



Transform the way clinicians work with AI



KPMG and Microsoft Dragon Copilot

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Clinical administrative burden

Clinicians are often overwhelmed by daily administrative tasks. Beyond documentation, they face increasing communication demands—all while working under significant time constraints. With the evolution of technology, however, the role of clinicians is being transformed.



Challenges



Transforming clinician's work

KPMG is leveraging the value of Microsoft Dragon Copilot, a next-generation clinical AI assistant that transforms how clinicians work.

This powerful tool embeds seamlessly into clinical workflows to support clinicians in real-time - streamlining documentation, reducing cognitive overload, ensuring accuracy, and most importantly giving time back to clinicians so they can focus on what they do best: **delivering quality patient care and outcomes.**



Integrated approach

Helping healthcare providers to unlock value

KPMG

Healthcare experience
Proprietary assets – Cloud, data and AI
Trusted AI framework
Change management and adoption

Program management
Governance and risk
Cyber security capabilities

Realize value and securely deploy AI

Microsoft

Microsoft Dragon Copilot – Next generation clinical AI assistant
Dragon Copilot Connectors (EMR, telehealth, nursing)
Dragon Copilot Extensions (Revenue cycle management, Clinical decision support, Behavioral health)

The combination of KPMG healthcare transformation experience, proprietary assets, accelerated implementation processes and the KPMG Trusted AI framework mean that we can help healthcare providers unlock value and in parallel responsibly and securely deploy AI across enterprises.

Our well-established implementation framework and robust change management tools enable smooth adoption and sustainable impact. From the outset, we conduct a value assessment—measuring impact on staff satisfaction and well-being, patient experience, clinical efficiency, and access. This allows us to build a compelling business case, define clear KPIs, and establish success factors for transformation.

Through an integrated approach that combines program management, technical deployment, change management, and adoption capabilities, we establish strong governance and risk management, align stakeholders, create optimized workflows, and seamlessly embed Microsoft Dragon Copilot into clinical EHR systems. We work to ensure privacy compliance meets the highest standards, and we aim to deliver secure, governed, and a Trusted AI program ground in deep healthcare and operational realities.



KPMG cyber security offerings powered by Microsoft

KPMG cyber security solutions, enabled by the Microsoft platform, help healthcare providers strengthen their security capabilities—allowing them to protect sensitive data at scale, deliver trusted experiences, and transform their end-to-end operating models to respond to incidents across entire enterprises.

These offerings also help establish secure data foundations, enabling rapid and responsible AI adoption.

Key areas of focus:

Identity & Access Management

Security Operations

Platform Security

Data Protection

Managed Detection & Response

AI for Cyber (Copilot for Security)



How we can transform clinician experiences



Streamlining documentation with new levels of customization, surfacing information without leaving workflows, and automating tasks with a single click



Programming clinical workflows to provide real-time support, including discharge summaries, patient chart annotations, referral letters, chart search, EHR navigation, and more



Improving documentation quality, speed, and clinician satisfaction



Reducing administrative burden and addressing clinician burnout



Enabling more patient-focused care by reducing screen time

Furthermore, Microsoft Dragon Copilot enables healthcare providers to support clinicians across **numerous specialties, care settings, and decisions**—from ambulatory and emergency departments to inpatient, post-acute, and home care. Microsoft Dragon Copilot can help healthcare providers benefit from greater efficiency and enhanced productivity.

At KPMG, we help are helping healthcare providers to move from pilot to performance, enabling them to deliver secure, trusted, and successful transformations.



A pioneering alliance

Strong, aligned, award winning and future ready...

KPMG and Microsoft have strengthened our collaboration. Our ambition is to revolutionize global healthcare, establishing KPMG as the leader in the field, enabled by Microsoft technologies.

Our depth of knowledge helps enable us to build winning healthcare strategies, reimagine healthcare delivery models and provide advanced Cloud, Data and AI solutions to drive organizational, patient, and clinician value.

KPMG will continue to support Microsoft as they invest in healthcare technologies designed to address current, regional and global challenges.

Find out how you can transform clinician experiences:

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