



Vulnicare

Structured Collaborative Care for Vulnerable Groups

May 2021



Microsoft Partner

Societal challenges for vulnerable populations

Migration, foster care, unemployment, pregnancy care Care for vulnerable populations often requires to look broader than the individual condition they are encountering.

To counter the rising costs caused by vulnerabilities, cities, municipalities, non-profits and care actors should work in a coordinated manner to help people out of a vulnerable situation.



CHALLENGES

It is both for central administrations and individual care workers hard to keep track of what actions can be done, and who can be referred to, across the different psycho-social and societal challenges for vulnerable people,

IDEAL SOLUTION

Ideally, everybody involved in support for vulnerable people, knows everything and everybody that can help them. All this across different aspects of psycho-social and societal care and tuned to the specific circumstances of each individual vulnerable person or situation.

DESIRED OUTCOMES

Coordinating care for vulnerable people increases their chances to actively participate in society again.

Actionable guidance ensures that investments made in psycho-social support actions reach the right people and have a maximum effect and impact.

VulniCare Collaboration Tool



The screenshot displays the VulniCare Collaboration Tool interface. At the top, there is a header with the VulniCare logo, language settings (en), and a user profile (DEMO MEDILIGO). The main interface is divided into several sections:

- Case Overview:** A sidebar on the left with navigation options: Case Overview, Subject, Actions, Tasks, Inform & Summarize, Patients, and Manager.
- Overview of active action areas:** A central area featuring a radar chart with axes for 'Health' and 'Psycho-social'. A legend indicates 'Active' (green) and 'Risk' (grey).
- Active action paths:** A section on the right showing 'Housing situation'.
- Housing situation modal:** A detailed view of the 'Housing situation' action, marked as 'Active'. It includes:
 - Questions: 'Is there a risk of expulsion => Yes' and 'Is there follow-up from a social worker? Can these requirements be met? => No'.
 - Text: 'Local authorities (or housing associations) provide social housing accommodation. Local authorities pay. Several sets of Social Housing companies are active in Brussels. To be regarded as eligible for social housing, a property must meet the following requirements: You must also show that you do not have suitable alternative accommodation, property will be provided if it:'.
 - Is occupied by someone who is divorced or separated* from a member of the household if the household member has been dissolved
 - Would be overcrowded if the household lived in it
 - Is unfit for human habitation
 - Would not adequately meet the accommodation requirements of a household member
 - Link: 'Can these requirements be met?'
 - Section: 'Social housing companies' with a list of contacts:
 - DE SCHAARBEEKSE HAARD
 - 02/240.80.40
 - lefoyerschaerbeekois@fsh.be
 - intervention-technique@fsh.be
 - service-localatif@fsh.be
 - service-candidats@fsh.be
 - service-social@fsh.be
 - contentieux@fsh.be
 - decompte@fsh.be
 - service-nettoyage@fsh.be
 - https://www.foyerschaerbeekois.be
 - Toggle: 'Contact was not yet confirmed.'
- Footer:** 'More information' link, 'Bruxelles Social' logo, and buttons for 'PRINT', 'CANCEL', and 'CONFIRM'.

Add new **action paths**, broaden the knowledge base....

