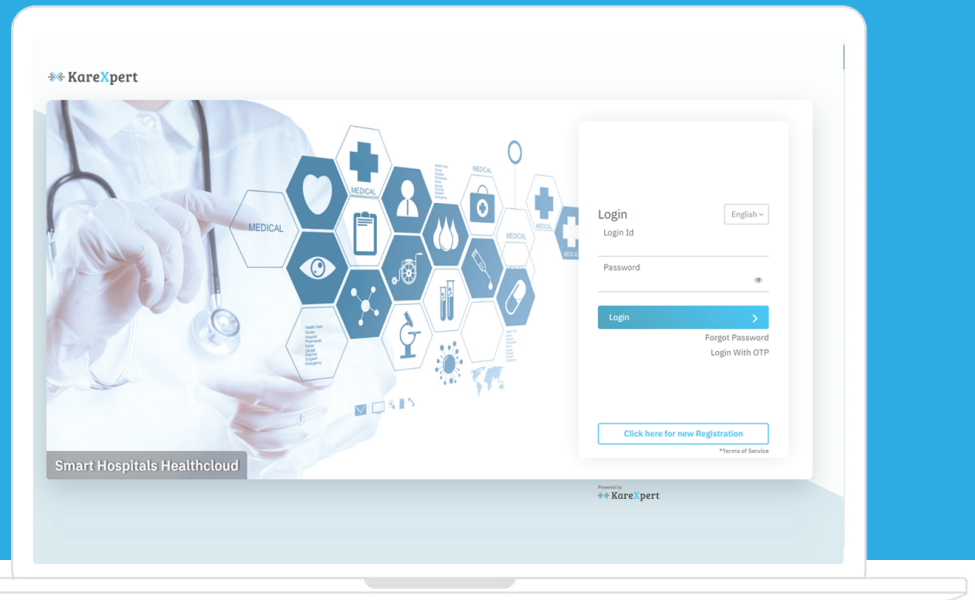
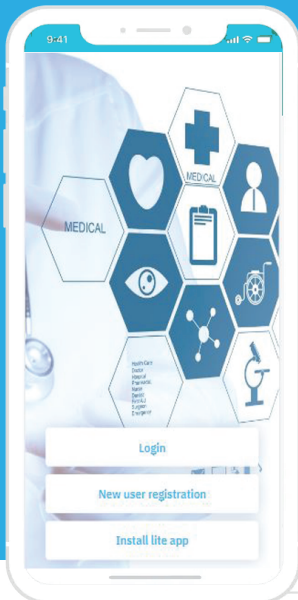


 **KareXpert**

A Reliance Jio backed venture



# AI-Ready Hospital Healthcare Platform

Be future proof with KareXpert



Mobile-first



Cloud Native



Fully Integrated

Trusted by

200<sup>+</sup> Hospitals, 60<sup>+</sup> Cities, 3 Countries



Tata Group of Hospitals Chain (1500 Bed)



TTD Group of Hospitals (745 Bed)



Padmawati Medical College (293 Bed)



CENTRE FOR SIGHT

Eye Hospital Chain (63 Hospitals)



Apollo Medics Hospital



Apollo Sage Hospital



HCL Healthcare Chain



RESPECT FOR LIFE

Reliance Group - Neptune Hospital



A SUPER SPECIALTY INSTITUTE

Indian Spinal Injuries Centre (198 Beds)



Binaytara Cancer Hospital, Nepal



Henry Ford Model Hospital



IMax Hospital/ EON Hospital



Vividus Hospital



CDAS Hospital



OARC Hospital



GSH Hospital, Oman



Epillo Healthcare Pvt Ltd



Fostr Healthcare



Rx Vital Healthcare



Medharbour (Harbour Medical Technologies)



The Rising Medicare Pvt Ltd



Green Life Diagnostic Chain



Sanjeevan Hospital



Dhalkebar Hospital

Legacy Systems are outdated

Step into the future with

# KareXpert Healthcare Platform

Poor Operations  
Cost Optimization



No help to  
Increase Revenue



Poor Patient Experience



Outdated  
Software Technologies



Poor Vendor Support



Many Integration Needed



High Upfront Cost



> 6 months of  
implementation Cycle



Continuous Hidden Cost



High Operational  
Efficiency



Reduction of  
Operational Cost



Increase Revenue  
Directly



Reduced Patient TATs



Increase  
Patient Loyalty



Stop Revenue Leakage



Latest Software Technologies



Readymade  
Database Migration



Integrate everything -  
Machines, System, Devices

# Cloud-Based Hospital Healthcare Platform

**60+** Modules Pre-integrated

## ✓ **Advanced HIMS**

1. OPD Management
2. IPD Management
3. OP/IP Billing
4. OT/ICU Pathlab
5. Emergency
6. Daycare
7. Diet/Kitchen
8. Linen/laundry/Housekeeping
9. CSSD
10. Patient Feedback

## ✓ **LIMS**

1. Sample Collection
2. Sample Dispatch
3. Sample Acknowledge
4. Outsourced Sample Management
5. Reports & Alerts
6. Result Entry
7. Report Verification
8. Machine Integration
9. Home Sample Collection

## ✓ **Pharmacy**

1. OP/IP Pharmacy
2. CIMS Drug Database
3. Store Management
4. EMR order CPOE
5. Realtime Inventory
6. E-Prescription CPOE Order
7. Barcode Integration
8. Realtime Billing

## ✓ **EMR/EHR**

1. CPOE
2. e-prescription
3. EHR
4. Diagnostic Reports
5. MRD
6. Patient Health Record
7. NABH
8. 45+ Speciality Templates

## ✓ **RIS**

1. Modality Scheduling
2. Radiology
3. Workflow
4. Report & Analytics
5. EMR/EHR View
6. Tele-Radiology
7. Mobile Ready

## ✓ **SCM & Inventory Management**

1. Indenting & Stores
2. Purchase Request
3. Purchase order
4. Supplier Management
5. GRN
6. Returns & Cancel
7. ROL/ROQ
8. Real-time billing
9. Barcode enabled



