



# ENTERPRISE CHATBOTS

**kat**pro

*Engage your customers right!*





## ABOUT KATPRO

- *Katpro Technologies is your IT & Technology Solutions Company focusing on creating cutting edge and unique digital solutions.*
- *We have had the reputation of being successful in overcoming unique technological challenges and excelled at providing viable solutions.*
- *Our solutions are not industry specific, but rather are client specific collaborative engagement.*



# WHY CHATBOTS

- *There are many channels of customer engagement - mobile, web, phone based, etc and mediums such as different social networks, etc.*
- *The traditional first level customer support is expensive and error prone*
- *Technology advancements can now solve business problems without human intervention*

## USECASES

### Usecases

#### Help Desk

- *Replace first customer support with automatically trained and trainable at the same time interactive bots. This can be applied to HR, CRM, IT help desk, etc*
- *Order Management: Capture new orders for e-comm, or through social channels*

#### Order Management

- *Capture new orders for e-comm, or through social channels*



## Chatbot Features

- Completely powered by AI frameworks such as wit.ai, MS Bot Framework, LUIS, etc
- Compliant with Natural Language Processors
- Easy integration with business applications such as Salesforce, MS Dynamics, HRMS, CRMs, etc
- Base version deployable in 2-3 weeks



Enterprise Digital transformation is the need of the hour. The technology has matured enough to pave way for the next level of business productivity.

**KOTHAND RAJANGAM, CEO, KATPRO TECHNOLOGIES INC**

## Framework Partners

- *kore.ai*
- *Microsoft*
- *avaamo.com*

## Mediums

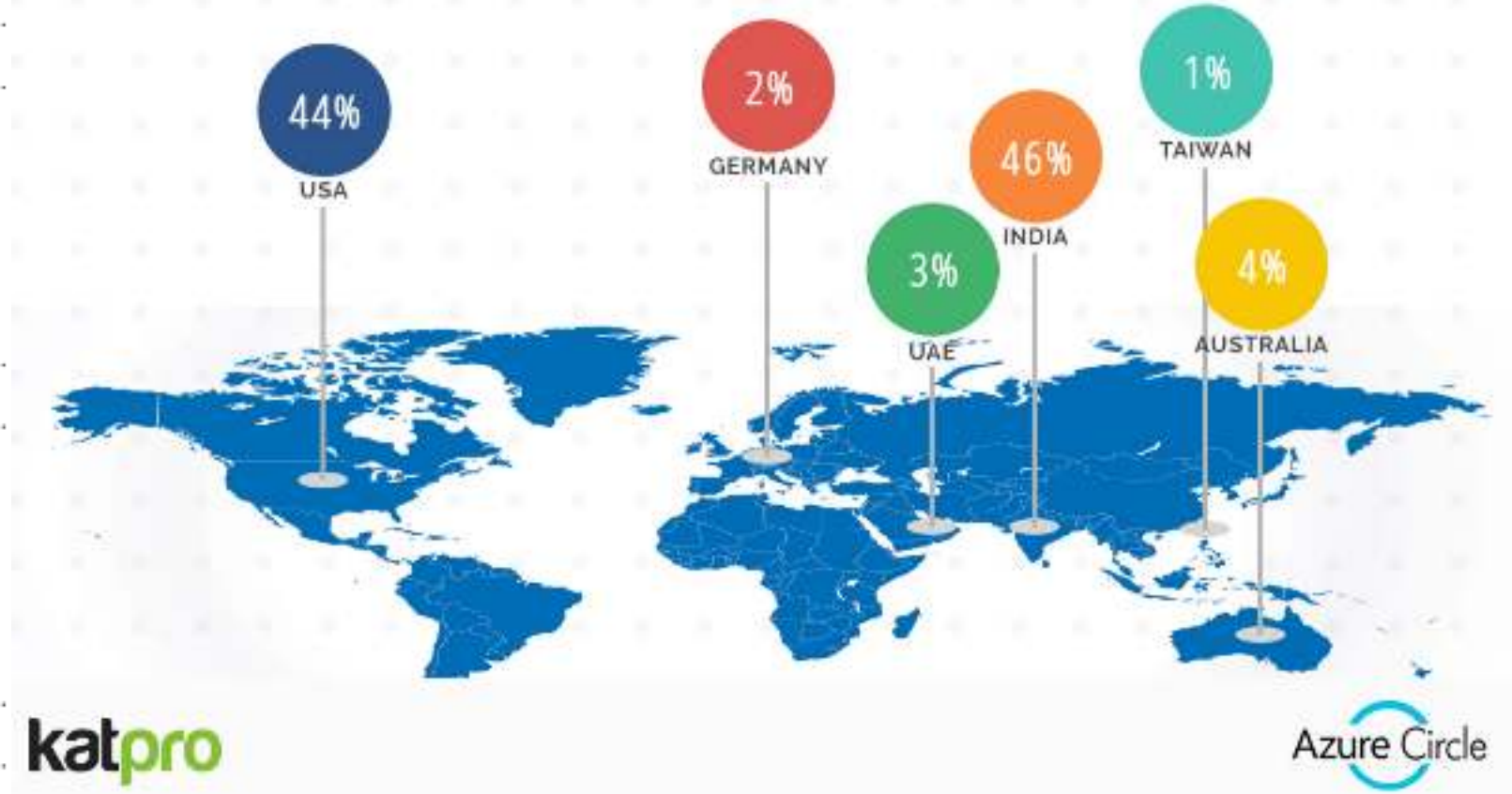
- *Skype*
- *Facebook*
- *Telegram*
- *Website Chatbox*
- *Conversational UI*
- *Slack*
- *Chat Apis*



Microsoft  
Azure









# THANK YOU FOR YOUR TIME!

*Kindly get in touch to let us know if you have any questions.*

SOLUTIONS@KATPROTECH.COM  
WWW.KATPROTECH.COM  
+1 813 502 0609  
USA | AUSTRALIA | INDIA

150 E BLOOMINGDALE AVE  
STE 188, BRANDON, FL  
33511