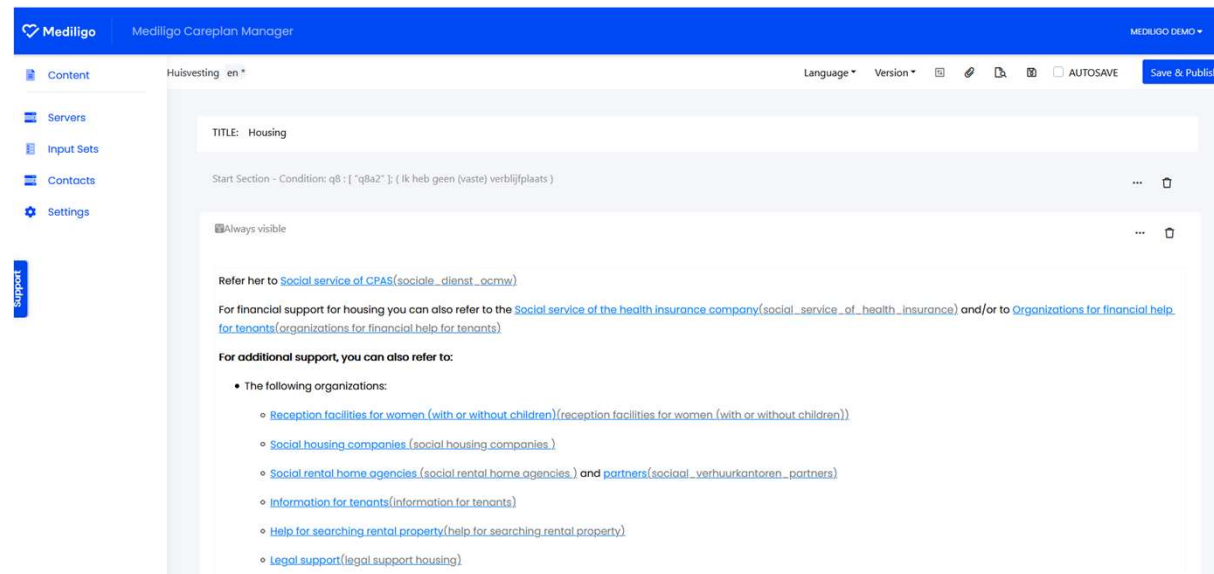


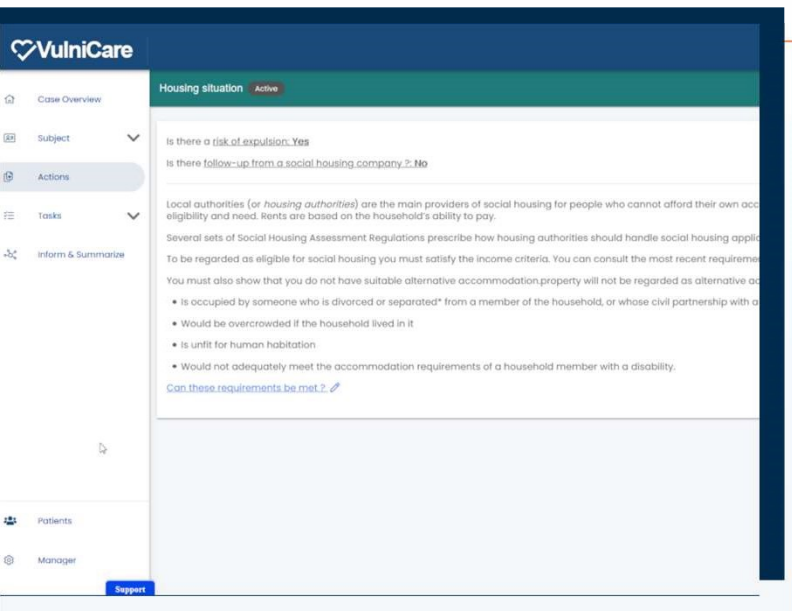
Template-driven: adapt to new actions, organizations, ...

Configuration, no development

Add knowledge, procedures, best practices as you go

(training included, maintainable by non-technical people)





LEAPSTATION

Inspire ▶ Innovate ▶ Implement

Vunicare

Equip care workers with concrete guidance and information, all in the context of a proven contact & case management platform.

1

Actionable guidance

Assess a vulnerable situation, give paths for solutions and connect the individual with the right people and organizations.

2

Collaborate

Always have a consistent view of each individual vulnerable situation. Let multiple care actors collaborate on a single source of information.

3

Secure and Extensible

VulniCare builds on the Azure-provided security and flexibility. Our API-first approach, allows to extend the solution, and integrate it with Microsoft FHIR API and Dynamics 365 Customer service

LeapStation “VulniCare”

Azure Cloud-native platform for helping caregivers to support vulnerable populations.

Vulnicare augments this with personalized actionable guidance paths and targeted referrals.

Actionable Collaboration

Dynamics 365 brings contact and case management. Vulnicare adds an **actionable knowledge base**, connects people and fosters **collaboration**.

Reusable & Future-proof

Add knowledge, procedures, best practices as you go:

It is all **configuration**, no development

Connectable by Default

Integrates with many other Microsoft components, such as the FHIR API, Dynamics365 and PowerBI to provide rich functionality and process support.

Get started with Vulnicare

Schedule a demo: info@leapstation.eu

Ask a question via email: info@leapstation.eu

Learn more: <https://www.vulnicare.com>



Microsoft
Partner