



Industry: Healthcare

Deliverables: Android App

Technology: Android & .Net

Country: India

Project Goal:

In order to bridge the gap between healthcare providers and patients, the app was an initiative by the Civil Hospital to enhance their patient experience. The app automated the manual booking process, helped patients with in-detail information about the specialists associated with the hospital as well as improved the quality of care & internal operations.

Challenges:

- The patients had to follow long queues for simply booking an appointment.
- The hospital is so huge that the patients had difficulty in finding various departments.
- Lack of a proper medium to display the service offerings and various schemes.
- Timely access to the specialists was a strain due to lack of information.
- Absence of a platform to simplify patient's operations to save their time and efforts.

“A highly-accessible patient engagement mobile solution with comprehensive functionalities providing detailed information regarding the healthcare facilities provided by the hospital. It helps patients digitally book appointments, find information about all the specialists and their availability as well as in-hospital route map for commutation guidance in the big premises.”



Solution:

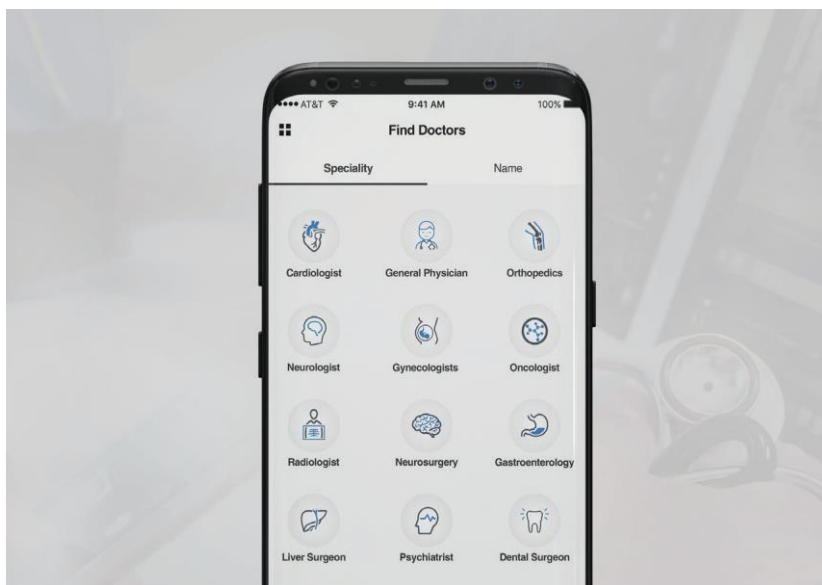
The hospital App is a comprehensive and convenient app to simplify user operations. The App improves and enhances patient engagement. The app renders a new dimension to healthcare with its distinct features ranging from booking appointments, to calling various departments, to exploring hospital maps.

The hospital App primarily focuses on patient engagement and helps in better health management.

- **Hassle-free Appointments** - The app provides relief to the users from tiring and long waiting hours. Users can seamlessly book free appointments at their fingertips with this mobile app.
- **Hospital Map** - The users can precisely view the location of any department of the hospital through a map, saving their precious time.
- **List of Specialists** -The users can simply find a list of specialists and the available doctors on the app while booking for an appointment.

Features:

- Appointment Booking
- Hospital Route Map
- Gallery
- Super specialty Services Info
- Patient Welfare Center Info
- Vaccination Center Details
- Hospital Statistics
- Daily Health Tips
- Regular Updates



- **Health Schemes** – The app allows the users to get up-to-date information and updates about all the health schemes like Rashtriya Swathiya Bima Yojana, Janani Shishu Suraksha Karyakram, Mukhyamantri Amrutam Vaatsalya Yojana and so on.
- **Blood Donation** – If the users want to donate blood to someone, they can easily contact to blood donation department of the civil hospital within no time.
- **Everyday Health Tips** – The App provides easy and customized health tips to the users to stay active and healthy all day enabling a better lifestyle.
- **Latest News & Updates** – The users can avail themselves of latest updates and news of the hospital to stay up-to-date with the hospital activities.
- **Contacts** – With this app, the users can effortlessly check emergency contact details as well as department extensions of the civil hospital. Also, the users can contact Civil App via email and Facebook.

Result:

Our team of experts specifically crafted the app to meet the client's requirements. Our stellar solution fulfilled all the requirements of the client along with improving the operations as well as the quality of the service provided. The client truly wanted to grow and provide the best to the patients. The patients could simply book their appointments without even physically visiting the hospital. Also, the app enables the user to find a list of specialists and their availability making it easy for them to book their appointments. The hospital map allows the client to find various departments easily at their fingertips.

Our solution is available in two languages, which makes it more user-friendly. Our stellar solution has received good ratings on the Google Play Store. It enables the users to gain all the insights and updates about distinct hospital schemes, blood donation and daily health tips while allowing the users to contact the hospital and various departments.

