

kyndryl™

# Azure Power Platform Application Development Services



# Why customers choose Kyndryl with Microsoft

## Modernizing and managing the world's mission-critical systems

### Our Customers

We work in partnership with thousands of customers, dedicated to ensuring that each achieves its peak digital performance

**>4,000**  
global  
customers

Including

of the Fortune  
100; more than  
half of the Fortune  
500

  
~60%

### Providing undisputed leadership



**6.1M** mainframe  
installed MIPS



**3.5M** LAN  
ports managed



**300K** network  
devices managed



**5,200+** WAN  
devices managed



**67K+** VMware  
systems managed



**14K+** SAP  
instances managed



**3.5+** exabytes of customer  
data backed up annually

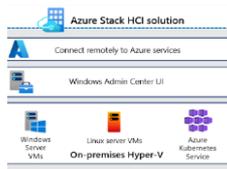
### Enterprise AI Services



Azure VMware  
Solution (AVS)



Mainframe  
Modernization



Azure Stack  
HCI + ARC

### SAP on Azure



Digital Workplace  
Services (DWS)



Cyber Incident  
Recovery



## Kyndryl Services



### Cloud

Delivering seamless advisory, migration, modernization, and management services integrated with Microsoft Cloud



### Core Enterprise & zCloud

Manage mission-critical workloads seamlessly by modernizing mainframes to handle high-volume, always-on computing with Microsoft AI Cloud



### Digital Workplace

Accelerate hybrid work and enable collaboration from anywhere with strategy, design, architecture and implementation of Copilot for M365



### Application, Data & AI

Providing full application platform hosting and expert assistance for application modernization and GenAI on Microsoft Azure



### Network & Edge

Provides unified Network Services for Microsoft Cloud and data center connectivity



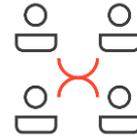
### Security & Resiliency

Providing full application platform hosting and expert assistance for application modernization

**Kyndryl advances the vital systems that power progress**



Kyndryl brings talent, expertise, and a proven service design to help you co-create solutions that deliver innovative customer experiences



Rich experience and deep expertise through our **people**, best-practice **frameworks & IP**



Reliable services across hybrid/multicloud environments with **minimal business disruption**



Innovate with **Kyndryl Bridge** digital integrations & co-create with designer-led **Kyndryl Vital** teams

#### kyndryl bridge

An open integration platform delivering IT solutions by leveraging Kyndryl's core strengths, data-driven insights and expertise

#### kyndryl vital

Our designer-led co-creation experience that brings partners and customers together to solve complex business problems

Kyndryl offers an integrated portfolio of services to help you unlock the full value of your applications



# Modernize for efficiency and growth

Modernize apps, data, and infrastructure to be more responsive to business needs

## Key goals

- Faster time to market with new products and services
- Flexibility to use open, scalable and adaptive platforms
- Improved data trust and governance
- Secure scalability to meet organizational growth priorities
- A more energy-efficient technology stack
- A cloud strategy aligned with business priorities

## Your challenges

- Complex, high-cost legacy infrastructure and networks
- Containerized, distributed, and latency-sensitive apps
- Insufficient automation
- Data sovereignty concerns
- Sustainability struggles
- Cloud strategy confusion



## How Kyndryl helps you Modernize

- Integration expertise to simplify complex IT environments
- Agnostic alignment of workloads to platforms for compliance and performance
- Unique solutions with the providers in your ecosystem to accelerate transformation
- Proven hybrid cloud and automation strategies that speed deployment and improve resiliency
- Modern management of ongoing mission-critical operations for efficiency and security

# Wherever you are on your transformation journey, we'll meet you there

Kyndryl offers solutions to address common application development challenges

## Experts in delivering

application migration and modernization projects of various sizes and complexities across cloud and hybrid environments

## Consistent and repeatable

delivery experience derived from expertise in executing similar projects utilizing standard and repeatable processes

## Broad range of technologies and tools

to deliver client engagements, including cloud-native and third party



## Thought leadership and innovation to

solve customer challenges based on numerous client engagements delivered

## Agile delivery and continuous

improvement to maximize lessons learned, minimize risks and manage costs

# Unlock success with Kyndryl Applications Services

Application migration and modernization drive business transformation and innovation through strategic AI and automation adoption. Our services ensure applications reach the right people at the right time while enhancing operational efficiencies to transform how organizations operate and innovate.