## ✓ E-Claim/ Insurance

- 1.Paperless TPA Dept.
- 2.Private Insurance Patients
- 3.Government Patients
- 4.PSU Patients
- 5.Corporate Patients
- 6.Account Receivable
- 7.Revenue Cycle Management

## ✓ Data Insights

- 1.MIS Reports
- 2.BI Dashboards
- 3.Operational Reports
- 4.Tableau Dashboards

## ✓ Integration Connectors

- 1.E-claim/TPA
- 2.Lab Machines
- 3.PACS
- 4.HR. Finance
- 5.CRM
- 6.SMS
- 7.Email
- 8.Payment
- 9.WhatsApp
- 10.POS Machine

## ✓ 5G Ambulance

- 1.Ambulance Management
- 2.Monitor Patient Vitals
- 3.Tele Consultation
- 4.Patient CCTV Feed
- 5.Ambulance ETA
- 6.ER Desk
- 7.Paramedic App
- 8.Billing & Payment
- 9.Medico & Legal Form

## ✓ Telemedicine

- 1.Telemedicine
- 2.E-prescription
- 3.Online Payment
- 4.Patient Document
- 5.Virtual Care
- 6.Online Appointment

## ✓ Super App

- 1.Web App
- 2.Android Mobile App
- 3.IOS Mobile App
- 4.All Device(Laptop, Tablet,-  
Phone)
- 5.Single Portal
- 6.All Hospital Users
- 7.Patient, Doctors, Nurses

## ✓ DB Migration

- 1.Patient Demographics
- 2.Prescription Records
- 3.OP Transaction
- 4.IP Transaction
- 5.Inventory Stocks
- 6.SCM Data
- 7.Lab Reports
- 8.Radiology Reports

# Advanced HIMS

Everything you need to run a hospital



## OPD/IPD Management:

Manage OPD appointments, queue, alert & notification, faster admissions /discharge with this robust hospital information management system.



## OP/IP Billing:

Get paid faster and streamline IP/OP billing, planned discharge, and financial operations process. Manage payment received, settlements, and outstanding. Send due alerts



## OT/ICU Pathlab/Emergency Management:

Accelerate OT work-list & transfer list, schedule surgery and efficiently take care of approvals. Improve productivity of your ER team with integrated connected ambulance module.



## Diet/Linen/laundry/Housekeeping:

Streamline housekeeping activities and take advantage of the prebuilt diet plan creators.



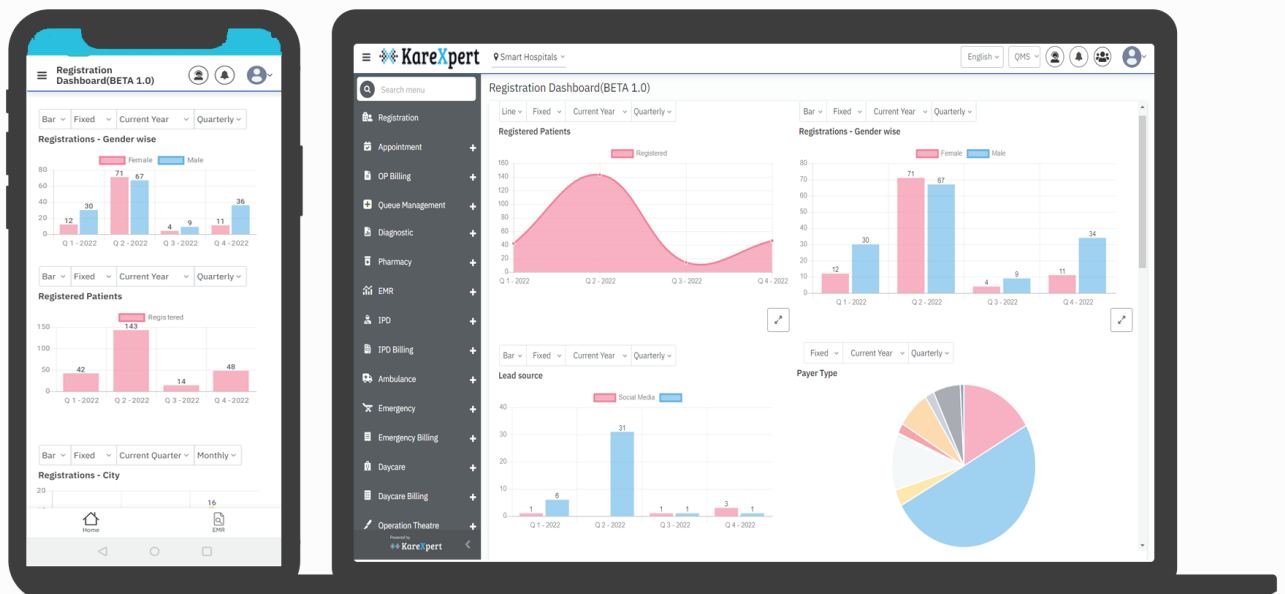
## CSSD:

View CSSD inventory & handle indent request/issue/acknowledge smoothly.



## Patient Feedback:

Continuously monitor patient satisfaction level, measure and identify areas of improvement in your service.



# EMR/EHR

## 45+ Speciality Templates



### EMR:

Leverage 45+ pre-built speciality templates..



### CPOE:

Enter and send medication orders and treatment instructions.



### E-prescription:

Intuitive e-prescription templates, easy to adapt for the doctors.



### MRD:

Keep physical files of old records along with new digital medical record keeping software of the patient.



