



## **HOSPITAL MANAGEMENT OPERATIONAL ANALYTICS DASHBOARD**

### **FREQUENTLY ASKED QUESTIONS**

#### **1. Can the solution be used across multiple hospital locations?**

Absolutely. Kiranam's solution enables you to consolidate data from multiple hospital locations and branch offices into a single, comprehensive data mart. The dashboards built on top of this datamart provide a unified view of your entire healthcare network, simplifying performance monitoring and group-level decision-making.

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#### **2. Do I need to hire a dedicated team to manage the solution?**

No dedicated team is required. The solution requires only minimal oversight to ensure that source data feeds and data refreshes are running as scheduled.

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#### **3. How secure is my data with Kiranam?**

Your data remains completely within your organization's infrastructure. It is neither stored nor transmitted to Kiranam. The solution is deployed within your Microsoft Azure tenant and connects directly to your internal database systems.

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#### **4. How quickly can I see results after implementing the solution?**

Once the solution is deployed and your data is integrated, you can begin viewing reports and insights almost immediately. The timeline depends on the complexity of your data integration, but actionable insights are typically available in a short time frame.

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#### **5. Will Kiranam provide ongoing support and training?**

Yes. We offer continuous support and training to ensure your team is confident and capable of leveraging the solution effectively. Support plans are available to match your Company support requirements and SLA guidelines. Detailed plans can be discussed in a follow up meeting.

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## **6. Is the license fee a one-time cost or ongoing?**

Kiranam will assist you in procuring the necessary licenses through our Microsoft Partner Channel based on your workload and user requirements. Licensing costs are typically ongoing and will depend on your specific use case.

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## **7. How is this solution priced?**

We recommend scheduling a meeting with our Sales Associate to discuss your specific requirements and service-level expectations. This allows us to provide a customized and accurate cost estimate tailored to your needs.

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## **8. Do we need a Power BI license?**

Yes. A Power BI license is required to customize the dashboards. This will be a recurring monthly cost.

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## **9. What are the integration options with our existing data systems?**

Our solution, built on Microsoft Power BI, supports integration with various cloud and on-premises database systems. It can connect to your current analytics-optimized database system with ease.

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## **10. Do you help with branding and customization of the solution?**

Yes. Kiranam offers branding and customization services, including the addition of new calculations and business logic, as an optional add-on.

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## **11. Can we customize the visualizations and reports?**

Yes, limited customization of visualizations and reports is supported. For more advanced customization needs, we offer additional services.