

# komand

## CALL HANDLING CONSOLE



## OVERVIEW

Much more than an operator console, Komand is a true telecommunications command center also available in the KLOUD.

Komand is an essential asset of your organization thanks to the integration of networks, data and communication it allows.

Komand is scalable and can handle calls more quickly, more efficiently, for companies where continuity of service is critical and the quality of customer service a priority.

Komand is the next generation console developed by Komutel, offering a wide range of features facilitating and improving call treatment, in a professional manner through a simple to use interface.

Komand can serve a countless number of markets; it is a shell ready to be customized according to your needs which will quickly become a leading player within your business processes.

Komand is an essential product for any type of organization: Health, public safety, insurance or private company.

## BENEFITS

- ▶ Offer the occupancy statuses of the organization's telephones in real time for greater efficiency in communications processing
- ▶ Offer a wealth of information about your company's contacts. For example; coordinates, title, department, personalized note, etc ...
- ▶ Improve access to information through its centralized database
- ▶ Emulates all functions of a telephone system
- ▶ Compatible with major phone manufacturers
- ▶ Unlimited number of contacts and display groups
- ▶ Integrated directory with filters
- ▶ High security access
- ▶ Possible add-on modules: Notification, Security Management, Attendance Management, Document Management and many others