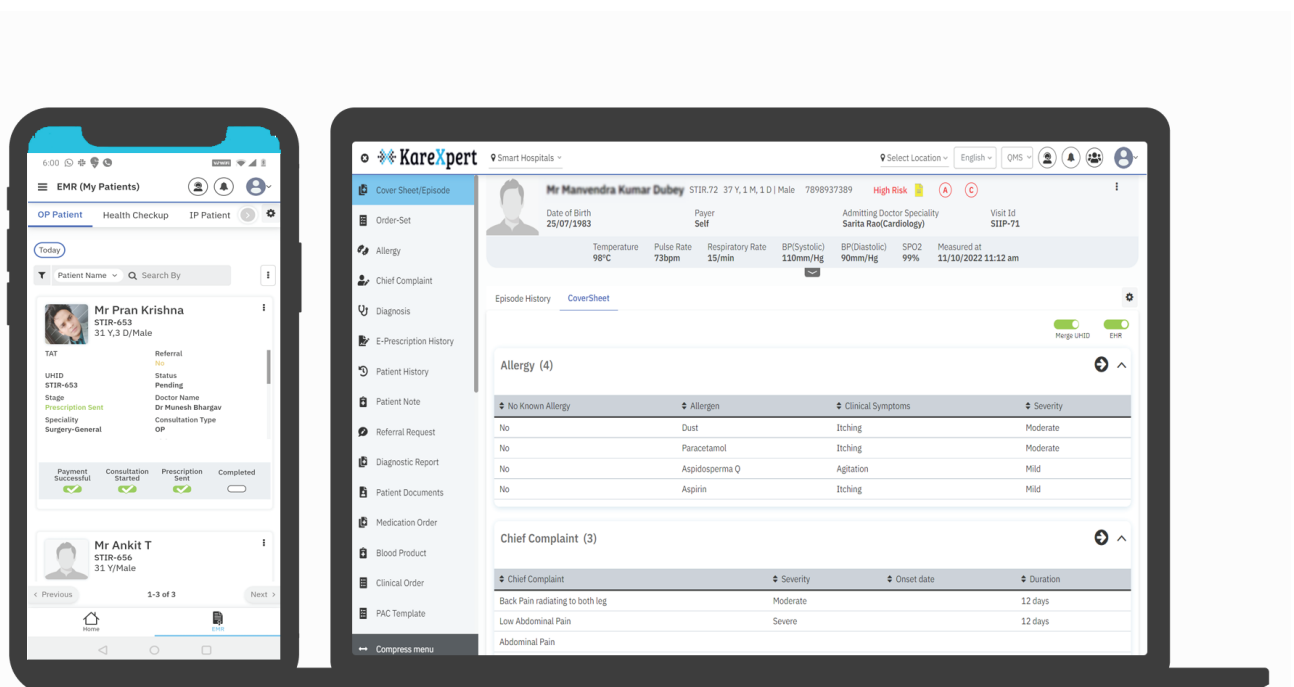
### Diagnostic Report:

Quick access to diagnostic reports to the right parties.



### NABH:

Fully Compliant Solution.



# LIMS

The complete lab information management platform you need



## Sample Collection/Dispatch/Acknowledge:

Functionality to record and track the sample collection process. Create a work-list. Generate alerts and notifications. Ensure no sample goes missing or lost with real-time sample acknowledgment update



## Outsourced Sample Management:

Track samples sent to outsourced lab partners.



## Reports & Alerts:

Capability to send sample reports & alerts to the patient, lab doctor, and treating doctor.



## Report Verification:

Unlock more simplified way to verify results by sending auto verification alert to the lab doctor.



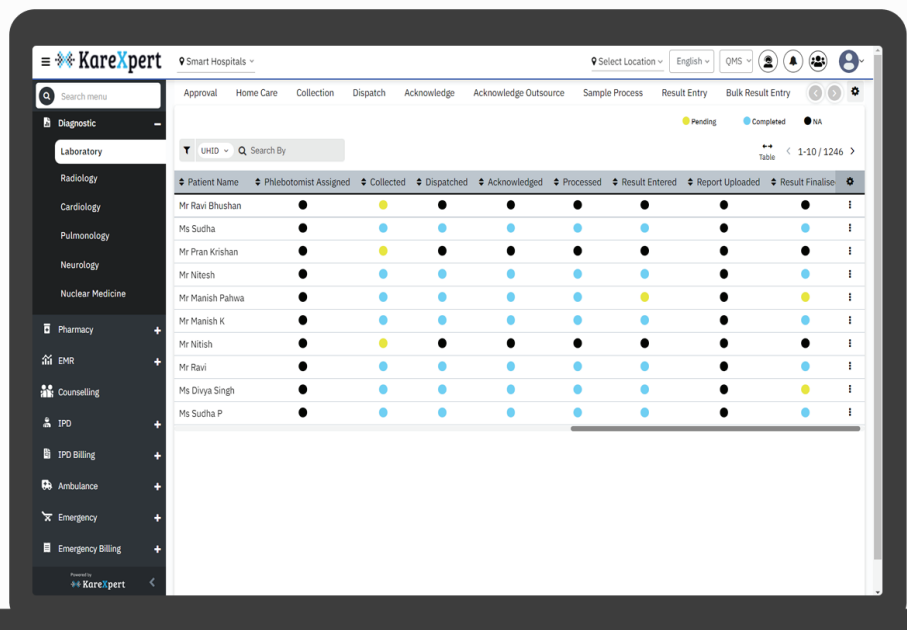
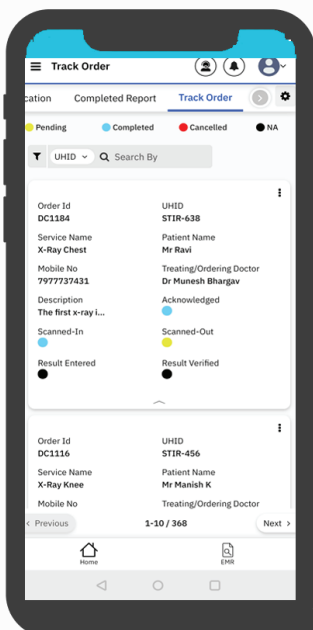
## Machine Integration:

Experience the faster sample processing by integrating it with existing laboratory machines.



## Home Sample Collection:

Manage and track home sample collections.



