



Create Lifetime Customers through Extraordinary Conversational Experiences



Kore.ai Named a Leader in 2023 Gartner® Magic Quadrant™ for Enterprise Conversational AI Platforms

Engage shoppers with an omnichannel, next generation experience that goes beyond the digital space and into brick-and-mortar stores to meet on-demand needs, anywhere and anytime.


Through RetailAssist, companies can scale and transform their operations, providing customers with experiences that drive satisfaction, loyalty, and orders all while reducing operational expenses.



UNIFIED
OMNICHANNEL



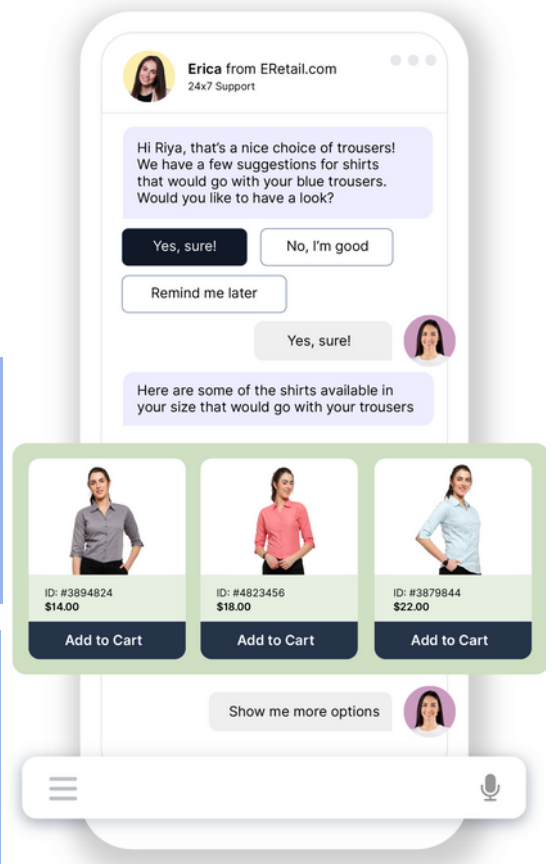
PERSONALIZED
EXPERIENCES



STREAMLINED
ORDER FULFILLMENT



EXTRAORDINARY
CUSTOMER SUPPORT



Why stop there? RetailAssist helps retail companies create vital conversational experiences for employees too, including onboarding, day-to-day operations, and customer support.

Self-Service Automation, Personalization, Omnichannel Fulfillment, and 24/7 Pre & Post Sales Support

30%
Increase in Digital Sales with AI-Assisted Buying

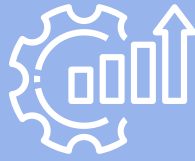
up to **75%**
Containment of Customer Support Requests

10%
Productivity Savings Per Week Per Employee

DRIVE LASTING CHANGE WHERE IT MATTERS MOST



Customer Loyalty



Productivity



Employee Enablement



Return Mitigation



Revenue



Self-Service Containment

ENTERPRISE-CLASS SECURITY

Our technology provides top-tier security, employing highly secure protocols and enterprise-level encryption to safeguard against vulnerabilities.

PRE-BUILT CHANNELS

With 35+ channels to deploy to, including Voice, Chat, SMS, and IVRs, creating a cohesive experience for your customers will be easier than ever.

INTEGRATIONS

Tap Into Your Existing Software Ecosystem with Our List of Retail-Specific Integrations, including CDPs, OMSs, RPAs, Zebra Devices, and more.

“ We chose Kore.ai because it has established itself as a world-class conversational AI platform. Its sophisticated NLP engine and ability to roll out to various channels quickly have been key factors in our success and the retail vertical solutions offered by Kore.ai have allowed us to bring a personalized experience to both our consumers and consultants. The speed at which we were able to move to market is a testament to the value of the Kore.ai platform. ”

Venkat Gopalan

Chief Digital and Technology Officer, Belcorp
The Global Leader in Beauty and Personal Care Products

TRUSTED BY

