

PROACTIVE SUPPORT

- Managed Support Services
- Preventative Maintenance
- Monitoring
- Proactive Malware Protection
- Network Infrastructure Support
- Server & Workstation Support
- Managed Applications
- Managed Platform (MECM)
- Managed Desktop
- MECM and Desktop Support

DOCUMENT MANAGEMENT & COLLABORATION

- System Migration
- Design / Implementation
- Matter Centricity
- Library Consolidation
- Imports/Exports
- Email Management
- SharePoint
- Escalation Support

DATA CENTER DESIGN

- Datacenter Selection / Migration
- Infrastructure Design & Planning
- Server Infrastructure
- Messaging & Communications
- Disaster Recovery
- Virtualization
- Virtual Desktop Technologies
- PKI
- Remote Access

SECURITY OPERATIONS

- Email Targeted Protection, Hygiene & Continuity
- Endpoint Detection & Response (EDR)
- Vulnerability Scanning Program
- Intrusion Detection Services (IDS)
- Security Awareness Program
- Ransomware Protection
- Managed Firewall
- Web Content Filtering

PROJECT MANAGEMENT

- Project Server Design & Implementation
- Project Initiation, Planning & Implementation
- PMO Creation, Analysis, & Reporting
- Portfolio and Resource Management
- PM Methodology Training & Development
- Legal Process Management
- Project Management (PMOaaS)

TECHNOLOGY ASSESSMENTS

- Needs Analysis
- Virtualization Health Check
- Microsoft Exchange & Citrix Administration Planning

MANAGEMENT CONSULTING

- Advisory Services
- Organizational Assessment
- Policy & Procedure Review
- Benchmarking
- Business Continuity Planning & Budgeting
- Interim Executive Management
- Technology Assessments
- Policy Development
- Policies-as-a-Service (PaaS)

DESKTOP DEPLOYMENT

- Windows Desktop
- Application Packaging
- Implementation / Integration
- MECM / MDT
- App-V & UE-V
- Project Management
- Escalation Support
- Design, Planning, & Implementation

CLOUD / VIRTUALIZATION

- Backup to Cloud
- Infrastructure as a Service (IaaS)
- Office 365
- Email Continuity
- Virus, Malware, & Spam Protection
- Server Consolidation
- Escalation Support
- Virtual Desktop Infrastructure