# RIS

Powerful radiology management platform that keeps the revenue flowing and patients & referrers connected



## Modality Scheduling:

Book appointments against different sets of machines. Present patient data at the modality.



## Radiology workflow:

A powerful solution that helps radiology department staff to track patient's complete workflow.



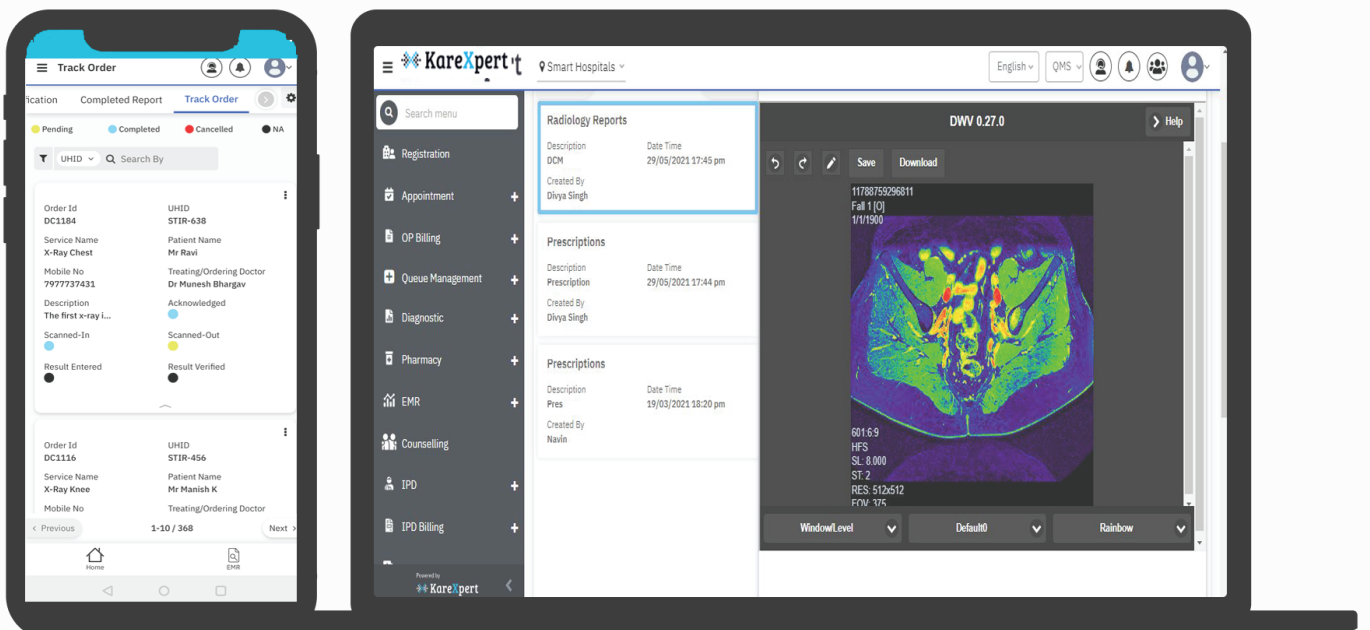
## Report & Analytics:

Simple yet distinguished platform that allows you to gain visibility of your key metric via interactive dashboards.



## Mobile Ready:

Leverage mobile apps to provide best care to your patients without any delay.



# Pharmacy Management

Manage your pharmacy with ease



## OP/IP Pharmacy:

Managing and tracking OP/IP orders, automating the updation of medical records and billing of the patients.



## CIMS Drug Database:

CIMS Integrated Electronic Drug Database to reduce adverse drug effects and medical errors.



## E-Prescription CPOE Order:

Get quick access to e-prescriptions and auto-filling of orders right from the prescriptions.



## Realtime Inventory & Store Management:

Get granular visibility of available stocks and facilitates seamless real-time communication across the pharmacy supply chain.



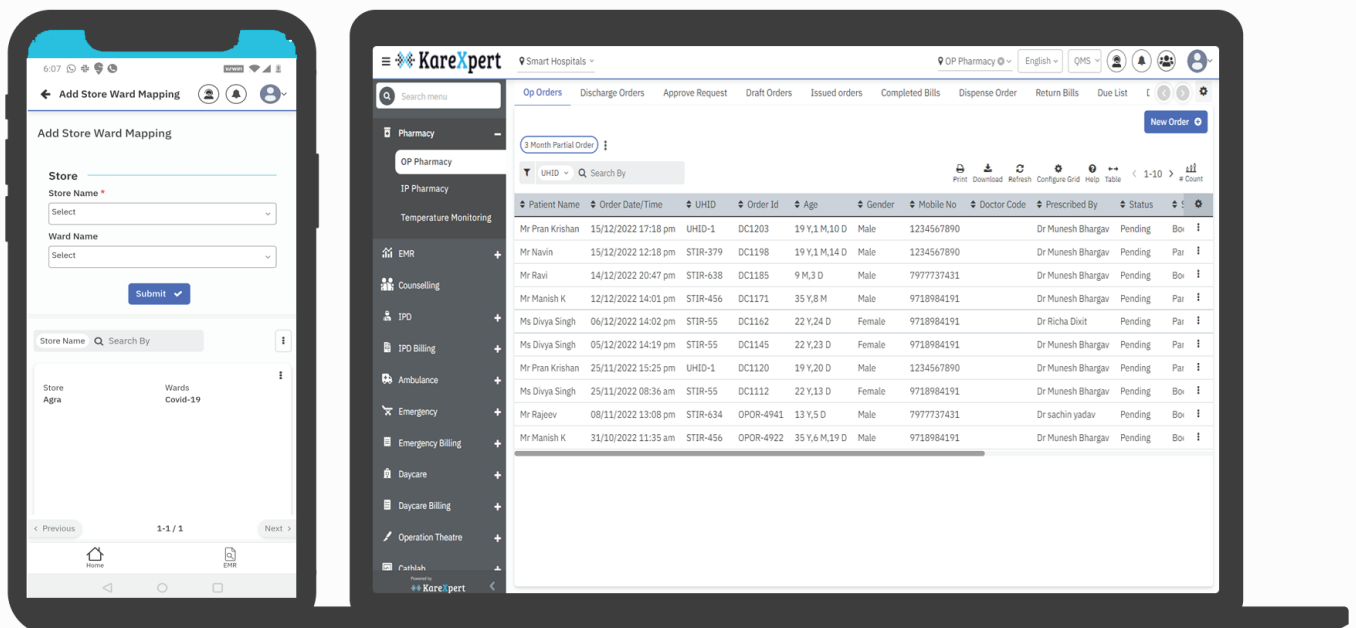
## Barcode Integration:

Barcode integration for seamless tracking and updating inventory stocks.



