

Kyndryl Business & IT Resilience Consulting Services

Cyber Resilience Maturity Assessment (CRMA)

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Microsoft
Partner

Azure
Expert
MSP

 Microsoft

Understanding evolving Cyber Resilience capabilities and your ability to respond quickly and effectively to an event

Organizations need to protect themselves and their stakeholders by understanding the rapidly evolving cyber resilience landscape and how well prepared they are to survive and recover from a cyber event in a Multicloud world.



CHALLENGES

48%

of enterprises agree they need to retain partners to help them with their multicloud resiliency processes.

The biggest concern of decision makers about cloud adoption is ensuring security and resiliency protection.

IDEAL SOLUTION

Work with our consultants, to evaluate your IT environment and processes against the phases of Cyber Resilience life cycle model in a one-day remote workshop to discover any gaps, identify current versus desired targets, and determine optimal cyber resilience management processes.

DESIRED OUTCOMES

Based on the workshop outcomes, our consultants will deliver a roadmap with recommendations and priorities to improve or build your Cyber Resilience capabilities.



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Cyber Resilience Maturity Assessment (CRMA)

A remotely facilitated one day assessment workshop that helps you protect critical workloads in a multicloud environment. With CRMA you will receive a customized roadmap and action plan to use in improving your Cyber Resilience capabilities.

1

Multidimensional analysis

The CRMA covers four phases: Anticipate, Protect, Withstand and Recover, as well as three different domains: Security, Resiliency, and Network, classified in 23 evaluation categories and 100+ controls.

2

Assessment report against industry best practices

Highest risks are highlighted along with management/control capabilities, identifying unknown gaps/vulnerabilities and suggesting remediation projects in a roadmap, based on best practices.

3

Multicloud approach

The CRMA uses an agnostic approach, which means that not only workloads in Azure are evaluated, but also other cloud and non-cloud environments could be included in a broader analysis.

Kyndryl Cyber Resilience Maturity Assessment & Microsoft Azure

Our strategic partnership with Microsoft ensures that all your workloads on Azure will be thoroughly analyzed by a group of experts, to define both the best way to capitalize your investment on cloud, and how to safeguard your critical workloads from a cyber event.

Align your Cyber Resilience strategy with risk mitigation and adaptability.

Kyndryl Resiliency Consulting Services

Our Resiliency Consultants are highly qualified to advise you on a strategy definition to address your resilience threats, and CRMA is just one example – ask a Kyndryl Representative about our Resiliency Consulting Practice!

Access to Microsoft Azure technical expertise

A Premier Global Alliance Partner, Kyndryl has access to specialized technical expertise on Azure and other Microsoft products, creating a competitive advantage for your organization and your stakeholders.

First-rate technological solutions

– Stronger together –

Take advantage of this global strategic alliance to access innovative solutions, like automation and orchestration models, to complement your Cyber Resilience strategy!



Customer success: Global consumer goods company

The client was victimized by an attack that rendered inoperable all its internally delivered IT services that depended on Microsoft operating systems, including its Disaster Recovery (DR) solution. Business operations ceased globally, DR took weeks instead of hours, and business impact ran to tens of millions of dollars, not including the impact on share price.

Our Resiliency and Security experts helped the client to recover its critical operations and working together they defined a remediation plan as well an action plan to prevent future events.

Immediate response

We were able to offer immediate expert support led by a Resiliency Services Associate Partner with the gravitas needed to succeed as an agent for change, working with both the business and IT.

Expert approach

Consultants worked with client to assess and design a remediation plan including Incident Response, Disaster Recovery, Crisis Management, IT Continuity Plan and IT Continuity Management Handbook.

Focus on Client growth

Once recovery was nearing completion, the CIO urgently asked for support to enhance the client's crisis and continuity management capability to withstand any future cyber-attack.

Customer success: Global drilling company

The client requested a Business Impact Analysis (BIA) and Current Capability Analysis, including Microsoft platforms. After completing the resiliency work, the consulting team shared a comprehensive executive presentation which included next steps and recommendations. The client selected the Resiliency Strategy Design and requested three defined disaster recovery alternatives, to include specific size, effort and cost for each.

As a result of Resiliency Strategy Design, CRMA and other Information Security Assessments, the team developed a 3-year roadmap to implement a resiliency architecture design, an IT DR Plan, improved security controls with penetration testing, vulnerability scanning, and a cyber incident response plan.

Focus on Client needs

The original client request was met but we went further, providing prioritized recommendations for improvement to meet the client's specific needs.

Skills and experience

By providing skilled and experienced Resiliency and Security Consultants, we were able to propose resiliency strategies, as well as a detailed DR planning and a 3-year cyber resiliency action plan.

Industry best practices

We worked with the client to discover gaps, based on best practices to perform a Business Impact Analysis, Current Capability Analysis, Strategy Design, CRMA and Information Security Assessment.



Call to Action

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- Schedule a 30-min consultation with Kyndryl expert:
[Book a Consultation | Kyndryl](#)
- Learn more:
<https://www.kyndryl.com/us/en/services/business-continuity/resiliency-backup-service>