

Accelerate Efficiency with Kyndryl and Microsoft® Power Automate

Customer challenges

As organizations pursue digital transformation, automation has become a strategic priority. However, scaling Robotic Process Automation (RPA) across the enterprise is far from straightforward. The complexity of enterprise environments, combined with evolving compliance demands and limited internal expertise, often stalls progress and diminishes ROI. Other challenges include:

- Inconsistent processes and outcomes across automations
- Limited auditability and compliance tracking across workflows
- Fragmented data sources that reduce visibility and slow reporting
- Lack of governance for resource allocation and bot utilization

Solution highlights

Kyndryl delivers an end-to-end RPA solution with Microsoft Power Automate through a structured, enterprise-ready approach that spans assessment, build, deployment and scale. Kyndryl's automation solutions using Microsoft Power Automate are purpose-built to help enterprises overcome the most common barriers to scaling automation — transforming fragmented, inconsistent efforts into a cohesive, enterprise-wide strategy that delivers measurable outcomes. Key components include:

- Automation feasibility validation that identifies automation-ready processes, scores opportunities and maps them to Power Automate capabilities
- Assessment that captures requirements, evaluates readiness, and defines a phased implementation roadmap
- Design that covers solutions, flow development and testing, with documentation for training and support

- Deployment that includes execution planning, go-live support and compliance documentation to support smooth rollout

Customer benefits

Successfully scaling automation requires more than just tools — it demands a strategic approach that addresses operational complexity, governance and integration. Kyndryl's automation solutions using Microsoft Power Automate are designed with this in mind, offering a comprehensive framework that transforms automation from a series of disconnected efforts into a unified, value-driven initiative. By resolving the core challenges that enterprises face, Kyndryl enables organizations to realize the full potential of automation. Key benefits include:

1. Accelerated automation with pre-built connectors and templates reduces development time and speeds up deployment.
2. Stronger compliance is achieved through built-in governance and security controls that support safe, scalable automation
3. Lower operational costs result from optimized licensing and efficient use of automation resources
4. Faster scaling is enabled by seamless integration with existing systems and expert-led implementation and support



Providing undisputed leadership



6.1M mainframe
installed MIPS



270K network
devices managed



5,200+ WAN
devices managed



3.5M LAN
ports managed



3.5+ exabytes of customer
data backed up annually



14K+ SAP
instances managed



675K+ VMware
instances managed

26,000+ Microsoft Cloud
certifications

16,500+ Unique Microsoft
certified employees

66 Countries with Microsoft Cloud
certified employees

Why Kyndryl and Microsoft?

About Kyndryl

Kyndryl is the world's largest provider of IT infrastructure services, serving thousands of enterprise customers in more than 60 countries. As a focused, independent company, we're building on our foundation of excellence by bringing in the right partners, investing in our business, and working side by side with our customers to unlock their potential.

Kyndryl and Microsoft advantage

Kyndryl and Microsoft provide the services and solutions to meet customers wherever they are on their cloud journey: on premises, across multiple clouds, or on the edge. With our joint expertise, we work with customers to manage complexity and modernize their operations for rapid business outcomes. We bring together deep design, delivery, management, and cloud technology expertise, supported by an expansive ecosystem, to unlock our customers' potential for long-term business impact.

Next steps

Learn more at kyndryl.com.

Microsoft Specializations

Azure

- AI Platform on Azure
- Microsoft Azure VMware Solution
- Infrastructure & DB Migration to Azure
- SAP on Microsoft Azure
- Accelerate Developer Productivity with Azure
- Microsoft Azure Virtual Desktop
- Analytics on Microsoft Azure

Business Applications

- Low Code Application Development
- Intelligent Automation

Modern Work

- Adoption and Change Management
- Calling for Microsoft Teams
- Meetings and Meeting Rooms for Teams
- Modernize Endpoints
- Custom Solutions for Microsoft Teams
- Teamwork Deployment

Security

- Cloud Security
- Threat Protection
- Identity & Access Management

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