



Microsoft Agent 365

Unlocking Productivity and Innovation Securely

Today's Business Challenges...

- 1 **Saying NO to AI, is not an option.**
- 2 **Security tool sprawl can increase risk without a clear strategy.**
- 3 **Productivity pressures are accelerating Shadow AI and reducing control.**
- 4 **Regulators are becoming more restrictive.**

Why Microsoft Agent 365?

Microsoft Agent 365 provides the enterprise control plane for AI agents, with a central registry, observability, access control, and lifecycle governance. It extends the Microsoft 365 management model and integrates with Microsoft Entra, Purview, and Defender to support secure, compliant, auditable agent operations.

Improve
Governance

Ease
adoption

Increase
observability

Manage
Access

Identify
Threats

Control Sensitive
Data

The 6 outcomes of Microsoft Agent365 adoption

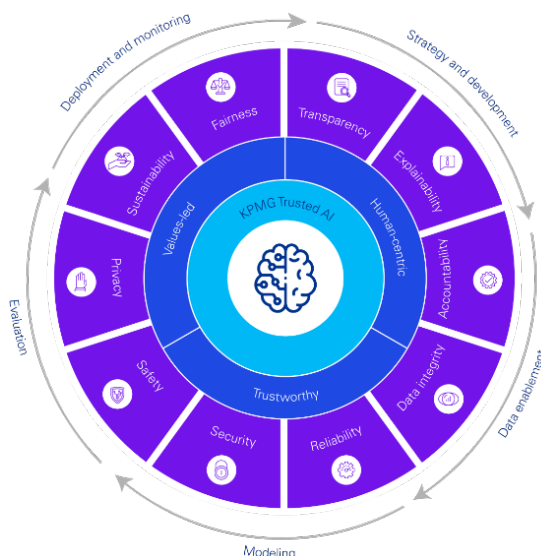
Why with KPMG?

KPMG brings a proven Trusted AI framework, applying our 10 core principles across the full AI and Microsoft Agent 365 lifecycle to embed governance, security, and compliance by design. This gives clients a practical path to scale agents with confidence, clear controls, operating model guardrails, and consistent lifecycle oversight.

Methodology & Client-Zero experience

KPMG supports Microsoft Agent 365 from strategy through secure deployment and ongoing operation, helping you scale AI agents with confidence.

Informed by client-zero experience, we align delivery to six outcomes: observability, enablement, access management, sensitive data control, threat identification, and governance.



The KPMG Trusted AI Framework



Outcomes: Implementing Agent 365 with KPMG

KPMG helps you operationalise Microsoft Agent 365 as an enterprise capability, establishing visibility, controls, and governance for your agent estate. We combine Trusted AI guardrails with practical security and operating model delivery so you can scale agents safely, consistently, and beyond pilots.

- 1 Increase observability:** Know what agents exist, who owns them, what they access
- 2 Manage access:** Enforce least privilege and risk-based access for agents
- 3 Control Sensitive Data:** Align interactions with Purview policies and labels
- 4 Identify Threats:** Extend detection and response to agent activity
- 5 Improve Governance:** Clear ownership, lifecycle controls, and audit readiness
- 6 Ease Adoption:** Enable secure onboarding and operational ways of working

KPMG Full suite of services for Agent 365

KPMG provides end-to-end services to deploy and operate Microsoft Agent 365, from activation and agent inventory through governance, security controls, and ongoing monitoring. Our approach assesses risk and health, establishes ownership and operating guardrails, and supports continuous improvement as agent usage scales.



Agent discovery and Analysis

Discovery

Risk analysis and model definition

- Agent estate discovery and initial inventory approach
- Risk posture and data exposure baseline
- Target operating model and RACI (ownership, approvals, escalation)
- Prioritised backlog of use cases and controls



Deployment

Implementation Services

Enablement of Agent 365

- Agent 365 activation and initial configuration
- Onboarding approach, guardrails and lifecycle rules
- Access governance setup (roles, least privilege patterns)
- Data controls alignment (policy design and enforcement approach)
- Pilot rollout for one or more priority scenarios



Continuous operation and improvement

Operation

Adoption and performance

- Monitoring and continuous improvement cadence
- Incident management and escalation playbooks
- Reporting, compliance evidence, and audit readiness support
- Progressive expansion of onboarding and control coverage

How to get started managing your AI Agents?

1

Baseline & Pilot: Establish an agent inventory, configure core controls, and deliver a governed pilot ready to scale.

2

Operate & Scale: Run and optimize Agent 365 with monitoring, policy compliance, and incident escalation as adoption grows.



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