

A photograph of a doctor in a white lab coat sitting at a desk in a modern office. He is looking down at a tablet device. In the background, a receptionist is seated at a desk, also looking at a tablet. The office has wooden paneling and a clean, professional atmosphere.

AN AI-DRIVEN PATIENT ENGAGEMENT PLATFORM

Revolutionising healthcare experiences through natural language technologies and workflow automation.



DR SASHIKUMAR GANAPATHY
 Head & Senior Consultant, KK
 Women's & Children's Hospital

“KeyReply’s live chat and AI chatbot solution has a user-friendly interface that helped us learn about and understand common caregiver queries and behaviors.

It helped us plan our approach to UPAL and allocate resources efficiently, thus helping our nurses to focus on what matters – providing care and treatment for our patients.”

68%

of doctors believe that AI-powered solutions will create greater time efficiency.



KEY FEATURES OF OUR TECHNOLOGY

AI & Natural Language Technology

Automate and create intelligent interactions with patients by leveraging NLT to interpret and address patients' questions and concerns.



Multilingual & Multimodal

Easily support patients with 60 different languages and dialects through text, voice and video AI



Omnichannel

Engage patients and support internal staff with applications they already use, such as WhatsApp, Messenger, LINE, mobile apps and Microsoft Teams.



Clinical & Workflow Automation

Streamline healthcare delivery by automating tasks like appointment scheduling, reminders, and PROMs collection and analysis, thus improving efficiency.



EMPOWERING COMPANIES

Now Being Powered by GPT-4



Population Health Management

Launch large-scale population health programs to engage and activate patients of both general and specific demographics.



Triage and Care Navigation

Reducing patient waiting time by using evidence-based or prescribed protocols to triage symptoms and administer the right level of care.



Remote Patient Monitoring & PROMs

Monitor patient's health and improve medication adherence, care management and health outcomes.



Appointment Management Automation

Minimizes administrative tasks and improve productivity with AI automation, freeing up time for practitioners to focus on patient care.



Marketing Outreach & Monitoring

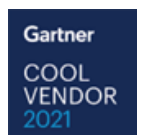
Generate more prospects by automating medical information dissemination. Reduce repetitive queries and optimizes your patient appointment bookings.



Live Chat and Smart AI Assistants

Assist with common patient questions and encourage self-help. This enables live chat operators to focus on complex inquiries, increasing patient satisfaction and care quality.

RECOGNITION AND AWARDS RECEIVED

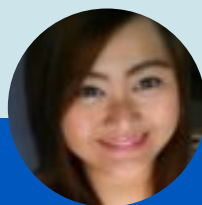




TRUSTED BY LEADING HEALTHCARE ORGANISATIONS



Scan to book a
free demo with us!



CHIA KIM GEOK
Policy Servicing, AIA



"We wanted to plan for scalability for a company-wide, multi-domain virtual assistant to serve different customers and stakeholders. We also want our team to be trained in AI to be future-ready.

As we grew close to serving 20 departments today, KeyReply, as our partner, displayed they can work effectively with the various business users across the company."