## Home Delivery of Medicine:

Order and track your medicine deliveries.





# SCM & Inventory Management

Manage all the hospital suppliers/inventory from a single platform



## Indenting & Stocks:

Manage indent request and real time stock management so the scope of mismanagement is reduced.



## Purchase Request/Purchase Order:

Efficiently manage and track purchase request and orders.



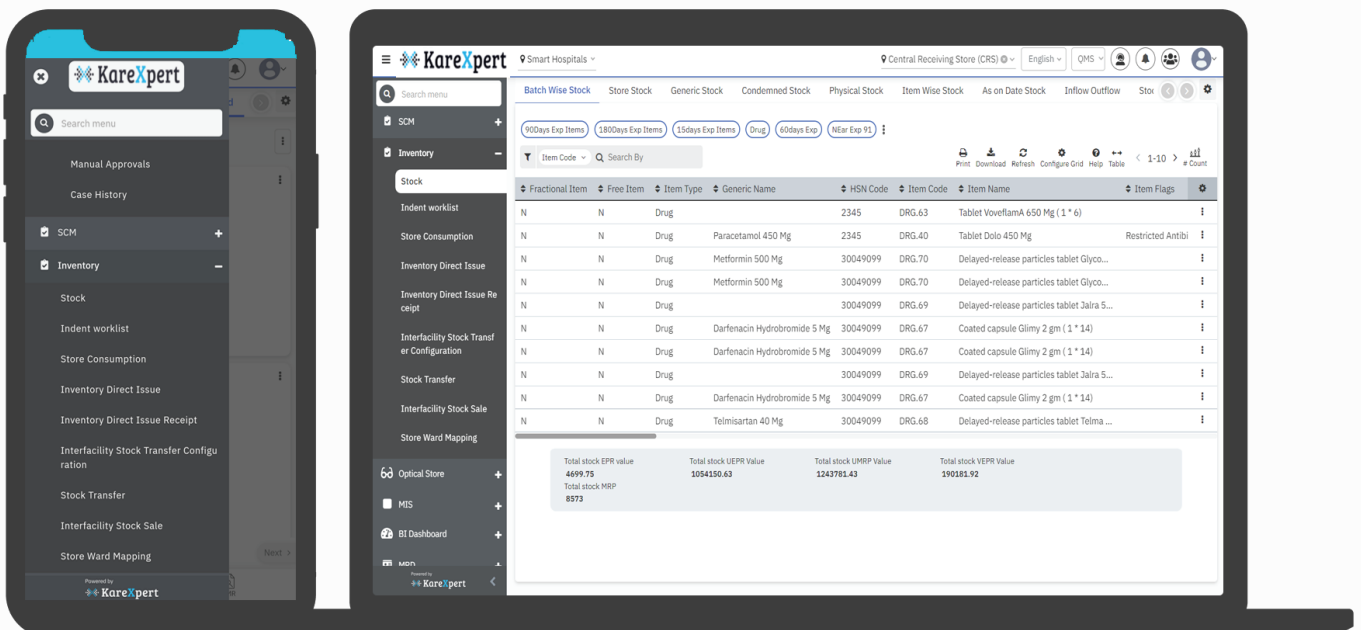
## Supplier Management, GRN, Returns & Cancel, ROL/ROQ:

Maintain and update vendor list, issue GRNs, manage returns or cancellation of ordered goods.



## Real-time billing, Barcode Enabled:

Faster and correct real-time billing ensuring very low chances of manual errors.



# e-Claim/Insurance

Hassleless e-claim/insurance management



## Paperless TPA Dept.:

Digitally transform claims & settlement processing, create paperless TPA department.



## Private Insurance Patients:

Manage and track private insurance patient claims.



## Government/PSU Patients:

CGHS, PSU, ECHS, DGHS, etc. manage all types of government patient claims easily.



## Corporate Patients:

Manage corporate tie-ups and efficiently manage corporate patient claims.



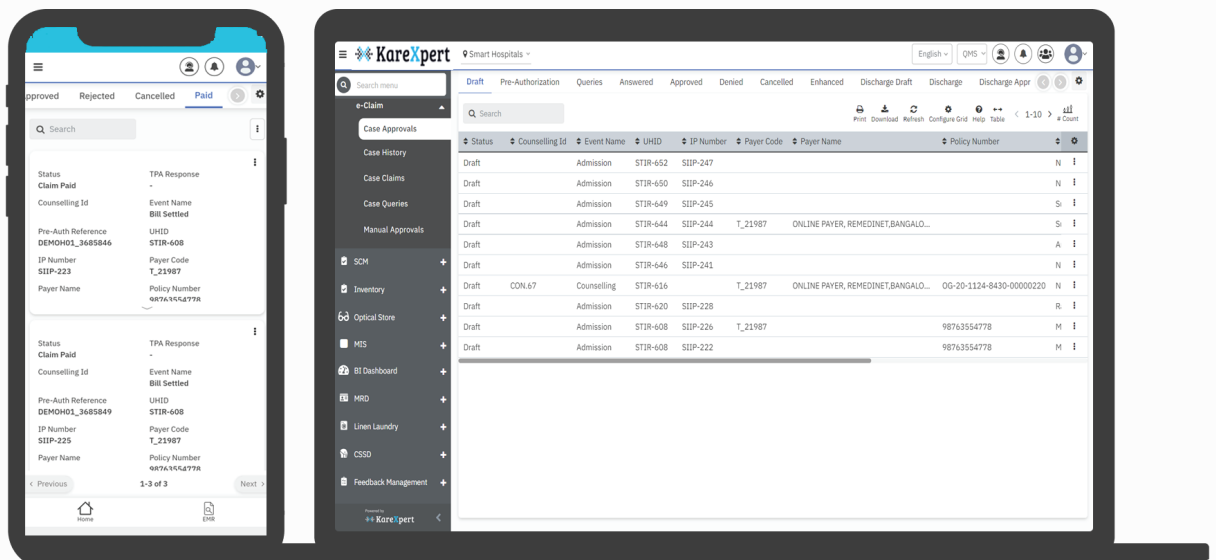
## Account Receivable:

