

AI for HR

Human-led. AI-powered.

A pre-built application that empowers HR teams and employees to find answers faster, automate everyday tasks, and access intelligent HR support, all in one place and securely governed. Enterprises can rapidly scale AI across the entire employee lifecycle, reducing operational burden and accelerating HR outcomes.

Reimagine HR with AI

Capabilities

Enterprise search

Deliver personalized, context-aware answers using Agentic RAG that interprets intent and pulls from structured and unstructured data sources.

Agent platform

Build, deploy, and customize HR-specific AI agents from a unified enterprise platform that scales securely and delivers measurable workforce outcomes.

Agent assistance

Empower helpdesk agents with real-time AI guidance that surfaces answers, automates tasks, and accelerates case resolution.

Intelligent Orchestrator

Automate multi-agent and multi-step HR workflows by dynamically routing tasks, selecting the right agents, and maintaining context throughout interactions.

Admin Controls

Manage security, access, compliance, and system behavior through centralized governance, including SSO, audit logging, and data masking.

Access Channels

Engage with AI agents across web, mobile, Slack, Teams, Microsoft Copilot, and the AI for Work Assistant.

Why does it matter now?

Employees expect instant, consumer-grade experiences

and delays or friction in HR processes can hurt engagement and retention.

HR teams are stretched thin

AI agents reduce workload and improve service quality without additional headcount.

Manual tasks limit strategic growth

automating repetitive processes frees HR to focus on culture, DEI, talent, and business alignment.

Scalability without trade-offs

Automate IT ops at scale while preserving control, security, and compliance.

Disparate systems break employee trust

unifying workflows across tools leads to faster resolutions and better outcomes.



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the report

Kore.ai named a leader in the 2025 Gartner® Magic Quadrant™

The Gartner® Magic Quadrant™ for Conversational AI Platforms includes conversational AI agents and tools leveraging generative AI.

Gartner.

AI for HR

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Why Kore.ai

PERSONAS SUPPORTED

Employee

Manager

HR admin

HR help desk

PRE-BUILT USE CASES

Access
managementBenefits
managementCase
managementProfile
management

Search/HR helpdesk

Employee
onboardingEmployee
offboardingManager
self-service

PRE-BUILT INTEGRATIONS

workday.

SAP

ENTERPRISE-GRADE COMPLIANCE



Faster resolution. Fewer tickets. Smarter support.

83%reduction in time to complete
routine HR tasks**+50%**of employee inquiries deflected
to self-service**+70%**employee satisfaction within
the first 90 days**60%**of HR queries fully resolved by AI -
no human handoff required**31%**reduction in HR ticket volume
across covered regions and use
cases**Zero**headcount increase despite
expanded service coverage

TRUSTED BY LEADING ENTERPRISES



Morgan Stanley