Wants and needs

I want to **deliver** superior **customer experiences**

I want to **innovate** with my **applications** to **increase revenues**

I want to **modernize** my **data platforms**

I want to **simplify** the creation of **applications**

I want to **rationalize** my **application portfolio**

I want to **optimize** the **management** of my existing **applications**

I want to **maintain** my **applications** in a **cost-effective** way

## Low-code and no-code

Application experts and partners to help identify, adopt and implement the right low-code and no code app

## Application and data platform assessments

Tools, methods and processes to assess the current portfolio to understand the environment and future opportunities

## Application strategy consulting

Experts to help identify the right modernization strategy

## Application enhancements

Long term development of applications including release management, feature development

## Application maintenance

Operation teams providing 24x7 support, monitoring, patching, break-fix, RCA and backup/restore and disaster recovery planning

## Application optimization

Application squads to help optimize current Application Environment for cost and compliance

## Application development

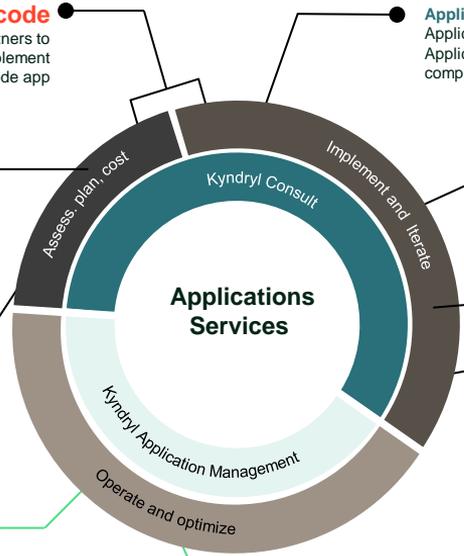
Modern application squads to help develop applications with best of breed tools and AI accelerators

## Application and data modernization

Application and data modernization experts to help design and implement modernization solutions for application-specific needs

## Application migration

Application squads to help migrate applications to the right platform (e.g., public cloud, private cloud, new data center, etc.)



Application assessment squad



Application migration Squad



Application and data modernization squad



Application management squad

## Kyndryl Vital

- Designer-led framework to work with clients, partners and stakeholders to envision human-centered experiences
- Openness and adaptability
- Future-oriented casting
- Human-centric
- Innovative solutions

## Kyndryl Consult

- Application consultants, architects and engineers
- Data scientists, AI practitioners
- Available as pods and squads
- Agile delivery approach
- Collaboration is central to our approach
- T&M, milestone or fixed-price projects

- ✓ Kyndryl provides a **structured approach** to modernizing and optimizing application estates and extracting valuable insights from application assets.

- ✓ We **expedite innovation** through our application modernization solutions to enable rapid prototyping.

- ✓ We **accelerate time-to-market** with our approach to modernizing and optimizing your application environment, ensuring application availability for informed decision-making.

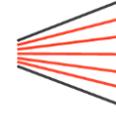
- ✓ We **deliver operational efficiencies** by helping to regain control of application portfolio and optimizing costs for effective growth management.

