	
Time	Session
9:30 - 10:00	Introduction Power Automate <ul style="list-style-type: none"> <li>○ Database Connection</li> <li>○ Workflow Notification</li> </ul>
10:00 - 11:00	Connections with Common Data Services <ul style="list-style-type: none"> <li>▪ Trigger</li> <li>▪ Action</li> </ul>
11:00 - 11:30	Connections with On-Premise Data <ul style="list-style-type: none"> <li>▪ SharePoint</li> <li>▪ MySQL</li> <li>▪ Oracle</li> </ul>
11:30 - 12:30	Workflow Notification <ul style="list-style-type: none"> <li>▪ By Email</li> <li>▪ By Microsoft Team</li> <li>▪ Approval Request</li> </ul>

Day 2 PM	
Time	Session
14:00 - 15:00	Build Power Apps based on SharePoint Online <ul style="list-style-type: none"> <li>▪ Connect to SharePoint Online</li> <li>▪ Update, Create and Edit</li> </ul>
15:00 - 15:30	Summary - Compare deployment scenario of PowerApps on different data source <ul style="list-style-type: none"> <li>▪ SharePoint Online</li> <li>▪ Common Data Services</li> <li>▪ On-premise data source</li> </ul>
15:30 - 16:00	Administration and Maintenance of PowerApps <ul style="list-style-type: none"> <li>▪ Enable multi-factor authentication (<b>Need Azure Admin Right</b>)</li> <li>▪ PowerApps user management (identity users for each app, block user, etc.)</li> <li>▪ Suggested practice to manage lifecycle through development, test, and production. Deploy the App from dev, to test, to production.</li> <li>▪ Review app usage</li> <li>▪ Manage environments</li> </ul>
16:00 - 16:30	Other tips for PowerApps <ul style="list-style-type: none"> <li>▪ PowerApps performance troubleshooting</li> <li>▪ Connection to BI and dashboard functions</li> <li>▪ iOS vs Android</li> <li>▪ Use case consolidation and recap</li> </ul>
16:30 - 17:00	FAQ (e.g. License & charging)