KINLY ONBOARDING

Working together is our speciality at Kinly, so we know that to get the very best from your Microsoft Teams Rooms solutions, your people must be empowered with the right training.

At Kinly, we understand that every business is unique. Different businesses require different Microsoft Teams Rooms and each requires personalised adoption, training and onboarding support to ensure new technology becomes a go-to solution for everyone in that organisation. That's why our adoption process stretches further than onboarding alone, and it focuses on your people from start to finish.

It all begins with a collaboration assessment, where we'll gather the input of different employee groups before establishing personas and feeding back a full advisory report. This forms the basis of what will come next – onboarding services which cover everything from building ambassador networks and delivering training programmes to creating impactful comms and in-room assets. What we deliver depends on your requirements and preferences, but there is a whole toolbox full of onboarding services here at Kinly.

To ensure every one of your people is onboarded in the right way, we adapt our adoption plan to suit them, with a focus on building the awareness, knowledge and buy-in needed for seamless visual collaboration. At every step, your dedicated customer success manager will consider the needs and requirements of your specific user groups, adapting all onboarding services to ensure adoption soars and your Microsoft solutions are a success for your business.

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WHAT CAN YOU EXPECT FROM ONBOARDING WITH KINLY?

We know which approaches work best for which learners, but no one knows your business like you. With that in mind, we'll work with you to determine the right training approach for your teams, but generally it will consist of a mix of our key capabilities, including:

Awareness campaigns

We'll launch your solutions with a full comms plan to explain your decisions and increase awareness across your organisation.

Stakeholder management

We'll target influential team members who can change opinion across the business to grow adoption at speed.

Hybrid training

Trained Kinly experts will provide clear demonstrations and that all-important opportunity to ask questions for remote workers.

On-site training

We'll visit your Microsoft Teams Rooms ourselves and offer in-person training to take users through all the new tools at their disposal.

Job aids

We'll create assets your people can access again and again, including anything from handy how to guides, to short films accessed via in-room QR codes and simple infographics.

INTEGRATE YOUR MICROSOFT TEAMS ROOMS SOLUTIONS WITH ONBOARDING THAT:

Focuses on value

Adapts to your people

Works long-term

Kinly