# Kyndryl's Power Platform Application Development Services



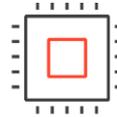
## 1. Application Development

Design, build and modernize business applications using Microsoft Power Platform for greater impact



## 2. Low-code Advisory

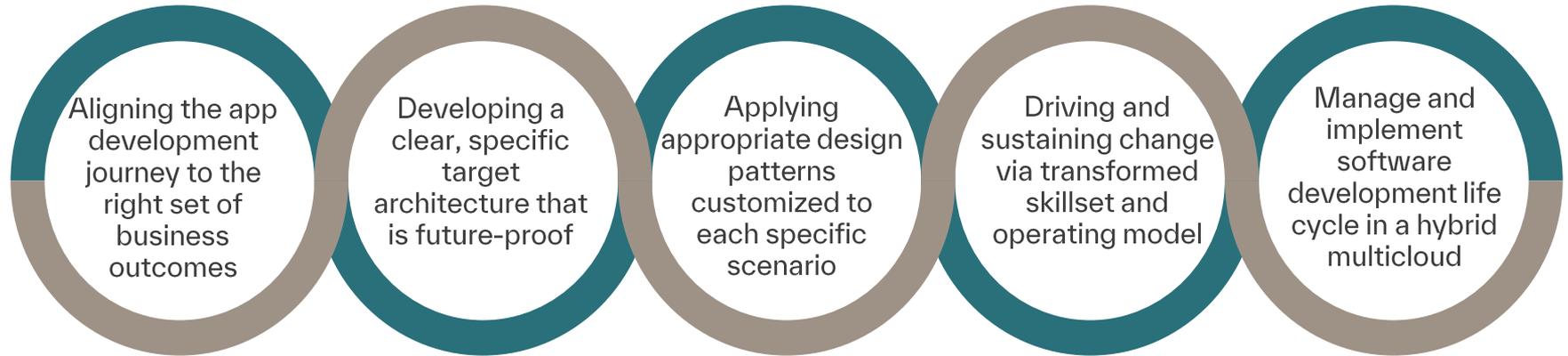
Accelerate low-code adoption with expert guidance, governance recommendations and tailored Power Platform strategies



## 3. Azure AI Development and Deployment

Integrate advanced Azure AI capabilities into applications to automate processes and unlock insights