Set reminders & notifications for the account receivables. Stay on top of your account receivables.



## Revenue Cycle Management:

With paperless claim processing and account management, maintain your revenue cycle with efficiency.



# Telemedicine

Hospital on the cloud



## Telemedicine:

Advanced patient care with secure and easy to use Telemedicine software. Efficiently define and allocate consultation time slots as per your schedule.



## Online Payment:

Collect online payment with different payment modes available such as: Debit/Credit Cards, UPI, Paytm, etc.



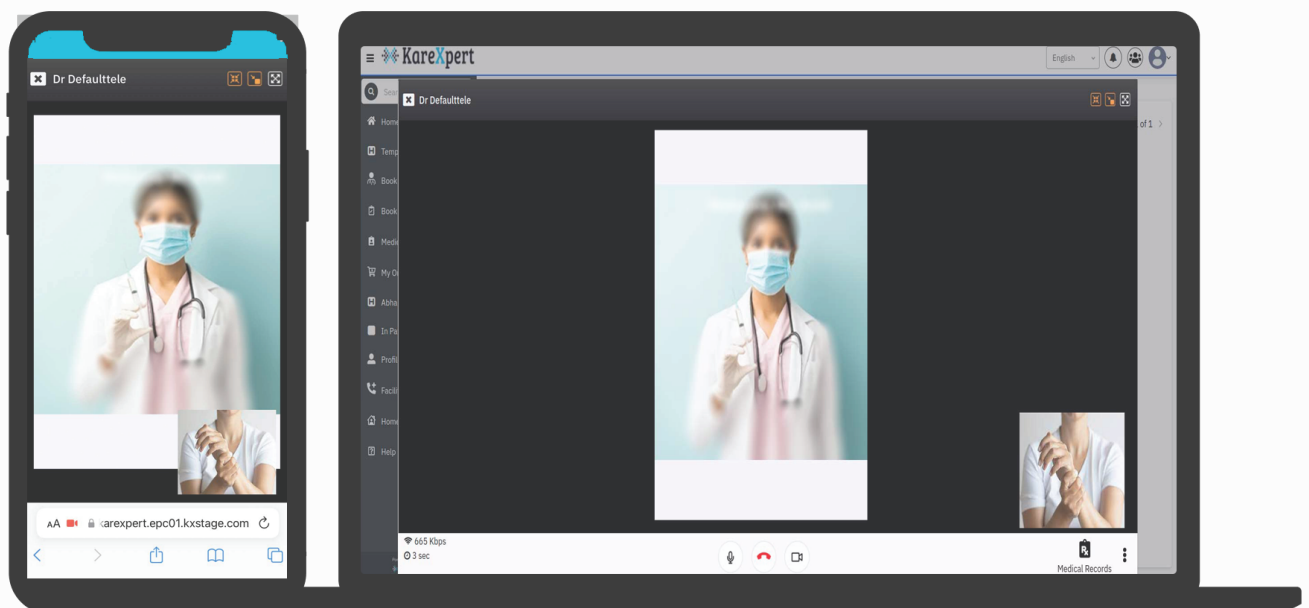
## Patient Document:

Digitally upload/access health records, prescriptions, modalities, etc.



## E-Prescription:

Create and share e-prescriptions including treatment plan, lab test, medicine dosage, etc.



# Integration Connectors

Lab  
Machine

HL7

ASTM

Unidirectional

Bidirectional

e-claim

REMEDINET™



eClaimLink\*

PACS



MD meddiff

MEDSYNAPTIC

SIEMENS

FUJIFILM

HR,  
Finance,  
CRM



Microsoft Dynamics 365

ORACLE®  
E-BUSINESS SUITE

Tally

HubSpot

Communication



SMTP SERVER



gupshup

Payment

Razorpay

paytm

HDFC BANK

POS  
Machine

paytm

Pine Labs

ezetap  
by Razorpay

Outsource  
LAB

Thyrocare

SRL  
Diagnostics

medela

Outsource  
Pharmacy

TATA 1mg

PharmEasy

netmeds.com  
India Ki Pharmacy

HIE



نابذھ  
NABIDH

malaffi  
MALAFFI  
CONNECTING HEALTHCARE

# 5G Ambulance

Everything you need to run a hospital



## Ambulance Management & ETA:

Complete visibility to the emergency response team to stay ahead in critical medical events by centrally managing your fleet of ambulances. Create and manage the checklist of action items that need to be followed by the paramedic/ER staff



## Monitor Patient Vitals via Tele-consultation:

Well-integrated with medical IoT devices. ER doctors at the hospital can monitor patient vitals via teleconsultation while inpatient is in transit.



## Billing & Payment:

Real-time, faster billing to the patients ensuring minimum manual errors and discrepancies. Also manage and track payouts to vendors & paramedic staff.



## ER Desk & CCTV Feed:

Get instant updates on the ETA, GPS tracking on CCTV patient vitals, and allocation of the ambulance fleet to the ER staff.



