

# KlayyTech

Professional Services



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# KlayyTech Professional Services

Disaster Recovery &  
Backup.

Managed Services.



# Professional Services Lifecycle



ASSESS



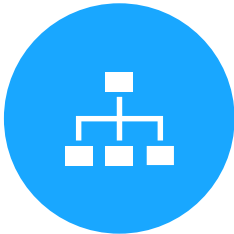
DEPLOYMENT  
/ MIGRATION



OPTIMIZATION




SECURITY



MANAGE




# Disaster Recovery & Backup



Klayytech offers an end-to-end backup and disaster recovery solution that's simple, secure, scalable, and cost-effective—and can be integrated with on-premises data protection solutions.

In the case of service disruption or accidental deletion or corruption of data, recover your business services in a timely and orchestrated manner.

The Azure backup and disaster recovery solution is simple to architect, cloud-native, highly available, and resilient.



# Managed Services

KlayyTech portfolio is delivered by a dedicated team of AWS cloud & MWP experts who can render support with defined and agreed SLAs removing the day-to-day management burden from your IT staff

Our Managed Services Key Features:

- **8x5/16x5/24x7** complete monitoring of AWS Cloud
- Integration with existing tools or providing a tool with Service Desk such as Zoho24/7 or Datadog
- Unlimited customized dashboards with partner and customer view
- Cloud OS Administration (user and process management)

# Managed Services (Contd.)

- Server Management (updates, upgrades & patch management)
- Deployment and controlled redeployment in a crash event
- Analysis of events and logs to determine RCA with corrective actions
- Troubleshoot problems with web services, mail services & applications



# Managed Services (Contd.)

- Problems logged and resolved as per the defined SLAs
- Manage and monitor server configuration and performance activity
- Document all server configurations
- Hardening servers, in-line with security policies