# Five essential elements that Kyndryl will help you get right

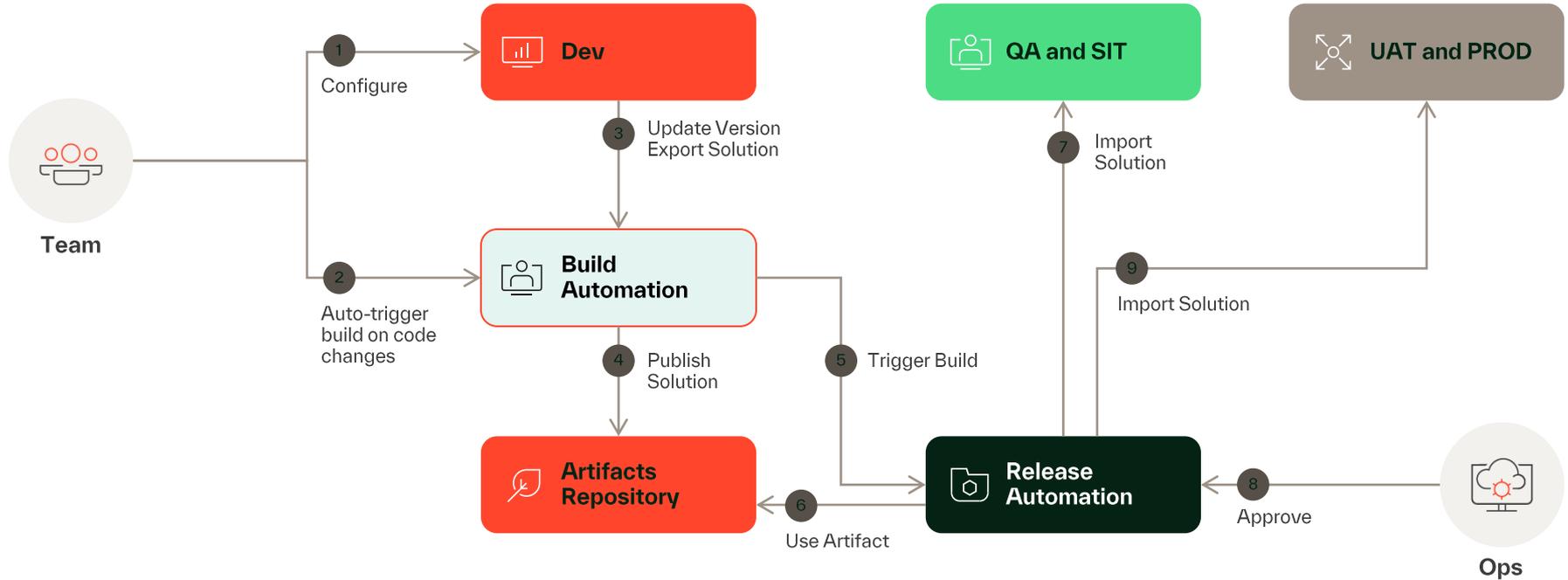


Kyndryl delivers application development excellence across all cloud environments through our comprehensive approach. Backed by deep industry expertise, skilled resources and AI-powered tools on hybrid multi-cloud platforms, we help you achieve measurable revenue growth while optimizing operational costs at every stage of their application development and digital transformation initiatives.



# How Kyndryl delivers

# Low-code auto build process



- **Configure Team:** Set up the team for the project
- **Auto-trigger build on code changes:** Automatically initiate the build process when there are changes in the code
- **Update Version Export Solution:** Update the version and export the solution

- **Publish Solution:** Make the solution available for use
- **Trigger BuildOps:** Initiate the build operations
- **Use Artifact:** Utilize the created artifact

- **Approve:** Approve the solution
- **Import Solution:** Import the solution into the environment

# ALM\* Build and deployment using Azure DevOps



## Deliverables

- High-level design document
- Low-level design document or technical specification document
- Test plan, release document and deployment document

\*Application life cycle management

# Benefits of Kyndryl's Power Platform Application Development services

We help unlock growth and maximize cost efficiency by identifying the best path for Power Platform adoption.



Establish robust governance frameworks that balance innovation with security, ensuring compliant citizen development at scale



Connect Power Platform solutions with existing enterprise systems through specialized connectors and APIs, maximizing your technology investments



Leverage Kyndryl's pre-built templates, connectors and automation patterns to reduce development cycles and deliver solutions faster



Empower your teams with structured training programs and hands-on mentoring to build sustainable in-house capabilities



Implement comprehensive security protocols that protect sensitive data while enabling cross-platform functionality



Reduce development costs with efficient licensing models, resource optimization and strategic automation that minimizes operational overhead

# Healthcare provider

## Creating faster actionable insights with Microsoft Power Platform

A healthcare provider struggled with manually compiling metrics consuming valuable time and creating error risks. The implementation of an automated reporting system with standardized data collection and intuitive analytics dashboards transformed raw metrics into actionable intelligence.

### Business Challenge

A healthcare provider's operations team spent excessive time manually compiling 162 metrics from eight units for leadership reviews.

This labor-intensive process involving multiple teams and systems created error risks and delayed decisions, preventing the team from focusing on strategic priorities.

### Transformation

- Automated reporting with Power Platform to remove manual data handling
- Standardized data capture and built dashboards that turn metrics into insights
- Documented workflows and automated routine tasks so leaders can focus on strategy

### Results

- The phased Power Platform implementation delivered an integrated measurement system that replaced manual spreadsheets with an intuitive interface, automated workflows and enhanced visualizations.
- This transformation reduced reporting cycle time while providing leadership with predictive analytics that improved decision-making capabilities and ultimately enhanced patient care outcomes through Power Platform solutions.



Thank you