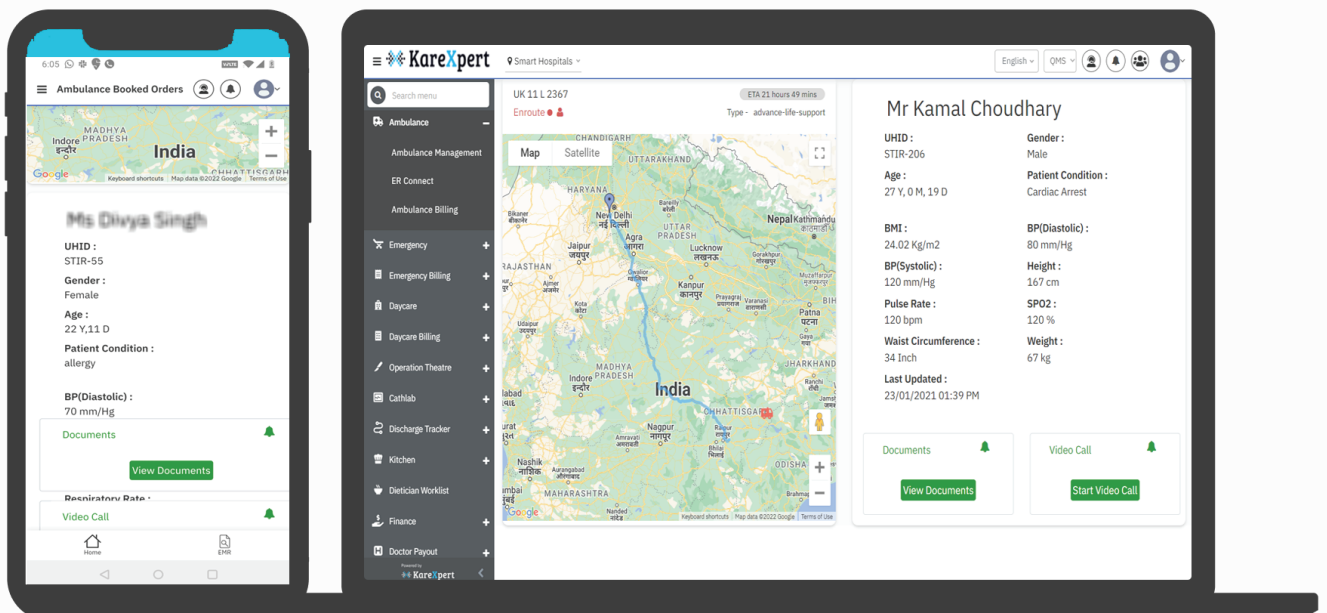
## Paramedic App:

Dedicated app for your paramedic staff to ensure timely & correct information sharing along with the destination, patient details, etc.



## Medico & Legal Form:

Digitally manage medico and legal forms in case of any law & order cases.



# Security & Privacy

Your patient data is not shared  
Hi-Trust Cloud

- ✓ **Hi-Trust Cloud**  
KareXpert design and implement an cloud environment in a manner that supports the requirements of HITRUST CSF.
- ✓ **HIPAA-Compliant**  
All physical, network, and process security measures are in place and followed to ensure HIPAA Compliance.
- ✓ **GDPR Compliant**  
Proper handling of personal data as defined by GDPR law.
- ✓ **Ultra Secured**  
7 layer security to prevent any cyber attack.
- ✓ **More Secure than On-Premise**  
Fully encrypted data to ensure end-to-end privacy and security as compared to on-premise solutions.
- ✓ **Cloud Data Ownership**  
Your data ownership lies with you only.



**GDPR  
COMPLIANT**



# You are in Good Hands

“

KareXpert “Symphony” healthcare platform is a fully integrated platform that helped us in significantly bringing down our operational cost, there by reducing our TCO. The platform enabled enhanced patient experience, faster bill processing, excellent support from the company, and low maintenance cost. With this next-gen solution we are now able to maximize our ROI without compromising the patient care & treatment.



**Dr Rajdeo Patra**  
Director

“

As a greenfield set-up, when we started looking for a comprehensive HIMS solution in the market, KareXpert “Symphony” quickly gathered our attention. The faster implementation of this cloud-based SaaS solution enabled quick patient turnaround, higher operational output and smooth onboarding & training of all the key stakeholders. KareXpert did all the heavy lifting and for us it was just a plug and play system. As a green field set up operating cost was always a concern for us where we got this SaaS based platform which demanded negligible investment and state of the art experience.



**Nishant Gupta**  
CEO

“

When we decided to expand, our existing solution was not capable of supporting additional facilities. It was the high time to look out for a new advanced solution that can fastrack our expansion plans. What we liked the most about the KareXpert solution is it's not a stagnant solution; it's always changing and improving. With a SaaS based system, we keep getting new features at ZERO cost and within months of implementation of the solution we were able to increase the footfall, highly efficient operational workflows and scale massively.



**Dr Sagar khadilkar**  
Director

“

When we started our new facility we were apprehensive of which solution to take and how to move about on our digitization journey. KareXpert team not only provided us with the best of class cloud-based SaaS digital healthcare platform but also consulted us throughout the journey which made our digital transformation journey a smooth one. Their Symphony cloud based system which uses microservices is able to address most of our hospital desired workflows in a very quick manner.



**Dr. Srihari Chokkam**  
Director-Operations

“

While looking out for a cost effective yet efficient solution for our new diagnostic center KareXpert Digital Diagnostic Platform came to the rescue. The cloud-based platform is easy to scale and helped us in the expansion of our business further.



