# kyndryl.



### Robotic Process Automation in a Day Workshop

#### Customer challenges

As customers face changing workforce and market conditions, process automation can help businesses tackle challenges like:

- → Disparate systems, less standardization, lower visibility, and a greater need for information sharing due to remote workforces
- Higher workloads and capacity constraints of time-starved employees
- Higher customer demands for urgency and seamless digital experiences

### Solution highlights

RPA in a Day (RPAIAD) is a beginner-level training designed for everyone to learn automation. No matter if you are a business expert or an IT developer, you will learn to develop RPA-based automation in a single day using UI flows. The training provides practical hands-on experience with Kyndryl, guiding students through building a modern end-to-end business RPA scenario to process incoming invoices.

### Customer benefits

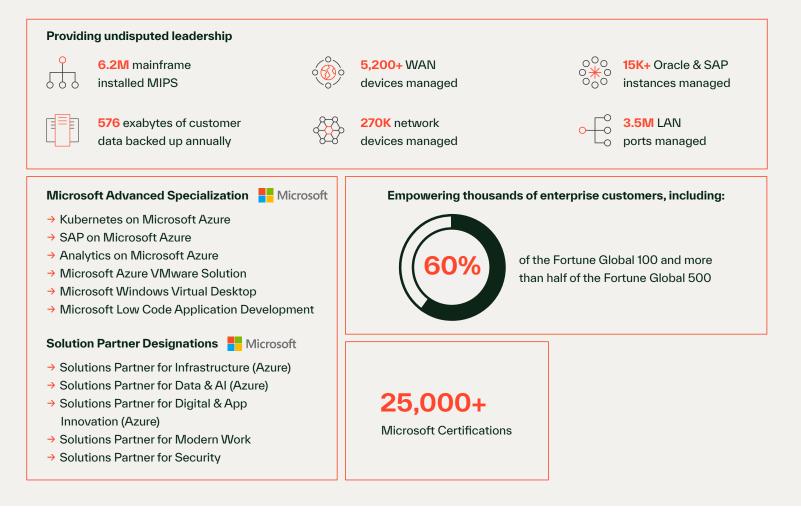
- Empower anyone within the organization to automate anything from simple tasks to complex processes with Power Automate
- Use Power Automate capabilities such as UI flows and API connectors to automate a business process
- Take advantage of form processing models developed in AI Builder



## Why Kyndryl and Microsoft?

### About Kyndryl

Kyndryl is the world's largest provider of IT infrastructure services serving thousands of enterprise customers in more than 60 countries. As a focused, independent company, we're building on our foundation of excellence by bringing in the right partners, investing in our business, and working side-by-side with our customers to unlock their potential.



### Kyndryl and Microsoft Advantage

Kyndryl and Microsoft provide the services and solutions to meet customers wherever they are on their cloud journey: on premise, across multiple clouds, or on the edge. With our joint expertise, we work with customers to manage complexity and modernize their operations for rapid business outcomes. We bring together deep design, delivery, management, and cloud technology expertise, supported by an expansive ecosystem, to unlock our customer's potential for long term business impact.

### Next steps

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Learn more at the Kyndryl and Microsoft alliance page. Or visit kyndryl.com.

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