

Microsoft Frontline Worker Workshop

Empower your frontline workers by creating a more agile, secure, resilient, informed, efficient, and effective workforce, utilizing familiar tools to deliver an exceptional frontline worker experience resulting in positive business outcomes.

Are you experiencing any of these?

- Inefficient **communication** and **collaboration** with frontline workers
- Employee **productivity** challenges
- Lack of the right **technological tools**
- Need to ensure employee **health** and **safety**
- Low employee **morale** and **engagement**

How can Kyndryl help?

- Enhance communication and collaboration by ensuring device and network connectivity/reliability
- Deploying frontline worker digital tools and solutions that foster a more unified, effective and efficient team
- Improve frontline worker satisfaction: reducing high turnover rates and long onboarding/training cycles
- Improve safety by generating proactive safety alerts and health monitoring to reduce accidents and promote a healthier workforce

What can you expect?

- Pre-engagement questionnaire & site visit
- Discuss art of the possible through day in the life workshops
- Analysis and Prioritization of identified use case scenarios mapping to various personas
- Review industry use cases that leverage Microsoft technologies available through the frontline work SKU
- Customized report and recommendations which include business challenges and identified personas a frontline solution can resolve or improve

What is the value delivered?

- **Improved Employee Experience:** Enhance satisfaction, engagement, and retention
- **Increased Productivity:** Streamline workflows and collaboration
- **Cost Optimization:** Identify cost-saving opportunities in technology and processes as well as exploiting your investment in Microsoft 365
- **Competitive Advantage:** Speed the evaluation and adoption of enterprise-grade generative AI for business