**Samim Akhter**  
Founder

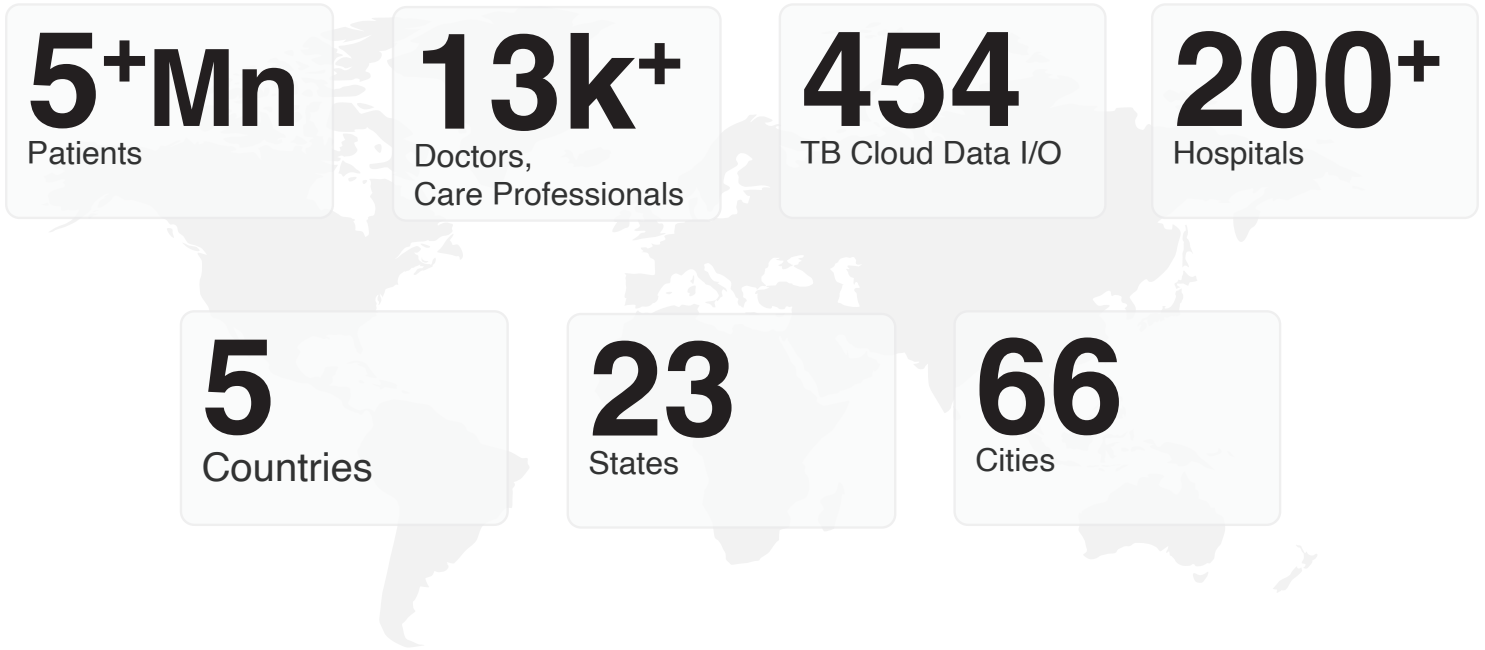
“

The inhouse solution that we were using was not capable of supporting our aggressive expansion plans. The integrated, advanced and fully managed services by KareXpert will help us to provide more enhanced and quality care to our patients. The single click operations help us in managing different facilities across geographies anytime/anywhere.



**Asif Shah**  
CEO

# Footprints Across the Globe



## Awards and Recognitions

### Certificates



### Awards



Winner of  
"NASSCOM Hospital  
Innovation Challenge-2"  
- NASSCOM



Selected in  
"Google's Start-up  
Accelerator Programme"  
- GOOGLE



2 Gold Awards winner at  
"IHW Digital  
Health Summit"  
- IHW COUNCIL

# Choose the Plan Most Suitable For You

S.No.	Package Definition	Basic Plan	Growth Plan	Pro Plan
1.	Appointment	✓	✓	✓
2.	Registration	✓	✓	✓
3.	OP Billing	✓	✓	✓
4.	IPD <small>In Patient Department</small>	✓	✓	✓
5.	Inventory Management	✓	✓	✓
6.	Facility Master	✓	✓	✓
7.	Print Engine	✓	✓	✓
8.	RBAC	✓	✓	✓
9.	MIS Reports	✓	✓	✓
10.	IP Billing	✓	✓	✓
11.	User Account Management	✓	✓	✓
12.	Help Desk	✓	✓	✓
13.	Alert & Notification	✓	✓	✓
14.	MRD	✓	✓	✓
15.	Digital Onboarding	✓	✓	✓
16.	Learning Management <small>(LMS)</small>	✓	✓	✓
17.	Pharmacy	✓	✓	✓
18.	Supply Chain Management	✓	✓	✓
19.	LIS	✓	✓	✓
20.	RIS	✓	✓	✓
21.	Package Master	✓	✓	✓
22.	Patient Portal	✗	✓	✓
23.	Telemedicine	✗	✓	✓

S.No.	Package Definition	Basic Plan	Growth Plan	Pro Plan
24.	Call Center	✘	✔	✔
25.	Queue Management	✘	✔	✔
26.	Emergency	✘	✔	✔
27.	Operation Theatre	✘	✔	✔
28.	Doctor Payout	✘	✔	✔
29.	Staff Duty Roster	✘	✔	✔
30.	Queue Management	✘	✔	✔
31.	Android Mobile App	✘	✘	✔
32.	BI Dashboard	✘	✘	✔
33.	IoT Mobile App	✘	✘	✔
34.	EMR - OPD/IPD	✘	✘	✔
35.	Healthcare Data Lake	✘	✘	✔
36.	E-Claim/Insurance	✘	✘	✔
37.	Template Master	✘	✘	✔
38.	Database Migration Engine	✘	✘	✔
39.	Integration Engine	✘	✘	✔
40.	Feedback Management	✘	✘	✔
41.	Account Receivable	✘	✘	✔
42.	Linen & Laundry	✘	✘	✔
43.	Housekeeping	✘	✘	✔
44.	Ambulance	✘	✘	✔
45.	CSSD	✘	✘	✔
46.	Diet	✘	✘	✔
47.	Kitchen	✘	✘	✔

# KareXpert Healthcare Platform



Plug  
-n-  
Play

Visit our website



## To request a demo

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contactus@karexpert.com  
www.karexpert.com

## India | USA | UK | GCC

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