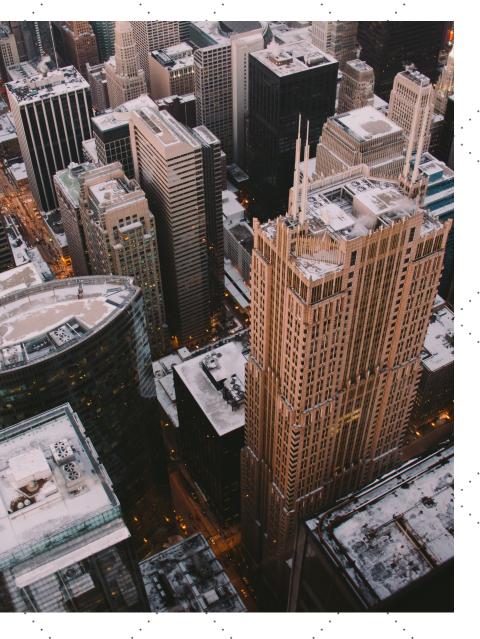


#### ABOUT KATPRO

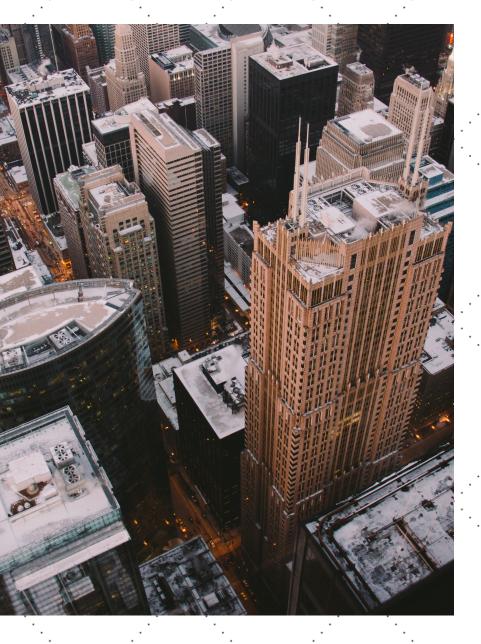


## **ABOUT KATPRO**

- Katpro Technologies is your IT & Technology Solutions Company focusing on creating cutting edge and unique digital solutions.
- We have had the reputation of being successful in overcoming unique technological challenges and excelled at providing viable solutions.

Our solutions are not industry specific, but rather are client specific collaborative engagement.

#### WHY CHATBOTS



# WHY CHATBOTS

- There are many channels of customer engagement – mobile, web, phone based, etc and mediums such as different social networks, etc.
- The traditional first level customer
   support is expensive and error prone
- Technology advancements can now solve business problems without human intervention

#### **ŲŠECASES**

### Usecases

## Help Desk

Replace first customer support with automatically trained and trainable at the same time interactive bots.
This can be applied to HR, CRM, IT help desk, etcOrder Management:
Capture new orders for e-comm, or through social channels

## Order Management

 Capture new orders for e-comm, or through social channels

#### **FEATÜRES**

## Chatbot Features

- Completely powered by AI frameworks such as wit.ai, MS Bot Framework, LUIS, etc
- Compliant with Natural Language
   Processors
- Easy integration with business
   applications such as SalesForce, MS
   Dynamics, HRMS, CRMs, etc
- Base version deployable in 2-3 weeks



Enterprise Digital transformation is the need of the hour. The technology has matured enough to pave way for the next level of business productivity.

KOTHAND RAJANGAM, CEO, KATPRO TECHNOLOGIES INC

#### **₽ĂRTŃĘ**RS

Framework Partners

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- kore.ai
- Microsoft
- avaamo.com

#### ÇHAT MEDIUMS

## Mediums

- Skype
- Facebook
- Telegram
- Website Chatbox

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Microsoft Azure

- Conversational UI
- Slack
- Chat Apis



#### **OUR PRESENCE**

44%

katpro

USA

2%

GERMANY

Azure Circle

1%

TAIWAN

4%

AUSTRALIA

46%

INDIA

3%

UAE

0.6

# THANK YOU FOR YOUR TIME!

Kindly get in touch to let us know if you have any questions.

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